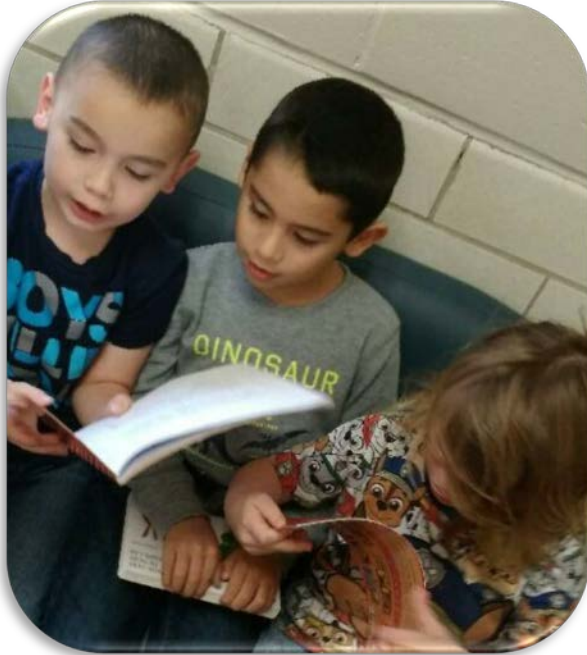




Comprehensive Community Needs Assessment

December 4, 2020



Prepared for:
HHWP Community Action
Commission

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Preface

PREFACE

This Community Needs Assessment Final Report is an attempt to identify the individual and family needs of lower-income residents of Hancock, Hardin, Wyandot and Putnam counties. The findings will assist the HHWP Community Action Commission in updating our Strategic Plan, and determining future programming initiatives and adjustments to existing services. The conclusions are drawn from a variety of resources, including:

- ◆ Survey of low-income residents throughout our four-county service area in the summer of 2020.
- ◆ Survey of area social service agencies in the summer of 2020.
- ◆ Review of existing services available throughout the four counties, as listed in county directories.
- ◆ Review of 2010 U.S. Census, 2018 American Community Survey (ACS) 5-Year Estimates, and other demographic statistics.
- ◆ Review of current economic and legislative trends, and changes in regulations.

This report is a subjective review of the aforementioned data, and does not claim to be a statement of fact. There are certainly other sources of information that could have altered some of the findings in this report. This data and new information will be continuously analyzed and interpreted to facilitate program decision-making. Readers should take this report and assimilate it with other known information to arrive at their own conclusions.

All of the information has been computerized and can easily be updated with new trends and survey results collected by our Agency and others. Updates of this report will be published at no more than three-year intervals. Any agencies with access to information that could impact these assessments, or who would like further demographic breakdowns of client survey results, are encouraged to contact: Erin Rodabaugh Gallegos, Vice President of Community Services & Development, HHWP Community Action Commission, 1637 Tiffin Avenue, Findlay, OH 45840, or by calling 419-423-3755, or emailing erodabaughgallegos@hhwpcac.com.



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Mission

HHWP COMMUNITY ACTION COMMISSION MISSION STATEMENT

HHWP Community Action Commission's mission is "to reduce the conditions of poverty by providing comprehensive services to improve lives."

To accomplish the Mission, the Agency will collect and analyze data on the nature of poverty and the existing resources in the area. The Agency will involve public and private agencies, and the population to be served, in developing action plans to address needed services. In some cases, these activities may include helping other agencies to improve and expand their services, and assisting with the development of new organizations. The Agency will seek out governmental and private resources to initiate and administer innovative programs in such areas as employment, education, housing development, transportation, health, emergency needs, food/nutrition, advocacy, etc.

HHWP COMMUNITY ACTION COMMISSION DESCRIPTION

The HHWP Community Action Commission was founded in 1965 as a private nonprofit agency, as a result of the Economic Opportunity Act that was passed by Congress that year. The County Commissioners of Hancock, Hardin and Wyandot counties called for public meetings and appointed representatives to serve on the Board of Directors of the three-county agency. Putnam County joined the Agency in 1966, giving it the acronym HHWP for the four counties.

In order to implement the Mission of a new Community Action agency, a thorough assessment of low-income residents' needs in the service area was initiated in 1965. Approximately every three years since then, a new assessment process has occurred to keep the CAC's management in tune with changing needs and issues. Many of the services provided directly by the CAC have changed over the years in response to those needs and legislative actions. The CAC receives funding from a variety of Federal and State government sources, as well as private sources. The CAC employs over 160 people. Below is a brief description of the current services provided to area residents:

- ◆ **Case Management:** Caseworkers assist clients by helping them develop a spending plan so they may live within their means, manage debt, reduce financial stress, and reach their goals.
- ◆ **Emergency Services and HEAP:** Provides financial assistance for utilities, prescriptions and makes referrals.
- ◆ **Head Start/Child Development:** Comprehensive kindergarten readiness program for preschool children ages 3-5 in a classroom setting with participation by the parents as a vital part of the program.
- ◆ **Homeless Crisis Response Program:** Provides financial assistance and services to either prevent individuals and families from becoming homeless or help those who are experiencing homelessness to be quickly re-housed and stabilized.



- ◆ **Housing Development:** Creation of affordable housing through a variety of methods, including housing rehabilitation services, new construction of single-family homes, and new construction of lower-rent apartments. Specific projects vary by county each year.
- ◆ **Small Business Development:** Provides business training, financial assistance, and ongoing technical support for persons wishing to start or expand a small business.
- ◆ **Transportation Services:** Hancock Area Transportation Service (HATS) and Wyandot Rides provide daily transportation services to the general public of Hancock County and Wyandot County utilizing a fare system.
- ◆ **Weatherization:** Provides home weatherization services including insulation, ventilation, heating system repair, and consumer education on ways to reduce energy use. Can replace inefficient refrigerators and light bulbs for AEP customers. This program also serves Allen County.
- ◆ **Women, Infants, and Children (WIC):** Provides nutrition education and supplemental food coupons that can be redeemed at participating stores or pharmacies for healthy food choices. Promotes breastfeeding and provides education and support. Open to parents/guardians of children up to age five in Hancock, Hardin, and Putnam counties.

In addition to the customer services, the CAC is also dedicated to assisting other nonprofit agencies that provide services that address the CAC's mission. This assistance has taken many different forms over the years, from organizational structure, to funding issues, to personnel management. Working collaboratively with other agencies is now the standard procedure for operating our existing services and creating new services. New opportunities are continuously being sought that will facilitate the CAC's general purpose and mission.



Demographics

DEMOGRAPHIC DESCRIPTION OF THE SERVICE AREA

The HHWP Community Action Commission (CAC) primarily serves Hancock, Hardin, Wyandot and Putnam counties with most of its programs; however, the Weatherization program also serves Allen County. Also, some of HHWP's Low Income Housing Tax Credit (LIHTC) housing development projects have occurred in other counties in Ohio. For the purposes of this Community Needs Assessment Final Report, we will only focus on the primary four-county service area. Data for this analysis was obtained from the U.S. Census Bureau's 2018 American Community Survey (ACS) 5-Year Estimates. The data was analyzed at the Census block group level. Using the 2018 5-Year Estimates provides the most up-to-date information available from the U.S. Census Bureau.

The 2018 ACS reported the total population of the four-county service area to be 163,125, which is a decrease of 60 (0.03 percent) from 2015. The only county to gain population since 2015 was Hancock County, with an increase of 295 people. Hardin, Putnam, and Wyandot counties' populations all decreased (-147, -239, and -243 people, respectively).

The entire area is considered rural; however, the City of Findlay in Hancock County, with 41,324 residents, has more of an urban environment. The next largest city is Kenton in Hardin County with 8,215. Other larger communities include Upper Sandusky in Wyandot County with 6,481, Ada in Hardin County with 5,557, and Ottawa in Putnam County with 4,333. More importantly, there are significant socio-economic differences between counties that have contributed to differences in local conditions. Below is a review of each county's demographic make-up and local trends.

HANCOCK COUNTY

In Hancock County, there was a total population of 75,690 based on 2018 ACS data, which was a 0.39 percent increase from 2015. Exhibit 1 shows the population density within Hancock County Census block groups. The density is calculated using the square mileage of each block group and its total population. The area surrounding the county seat of Findlay, along with the portion of Fostoria that is within Hancock County, have the highest population densities. The block groups with the highest densities contain from 4,218 to 7,450 people per square mile.

Of the four counties, Hancock has the greatest number of housing units constructed from 2016 to 2018 at 433 houses. The median house price in 2018 was \$132,600, a 4.15 percent increase from 2015.

Major and notable employers in the county are Blanchard Valley Health System, Consolidated Biscuit Co./Hearthside Foods, Cooper Tire and Rubber Co., Findlay City Schools, Kohl's Corp., Lowe's Companies Inc., Marathon Petroleum, Nissan Brake, Sanoh America, University of Findlay, and Whirlpool Corporation. The biggest growth sector is under the umbrella of "Natural Resources and Mining," having added five new establishments since 2012 within the private sector.

Hancock County has the highest percentage in the four-county area of people above 25 with an Associate Degree or higher, at 36.7 percent. The average percentage of people with this level of education in the other counties is 27.47 percent, with the lowest being Hardin County at 24.1 percent.

The unemployment rate in 2018 for Hancock County was 3.4 percent. That is the second lowest unemployment rate in the HHWP service area, with Wyandot County's unemployment rate being 3.2 percent. The Hancock County unemployment rate decreased from 4.5 percent in 2014. The mean travel time to work is 17.1 minutes (2018).

In 2018, Hancock County had an older adult population (ages 65 and over) of 5,388 people, which made up 7.12 percent of the county's total population. Unlike the population density of Hancock County, Exhibit 2 shows the county's older adult population being dispersed throughout the entire county. However, similar to the county's population density, the Census blocks with the highest older adult population densities can be found surrounding Findlay. These block groups range from 12.1 to 17.73 percent older adults.

In contrast to Exhibit 2, Exhibit 3 shows the percent population within Hancock County of children under the age of five: 2,206 children, or 2.91 percent of the county's population. The county's population aged under five is dispersed throughout the county, similar to that of the older adult population, with the highest percentage block groups being within the city of Findlay. Those block groups range from 7.06 to 13.1 percent aged under five.

Based on 2018 ACS data, Hancock County has a total of 7,682 residents with disabilities, accounting for 10.15 percent of the county population. When conducting the ACS, the Census Bureau uses a six-part question to determine the number of people with disabilities. This question is based on the World Health Organization's International Classification of Functioning, Disability, and Health (ICF) and asks about a person's hearing, vision, mobility, cognition, and other areas of functioning. Exhibit 4 shows the percent disabled population within Hancock County by block group. The block groups with the highest percentage of disabled individuals can be found around Findlay and McComb, ranging from 15.74 to 28.52 percent.

There were 31,887 households in Hancock County in 2018. Of those households, 2,107 had no access to a vehicle (9.63 percent). Exhibit 5 shows the percentage of zero vehicle households (ZVH) in Hancock County by block group. The block groups with the higher percentages of ZVH are seen in the northern half of the county near Arcadia, Fostoria, and McComb, with the highest being in Findlay. The block groups with the highest percentages ranged from 18.06 to 41.11 percent.

Within Hancock County, the median household income is \$55,644, which is higher than the median household income for the state of Ohio of \$54,533. The distribution of household income throughout the county can be seen in Exhibit 6 and is relatively even, except for the block groups containing the highest and lowest median household incomes largely being around Findlay. The block groups with the lowest median household incomes ranged from \$0 to \$39,242 and the highest ranged from \$88,603 to \$108,727.

Exhibit 1: Hancock County Population Density

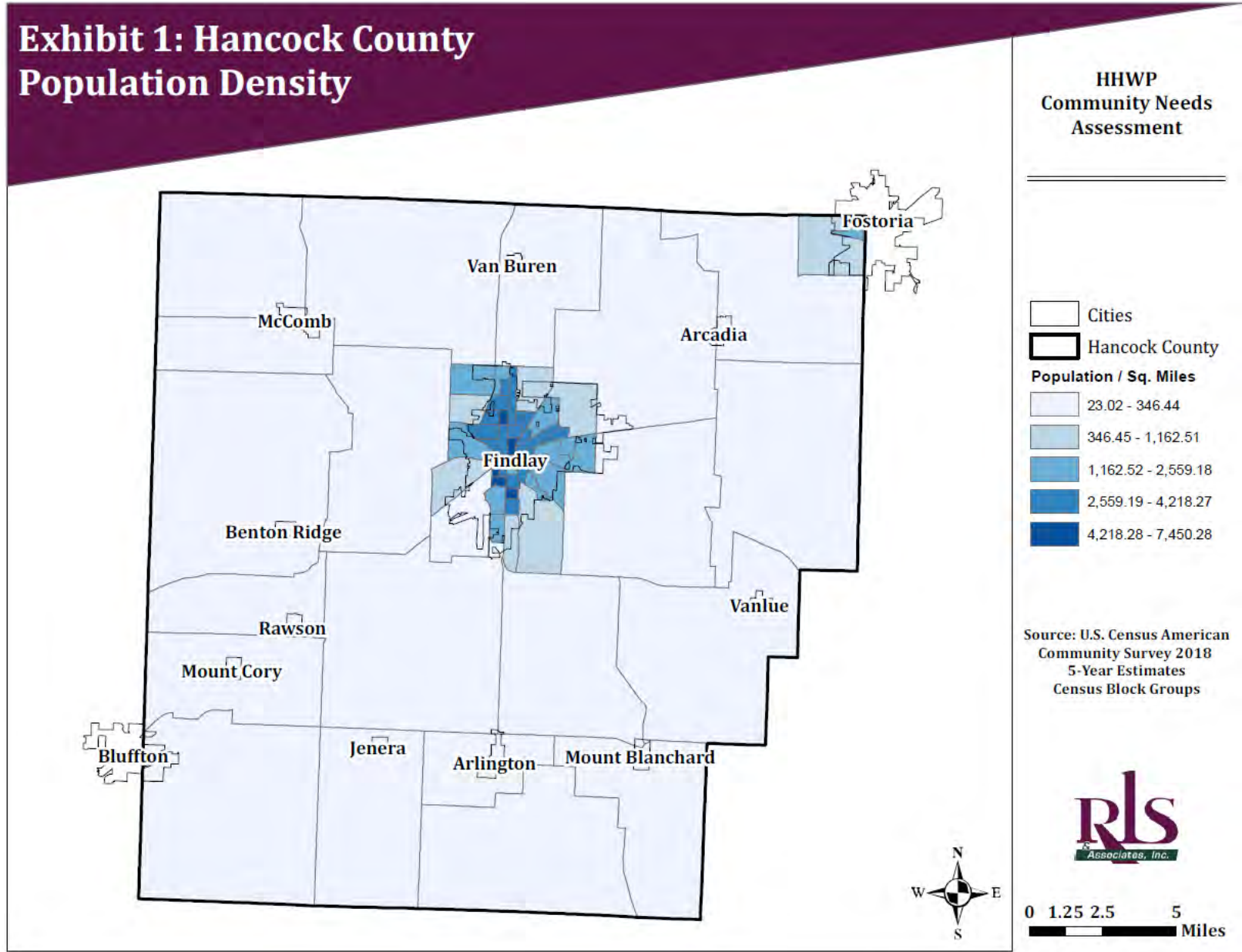


Exhibit 2: Hancock County Percent Population Ages 65+

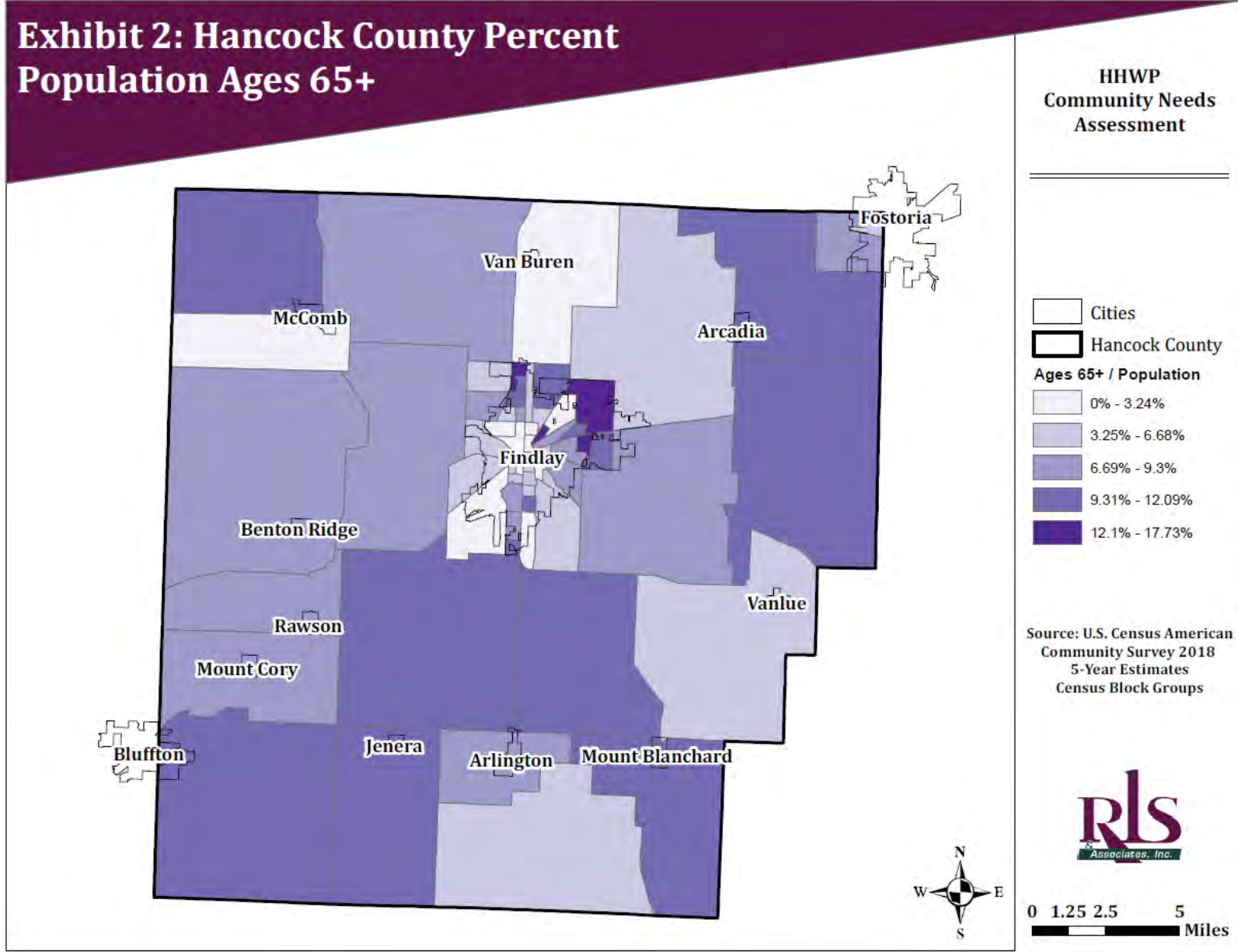


Exhibit 3: Hancock County Percent Population Ages 0-4

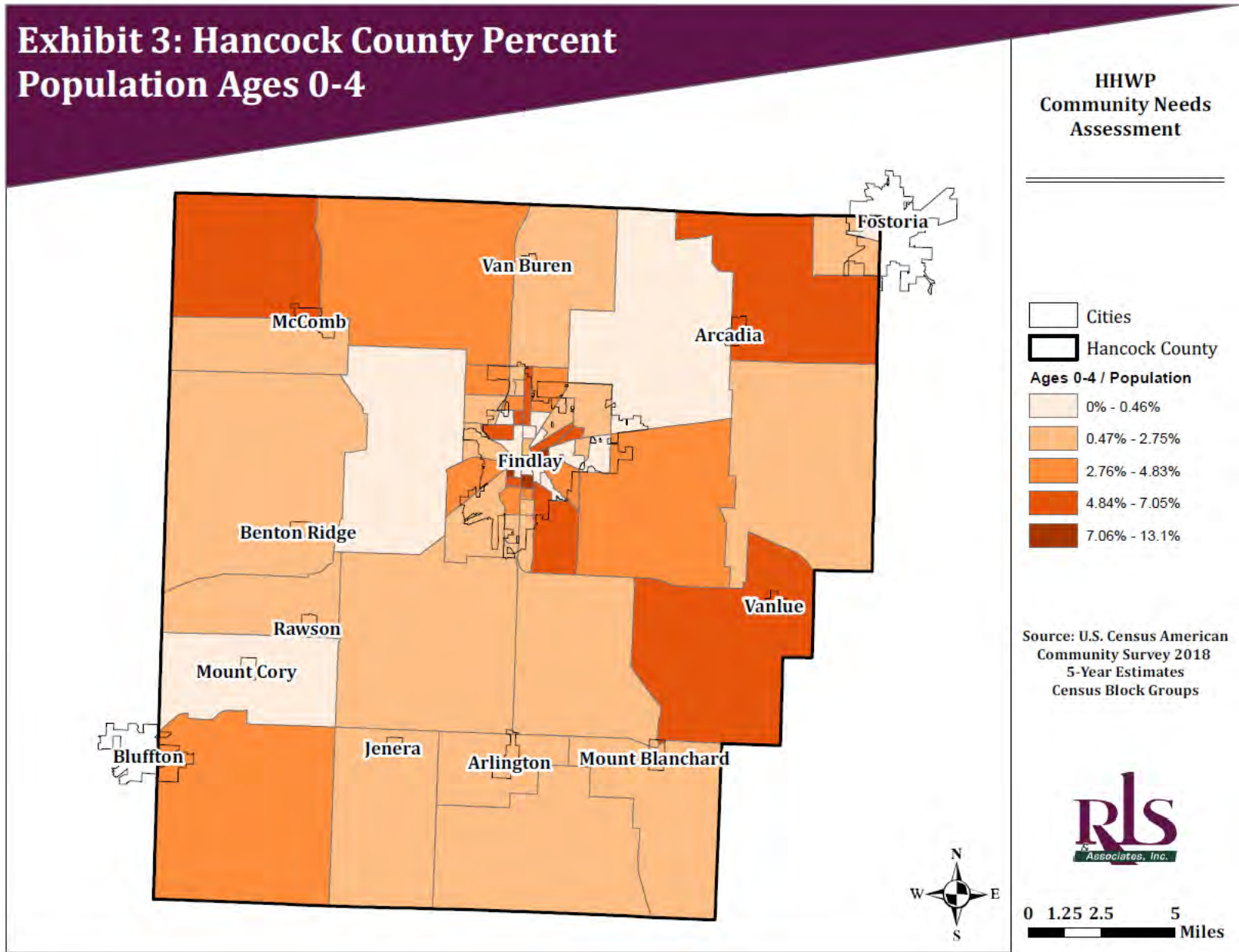


Exhibit 4: Hancock County Percent Disabled Population

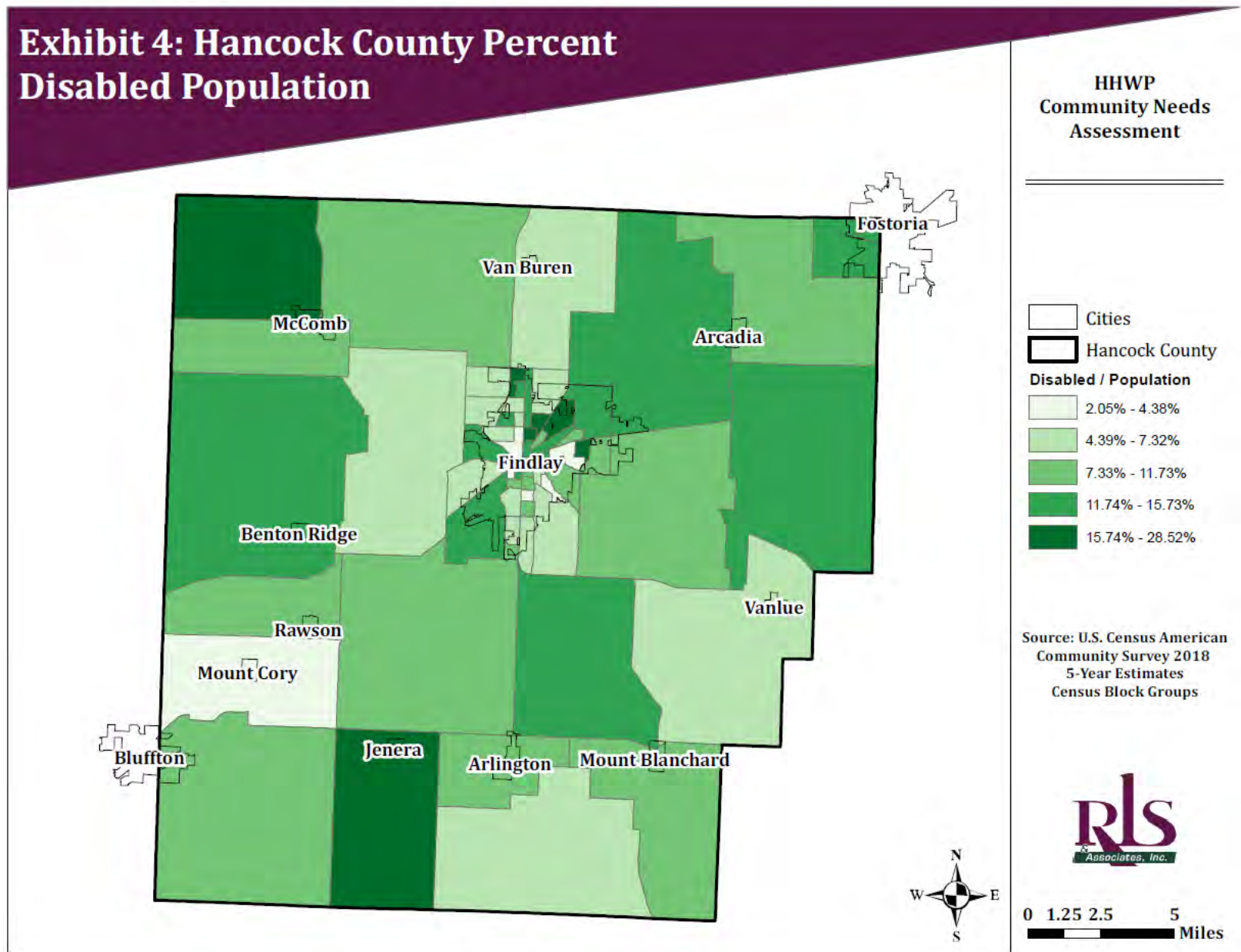


Exhibit 5: Hancock County Zero Vehicle Household (ZVH)

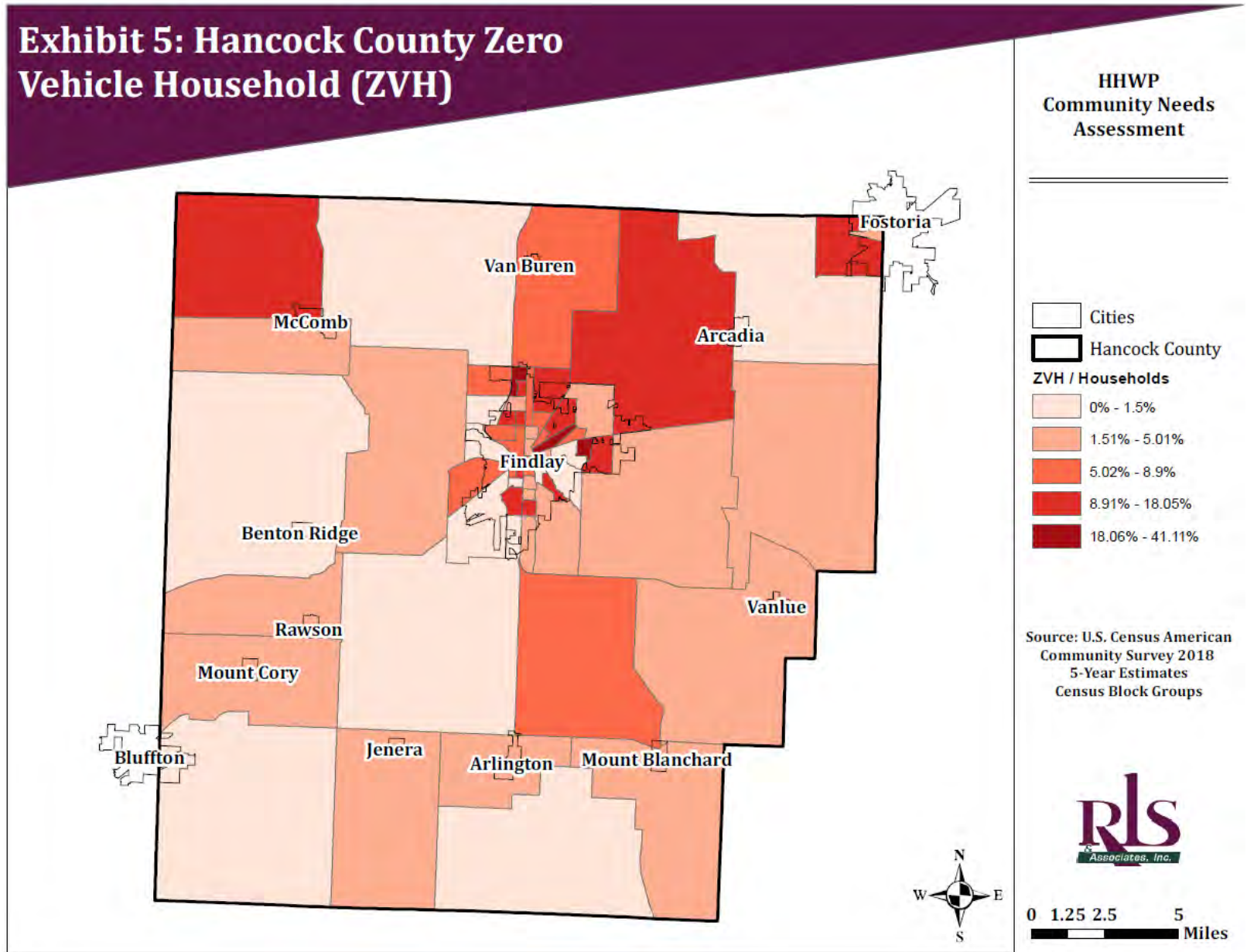
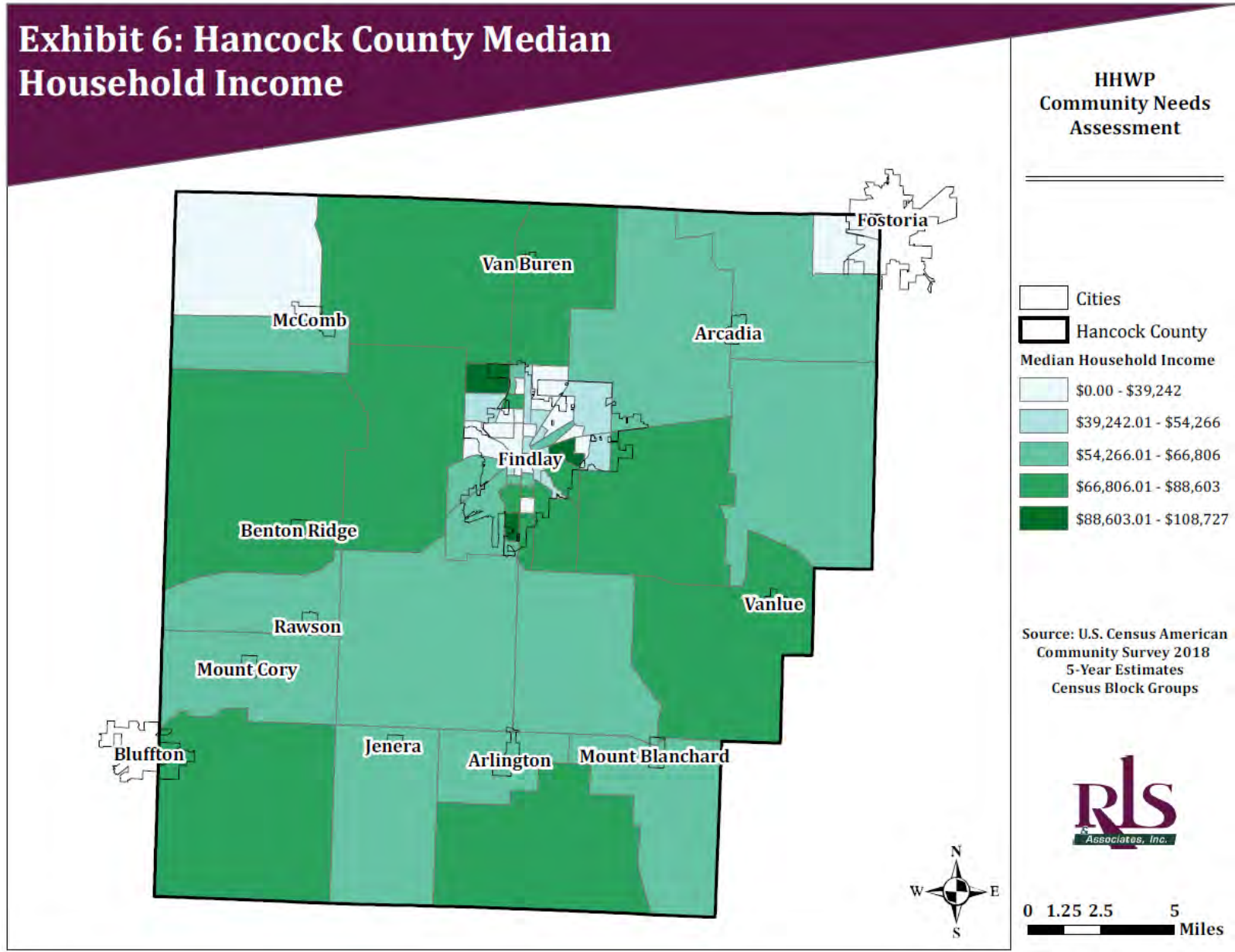


Exhibit 6: Hancock County Median Household Income



HARDIN COUNTY

Hardin County had a total population of 31,480 in 2018, a 0.47 percent decrease from the 2015 population. Exhibit 7 shows the distribution of Hardin County's population. The areas surrounding the county seat of Kenton, Ada, and Forest have the highest population densities. The block groups that contain the highest densities range from 2,707 to 5,161 people per square mile.

Hardin County has had an increasing number of business starts, with the total number of active businesses rising from 394 in 2016 to 425 in 2017. Most of the increase in business over the past eight years has been in the Construction, Financial Services, and Education/Health Service industries. The unemployment rate has steadily decreased in recent years, falling from five percent in 2016 to 4.4 percent in 2018. While this is considerable progress, it is the highest unemployment rate in HHWP CAC's service area. Major and notable employers in the county are Ada Technologies, Wilson Sporting Goods, Hardin County government, Hardin Memorial Hospital, International Paper Company, Kenton City Schools, Ohio Northern University, Reliance Steel and Aluminum, Sumitomo Bakelite, and Triumph Group.

Hardin County has the lowest median household income (\$48,773) and lowest median home value (\$95,400) in the CAC's service area.

The cultural make-up of Hardin County has two unique features. First, there is a large Amish population in the southern half of the county. Because of some of the beliefs of the Amish population, not only is there a negative effect on economic activity, but Census and other survey information can be somewhat skewed, as some Amish people do not complete Census surveys.

The older adult population (ages 65 and over) consisted of 4,805 Hardin County residents in 2018, which made up 15.23 percent of the county's population. Exhibit 8 shows the dispersion of the older adult population throughout the county, which show a slightly more even distribution than the general population. The area with the highest percentage of older adults can be found to the northeast of Kenton, with 23.62 to 32.47 percent of the block group's population being older adults.

Similar to Exhibit 8, Exhibit 9 shows Hardin County population, for children under the age of five. Within the county, there was a total of 1,024 children under age five in 2018, making up 3.25 percent of the county's total population. With this population being dispersed throughout the county, the block groups with the highest percentages of children under five can be found in Kenton and just west of Kenton. These block groups range from 5.83 to 8.36 percent of their populations being under age five.

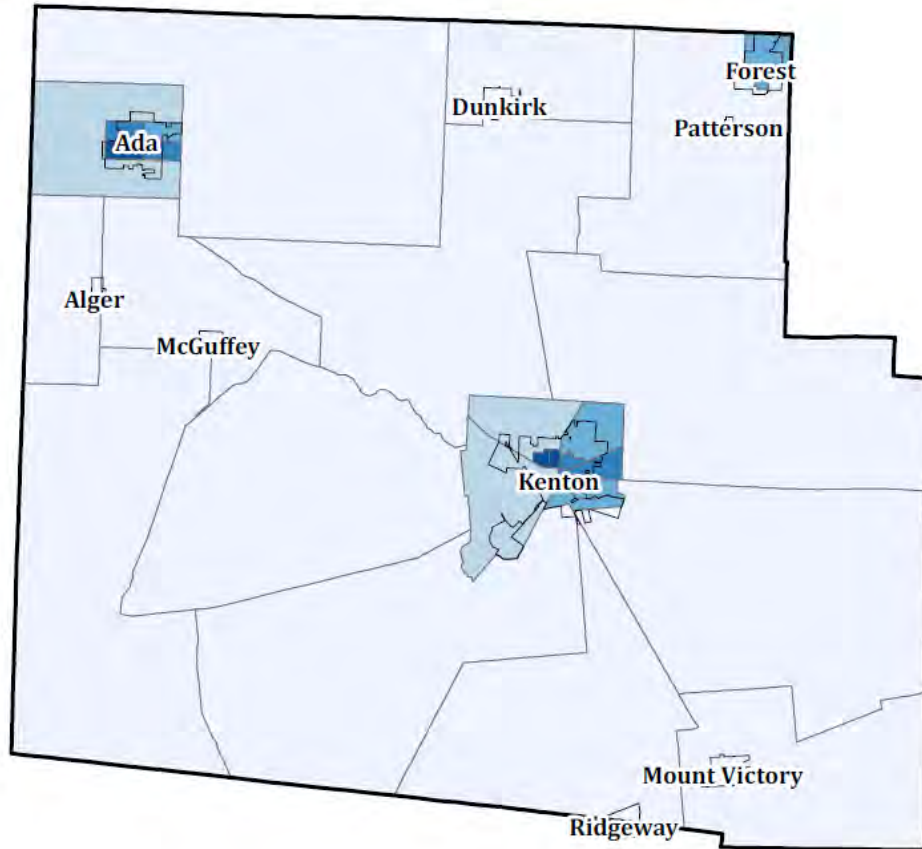
According to 2018 ACS data, Hardin County had a total of 4,120 residents with disabilities, which accounted for 8.6 percent of the county's population. Exhibit 10 shows an even distribution of residents with disabilities throughout Hardin County. The areas surrounding Alger and Kenton have the highest percentages of people with disabilities, ranging from 18.39 to 24.55 percent.

In 2018, there were 11,495 households in Hardin County, 754 of which had no access to vehicles (6.6 percent). Exhibit 11 shows the distribution of ZVH throughout Hardin County, with the areas of higher percentages mainly surrounding towns and cities. The county seat of Kenton has the areas of highest density of ZVH, ranging from 14.54 to 20.07 percent.

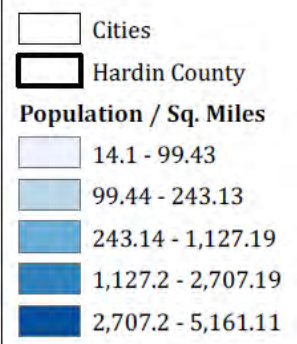
Hardin County's median household income of \$48,773 was lower than the Ohio statewide median household income of \$54,533. The distribution of household income can be seen in Exhibit 12, where it is shown to be even throughout the county. Two block groups in Hardin County reported a median household income of \$0 while still having people living within that block group, which could be due to sampling error. The second lowest group of median household incomes ranged from \$0.01 to \$42,625 while the highest group ranged from \$64,052 to \$77,500.



Exhibit 7: Hardin County Population Density



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Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups

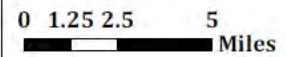
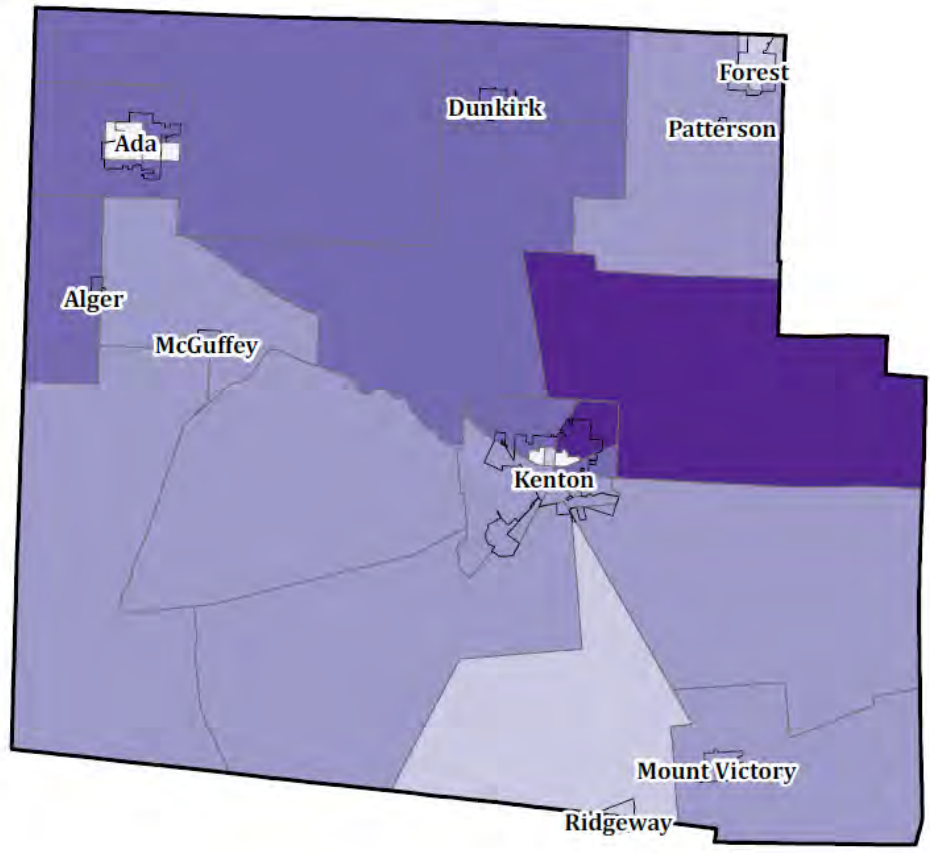


Exhibit 8: Hardin County Percent Population Ages 65+



HHWP Community Needs Assessment

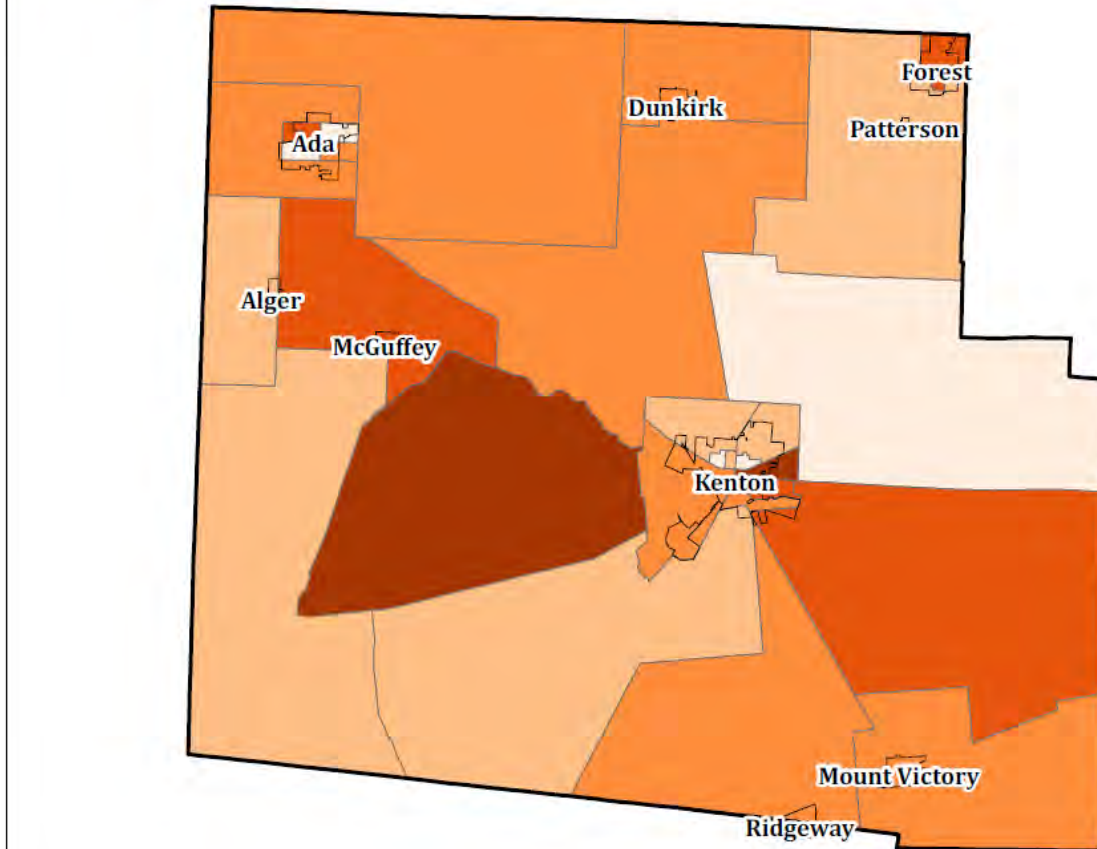
- Cities
- Hardin County
- Ages 65+ / Population**
- 0% - 5.47%
- 5.48% - 11.4%
- 11.41% - 16.51%
- 16.52% - 23.61%
- 23.62% - 32.47%

Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups



0 1.25 2.5 5
Miles

Exhibit 9: Hardin County Percent Population Ages 0-4



HHWP Community Needs Assessment

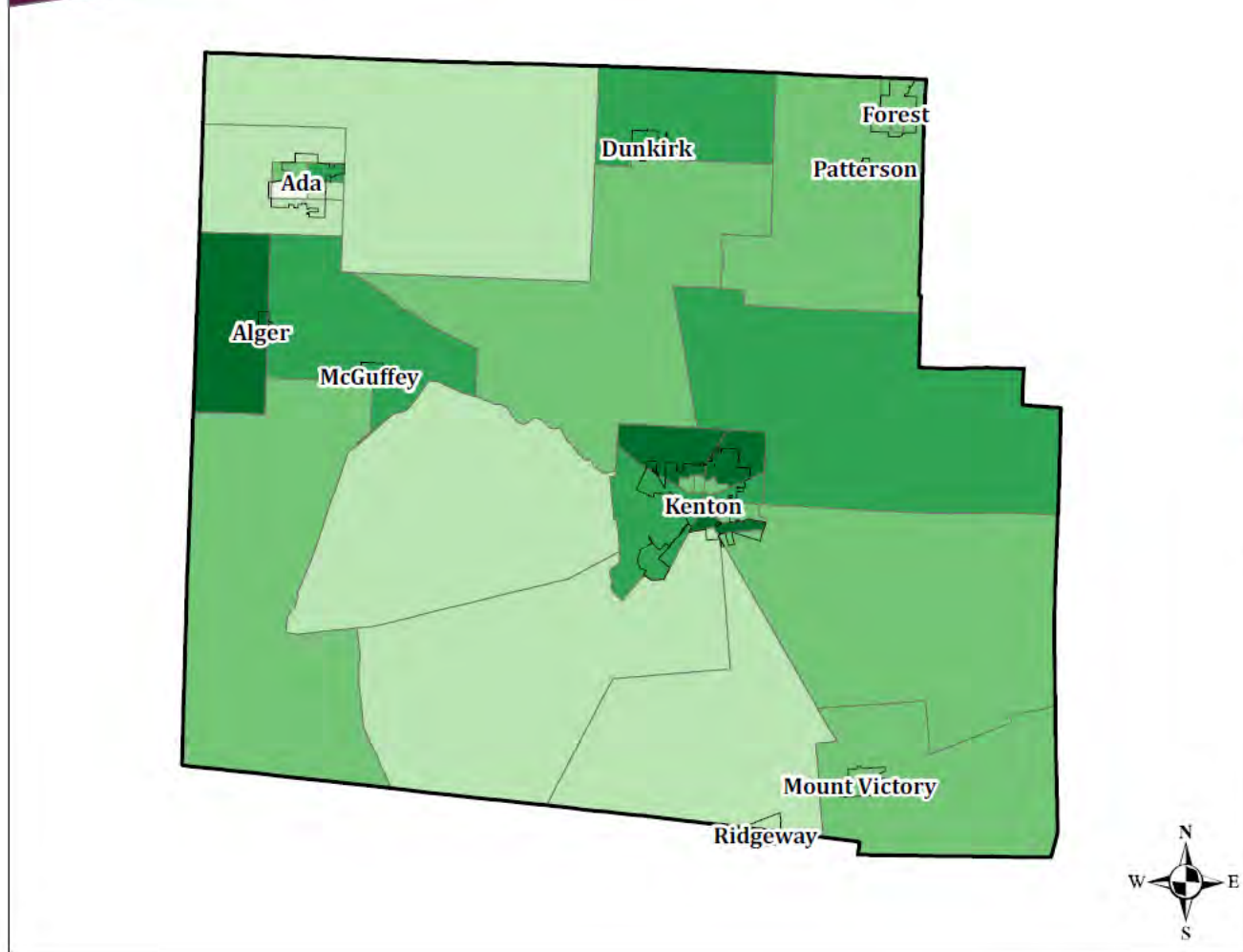
- Cities
- Hardin County
- Ages 0-4 / Population**
- 0% - 1.08%
- 1.09% - 2.8%
- 2.81% - 3.97%
- 3.98% - 5.82%
- 5.83% - 8.36%

Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups



0 1.25 2.5 5
Miles

Exhibit 10: Hardin County Percent Disabled Population



HHWP Community Needs Assessment

- Cities
- Hardin County
- Disabled / Population**
- 0%
- 0.01% - 10.31%
- 10.32% - 14.86%
- 14.87% - 18.38%
- 18.39% - 24.55%

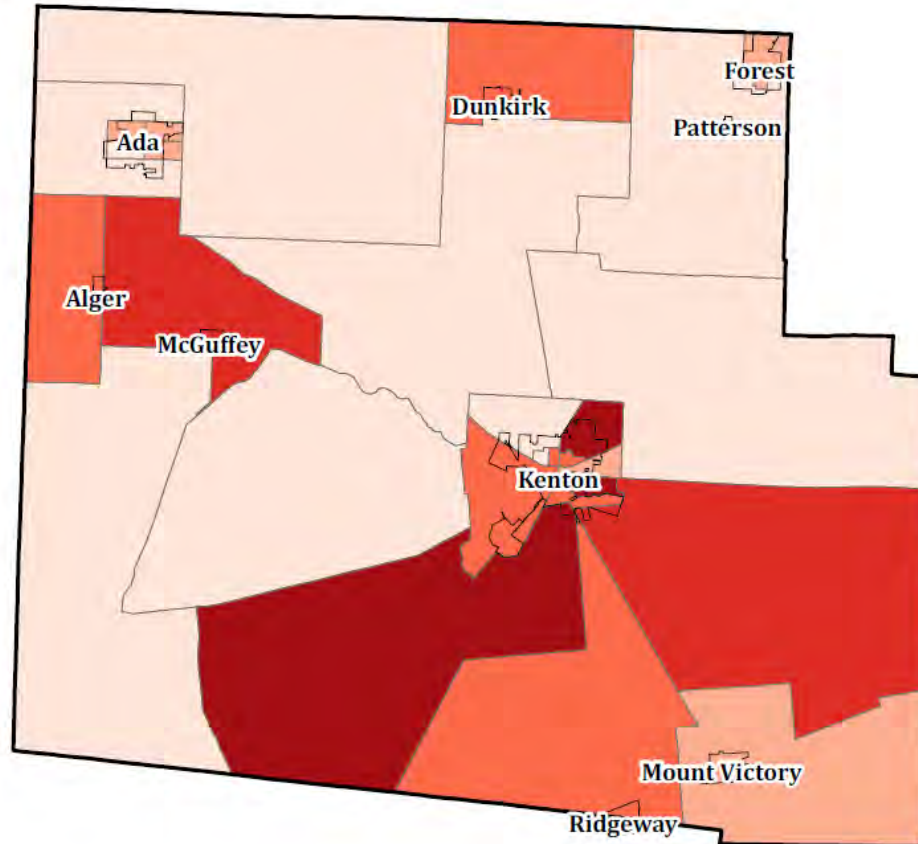
Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups



0 1.25 2.5 5
Miles



Exhibit 11: Hardin County Zero Vehicle Household (ZVH)



HHWP Community Needs Assessment

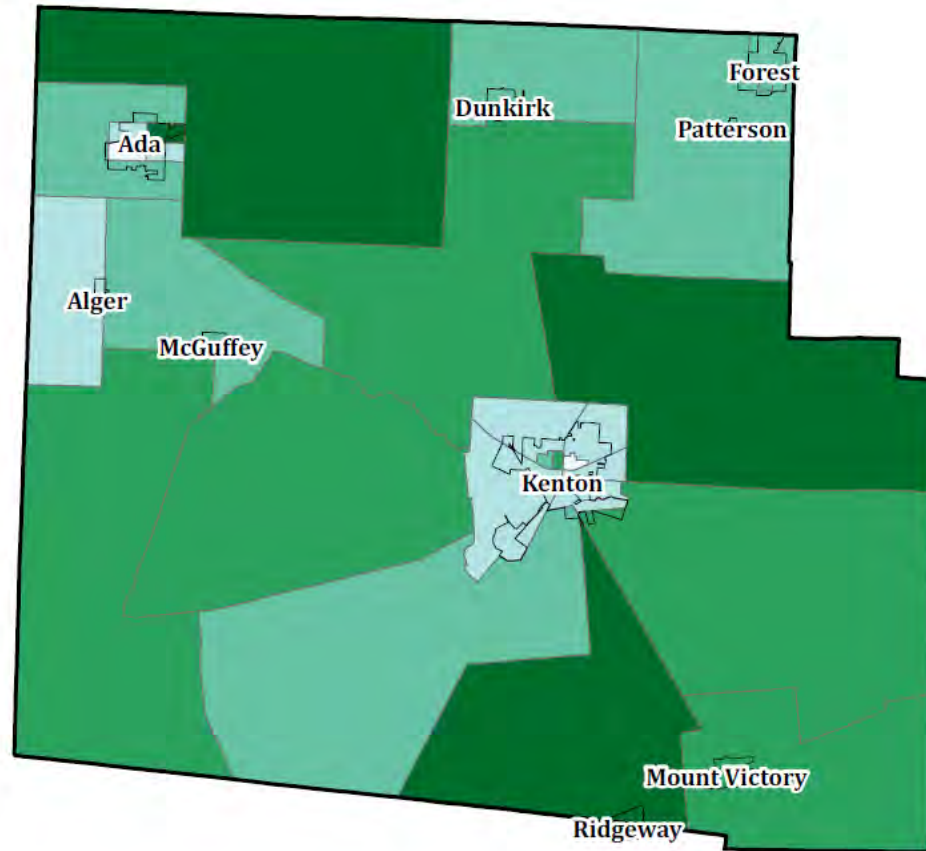
- Cities
- Hardin County
- ZVH / Households**
- 0% - 1.41%
- 1.42% - 5.01%
- 5.02% - 9.2%
- 9.21% - 14.53%
- 14.54% - 20.07%

Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups

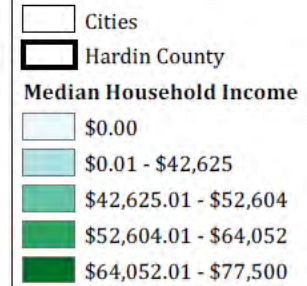


0 1.25 2.5 5 Miles

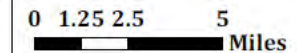
Exhibit 12: Hardin County Median Household Income



HHWP Community Needs Assessment



Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups



PUTNAM COUNTY

Putnam County has had near stagnant population growth in recent years. In Putnam County there was a total population of 33,969, according to 2018 ACS data, a decrease of 0.7 percent since 2015. Exhibit 13 shows the distribution of the population throughout Putnam County, where most of the population is centered in the county's towns and villages. The block group with the highest density can be found in the county seat of Ottawa, with a range of 666.1 to 1579.7 people per square mile.

The percentage of the population below 50 percent of the poverty line is the lowest in HHWP CAC's service area (2.4 percent). Putnam has the highest household median income (\$62,001) and the highest median home value (\$147,200). This is partially attributable to the "family farm" agricultural economy, which can provide strong income for families. Whirlpool operates a facility in the Village of Ottawa and employs many local residents. Other major and notable employers are Kalida Manufacturing, Ottawa-Glandorf Local Schools, Iams Company, Pro-Tec Coating, County Government, Schnipke Engraving, Silgan Plastics, Unverferth Manufacturing, and Wal-Mart Stores, Inc.

The percentage of Hispanic population in Putnam County is the highest in the CAC service area. In 2018, six percent of the population was Hispanic. This is attributed to the influx of migrant workers that make up a majority of Putnam County farm laborers.

Within Putnam County, the older adult population (ages 65 and over) consisted of 5,590 people in 2018, or 16.46 percent of the county's total population. Exhibit 14 shows the distribution of older adults in Putnam County, which were evenly distributed throughout the county, unlike the general population density found in Exhibit 13 that was centered in towns and villages. The areas with the highest percentages of older adults can be found near Belmore, Ottawa, and south of Kalida, ranging from 22.45 to 28.33 of the population.

In contrast to Exhibit 14, Exhibit 15 shows Putnam County's 2018 population under age five, which totaled 2,283 or 6.7 percent of the county's population. Exhibit 15 shows an even distribution of children under age five throughout the county, with block groups containing the highest percentages being around Cloverdale, Columbus Grove, Dupont, and Pandora, ranging from 9.26 to 13.46 percent.

In 2018, Putnam County had a total of 3,257 residents that were disabled, which made up 9.59 percent of the county's population. Exhibit 16 shows the distribution of residents with disabilities throughout the county, which largely shows an even distribution. However, the areas with the highest percentages of disabled population is in the northeast corner of the county, surrounding Belmore, Leipsic, and West Leipsic, along with some areas near Continental and Ottawa. The block groups in those areas range from 12.71 to 18.4 percent people with disabilities.

In 2018, there were 13,236 households in Putnam County, 398 of which did not have access to any vehicles for personal transportation (three percent). Exhibit 17 shows the distribution of

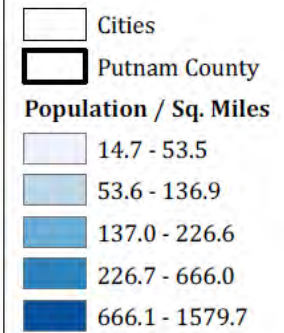
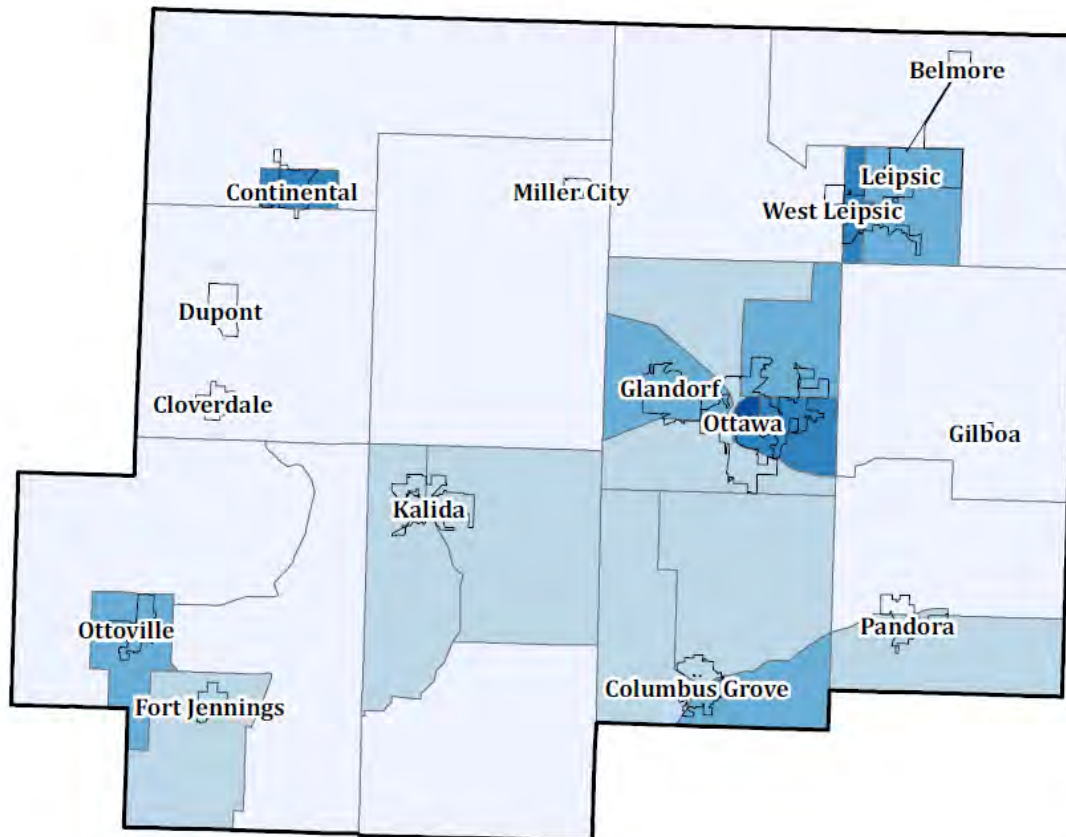
ZVH households throughout the county, with the highest percentages surrounding Leipsic, West Leipsic and Ottawa. The block groups in those areas range from 7.26 to 17.8 percent of households with zero vehicles.

Putnam County's median household income of \$62,001 is higher than Ohio's statewide median of \$54,533. The variation of household income throughout the county is shown as relatively even in Exhibit 18, with the areas lowest in income surrounding towns and villages (\$42,208 to \$46,563). The areas in the county with the highest median household income are found surrounding Continental, Kalida, and Ottoville, ranging from \$78,333 to \$96,442.



Exhibit 13: Putnam County Population Density

HHWP Community Needs Assessment



Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups

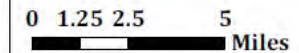
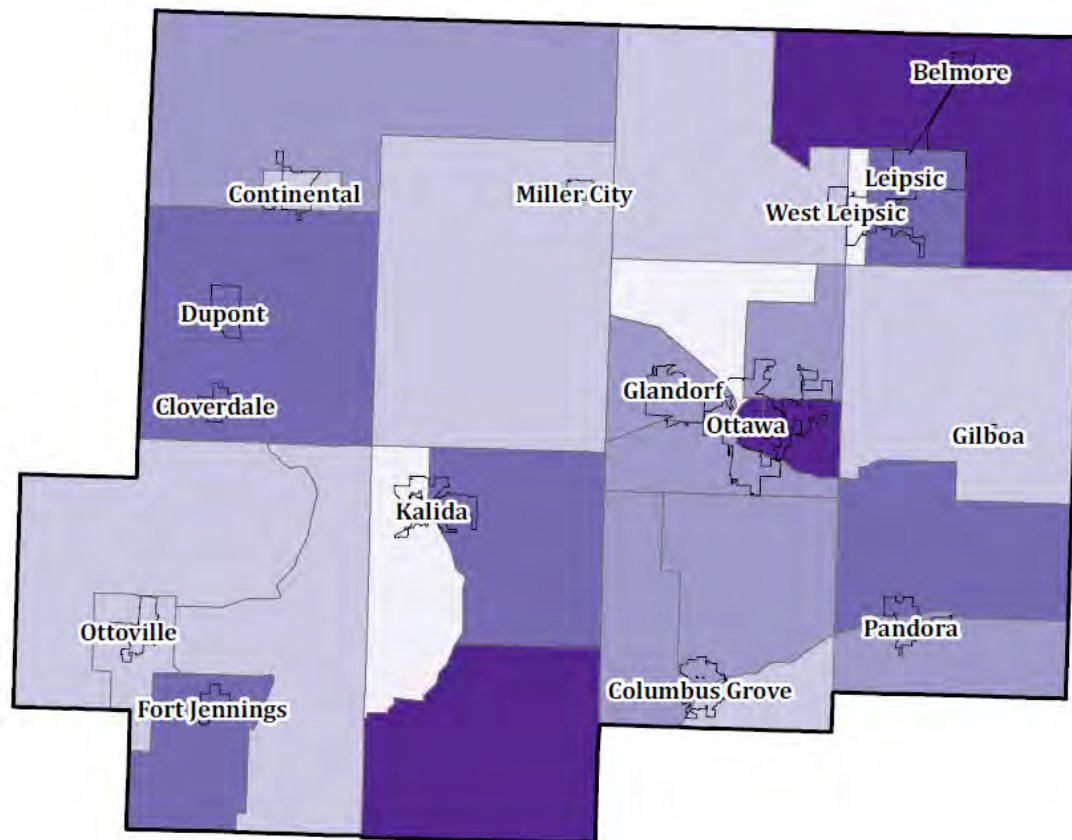
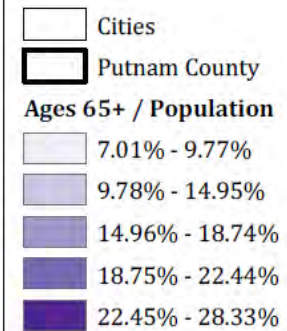


Exhibit 14: Putnam County Percent Population Ages 65+



HHWP Community Needs Assessment



Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups

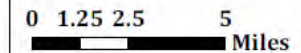
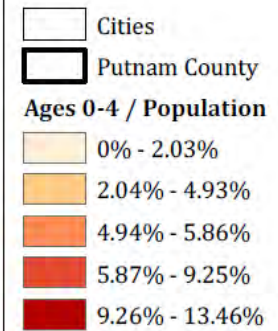
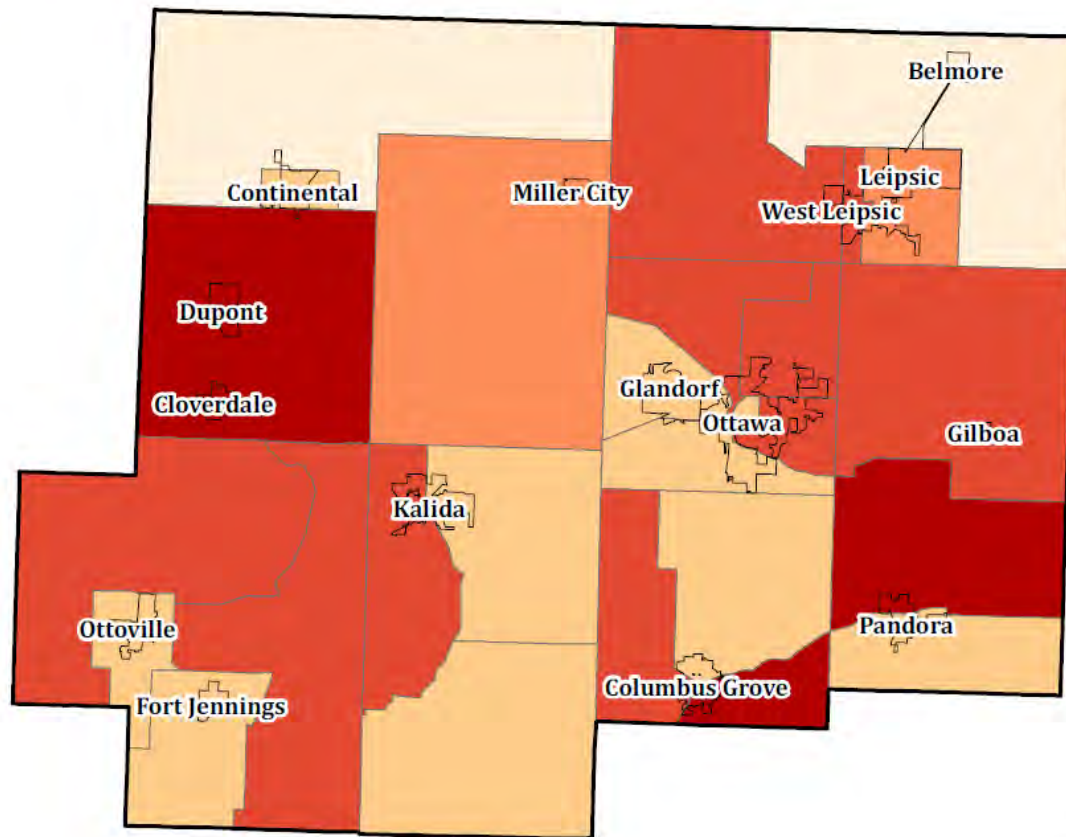


Exhibit 15: Putnam County Percent Population Ages 0-4

HHWP Community Needs Assessment



Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups

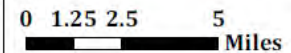
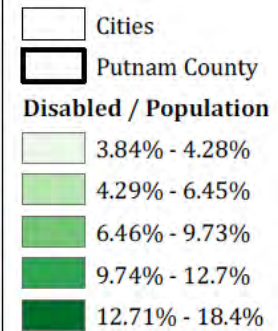
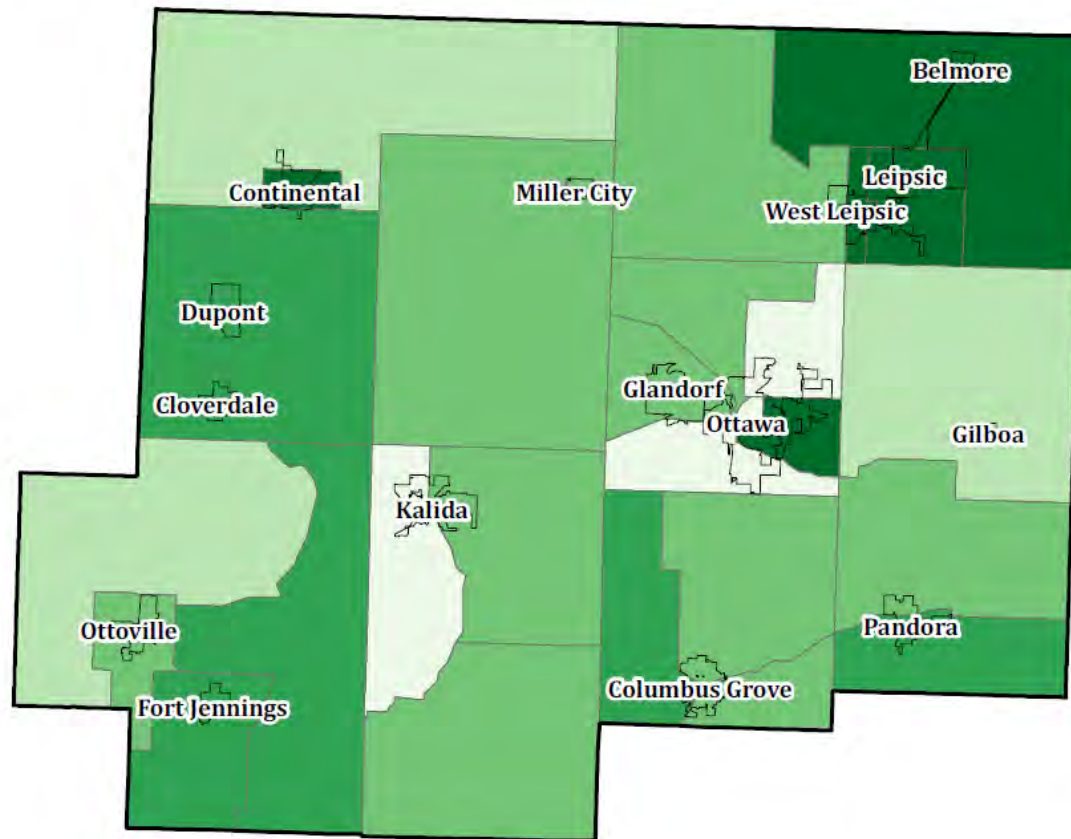


Exhibit 16: Putnam County Percent Disabled Population

HHWP
Community Needs
Assessment



Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups

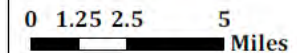
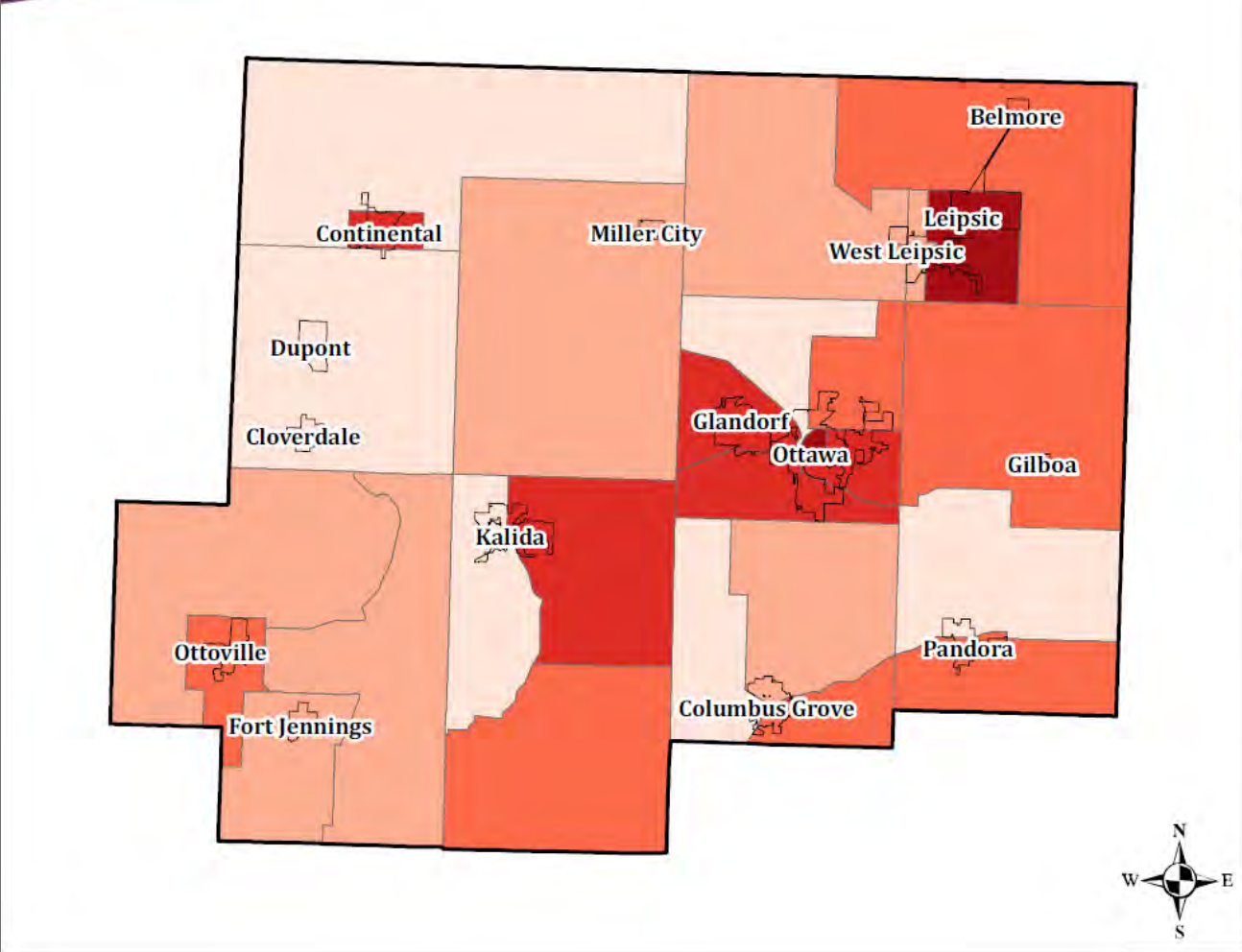


Exhibit 17: Putnam County Zero Vehicle Households (ZVH)



HHWP Community Needs Assessment

- Cities
- Putnam County
- ZVH / Households**
- 0%
- 0.01% - 1.52%
- 1.53% - 3.19%
- 3.2% - 7.25%
- 7.26% - 17.8%

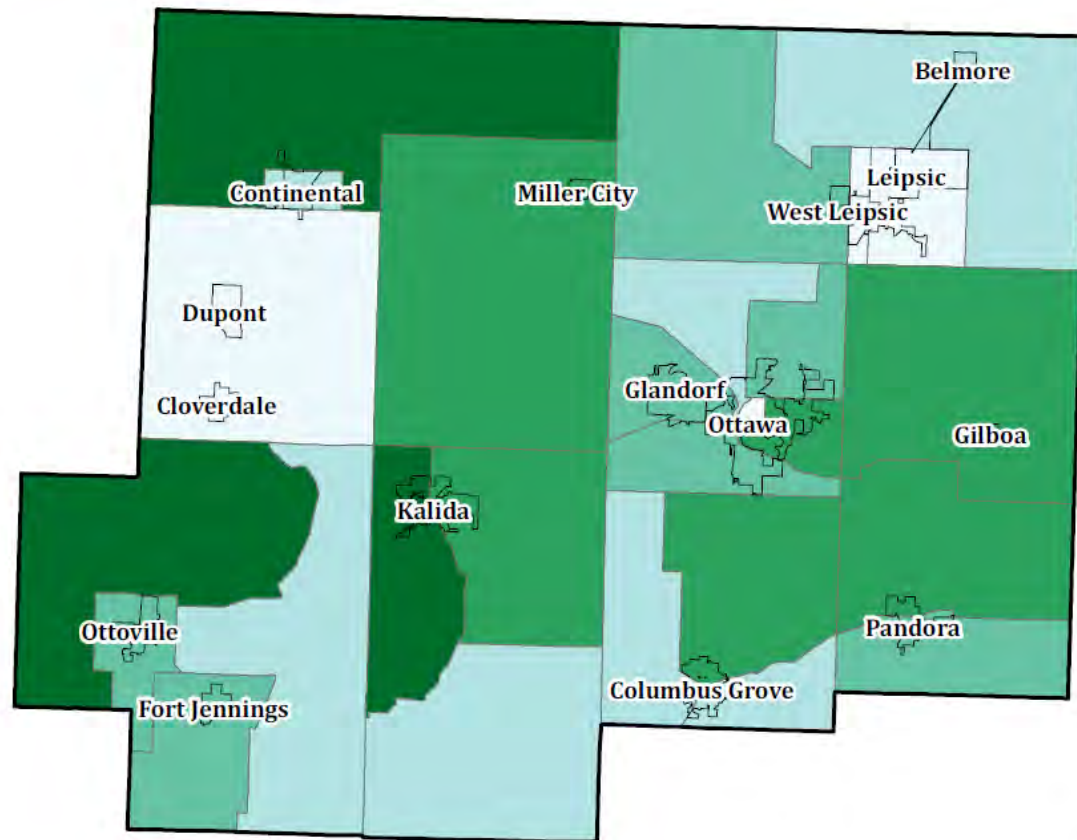
Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups



0 1.25 2.5 5 Miles



Exhibit 18: Putnam County Median Household Income



HHWP Community Needs Assessment

- Cities
- Putnam County
- Median Household Income**
- \$42,208.00 - \$46,563
- \$46,563.01 - \$57,442
- \$57,442.01 - \$65,542
- \$65,542.01 - \$78,333
- \$78,333.01 - \$96,442

Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups



0 1.25 2.5 5
Miles

WYANDOT COUNTY

Wyandot County has the smallest population of the four counties at 22,107 in 2018, which is a 1.1 percent decrease from 2015. Exhibit 19 shows the population density throughout the county. The exhibit shows that most of the county has low population density, with the county seat of Upper Sandusky and Carey having the highest population densities. The block groups in Upper Sandusky and Carey that have the highest densities range from 3,690.29 to 5,449.3 people per square mile.

Nearly 4.2 percent of Wyandot County's population live below 50 percent of the poverty level. The median household income for the county is \$52,940. Unemployment has decreased in recent years, falling from 4.4 percent in 2014 to 3.2 percent in 2018. Major and notable employers are Bridgestone APM, Continental Structural Plastics, Custom Glass Solutions by Guardian, Kalmbach Feeds, Kasai North America, Liqui-Box Corporation, Wal-Mart Stores, Inc., and Wyandot Memorial Hospital.

In 2018, Wyandot County had an older adult (ages 65 and over) population of 4,059, making up 18.36 percent of the county's population and the highest among the four counties in the HHWP CAC service area. Exhibit 20 shows the distribution of older adults throughout the county, with the areas with the highest percentages of older adults surrounding Upper Sandusky, east of Carey, and south of Nevada. Those block groups with the highest percentages of older adults range from 22.36 to 30.77 percent.

Wyandot County had a population of 1,211 children under age five in 2018, making up 5.48 percent of the county's total population. Exhibit 21 shows an even distribution of children under age five, with areas containing the highest percentages in Upper Sandusky. The block groups with the highest percentages range from 11.04 to 16.86 percent of these block groups' total populations under age five.

The disabled population in Wyandot County totaled 2,687 people in 2018, consisting of 12.56 percent of the county's total population. Exhibit 22 shows the distribution of Wyandot County residents with disabilities being evenly distributed throughout the county, with the block groups that have the highest percentages being in Carey. Those block groups with the highest percentages range from 13.68 to 24.94 percent people with disabilities.

There was a total of 9,076 households in Wyandot County in 2018, with 513 that have no vehicles accessible to them for personal use (5.65 percent). An even distribution of ZVH is shown in Exhibit 23, with the areas containing the highest percentage of ZVH being in and around Upper Sandusky and south of Nevada. Those block groups with the highest percentages of ZVH range from 8.32 to 21.71 percent.

Wyandot County's median household income of \$52,940 is slightly lower than Ohio's median income of \$54,533. Exhibit 24 shows minimal variation in median household income throughout Wyandot County, with income being in the higher two ranges in most of the county, but lower in and around Upper Sandusky and Nevada. The block groups with the lowest median household

income ranged from \$ 26,219 to \$28,281 while the block groups with the highest ranged from \$64,904 to \$87,861.



Exhibit 19: Wyandot County Population Density

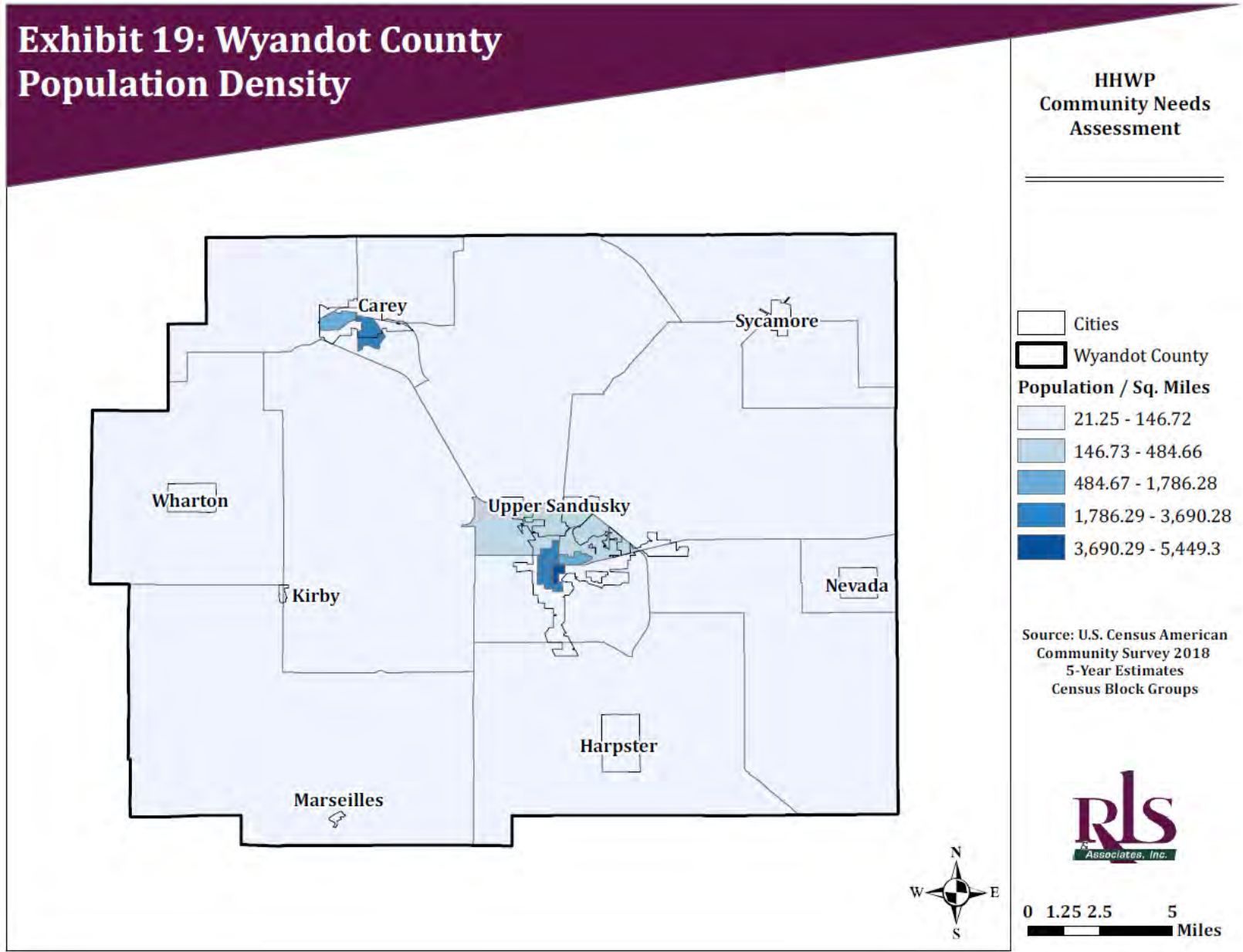
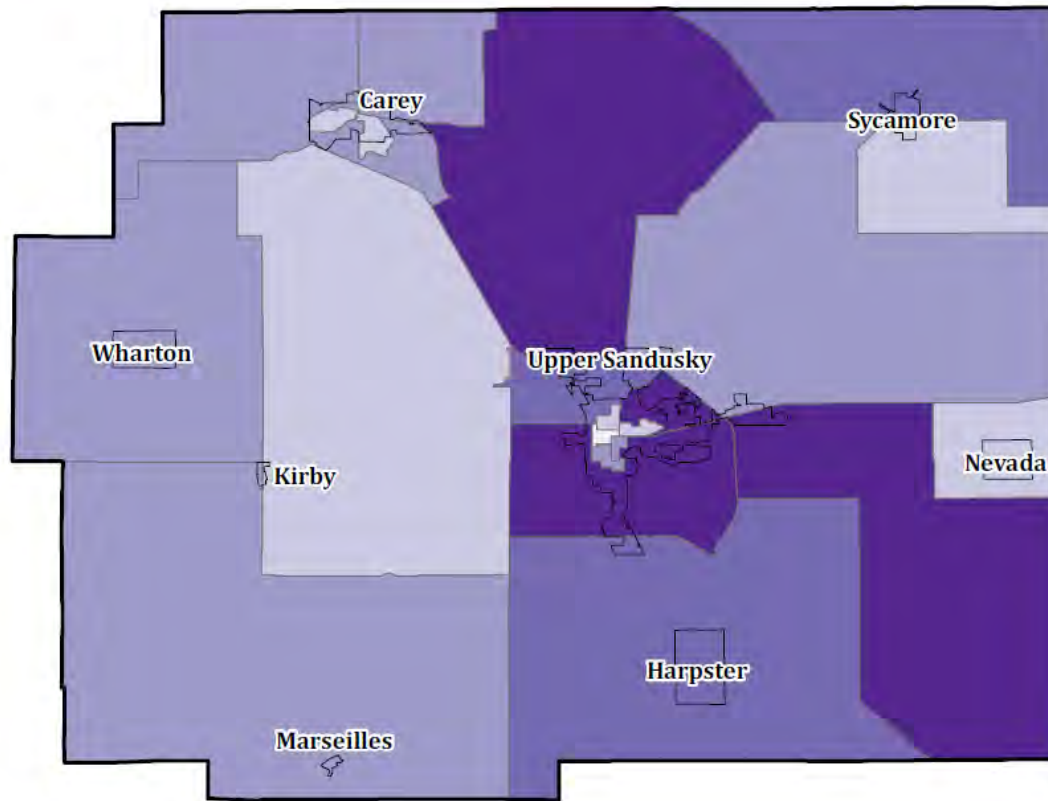


Exhibit 20: Wyandot County Percent Population Ages 65+

HHWP Community Needs Assessment



- Cities
- Wyandot County
- Ages 65+ / Population**
- 4.96%
- 4.97% - 14.44%
- 14.45% - 19.21%
- 19.22% - 22.35%
- 22.36% - 30.77%

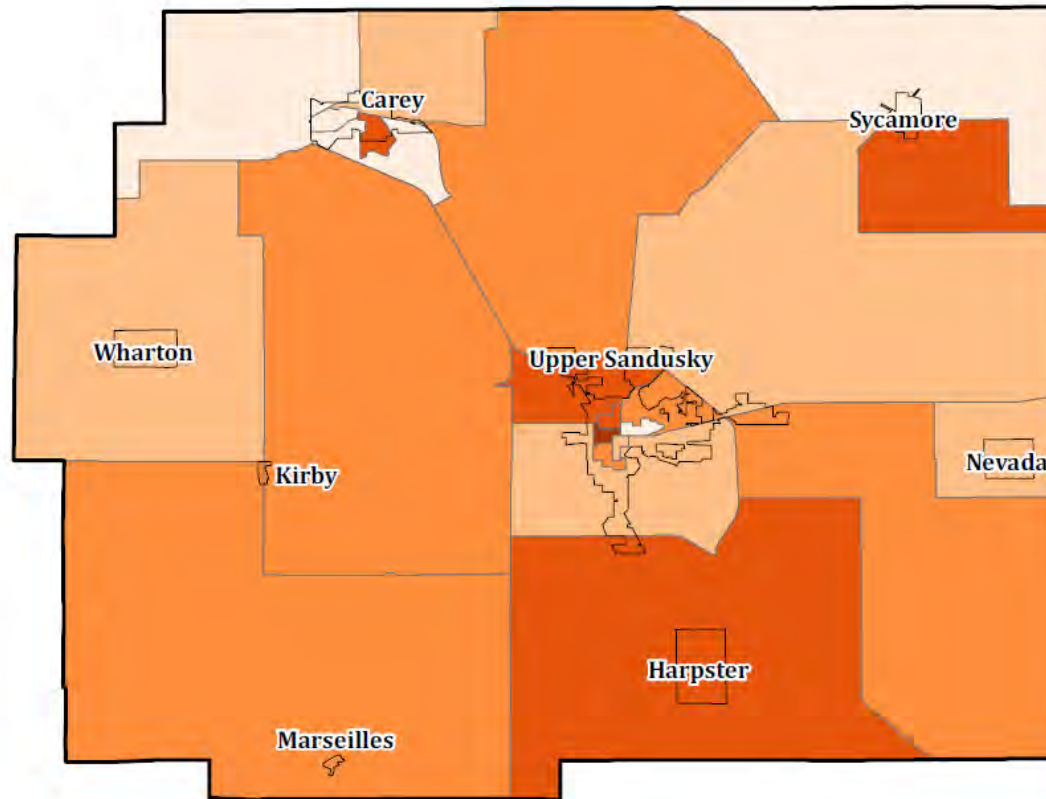
Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups



0 1.25 2.5 5
Miles

Exhibit 21: Wyandot County Percent Population Ages 0-4

HHWP Community Needs Assessment



- Cities
- Wyandot County
- Ages 0-4 / Population**
- 0% - 1.74%
- 1.75% - 3.51%
- 3.52% - 6.92%
- 6.93% - 11.03%
- 11.04% - 16.86%

Source: U.S. Census American Community Survey 2018 5-Year Estimates Census Block Groups



0 1.25 2.5 5 Miles

Exhibit 22: Wyandot County Percent Disabled Population

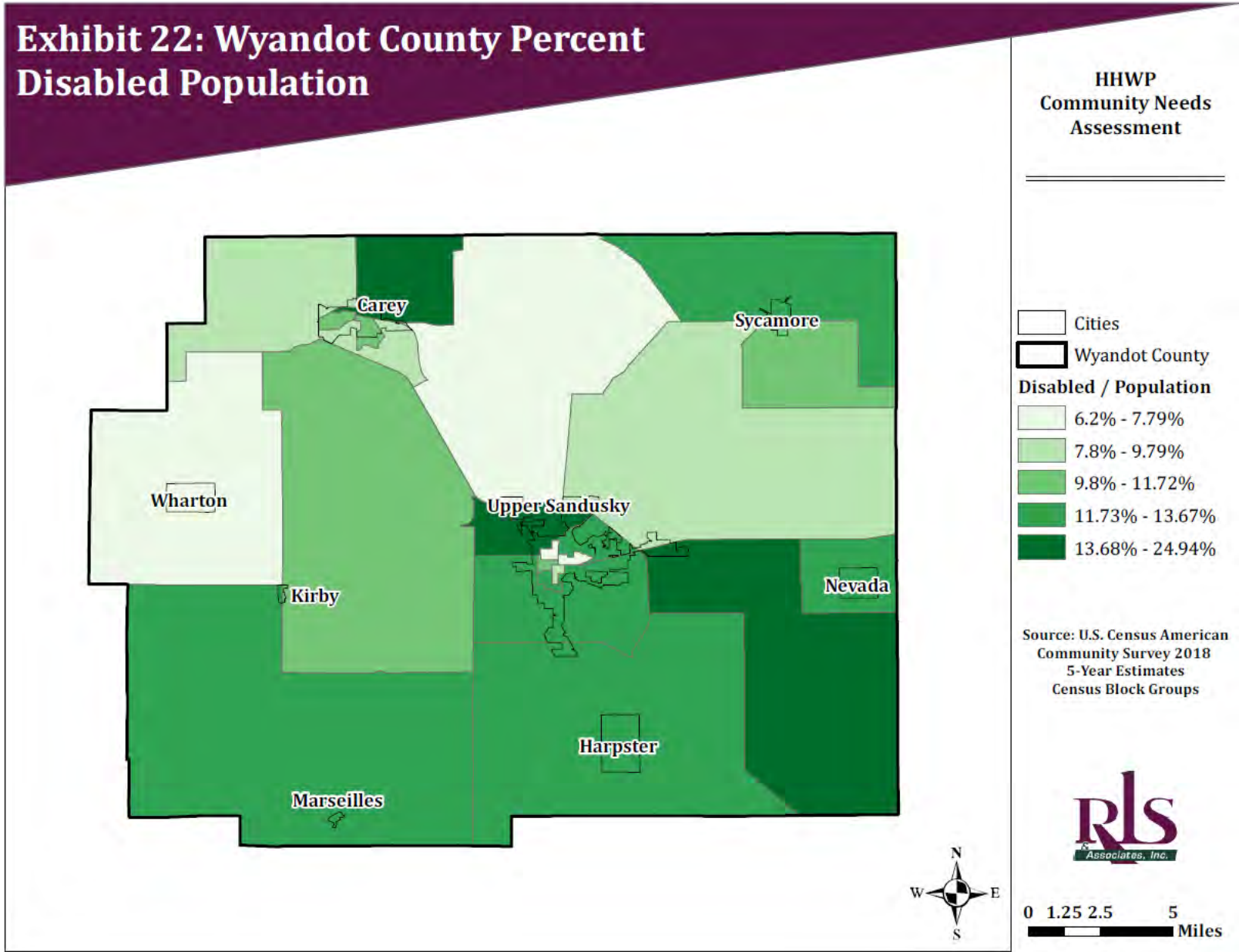
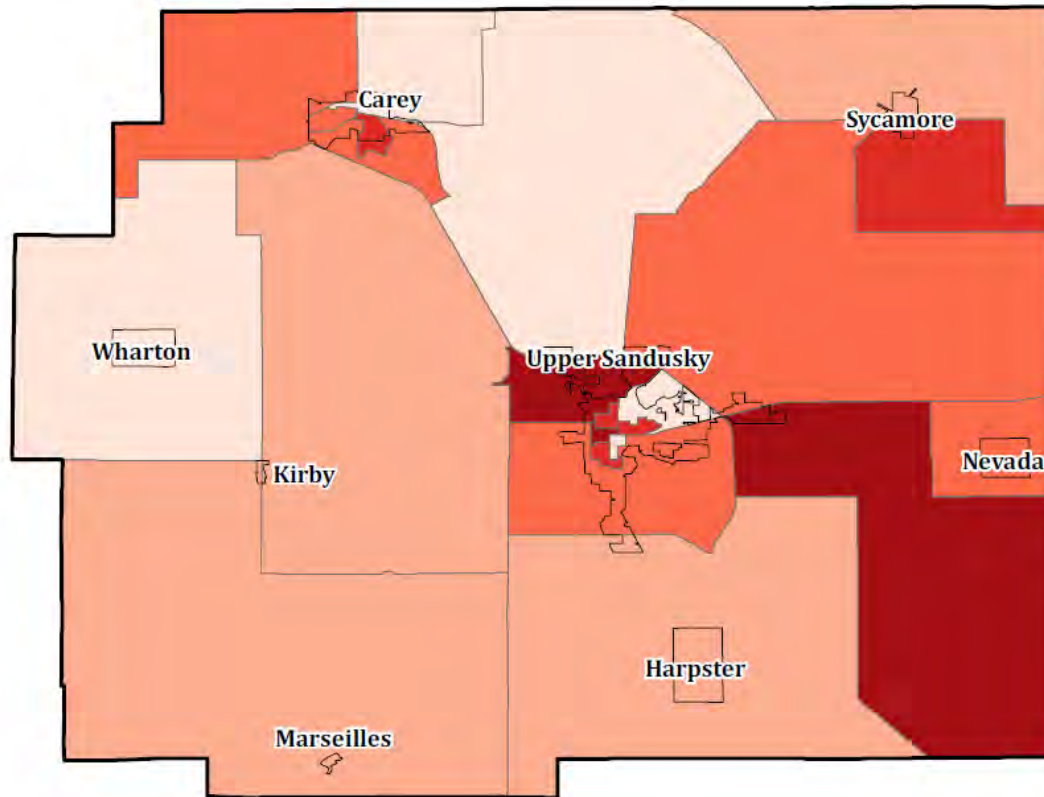


Exhibit 23: Wyandot County Zero Vehicle Households (ZVH)



HHWP Community Needs Assessment

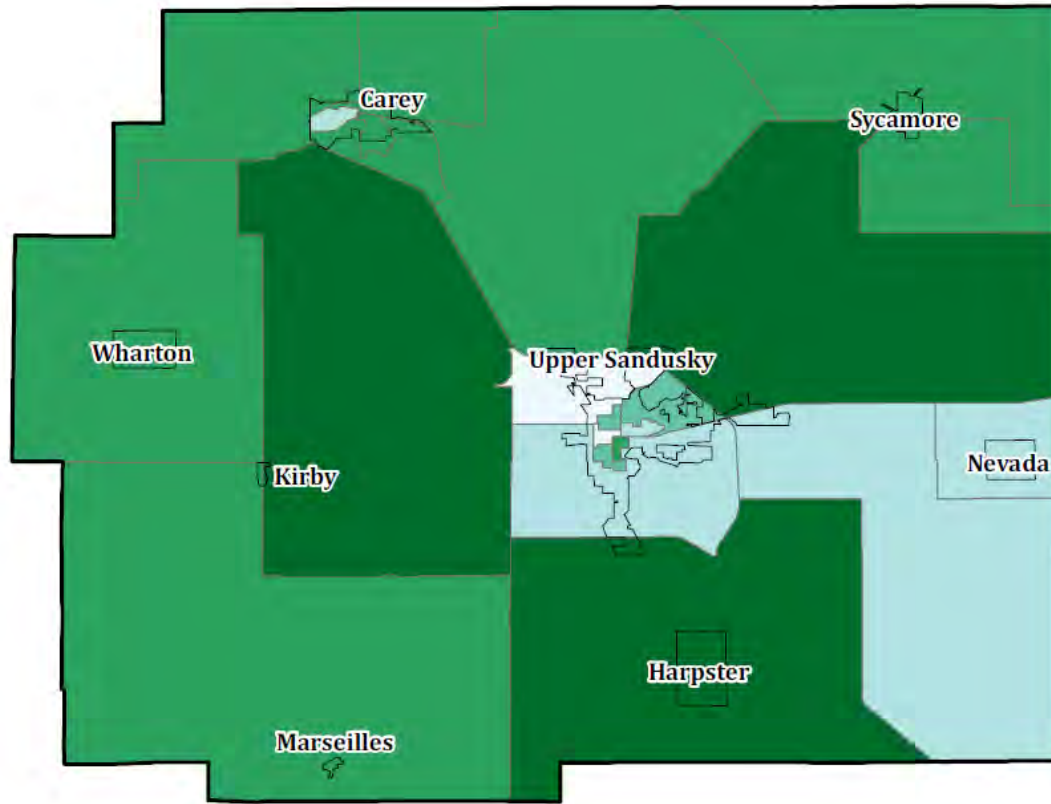
- Cities
- Wyandot County
- ZVH / Households**
- 0% - 0.25%
- 0.26% - 2.16%
- 2.17% - 5.3%
- 5.31% - 8.31%
- 8.32% - 21.71%

Source: U.S. Census American Community Survey 2018
5-Year Estimates
Census Block Groups



0 1.25 2.5 5 Miles

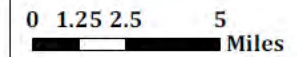
Exhibit 24: Wyandot County Median Household Income



HHWP Community Needs Assessment

- Cities
- Wyandot County
- Median Household Income**
- \$26,219.00 - \$28,281
- \$28,281.01 - \$45,417
- \$45,417.01 - \$53,333
- \$53,333.01 - \$64,904
- \$64,904.01 - \$87,861

Source: U.S. Census American
Community Survey 2018
5-Year Estimates
Census Block Groups



Trends

GENERAL TRENDS

This section of the study examines economic trends that affect low-income individuals at the national, state, and local levels. The data in this section originates from the U.S. Department of Labor, the U.S. Census Bureau, the Pew Research Center, the Kaiser Family Foundation, Ohio Association of Community Action Agencies, and the Ohio Poverty Report published in February 2019 by the Ohio Development Services Agency. Additional sources include the Centers for Disease Control and Prevention, the Ohio Department of Health, and the Ohio Department of Job and Family Services.

NATIONAL TRENDS

While the nation has generally recovered from the Great Recession of 2008-2009, the national recovery has been defined by slow wage growth and low labor market participation. Wages have steadily increased and have been helped by lower energy prices. However, the COVID-19 global pandemic has drastically interrupted the recovery and caused the national seasonally adjusted unemployment rate to increase. In April 2020, the unemployment rate rose to 14.7 percent, after the remaining under 5 percent since September 2015, falling to as low as 3.5 percent in February 2020. Since April 2020, the rate has fallen each consecutive month, decreasing to 7.9 percent in September 2020.

Although the unemployment continued to slowly and steadily decrease prior to the pandemic, unemployment rates for Hispanics and African Americans have been higher than for Asians and Whites. The breakdown by race in the September 2020 unemployment rate was:

- ◆ Asian: 8.9 percent
- ◆ Black or African American: 12.1 percent
- ◆ Hispanic or Latino: 10.3 percent
- ◆ White: 7.0 percent

Real median household income in the U.S. increased by 6.8 percent from \$64,324 in 2018 to \$68,703 in 2019. However, a large income gap remains between Whites and non-Whites. In 2019, the national median household income for a White household was \$71,664, compared to \$55,658 for Hispanic households and \$43,862 for African American households. Asian households' median income was \$93,759.

Many demographic shifts also shape daily life in the United States. Young adults of the Millennial generation (ages 24-39) are more likely than previous generations to live with their parents than with a romantic partner. They are also less likely to be married, own a home, or have children. A record number of Americans are living in multi-generational households.

Politically, the divide between the two major political parties has grown deeper, as demonstrated by the 2016 national election and the years following. Each party base continues to inch further and further from the center. According to the Pew Research Center, 91 percent of adults believe that there is currently a "Strong" or "Very Strong" conflict between Democrats and Republicans, with 71 percent believing the conflict is "Very Strong." During the Presidential Elections of 2016 and 2012,

56 percent and 46 percent of adults, respectively, believed there was a “Very Strong” conflict between the two parties.

In 2018, about 437,000 children were part of the foster care system in the U.S., which represents a 5.3 percent increase over those in foster care in 2014. While there has been an increase in children in foster care since 2014, there was a 2.5 percent decrease in the number of children who entered foster care from 2017 to 2018. That time period also saw a 1.3 percent increase in the number of children who exited foster care. Of the children who were in foster care in 2018, 46 percent were placed in non-relative homes, while 32 percent were placed with relatives. For the children who exited the foster care system in 2018, approximately 50 percent of them were able to be reunited with their parent(s) or primary caretaker(s), 43 percent of which were in the foster care system for less than one year. The proportion of adoptions compared to those waiting for adoption in 2018 was 29 percent.

The nation is currently in the midst of an opioid abuse crisis. On October 26, 2017, President Donald Trump declared the opioid crisis a public health emergency. During 2018, a total of 67,367 drug overdose deaths occurred in the United States, a 4.1 percent decline from 2017; 46,802 (69.5 percent) involved an opioid. From 2017 to 2018, deaths involving all opioids, prescription opioids, and heroin decreased respectively by two percent, 13.5 percent, and 4.1 percent. In addition to overdose deaths, the crisis has also caused an increase in occurrences of neonatal abstinence syndrome due to opioid use during pregnancy, and in the spread of diseases such as HIV and Hepatitis C.

This report was written close to the time of the November 2020 U.S. presidential election, which is widely viewed as a referendum on the policies and initiatives of President Donald Trump. The president has supported the repeal of the Affordable Care Act (ACA), including supporting the ongoing lawsuit filed by 20 U.S. states to overturn the entire law. The number of non-elderly Americans who are uninsured decreased by 18.6 million from 2010 to 2018 as the ACA went into effect. The ACA’s individual mandate, which consisted of a tax penalty against Americans who did not maintain health insurance coverage, was eliminated by Congress in 2019. Due to the expansion of Medicaid under the ACA in most U.S. states, Medicaid now covers one out of five Americans. The administration has proposed spending reductions for both Medicaid and Medicare, along with proposals that would promote flexibility for states but limit eligibility for coverage under Medicaid (e.g., work requirements). The administration has signed Federal pandemic emergency relief legislation, and has delegated primary responsibility for responses to COVID-19 to the states.

OHIO TRENDS

Many Ohio trends follow the national trends discussed above. Manufacturing continues to be the lead industry in Ohio, leading the nation in production of plastics, rubber, fabricated metal, and electrical equipment/appliances. Ohio is also one of the leading producers of automobiles and trucks in the U.S. according to the Ohio Development Services Agency. The “gig economy” has expanded within both Ohio and the U.S., with the rise of income opportunities such as driving for companies such Uber or DoorDash. Ohio saw a 10 percent increase in non-employer business rates (i.e., self-employment) between 2005 and 2015, with county-level data indicating that 62 of 88 counties saw

an increase. A 2018 Federal Reserve survey found that three in 10 people engaged in at least one gig activity within the past month and 37 percent of them did so to supplement their existing income.

In Ohio, poverty rates statistically vary by circumstance. Households with the lowest poverty rates tend to be those with married couples, those who do not have children, and/or have at least one member of the household working full-time. The households with the highest poverty rates are the opposite: single-parent households, households with children, and households without a member working full-time. Many of these impoverished households receive cash assistance. In 2018, the poverty rate in Ohio was 13.9 percent, down from 14.8 percent in 2015. The decline in poverty in Ohio during this timeframe was outpaced by the nationwide decrease in the poverty rate from 14.7 percent to 13.1 percent. A large number of individuals, 32.5 percent in 2017, were “near poor;” that is, living below 200 percent of the poverty rate. In Ohio’s cities, the poverty rates have increased drastically between 1999 and 2017, with cities like Akron, Cincinnati, Cleveland, Columbus, and Toledo increasing by six to eight percent. Canton, Dayton and Youngstown experienced increases in poverty between 10 and 12 percent.

The age group most affected by poverty in Ohio is children age five and under, with a poverty rate of 22.5 percent in 2018. The group with the next highest rate is ages five to 17, with a rate of 18.4 percent. Adults ages 18 to 34 have a poverty rate of 17.5 percent. The age group with the lowest poverty rate are those individuals aged 65 and over at 8.6 percent. In Ohio, African Americans experience the most poverty, with a rate of 28.7 percent. Hispanics also experience a high level of poverty, with a rate of 23.8 percent. These poverty rates have all decreased since 2015.

In 2019, more than 16,000 Ohio children were in foster care. Then number of children in foster care in Ohio increased by more than 31 percent between 2014 and 2019, with annual increases of between four and nine percent every year during this timeframe. In 2019, 1,665 children were adopted, with 3,677 waiting for adoption. 4,327 children were placed in Kinship Care, a temporary or permanent arrangement in which a relative or other adult with a long-standing relationship or bond with the child and/or family, cares for the child. Every year since 2014, grandparents have been the primary caregivers for more than 180,000 Ohio children.

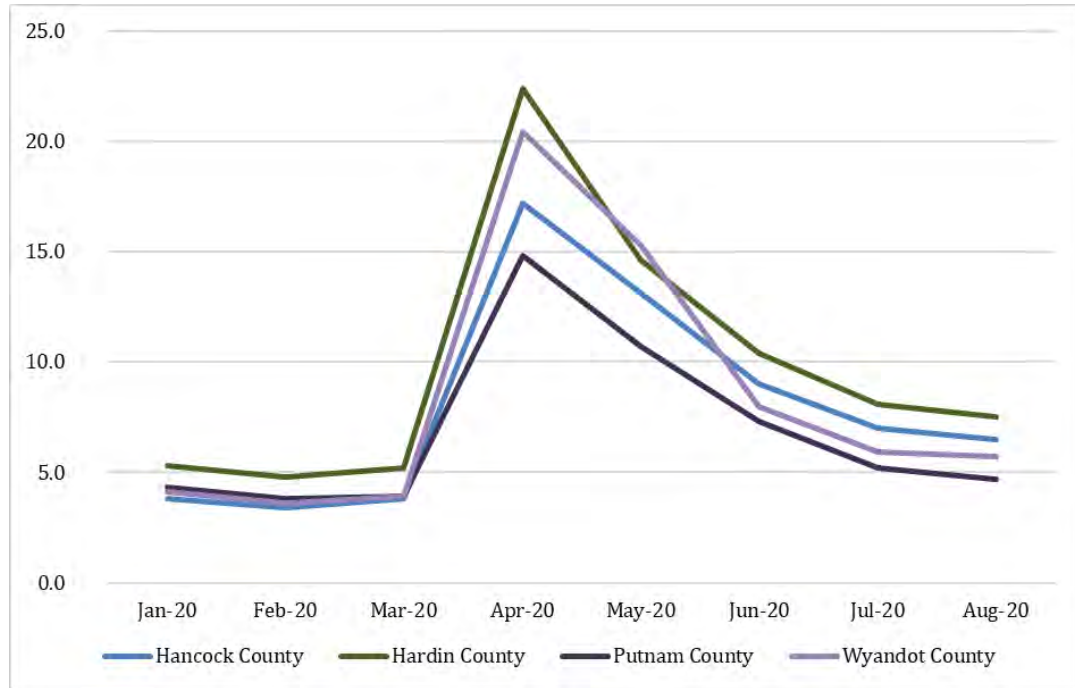
Ohio has continued to be among the group of states hit the hardest by the national opioid crisis. The state ranks fifth among all states in number of overdose deaths per capita at 35.9 deaths per 100,000 people in 2018. Ohio’s rate has increased since 2015, during which Ohio saw a rate of 29.9 deaths per 100,000 people. Ohio’s highest death rate by drug overdose was in 2017 at 44.1 deaths per 100,000 people.

LOCAL TRENDS

Since 2016, unemployment rates have been slowly declining throughout Ohio, though they have increased in recent months due to the COVID-19 pandemic. Of the four-county CAC service area, Putnam and Wyandot Counties had the lowest annual average unemployment rate in 2019 at 3.1 percent, while Hardin County had the highest unemployment rate at 4.2 percent. Once the pandemic started having widespread effects throughout the United States, unemployment rates began to increase as people were furloughed and laid off, particularly in the service industry. Figure 1

displays the pattern in unemployment rates in 2020 for the four counties. As of August 2020, they ranged from 4.7 percent (Putnam County) to 7.5 percent (Hardin County). As of the writing of this report, COVID-19 cases have begun to increase, and the impact on unemployment and poverty may be pronounced during the winter and spring months of 2020-2021.

Figure 1: Unemployment Rate by County, January through August, 2020



In 2018, Putnam County had the lowest overall poverty rate in the four-county region, with 6.7 percent of residents living in poverty. Hardin County had the highest overall poverty rate with 16.7 percent of residents living in poverty. Key data on per-capita rates of Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) enrollment are provided in Table 1.

Table 1: SNAP and TANF Enrollment by County

County	SNAP Enrollment, Adults	SNAP Enrollment, Children	SNAP Enrollment per Capita	TANF Enrollment, Adults	TANF Enrollment, Children	TANF Enrollment per Capita
Hancock	3,439	2,736	8.13%	5	328	0.44%
Hardin	2,028	1,605	11.54%	0	191	0.61%
Putnam	1,085	926	5.95%	2	85	0.26%
Wyandot	1,028	715	7.95%	1	86	0.40%

Ohio’s Point in Time Count of Children in Care reports the number of children in out-of-home care for each county. The counts for October of 2020 were:

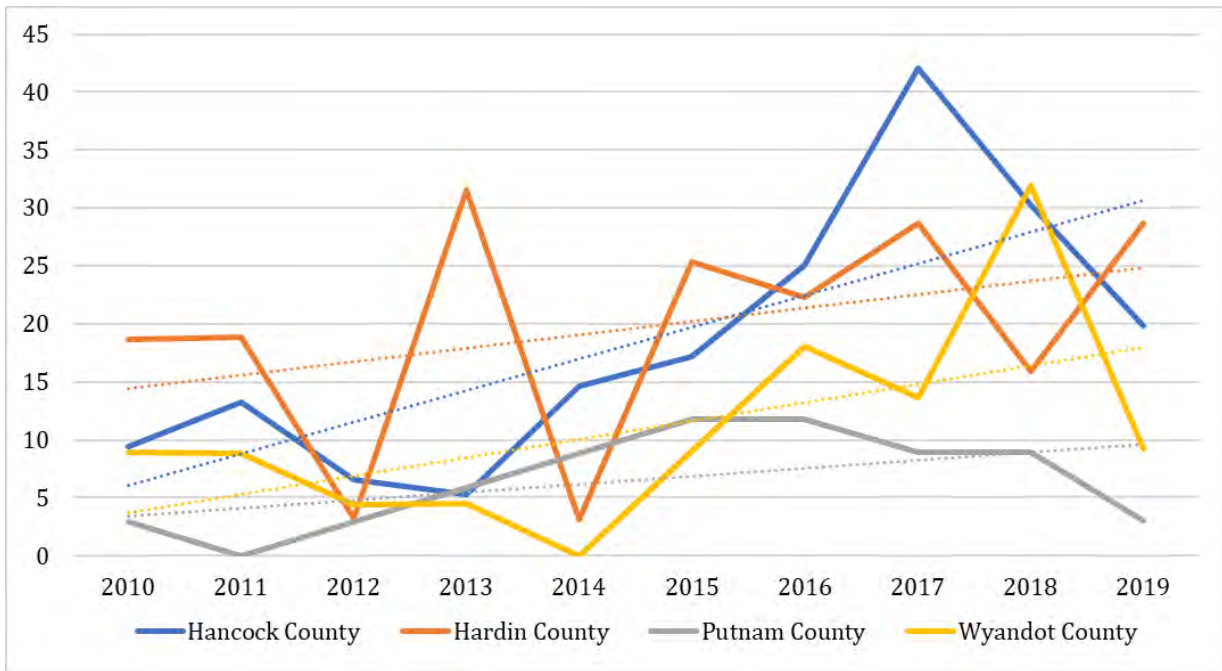
- ◆ Hancock County: 107 children

- ◆ Hardin County: 36 children
- ◆ Putnam County: 19 children
- ◆ Wyandot County: 14 children

In the CAC service area, Hancock County had the highest rate of children under age 18 in out-of-home care in 2018 (the most recent year in which population estimates by age group are available). Hancock County’s rate of children in out-of-home care was 3.5 per 1,000 children, and the next highest rate was Hardin County, with 3.2 per 1,000 children in out-of-home care. Wyandot County’s rate was 1.8 per 1,000, and Putnam County’s rate was 0.8 per 1,000.

The four counties continue to experience historically high rates of unintentional drug overdose deaths, fueled, in part, by the nationwide opioid abuse crisis. The steepest increase in the rate of deaths has occurred in Hancock County, though it has declined since 2017. In total, the four-county area experienced fewer than 20 annual unintentional overdose deaths from 2011 through 2014. The number of deaths began to rise in 2015, reaching a high of 47 deaths in 2017. There were 27 unintentional overdose deaths in the CAC service area in 2019.

Figure 2: Unintentional Drug Overdose Resident Deaths per 100,000 Population by County*



*These data were provided by the Ohio Department of Health. The Department specifically disclaims responsibility for any analyses, interpretations or conclusions.

Resident Survey

SURVEY OF LOW-INCOME AREA RESIDENTS

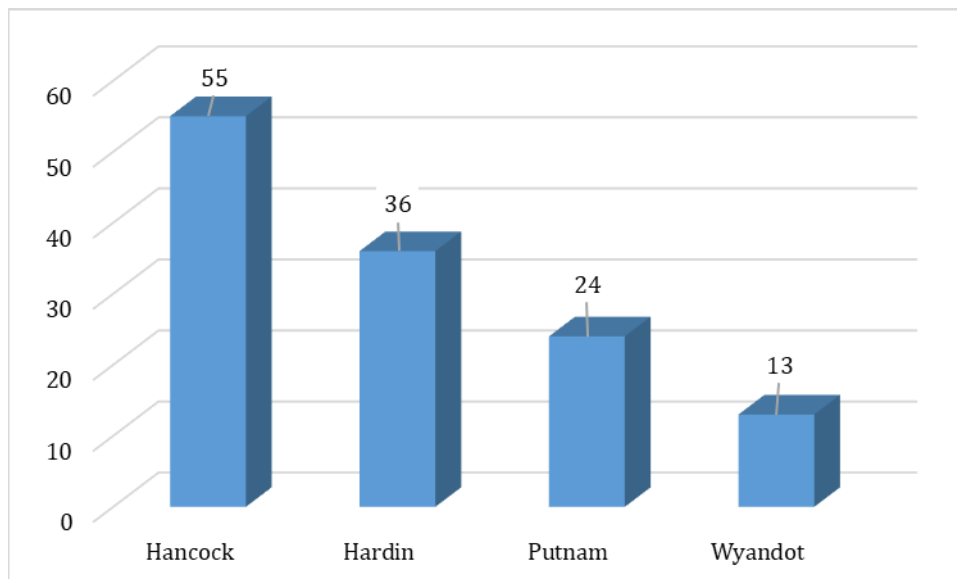
During the summer and fall of 2020, CAC staff distributed survey questionnaires to low- and moderate-income individuals in the service area. The survey instrument is included in Appendix A. The survey was completed by 128 respondents. Detailed survey results can be found in Appendix B. In this chapter, the responses are summarized overall and then broken down by county when the data warranted more analysis. This survey was also conducted in 2017; responses from the previous survey are provided for comparison throughout this analysis. The 2017 survey effort collected 233 responses. In 2020, the COVID-19 pandemic decreased the number of opportunities to distribute and collect surveys, resulting in a lower response rate.

OVERALL SURVEY RESULTS

Introduction

Figure 3 provides the geographical breakdown in the 2020 survey responses. Fifty-five responses were from residents of Hancock County, 36 from Hardin County, 24 from Putnam County, and 13 from Wyandot County.

Figure 3: 2020 Survey Responses



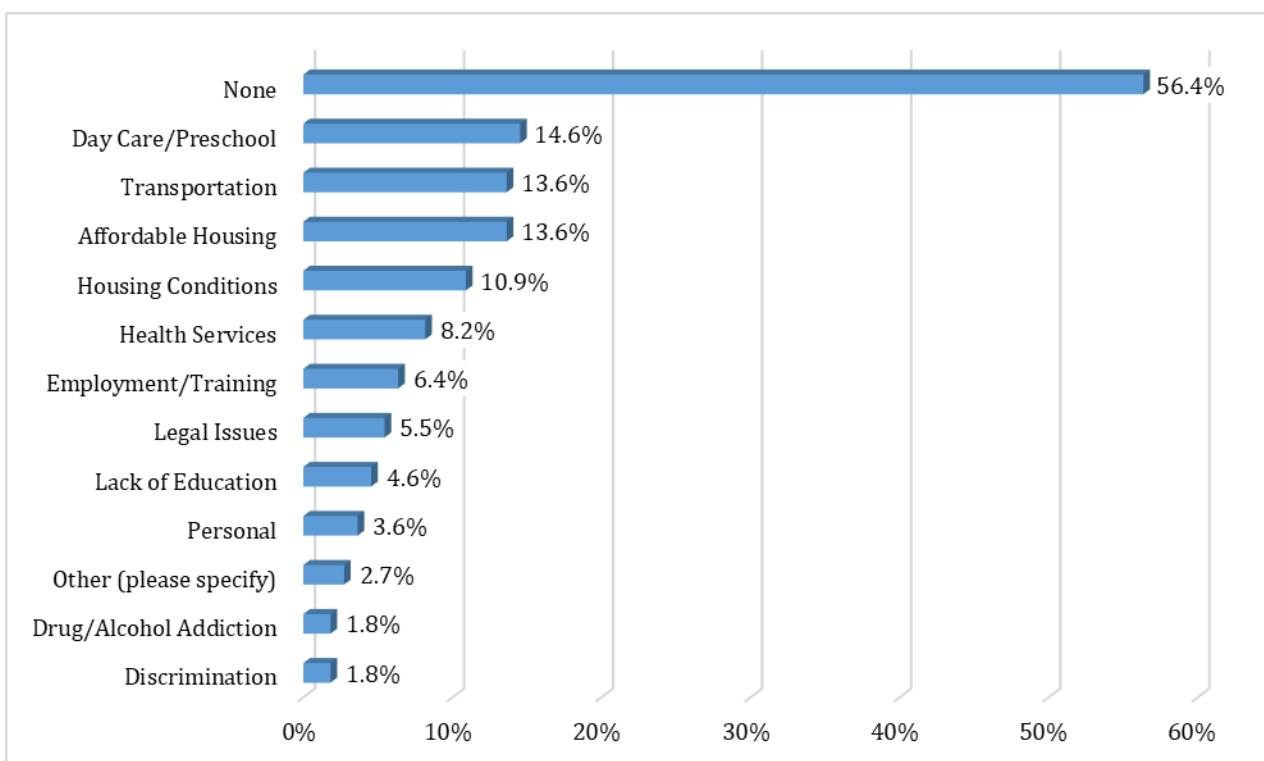
The average household size of low-income survey respondents was 3.44 persons, which is slightly higher than the 2017 survey's average household size of 3.33 persons. Each survey respondent was then asked to write in how many people fell into each age category. Table 2 shows the totals of all respondents for each category.

Table 2: Household Age Category

Age Category	Total Count
0-2 Years Old	53
3-5 Years Old	53
6-17 Years Old	40
18-59 Years Old	101
60 and Over	29

When asked to describe the needs and problems of themselves or their families, about half of respondents indicated that they or their families have needs. The most frequently mentioned needs were day care/preschool, transportation, and affordable housing. Figure 4 shows the needs expressed by the respondents, ordered by the frequency of the response.

Figure 4: 2020 Individual and Family Needs

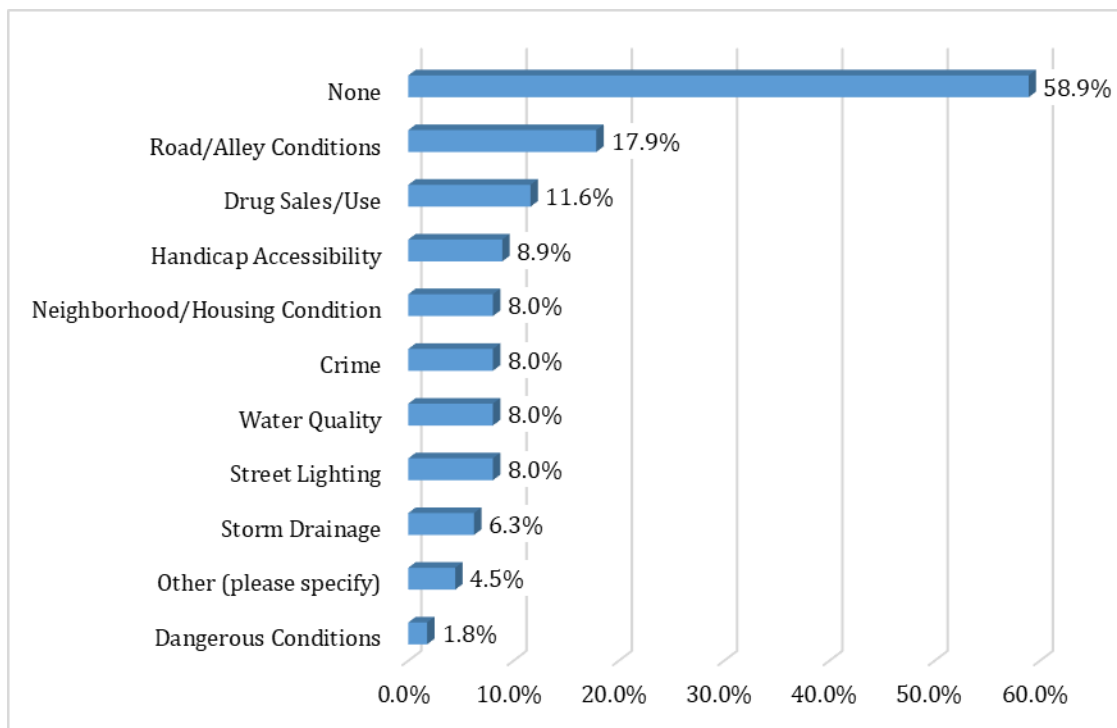


In the previous (2017) community needs assessment, the respondents cited the same three top needs. The top need in 2017 (after “none”) was transportation (19.7 percent), followed by day care/preschool and affordable housing, both at 13.6 percent.

The next question related to community needs that respondents felt should be addressed. Again, the most common answer was “none”.

Figure 5 shows that road/alley conditions received 17.9 percent of responses, while drug sales/use received 11.6 percent of survey responses, followed by handicap accessibility at 8.9 percent.

Figure 5: 2020 Community Needs



Respondents in 2017 survey echoed the needs for improvements to road/alley conditions (15.2 percent) and drug sales/use (13.6 percent), but only 4.6 percent cited handicap accessibility as a priority for improvement.

Education/Childcare

Respondents with children were asked if they were looking for full-day, full-year childcare for their children. Nearly 70 percent of respondents were not looking for these services, down from 75 percent in 2017. For the roughly 30 percent who did need full-day, full-year childcare services, most did not use the formal programs available because their child was not ready or for other reasons.

Respondents who had children in preschool or day care, but not Head Start, were asked why they chose not to use Head Start. Responses included “Wait listed/turned down,” “going to private school,” “going to public school,” and “don’t know about Head Start.”

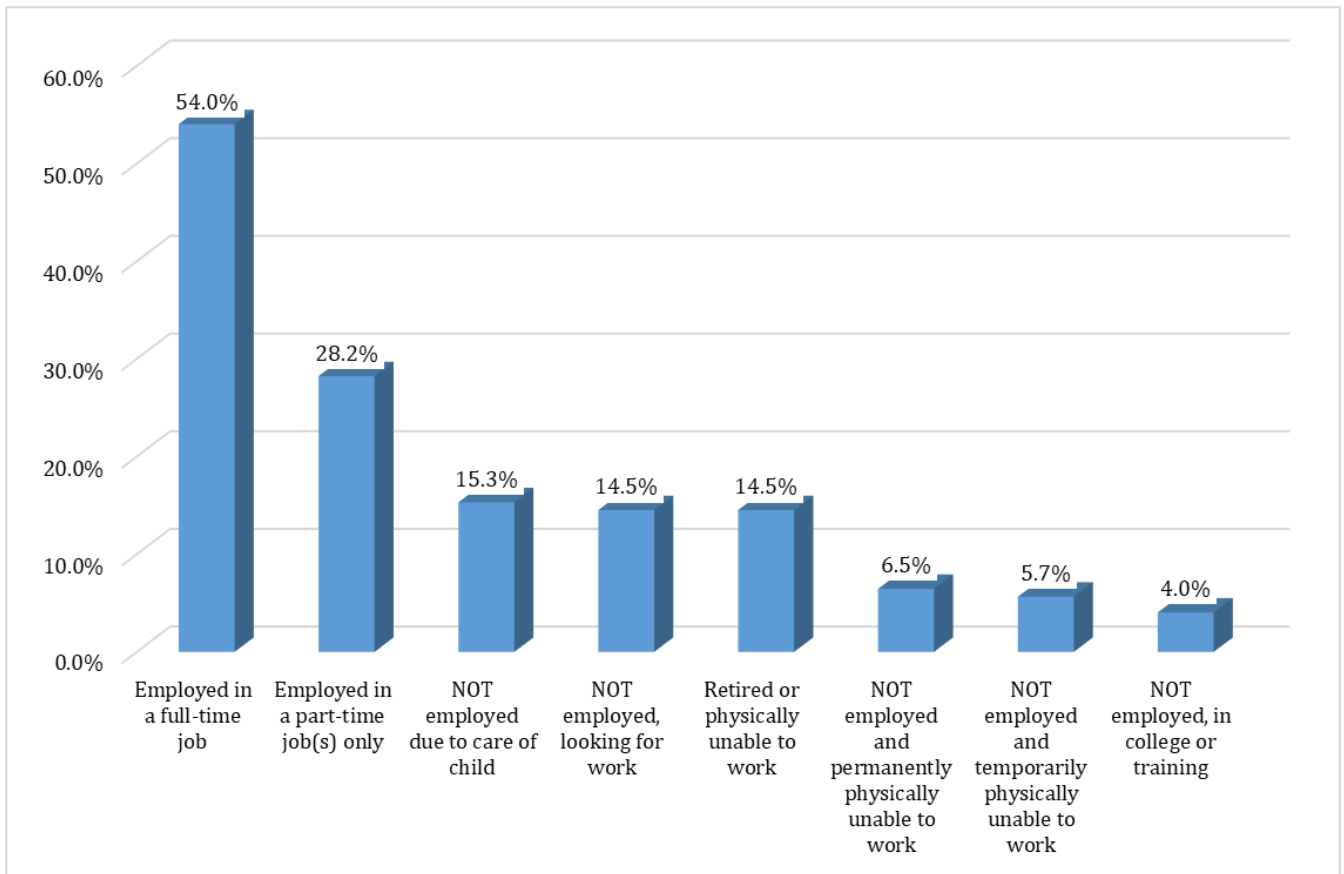
Most respondents who have three- to five-year-old children fed their children “fast food” one to two times per week. Only one respondent said they fed their children “fast food” five or more times per week. Nearly 75 percent of respondents also stated that they let their children watch zero to two hours of television per day. The frequency of children eating “fast food” and watching TV is almost unchanged compared to the 2017 survey.

More specific results related to childcare are provided in Appendix B.

Employment

Respondents were asked to provide the employment status of each adult member of their household. Figure 6 shows that most of the adult household members of survey respondents were employed in full-time jobs, employed in part-time jobs, not employed due to care of child, looking for work, or retired.

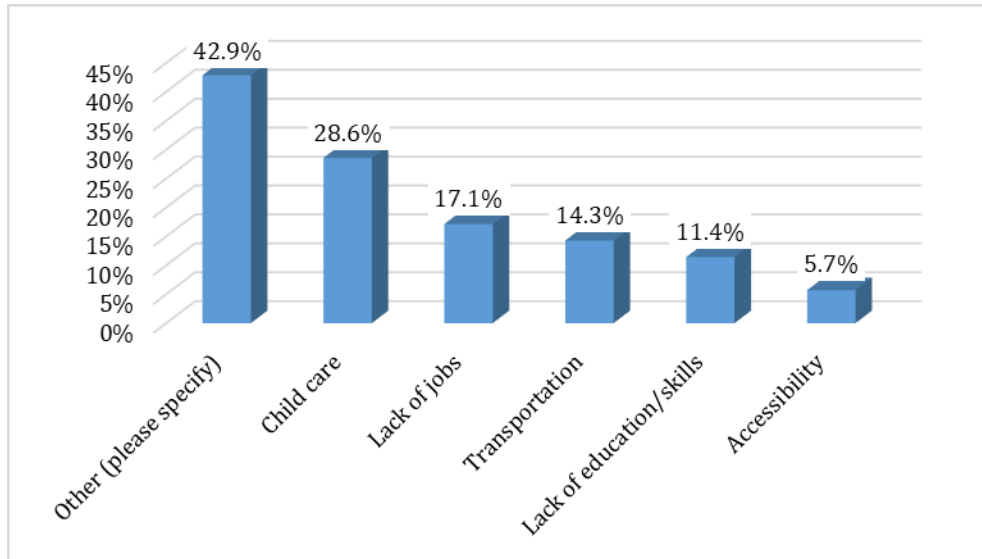
Figure 6: Adult Employment Status



The respondents who stated they were seeking employment were asked to name barriers to obtaining employment. The most frequent response was other (42.9 percent). Respondents also stated lack of childcare (28.6 percent) and lack of jobs (17.1 percent) as reasons for not finding suitable employment.

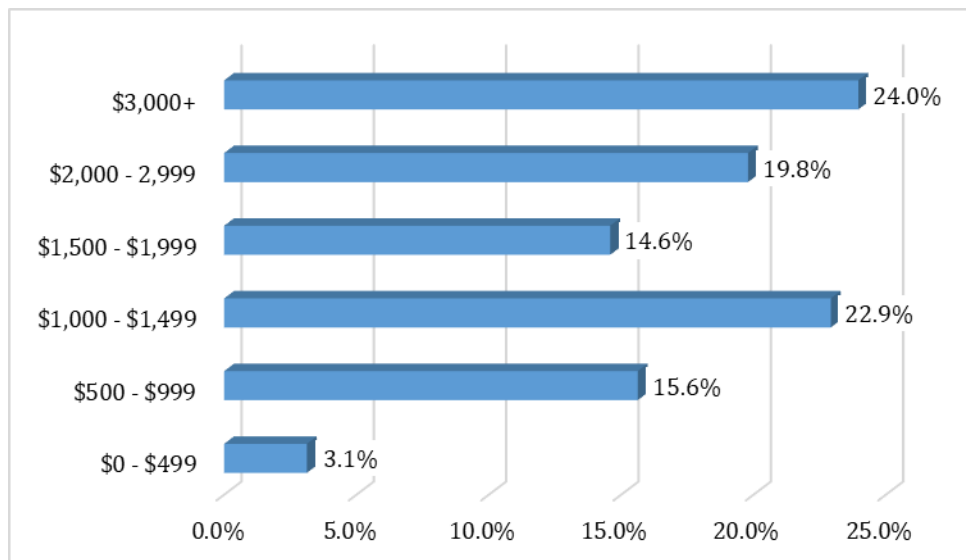
Figure 7 is a visual representation of the responses.

Figure 7: Reason for Lack of Employment



The average household income for survey respondents was \$2,036 per month, a significant increase over the average income of \$1,677 per month in 2017. Figure 8 shows that nearly 42 percent of respondents had monthly household incomes less than \$1,500.

Figure 8: Approximate Monthly Household Income



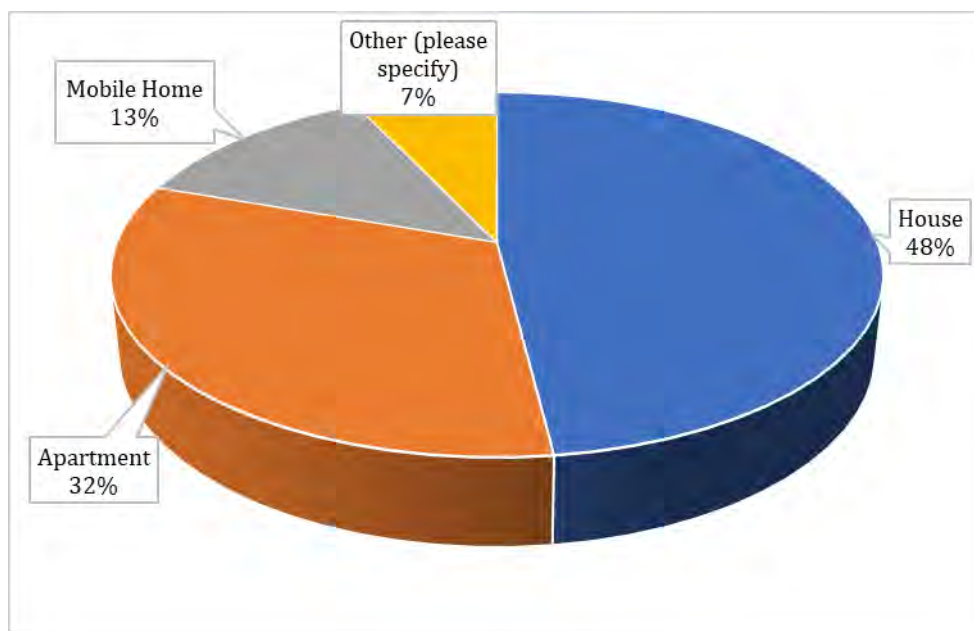
After respondents provided their household monthly income, they were asked if their income was adequate to pay for housing, food, clothing, and medical expenses. Nearly 39 percent stated it was not enough. In 2017, 45 percent of respondents stated that their income was too low to cover these expenses.

The remaining employment questions addressed entrepreneurship. Two respondents stated that someone in their household had a home- or Internet-based small business. The biggest challenge the small businesses faced getting started was the lack of capital and credit. Respondents were asked how many people in their household would be interested in participating in a low-cost, small business training program. Seventeen respondents indicated that they or a household member would be interested in this type of program.

Housing

The next section of the survey related to housing in the CAC service area. Almost half of the respondents live in a house. Figure 9 represents the housing types of the respondents – house, apartment, mobile home, or other (duplex, nursing home, motel, camper/trailer, with family).

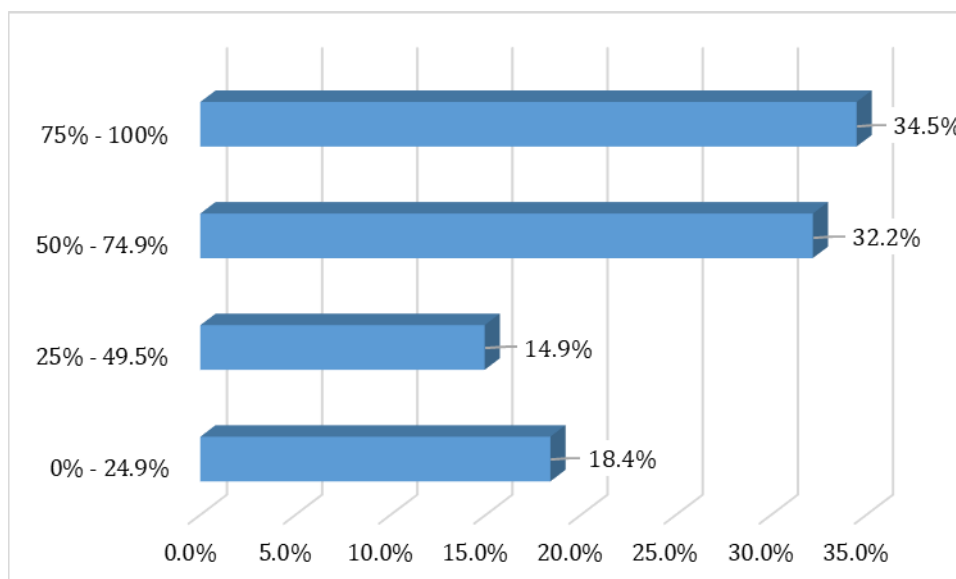
Figure 9: Housing



The next set of questions related to the respondents' financial situation as it relates to their housing. Survey respondents were asked if they had to live in a car, tent, on the "street," in a homeless shelter, or move in with friends/family due to lack of money. Eight percent of respondents said that they did have to make one or more of these living arrangements in the past year, down from 14 percent respondents in 2017.

Based on survey responses, the average percentage of monthly household income spent on rent/mortgage and utilities is 56 percent. Over 34 percent of respondents spent 75 percent or more of their monthly household income on rent/mortgage and utilities. Figure 10 shows the breakdown of percentage of monthly income used on rent/mortgage and utilities.

Figure 10: Percentage of Monthly Income used on Rent/Mortgage and Utilities



Nutrition/Health

Approximately 25 percent of survey respondents stated that they had run out of food, missed a meal, and/or had to obtain food from a local food pantry in the past year. Nine percent of survey respondents stated they lacked a refrigerator and/or stove to properly store and prepare meals. These percentages are approximately the same as the 2017 survey.

Respondents were then asked if they had chosen not to go to the doctor in the past year when they felt a doctor's care was required. Over 13 percent stated yes; of those, about 43 percent said 'other' was the reason why they chose not to go, while 'affordability,' 'no insurance,' and 'transportation' were also reasons for not going to the doctor. In 2017, 20 percent indicated that they did not go to the doctor even when they felt that it was necessary.

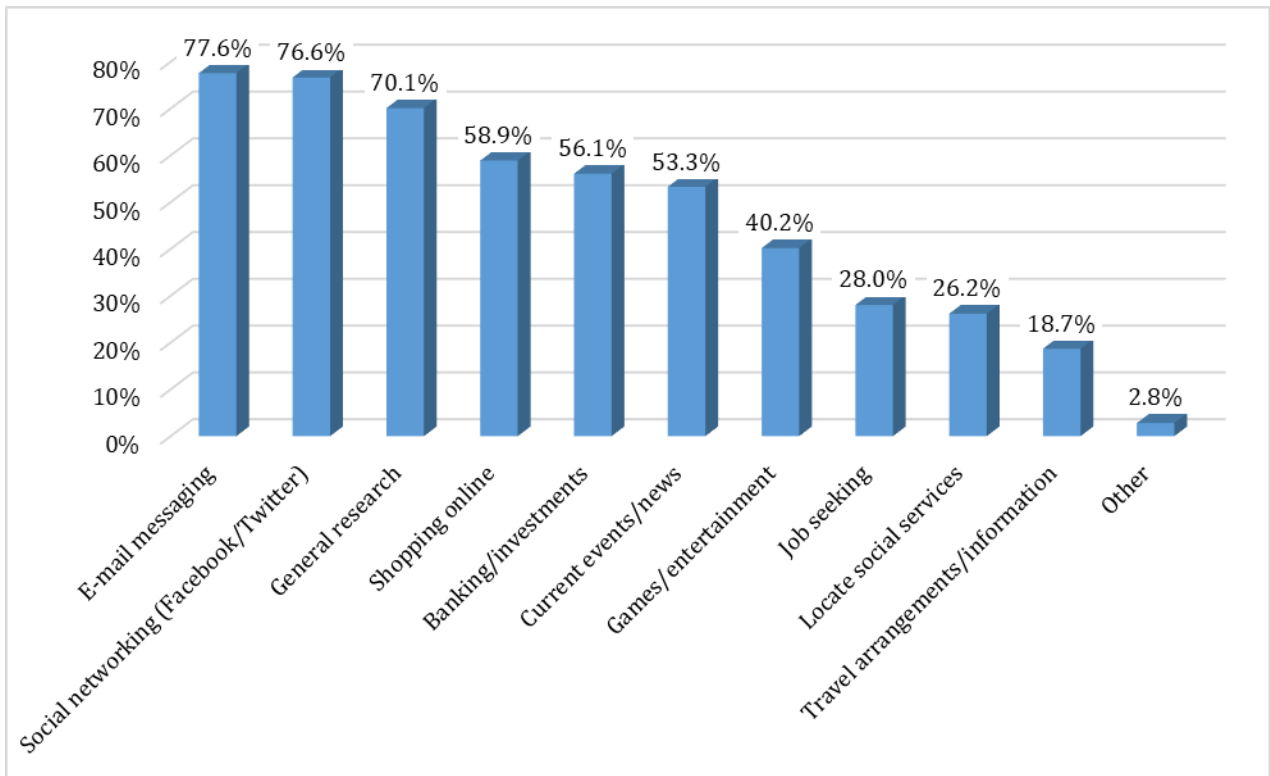
Over 14 percent of those surveyed responded that at some point in the past year they lacked the money to have prescriptions filled. Of the 14 percent who lacked the money, 12 percent had someone else pay for the prescription. In 2017, 13 percent stated that they lacked money to fill a prescription.

Medical insurance is a persistent concern, as the political environment may threaten the expansion of health insurance coverage that occurred following the passage of the Affordable Care Act. Those who responded to the survey were asked how many people in their household do not have adequate medical insurance. Respondents stated that 41 people did not have adequate medical insurance. In 2017, the respondents said that a total of 44 people did not have adequate insurance, indicating that the rate of insurance coverage among the respondents' households had decreased from 81 percent to 68 percent. Of those who do have medical insurance, almost 75 percent of respondents stated that they have coverage through either Medicaid or Medicare.

Technology

The survey included questions about Internet and cell phone use for low-income individuals in the CAC service area. Almost 92 percent of survey respondents know how to use the Internet; approximately 84 percent of respondents have regular access to the Internet. These rates are higher than the 2017 surveys rates of 83 and 80 percent, respectively. Survey respondents who had regular access to the Internet were asked what types of sites they visited when browsing. The three highest items/purposes were email messaging, social networking, and general research. Figure 11 provides a visual breakdown of the items/purposes for which survey respondents use the Internet.

Figure 11: Internet Usage



The last question in the technology section of the survey asked respondents if they had cell phones, whether there were times they only had texting available. Over 32 percent of respondents said yes, that sometimes they are only able to text, and not conduct voice calls, on their cell phones. In 2017, this rate was 39 percent.

Transportation

Reliable transportation is a major concern for low-income populations throughout the country. This is true of the CAC service area, with about 20 percent of survey respondents stating that they lacked reliable transportation. Of the 20 percent who lacked reliable transportation, 16 percent stated that the cost of insurance, gas, and/or repairs was a barrier to their access to transportation. Almost 10 percent indicated that a lack or suspension of a driver's license was preventing them from using their own transportation. In 2017, the rates of these responses were slightly higher, with 25 percent lacking reliable transportation.

The remainder of the transportation questions were specific to the individual counties and will be analyzed in the individual county sections.

Demographics and Other Community Needs

The final section of the needs assessment survey collected demographic data, and asked about experiences with discrimination, problems obtaining social and medical services, methods of banking and obtaining information on social services, and familiarity with HHWP CAC's services.

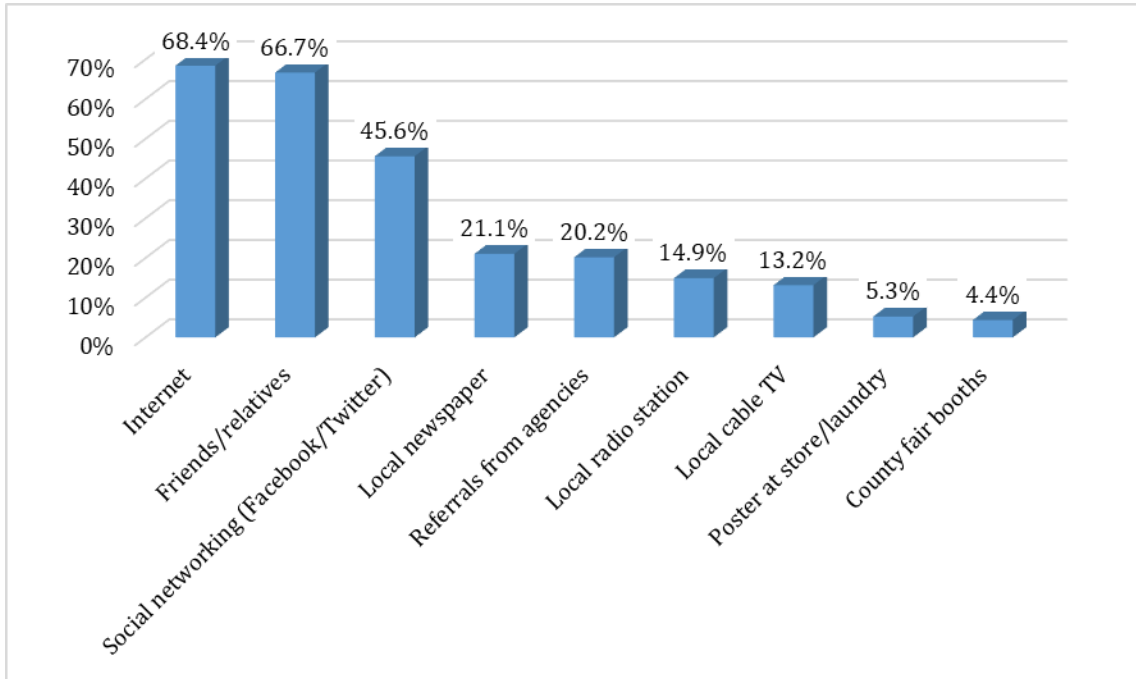
Survey respondents were asked how many members in their household had a physical or mental disability. A total of 48 people in the respondents' households have a physical or mental disability; seven of them are under the age of five. Of those with a physical or mental disability, about 26 percent are receiving services for their disabilities. A similar proportion of individuals had disabilities in the 2017 survey.

Almost 76 percent of members of the respondent households were White. Almost 11 percent were Hispanic/Latino. The full breakdown can be found in Appendix B.

About four percent of survey respondents felt they had been discriminated against in the past two years due to race or a disability. The full explanations of why they felt discriminated against can be found in Appendix B. In 2017, less than two percent felt they had experienced discrimination based on race or disability.

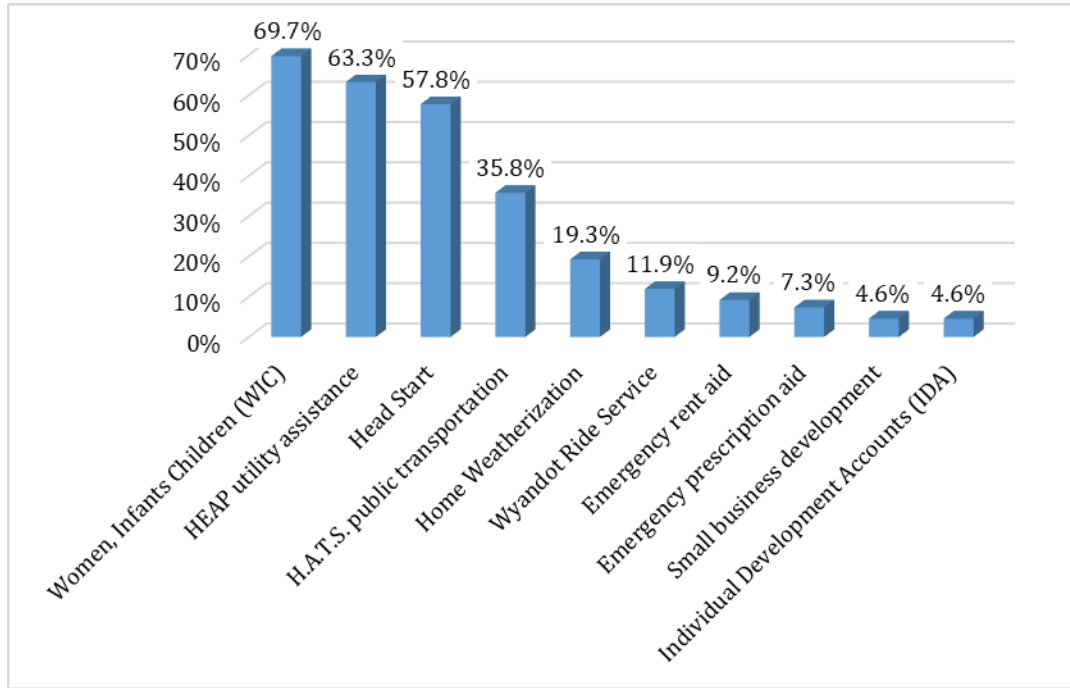
The most common source for information about social services is the Internet (68 percent). This represents a large increase from 2017, when only 49 percent respondents said that they obtained information about social services from the Internet. Other sources of information included friends/relatives (67 percent) and social networking sites (18 percent). Figure 12 provides the response rates for all of the sources.

Figure 12: How Respondents Obtain Information about Social Services



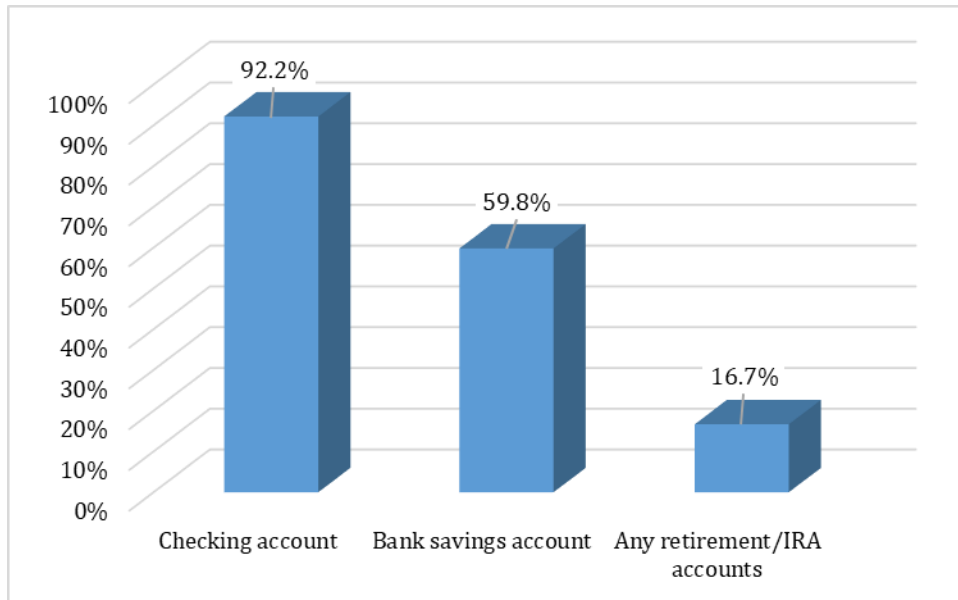
Respondents were asked to indicate which of the CAC services are most familiar to them. The Women, Infants, and Children (WIC) program was the most widely recognized CAC program, with over 69 percent of respondents indicating they are aware of the program. HEAP utility assistance and Head Start were known by about 63 percent and 58 percent of the survey respondents, respectively. Figure 13 provides the response rates for all of the CAC programs.

Figure 13: Familiarity with HHWP CAC Services



Lastly, respondents were asked if they had a checking and/or savings account and/or any retirement/IRA accounts. As shown in Figure 14, about 92 percent of respondents stated they had a checking account, while almost 60 percent had a savings account. Only 16.7 percent of respondents reported having a retirement/IRA account, an increase of four percent over the 2017 rate.

Figure 14: Checking, Savings, Retirement Accounts



COUNTY BY COUNTY SURVEY RESULTS

In this section of the report, any significantly different results and/or questions related to specific counties are provided.

Hancock County

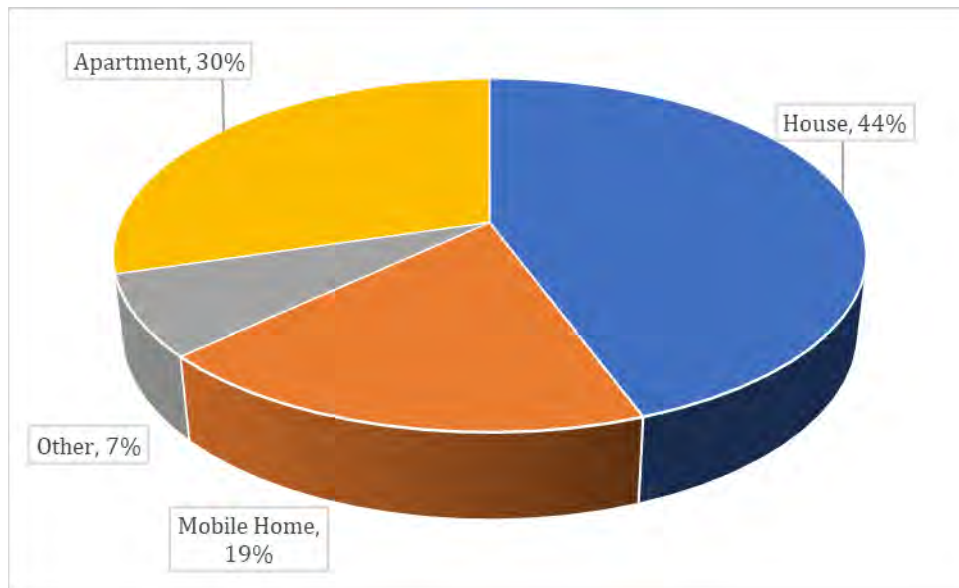
Hancock County respondents resided in Benton Ridge, Findlay, Jenera, Village of Rawson, Arlington, Mt. Blanchard, Fostoria, Marion Township, and McComb. Their responses differed in a few areas from the overall service area. While family, community, and childcare needs were consistent with the general service area data, nine people in Hancock County respondent households said they would be interested in participating in low-cost, small business training program. Over 52 percent of the total respondents and/or members of their household that indicated they would be interested in this type of program are from Hancock County.

Hancock County residents stated that lack of child care was the main reason household members seeking employment were having problems finding suitable employment. Lack of jobs and lack of education/skills were the second most frequent answers for Hancock County respondents.

The average monthly household income for Hancock County respondents was \$2,308. This is almost \$300 more than the average for the entire CAC service area (\$2,036). Hancock County respondents' average monthly household income from the 2020 survey is almost \$650 higher than it was in the 2017 survey (\$1,662).

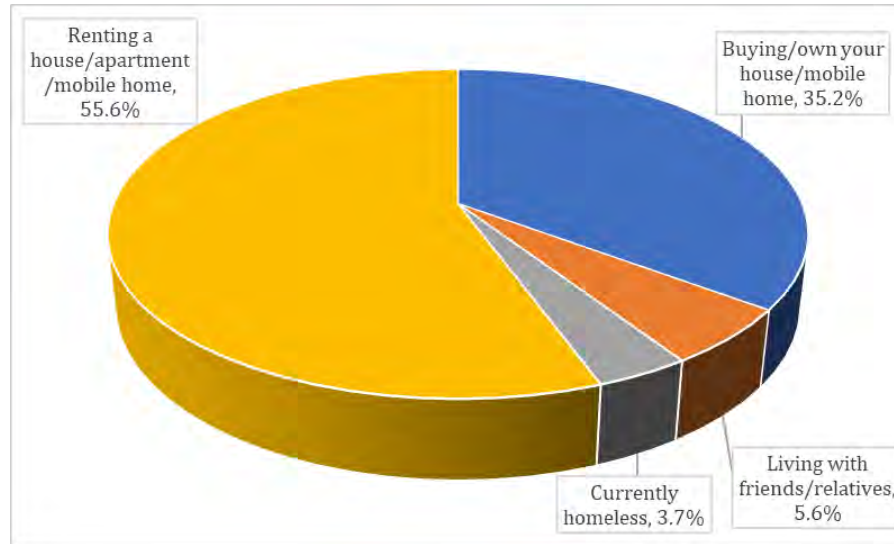
In Hancock County, more respondents reported living in mobile homes while fewer reported living in houses as compared to the entire CAC service area. Figure 15 shows how Hancock County respondents categorized their housing types.

Figure 15: Hancock County Respondents' Housing Types



Slightly more Hancock County respondents reported buying/owning their house/mobile home. For the entire CAC service area, nearly 32 percent reported buying/owning their house/mobile home as compared to over 35 percent of Hancock County respondents. Also, the only two respondents to report as being homeless were Hancock County residents. Figure 16 displays Hancock County respondents' home ownership patterns.

Figure 16: Hancock County Respondents' Home Ownership Patterns



Based on survey responses, the average percentage of monthly household income spent on rent/mortgage and utilities is about 54 percent for Hancock County residents. This is similar to what the entire CAC service area respondents spent on rent/mortgage and utilities (56 percent).

Eleven of the 41 survey respondents (26.8 percent) who did not have adequate health insurance reside in Hancock County.

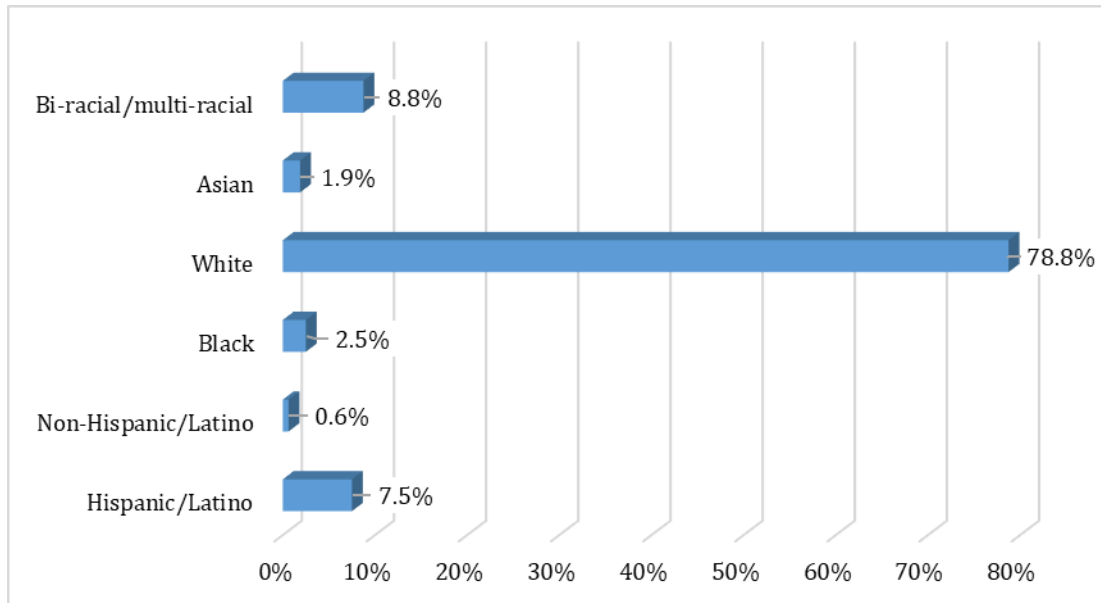
More people in Hancock County stated they lacked a reliable source of transportation. Twenty percent of Hancock County respondents stated they lacked reliable transportation as compared to 17 percent of respondents in the CAC service area.

Of the survey respondents from Hancock County who knew about Hancock Area Transportation Service (HATS), 98 percent understood that the service was available to the public for any trip purpose, and over 60 percent were aware of the fare discounts for elderly and disabled riders. Although awareness of the service among respondents was high, only 33 percent of the respondents used HATS in the past year. The biggest reason for not choosing to ride HATS was that the respondent owned their own vehicle. Other reasons for not riding including 'riding with others' and 'hours of service.'

Twenty of the 48 of the physically or mentally handicapped household members surveyed live in Hancock County. Four of these residents are under the age of five.

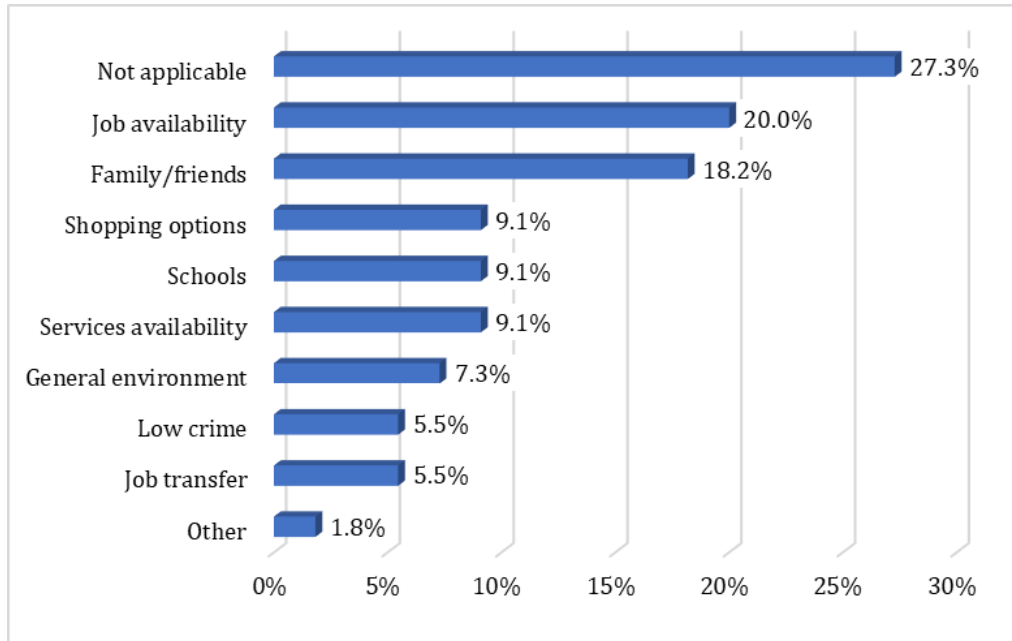
Figure 17 provides the breakdown of Hancock County respondents by race. Hancock County was the only county in the CAC service area with Black survey respondents. As respondents could choose multiple races for their households, the total percentage with all responses was more than 100 percent.

Figure 17: Race of Hancock County Respondents



Respondents who had moved to Findlay as adults were asked to provide their reasons for moving. The most common reasons for moving to Findlay were family/friends and job availability. See Figure 18.

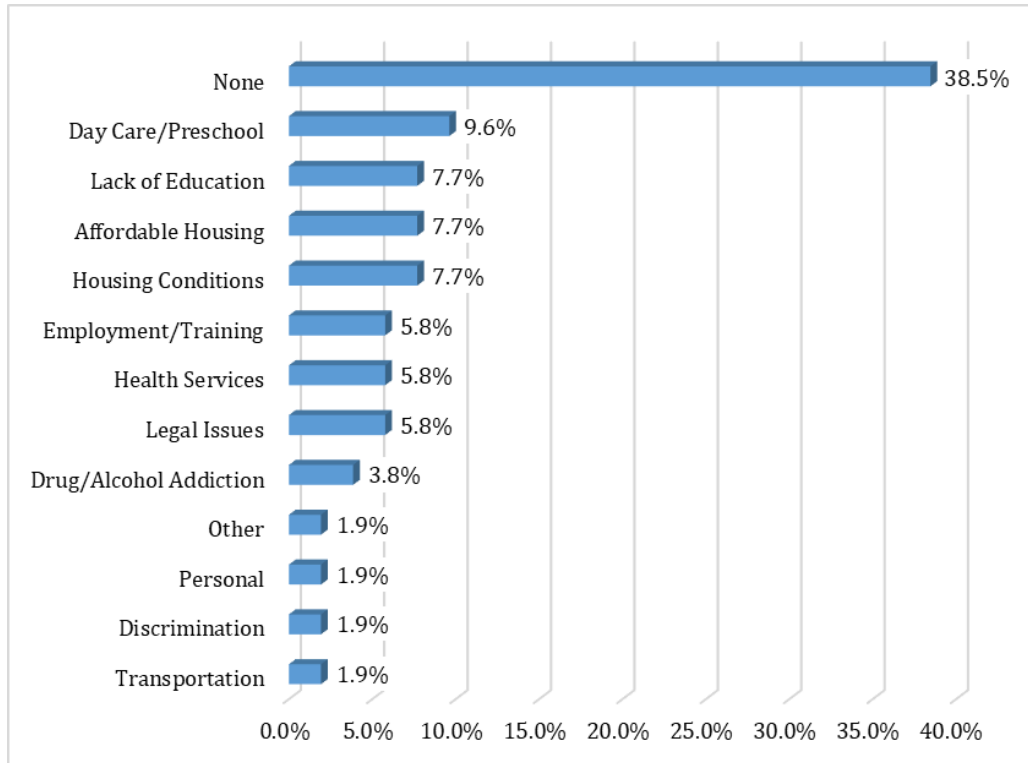
Figure 18: Hancock County Reasons for Moving to Findlay



Hardin County

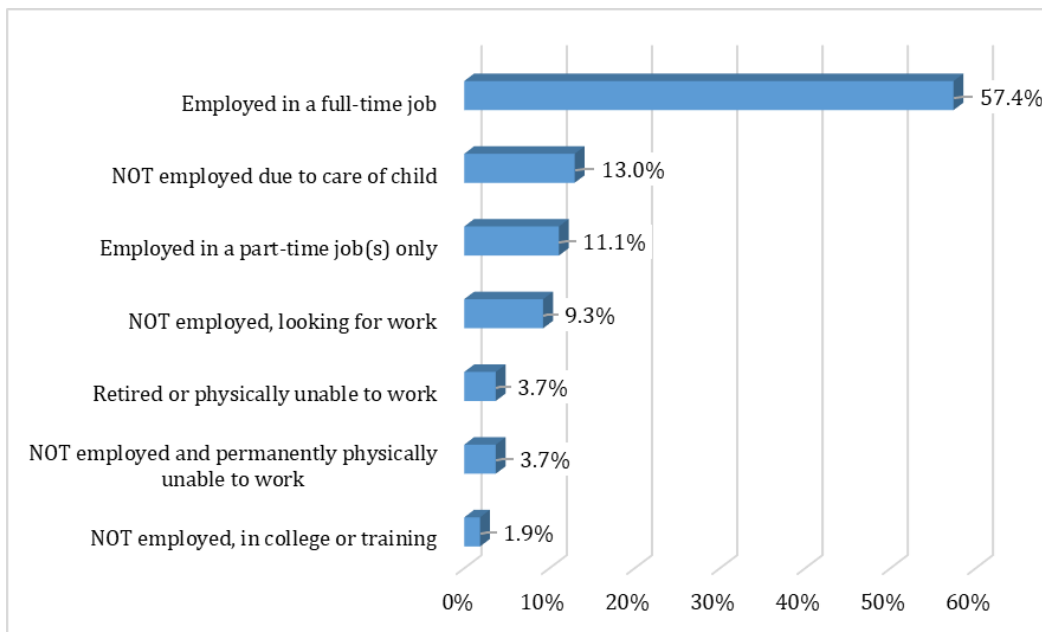
Hardin County responses had a few differences when compared to the overall CAC service area. Survey responses came from people who live in Kenton, Dunkirk, Ada, Forest, Alger, and Mt. Victory. Hardin County residents differed from the overall sample in their stated individual and family needs (Figure 19). 'None' was the most frequent answer for Hardin County residents (38.5 percent) about their needs, but this was about 20 percentage points lower than the overall CAC service area. The top needs were day care/preschool (9.6 percent), lack of education (7.7 percent), affordable housing (7.7 percent), and housing conditions (7.7 percent). However, smaller proportions of respondents in Hardin County indicated that these were needs than the overall CAC service area.

Figure 19: Hardin County Individual and Family Needs



Hardin County had fewer people employed part-time compared to the CAC service area, with the rest of the employment categories being similar. See Figure 20.

Figure 20: Hardin County Respondents' Employment Status

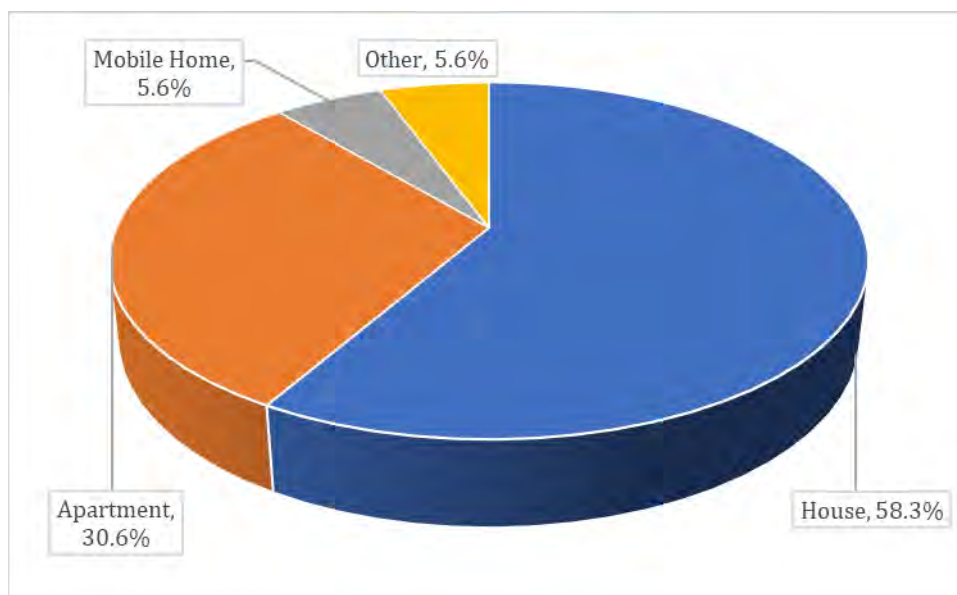


For those looking for work, child care was the most common barrier (11.1 percent), followed by the lack of jobs (8.3 percent). When asked if their monthly income is enough to cover basic expenses, fewer Hardin County respondents indicated that their monthly income was not enough (30.5 percent of Hardin County responses compared to 39 percent of CAC service area responses).

Four people in Hardin County households said they would be interested in participating in a low-cost, small business training program. Nearly 26 percent of the total respondents and/or members of their household who would be interested in this type of program are from Hardin County.

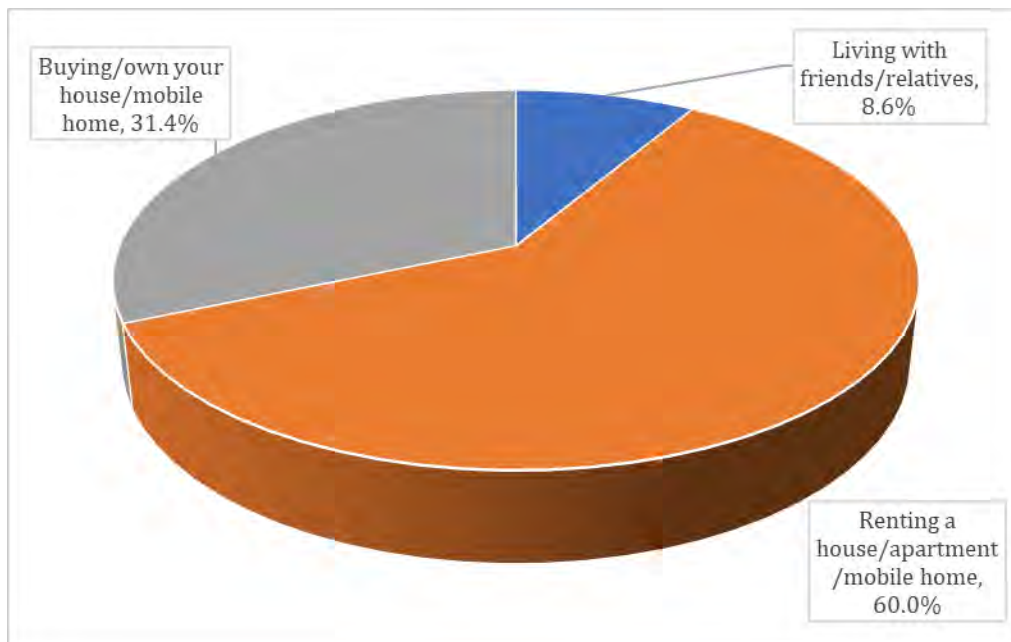
In Hardin County, more respondents reported living in houses and fewer reported living in mobile homes and apartments compared to the entire CAC service area. Figure 21 shows how Hardin County residents described their housing types.

Figure 21: Hardin County Respondents' Housing Types



In Hardin County, the survey responses on home ownership mirrored that of the entire CAC service area (Figure 22). The only difference was that no respondents in Hardin County reported that they were homeless.

Figure 22: Hardin County Respondents' Home Ownership Patterns



Based on survey responses, the average percentage of monthly household income spent on rent/mortgage and utilities is 59 percent for Hardin County residents, which is slightly higher than the CAC service area's average of 56 percent.

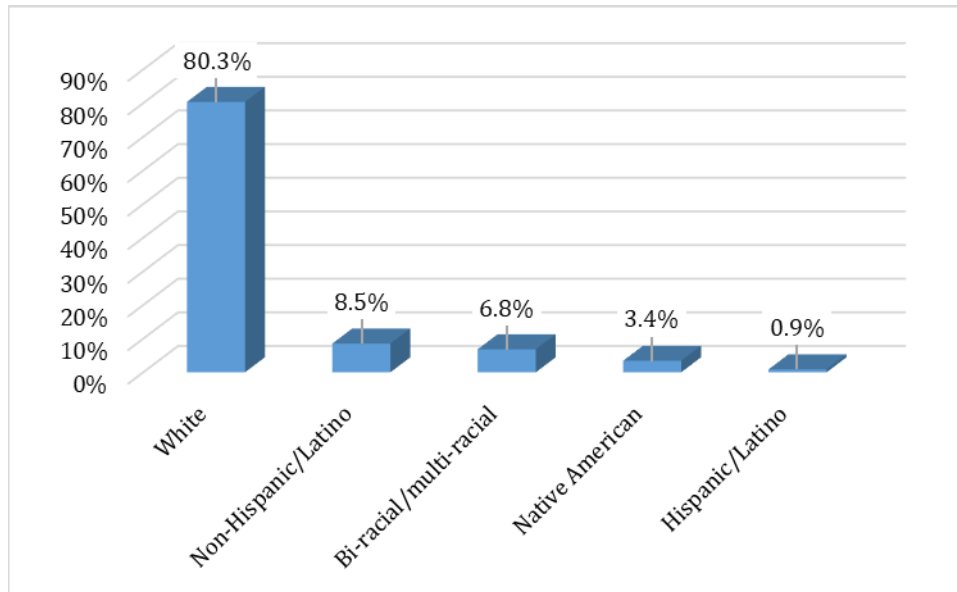
Sixteen of the 41 survey respondents (39 percent) who did not have adequate health insurance reside in Hardin County.

When asked about regular Internet access, Hardin County respondents were more likely to know how to use the Internet, yet were slightly less likely to have regular access to the Internet. Approximately 94 percent of Hardin County respondents indicated that they know how to use the Internet, as compared to 92 percent of all survey respondents. About 83 percent have regular access to the Internet, as compared to 84 percent of all respondents.

Seven of the 48 household members with disabilities (14.6 percent) live in Hardin County. Two of these residents are under the age of five.

The racial breakdown of survey respondents from Hardin County was mostly White (80.3 percent). Over eight percent of Hardin County respondents identified as Non-Hispanic/Latino, followed by almost seven percent of Hardin County respondents who identified as bi-racial/multi-racial.

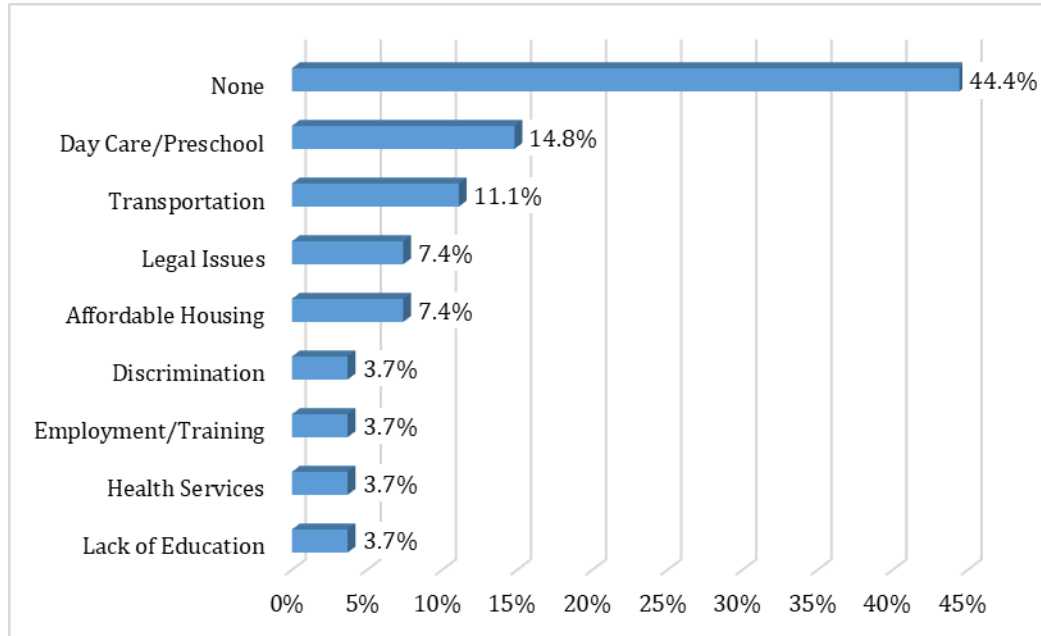
Figure 23: Race of Hardin County Respondents



Putnam County

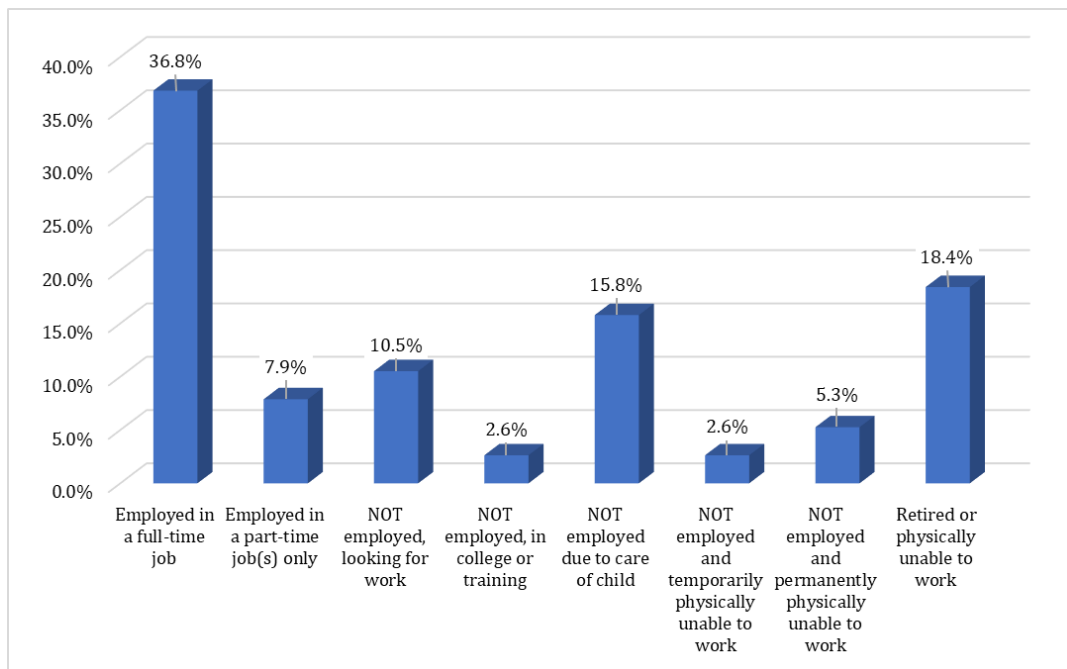
Responses from Putnam County residents had a few differences when compared to the overall CAC service area. Survey responses came from people who live in Continental, Miller City, Cloverdale, Fort Jennings, Columbus Grove, Leipsic, and Ottawa. ‘None’ was the most frequent answer for Putnam County residents’ needs (44.4 percent) which was less than the overall CAC service area, but the order of other needs closely followed that of the CAC service area. The other top responses were day care/preschool (14.8 percent) and transportation (11.1 percent).

Figure 24: Putnam County Individual and Family Needs



The employment status of Putnam County respondents, shown in Figure 25, followed the same trend of the overall CAC service area, except that fewer Putnam County respondents were employed full-time (36.8 percent compared to CAC service area’s 54 percent) and employed part-time (7.9 percent compared to CAC service area’s 28.2 percent).

Figure 25: Putnam County Respondents’ Employment Status

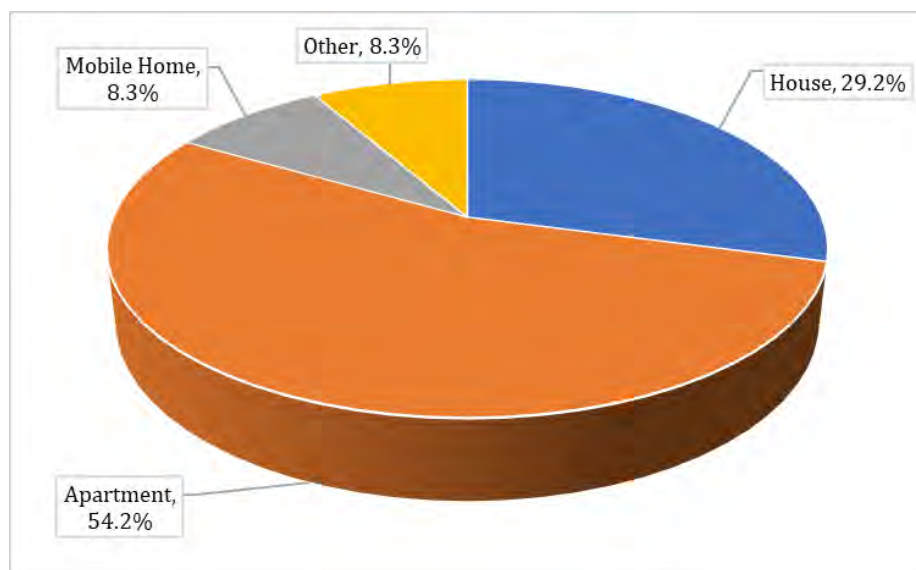


The average monthly household income for Putnam County residents was \$1,742. This is lower than the average for the entire CAC service area (\$2,026). Over 72 percent said that their monthly employment wages were not adequate to pay for basic housing, food, clothing, and medical expenses, out of the 11 Putnam County respondents who answered this question.

Two people in Putnam County respondent households would be interested in participating in a low-cost, small business training program.

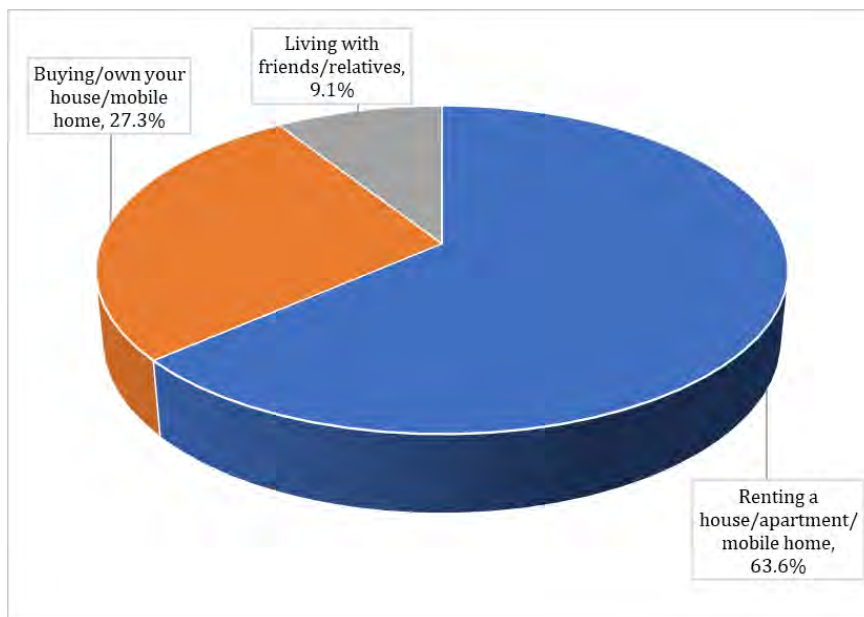
In Putnam County, the percentage of respondents who reported living in a house and living in an apartment differs from the entire CAC service area. In Putnam County, 29 percent of respondents lived in a house, compared to the CAC service area's 48 percent, while 54 percent of Putnam County respondents lived in an apartment, compared to the CAC service area's 32 percent. See Figure 26.

Figure 26: Putnam County Respondents' Housing Type



However, Putnam County residents' home ownership patterns are similar to that of the entire CAC service area. Putnam County respondents almost mirror that of the entire CAC service area.

Figure 27: Putnam County Respondents' Home Ownership Patterns



Based on survey responses, the average percentage of monthly household income spent on rent/mortgage and utilities is 52.2 for Putnam County residents.

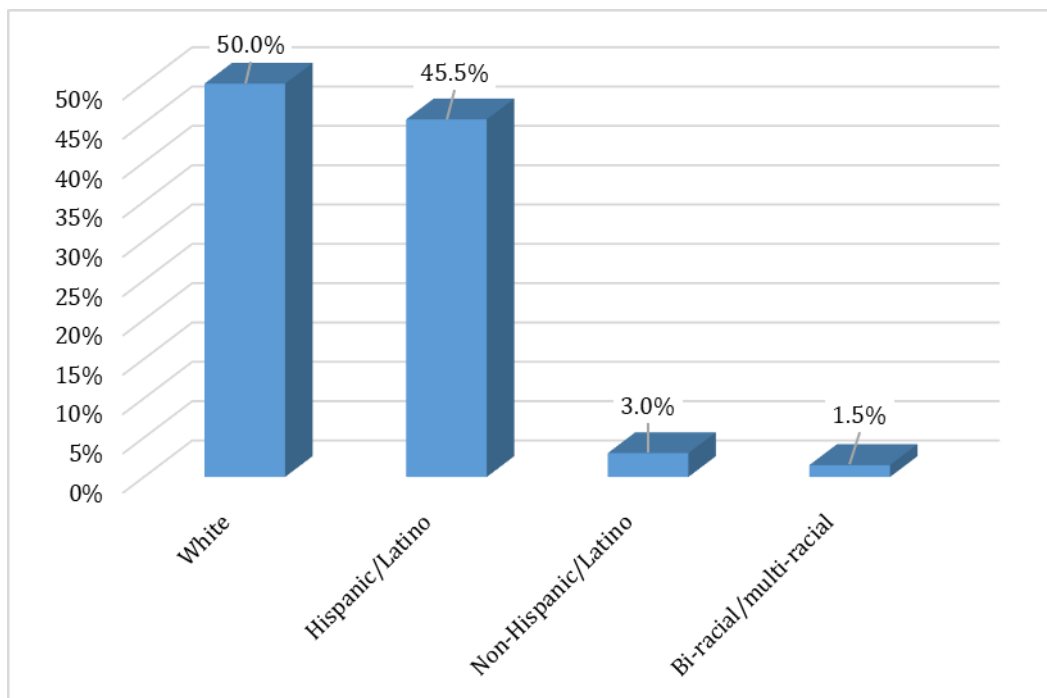
Nine of the 41 survey respondents who did not have adequate health insurance came from Putnam County.

Respondents from Hardin and Putnam Counties were asked if they would ride a demand response public transportation system in their county regularly; 25 percent of Putnam County respondents stated 'yes.' The question also stipulated the service would be a "shared-ride," low fare, 24-hour advance reservation transportation system.

Seven of the 48 physically or mentally handicapped household members live in Putnam County. One of those residents are under the age of five.

The racial breakdown of survey respondents from Putnam County was more diverse than the other CAC counties. While 50 percent of respondents were White, 45.5 percent of respondents were Hispanic/Latino. No Putnam County respondents reported that they were Black, Asian, or Native American. Figure 28 shows the racial breakdown of Putnam County survey respondents.

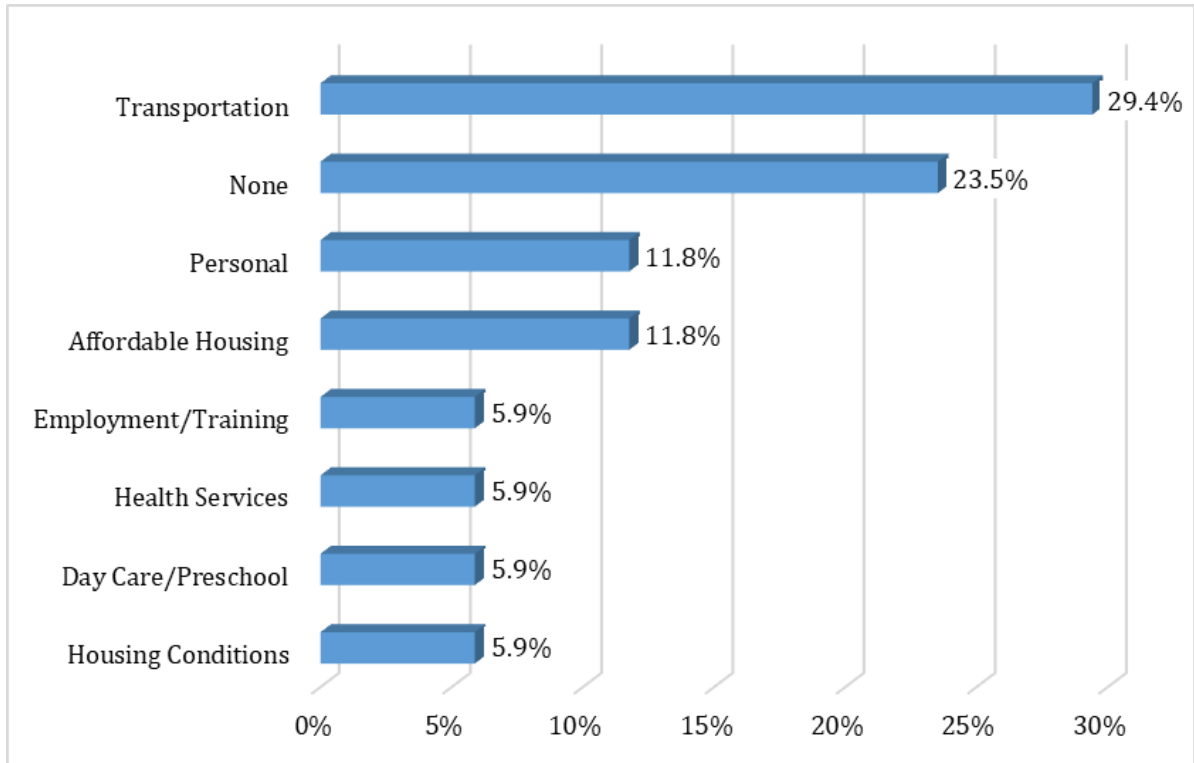
Figure 28: Race of Putnam County Respondents



Wyandot County

Wyandot County respondents had a few differences when compared to the overall CAC service area. Survey responses came from residents of Kirby, Upper Sandusky, Carey, Nevada, and McCutchenville. It is important to note that the sample size for Wyandot County is small, as only 13 Wyandot County residents completed the survey. The first difference for Wyandot County residents was in individual and family needs (Figure 29). Wyandot County residents responded that transportation was their most important need (29.4 for Wyandot County compared to 13.6 percent for CAC service area respondents).

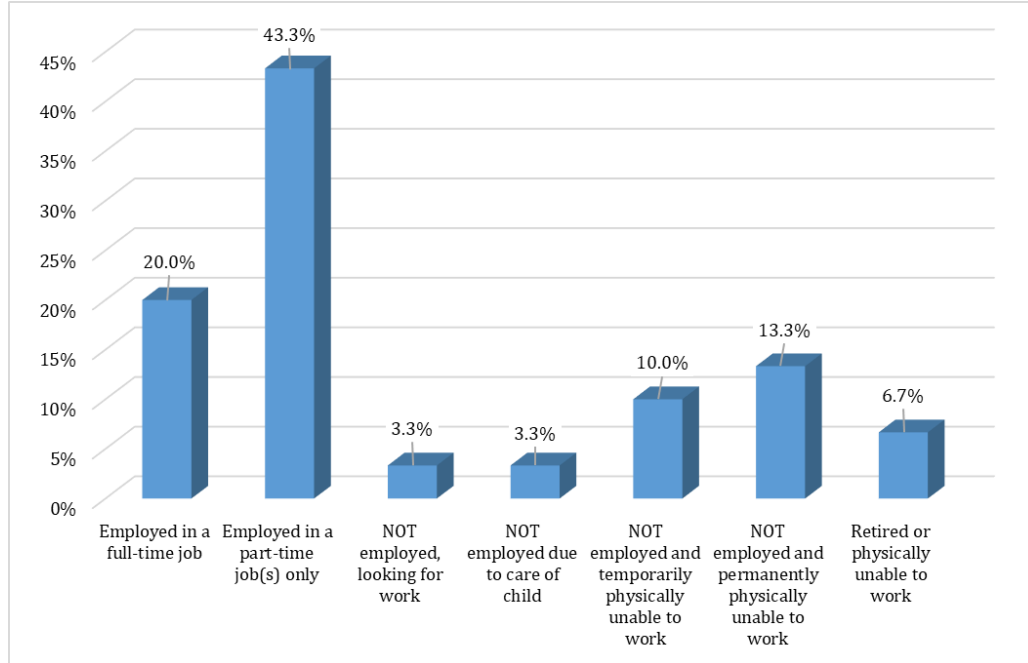
Figure 29: Wyandot County Individual and Family Needs



Wyandot County responses were also similar to the overall service area for community needs. Over 81 percent of Wyandot County respondents felt that their community had no concerns that needed attention, compared to over 58 percent of all respondents.

Only 20 percent of Wyandot County respondents reported having full-time jobs, compared to 54 percent for the CAC service area. Forty-three percent of Wyandot County residents reported having part-time jobs, compared to 28 percent for the CAC service area. See Figure 30.

Figure 30: Wyandot County Respondents' Employment Status

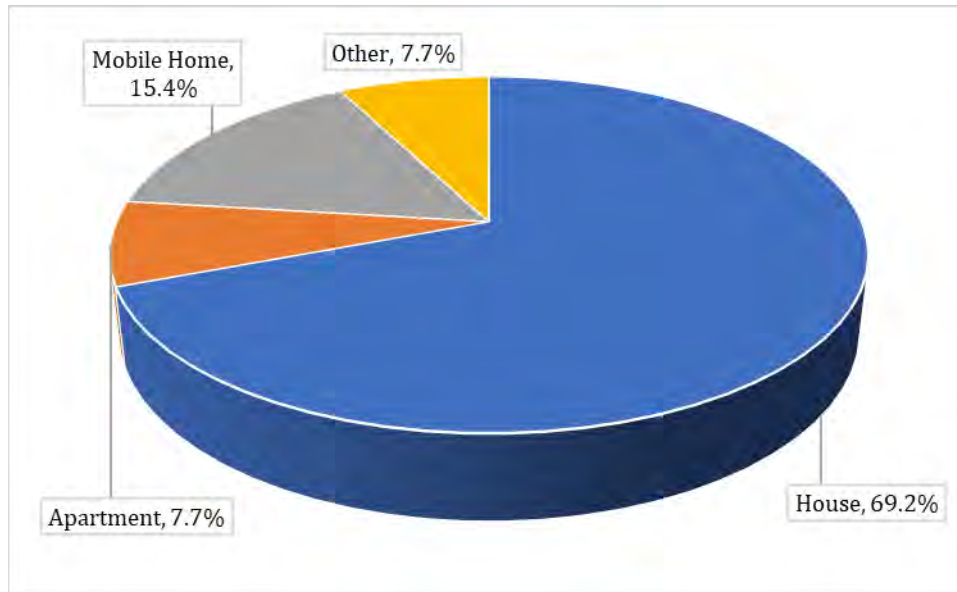


The average monthly household income for Wyandot County residents was \$1,928. This was slightly less than the average for the entire CAC service area (\$2,036).

Two people in Wyandot County respondent households would be interested in participating in a low-cost, small business training program. Over 11 percent of the total respondents and/or members of their households that would be interested in this type of program are from Wyandot County.

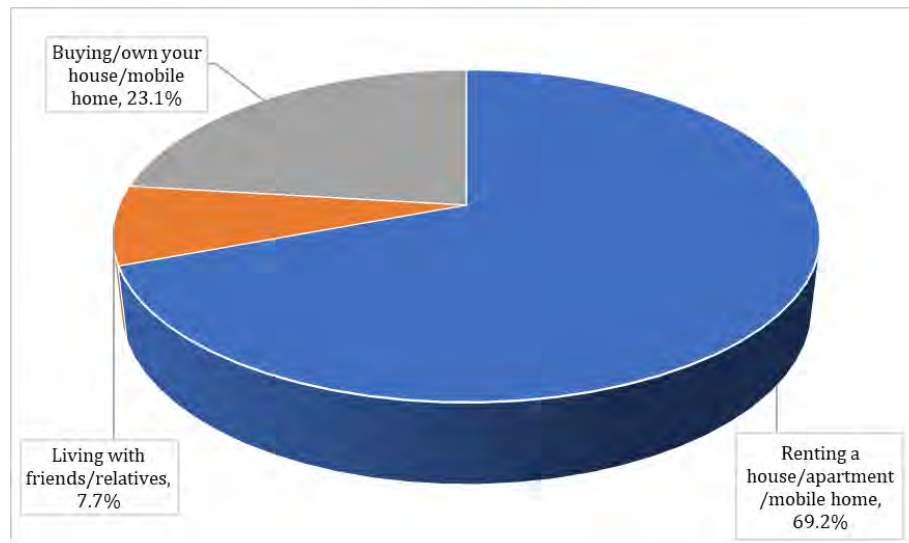
In Wyandot County, more respondents reported living in a house and fewer reported living in apartments than the entire CAC service area. Figure 31 displays Wyandot County respondents' housing types.

Figure 31: Wyandot County Respondents' Housing Types



More survey respondents in Wyandot County reported renting a house/apartment/mobile home (69.2 percent). Fewer survey respondents of Wyandot County reported living with friends/relatives (7.7 percent) and buying/owning a house/mobile home (23.1 percent) than the entire CAC service area (8.1 and 31.5 percent, respectively).

Figure 32: Wyandot County Respondents' Home Ownership Patterns



Based on survey responses, the average percentage of monthly household income spent on rent/mortgage and utilities is 48.9 for Wyandot County residents.

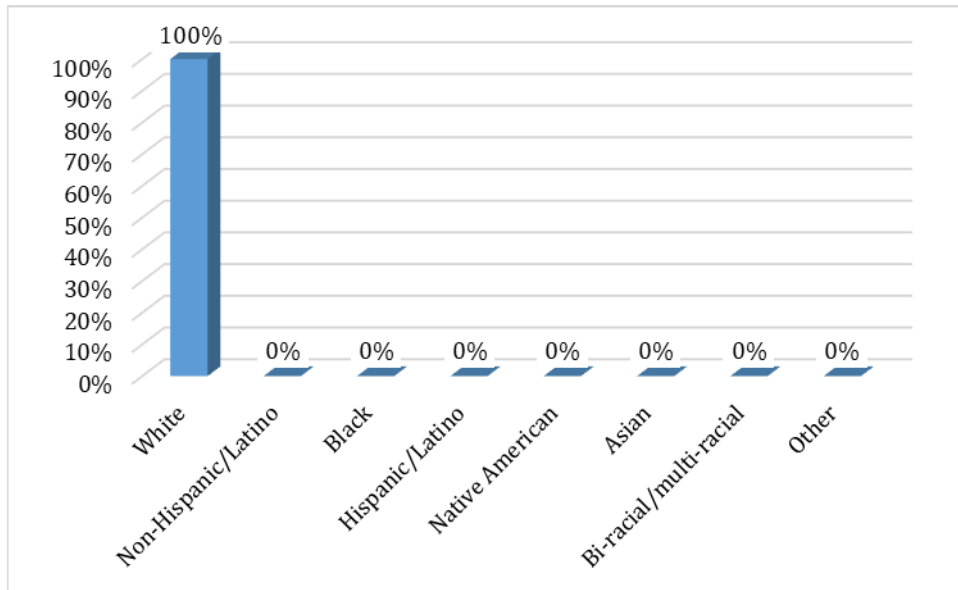
Five of the 41 survey respondents (12.2 percent) who did not have adequate health insurance were from Wyandot County.

Wyandot County respondents were asked if they were aware of the availability of the Wyandot Ride Service, of which, 84.6 percent of the respondents said they were aware. Of those who were aware of the service, 90.9 percent of them were aware that it is open to the general public and 81.8 percent were aware that there is a fare discount for elderly and disabled riders. Although almost all Wyandot County respondents were aware of the Wyandot Ride Service, only 45.5 percent of them reported as having used the service in the past year. Some of the reasons for not using the service included the 'hours of service' and using the Council on Aging.

Thirteen of the 48 household members with disabilities live in Wyandot County. None of these residents are under the age of five.

All of the respondents/household members from Wyandot County were White (Figure 33).

Figure 33: Race of Wyandot County Respondents



Agency Survey

SURVEY OF SOCIAL SERVICE AGENCIES

Social service agencies within the CAC service area completed survey questionnaires regarding what the respondents perceived as the needs/issues of low-income residents. The survey instrument is included in Appendix C. In total, 28 surveys were completed. Their responses are itemized in Appendix D.

HANCOCK COUNTY

Fourteen agencies serving Hancock County responded to the survey. The primary needs and problems mentioned by respondents were related to transportation and affordable housing.

Ten responses included transportation-related needs and potential solutions. While some responses simply stated that there is a need for transportation, specific comments included several potential solutions:

Transportation

- ◆ Flexible, convenient transportation service
- ◆ Same-day transportation service
- ◆ Transportation for urgent, immediate needs such as food, medical appointments, and shelter
- ◆ Door-to-door physical assistance for riders
- ◆ Public transportation later than 9:00 p.m. and on weekends
- ◆ Assistance with personal vehicle maintenance
- ◆ Assistance with purchasing a vehicle
- ◆ A bus route with regularly scheduled stops

Nine responses mentioned housing, especially the affordability of housing.

Housing

- ◆ Housing for people living with mental illness
- ◆ Affordable housing
- ◆ Rental assistance
- ◆ Utility assistance

Other needs were mentioned, though not as frequently as housing and transportation. These were:

- ◆ Affordable treatment for bedbugs (2 responses)
- ◆ Personal/household budgeting and financial planning (2 responses)
- ◆ Easy, fast access to mental health services
- ◆ Child care, including for care for children with special needs
- ◆ Supervised child visitation sites for parents
- ◆ Upskilling/teaching new skills to the workforce

- ◆ Payee service

HARDIN COUNTY

Four surveys were completed by Hardin County agencies. All four agencies mentioned transportation as a need. Specific comments about transportation included the following potential solutions:

- ◆ Transportation after 4:00 p.m. and on weekends
- ◆ Nursing home transportation
- ◆ Encouragement for companies like Uber and Lyft to start services in the community
- ◆ Assistance with paying for transportation

Other needs included:

- ◆ Mental health services for dually diagnosed individuals (mental health and developmental disabilities)
- ◆ Publicly available countywide Internet access
- ◆ Psychiatric professionals for adults and children
- ◆ Employment opportunities

PUTNAM COUNTY

Two agencies serving Putnam County completed the survey. Both agencies cited transportation and housing affordability as needs, as well as medical care. One survey mentioned social isolation as a need that has grown during the pandemic. Suggestions for solutions included:

- ◆ Rental assistance
- ◆ Housing repair assistance (e.g., roof replacement and bathroom remodeling)
- ◆ Ramps for wheelchairs
- ◆ Assistance with medical costs (e.g., prescriptions, eye glasses, hearing aids, etc.)
- ◆ Transportation after hours, on weekends, and on holidays

WYANDOT COUNTY

Eight Wyandot County agencies completed the survey. The top needs identified by these agencies were housing (three responses), transportation (two responses), and affordable health care (two responses). Desired solutions included several housing-related programs included:

- ◆ Housing maintenance/handyman assistance and trash/debris removal, especially for elderly/disabled homeowners
- ◆ A land bank to encourage buying depressed properties
- ◆ Rental housing assistance
- ◆ Affordable housing opportunities for larger families and people with roommates
- ◆ Affordable medications, and financial assistance for medications that can be set up quickly
- ◆ Transitional housing and emergency shelter for homeless people

Solutions for other types of needs included:

- ◆ Transportation after hours and on weekends
- ◆ Assistance with financial planning and budgeting
- ◆ Education about health care coverage options
- ◆ Child care

OVERALL NEEDS AND POTENTIAL SOLUTIONS FOR THE CAC SERVICE AREA

The agency survey identified a wide range of human needs, and demonstrated that there is consensus among stakeholders in the nature of these needs. The most frequently mentioned areas of needs were **transportation, housing, and health care**. For each category, potential solutions are identified below.

Transportation

- ◆ Flexible, convenient transportation service
- ◆ Same-day transportation service
- ◆ Transportation for urgent, immediate needs such as food, medical appointments, and shelter
- ◆ Door-to-door physical assistance for riders
- ◆ Public transportation during evenings, on weekends, and on holidays
- ◆ Assistance with personal vehicle maintenance
- ◆ Assistance with purchasing a vehicle
- ◆ Nursing home transportation
- ◆ Encouragement for companies like Uber and Lyft to start services in the community
- ◆ Assistance with paying for transportation
- ◆ Fixed route bus service (a route that runs on a regular schedule)

Housing

- ◆ Affordable housing
- ◆ Rental assistance
- ◆ Utility assistance
- ◆ Ramps for wheelchairs
- ◆ Housing maintenance/repair or handyman assistance and trash/debris removal
- ◆ A land bank to encourage buying depressed properties
- ◆ Transitional housing and emergency shelter for homeless people

Health Care

- ◆ Easy, fast access to mental health services
- ◆ Mental health services for dually diagnosed individuals (mental health and developmental disabilities)
- ◆ Psychiatric professionals for adults and children
- ◆ Education about health care coverage options
- ◆ Affordable medications, and financial assistance for medications that can be set up quickly

Other Needs

There were several other areas of need, though they were not as frequently mentioned as transportation, housing, and health care. These included:

- ◆ Child care
- ◆ Personal/household budgeting and financial planning
- ◆ Bed bug treatment
- ◆ Publicly available countywide Internet access
- ◆ Employment opportunities
- ◆ Supervised child visitation sites for parents
- ◆ Upskilling/teaching new skills to the workforce
- ◆ Payee service

Service Gaps

SUMMARY OF EXISTING SERVICE GAPS

The social service directories in each county were reviewed to determine what services are not being provided to low-income residents. This summary is certainly not all-inclusive, but attempts to identify major gaps in services. The following is a county-by-county list identifying services not available in each county, grouped into major functional areas.

HANCOCK COUNTY

Health – Hancock County provides a variety of health services available to the low-income population. The Caughman Health Center is a primary care clinic in Findlay. Blanchard Valley Hospital is located in Findlay. There are several agencies that provide mental health services, dental care, family planning services, cancer patient support, and services for people with physical and developmental disabilities. Hancock County does not, however, have a prenatal clinic.

Substance Abuse Treatment/Mental Health – The Hancock County ADAMHS Board and Family Resource Center provide services related to preventing substance abuse and mental health issues as well as promoting positive mental health. Both medical and counseling services are provided. There are also several non-profit and faith-based groups that provide recovery support.

Housing – Organizations such as Hope House, City Mission, Habitat for Humanity, HHWP Community Action Commission, and the Hancock Metropolitan Housing Authority provide services to help alleviate homelessness, provide home weatherization services, and rent and utility assistance. The gaps in these services continue to be a lack of a designated long-term men’s shelter and runaway shelter, and a shortage of affordable housing.

Education/Workforce – Hancock County provides all necessary education services. There are several libraries, adult basic education/GED, literacy tutoring, a community college, a university, and job skills programs.

Transportation – The HATS program provides transportation services anywhere in the County for a \$1.50 or \$2.50 fare to the general public, 7:15 a.m. – 9:45 p.m., Monday – Friday and 7:15 a.m. – 4:30 p.m. on Saturdays. Public transportation outside of HATS service hours is provided by local cab companies, although cabs are less affordable than HATS. While HATS is currently moving toward expanding into more on-demand services, Hancock County needs additional low-cost, on-demand transportation service.

Hancock County JFS provides Medicaid non-emergency transportation.

There is no local organization that provides vehicle repair or assistance with vehicle purchases for low-income people.

Child Care – YWCA, Head Start, and numerous centers offer child care.

Miscellaneous – Hancock County provides the necessary emergency and legal services to its residents. There are multiple organizations that provide services to the aging population. Hancock County United Way provides information and referral.

HARDIN COUNTY

Health – Between Hardin Memorial Hospital and the Kenton Community Health Center, which provides both primary care and dental services, Hardin County is able to provide most needed health services in-county. The county still needs a prenatal clinic.

Substance Abuse Treatment/Mental Health – Hardin County has multiple agencies serving those with substance abuse and mental health disorders, such as Coleman Professional Services, the Hope Recovery Center, and the Family Resource Center.

Housing – Metropolitan Housing for Hardin County has more demand than it can handle for rent vouchers. New Hope is the only shelter in Hardin County. They take people based on need and a willingness to follow their rules which include being drug-free and out at a certain time.

Education/Workforce – Hardin County provides all necessary education services. Adult basic education/GED and job training are available. The nearest community colleges are located in Findlay and Lima.

Transportation – The Hardin County Council on Aging provides senior and medical transportation only. Medical transportation is provided to individuals under the age of 60, as long as those individuals are covered under another program. The county needs affordable public transportation options for individuals who do not meet the age or other eligibility requirements set by the Council on Aging and/or other programs.

Child Care – Head Start and several child care centers are available.

Miscellaneous – Hardin County provides the necessary emergency and legal services. Legal counsel is provided by the Ohio Northern University Legal Clinic five days a week for civil cases, and charges no attorney fees. There are services available for senior citizens and consumer credit counseling. Hardin County does not have a 211 service.

PUTNAM COUNTY

Health – Putnam County does not have a hospital within the county, although the Blanchard Valley Bluffton location is very close. There is also a St. Rita’s Medical Center close by. There is no prenatal clinic nor are any family planning services available within the county.

Substance Abuse Treatment/Mental Health – Pathways Counseling Center offers mental health services. Psychosocial Associates, Inc. in Columbus Grove provides substance abuse prevention and mental health services. Other substance abuse services are available in neighboring communities including Findlay, Lima, and Defiance.

Housing – Putnam County uses CHIP (Community Housing Improvement Program) grants to fund home repairs and occasionally rent vouchers to low income residents of the county. Outside of this, no rent vouchers are provided. There is no metropolitan housing authority office in Putnam County. Putnam residents utilize the Findlay/Hancock County office.

Education – While the county has no universities or technical colleges, these resources, as well as adult basic education services, are close by in neighboring counties. Putnam County provides all other necessary educational resources.

Transportation – No public transportation exists in Putnam County, although the Putnam County Council on Aging provides transportation for older adults. Putnam County JFS provides Medicaid non-emergency transportation. No taxi providers are listed in the county’s Head Start services directory.

Child Care – Head Start and several child care centers are available.

Miscellaneous – Putnam County has no legal aid services, credit counseling, or Social Security office within the county. Putnam County does not have a 211 service.

WYANDOT COUNTY

Health – Wyandot County does have a hospital in the county, Wyandot Memorial Hospital, and family medicine practices. The county now has a Family Planning Clinic, located in Upper Sandusky, but no prenatal clinic.

Substance Abuse Treatment/Mental Health – Firelands Counseling and Recovery Services of Wyandot County provides substance abuse prevention and mental health services.

Housing – No metropolitan housing authority is present in Wyandot County (county residents utilize the Findlay/Hancock County office), and little is provided in the way of rent vouchers. Residents suffering from homelessness have to travel to neighboring counties for shelters; long-term or temporary shelters are only available for residents who are victims of domestic violence in Wyandot County.

Education – Similar to Putnam County, Wyandot County has no universities or technical colleges but has access to these resources in neighboring counties. All other educational resources are provided.

Transportation – Wyandot Ride Service provides demand response public transportation for a fare of \$1.50 to \$2.50, Monday through Friday from 7:00 a.m. to 5:00 p.m. The Wyandot County Council on Aging provides senior transportation, and Wyandot County JFS provides Medicaid non-emergency transportation. Additional access to transportation out of county is needed.

Miscellaneous – Legal aid, except for children, and Social Security assistance, and credit counseling must be obtained outside of the county. Wyandot County does not have a 211 service.

SUMMARY

While there are many services available to residents of the CAC service area, gaps exist, particularly in the more rural areas. There is unmet demand for rent subsidies and affordable housing resources throughout the four counties, even in places with housing services. Prenatal care continues to be an unmet need. Putnam and Hardin Counties need affordable transportation for the general public. Wyandot Ride Service is a newer public transportation service for Wyandot County, which has filled a critical gap there. However, rides are not provided during the evenings or on weekends. Transportation is especially important for Putnam and Wyandot (and to a lesser extent, Hardin) Counties because their residents must travel out of county for many services, including medical specialties and substance abuse treatment.

Findings

FINDINGS AND CAC PROGRAMMING ISSUES

Upon review of all of the needs assessment information presented in the previous sections of this report, the HHWP CAC has determined what it believes are the major issues that will have a significant impact on program strategies.

Demographics

There have been few demographic changes across the CAC service area. The population has essentially been flat, with slight growth in Hancock County, and slight declines in Hardin, Putnam, and Wyandot Counties. Hardin County continues to have lower median incomes and housing values than the other three counties, the highest rate of unemployment, and the highest rate of enrollment in SNAP and TANF. The communities with the lowest median incomes include Findlay (particularly the northern portion), Kenton, Ada, and Upper Sandusky. As we explore the expansion of services, special consideration will be given to areas that have the most need. However, in most cases it will be essential to leverage partnerships and funding with community stakeholders, including stakeholders in both the private and public sectors, to collectively solve community challenges. For this reason, partnership opportunities will play a major role in determining our strategy for both ongoing and expanded services.

National Trends Experienced by the Local Area

While the unemployment rate had been on a downward trend over the past three years, the COVID-19 pandemic caused a widescale drop in employment. Employment has recovered over the past few months, but may be impacted by rising COVID-19 positivity rates in the 2020-2021 winter season. The survey responses reflected that local barriers to employment include child care, lack of available jobs, and lack of transportation. Additional partnerships with workforce and economic development entities, expansion of subsidized child care, and expansion of transportation services, are ways in which the HHWP CAC could support community members in getting back work.

Also consistent with national trends is the major issue with opioid drug abuse. The negative effects of the opioid crisis have resulted in a significant increase in children in foster care as well as the number of households with grandparents who are raising children. There is currently an active push by the Ohio network of Community Action Agencies through the Ohio Association of Community Action Agencies (OACAA) to combat the opioid issue. Through this push, additional partnerships may be available through outside organizations that share a common interest in positively impacting the opioid crisis. HHWP CAC has actively participated in many of these discussions through OACAA. We have also begun to engage in discussions with local stakeholders who specialize in addiction and recovery. Again, forming partnerships to leverage resources and to enhance the services that are already being provided will be key to moving forward in solving this problem.

Community Needs Assessment Low Income Survey Results

Family Needs:

Survey respondents indicated that having greater access to the following programs would have the most impact to their family needs (in order of most importance):

1. Day Care/Preschool
2. Transportation
3. Affordable Housing
4. Housing Conditions
5. Health Services
6. Employment/Training
7. Legal Issues

HHWP CAC currently provides services in all of these areas except for legal issues. HHWP is primed to expand services in all of the areas in which we currently are active should the opportunity to expand through strategic partnerships and/or increased funding come about. In recent years, HHWP CAC's housing development efforts have decreased significantly due to the retirement of staff with a combined 70+ years of experience in this area. New staff have been building their capacity in housing development through certified training opportunities over the course of the last few years, and the organization plans to increase its efforts in this area in the short to moderate term.

HHWP CAC made a notable impact in Wyandot County through launching Wyandot Ride Service, a general public transportation system for county residents. Transportation continues to be a concern in Hardin and Putnam Counties.

Community Needs:

The top five areas listed as needing improvement included: road/alley conditions, drug sales/use, accessibility for people with disabilities, neighborhood/housing conditions, and crime. The CAC currently provides services to positively impact housing conditions through the various energy assistance programs, such as the Home Weatherization Assistance Program (HWAP), the AEP Community Assistance Program, the Columbia WarmChoice program and the Dominion HouseWarming program. HWAP funding has increased in recent years -- allowing us to provide additional weatherization services and services related to the health and safety of homes. HHWP CAC plans to continue to further increase activity in these areas and to explore new partnerships with local community housing improvement entities. Many of the other areas listed under this part of the survey are outside of the current scope of work of the CAC. However, we plan to continue to increase our advocacy efforts as advocacy is one of our key values as an organization. Through advocacy, we will be able to positively impact some of the areas in which we don't actively participate in a meaningful way.

Education/Child Care:

Day Care/Preschool was the top need identified by survey respondents; 14.6 percent of respondents said that this was a family need. The responses also indicated that the leading barrier to employment in the area is the availability of child care. Additionally, roughly 30 percent of respondents said that they were looking for full-day, full-year child care services. Our Head Start Program transitioned 40 percent of its classroom to the full day model. The demand for enrollment in the full day classrooms has demonstrated to be much higher than for the part day classrooms. The Federal Office of Head Start's Program Performance Standards require all classrooms to be converted to the full year model as of 2021, so our program will continue to move in this direction. Additionally, some data points to a need for Early Head Start (ages 0-3). As public preschools continue to expand, an opportunity will likely exist to convert some of our Head Start slots (ages 3-5) to Early Head Start.

Employment:

Nearly 75 percent of survey respondents indicated that they were either employed full-time, retired, or physically unable to work. Of the individuals looking for work, the biggest barriers to finding work were child care, lack of available jobs, and lack of transportation. Of those that were employed, 39 percent indicated that their household income was not sufficient to meet all of their basic needs. This data again proves the need for enhanced transportation, child care, and workforce development programming. HHWP CAC is in excellent position to expand/enhance transportation and child care-related services. Enhancement in these service areas would also assist individuals in attending and completing educational programming and/or skills training. Survey responses also indicated some interest in small business training programs. Partnerships with local business, educational, and economic and workforce development entities will continue to be sought to enhance the impact of all of these services and to provide greater financial stability to residents of the HHWP service area.

Housing:

Housing has proven to be an extremely complex issue. HHWP CAC currently participates in various groups that advocate for better housing. While most stakeholders agree that more housing stock is needed, particularly housing affordable to low-to-moderate income families, there is moderate disagreement on how to solve these problems. Several housing development efforts aimed at increasing the stock of low-to-moderate income housing units have not been fully embraced by the community and so never fully matriculated. The results of the survey further indicate that families are spending a significantly higher percentage of their total income on housing than what is recommended. Based on survey responses, the average percent of monthly household income spent on rent/mortgage and utilities is 56 percent. Over 34 percent of respondents spent 75 percent or more of their monthly household income on rent/mortgage and utilities. When combined with household income data, it is clear that oftentimes this is not by choice, but as a result of the lack of availability of affordable housing for low-to-moderate income families. Families who spend such a high percentage of their income on housing are at very high risk of financial instability and can easily be

pushed into poverty due to a family crisis (loss of job, health crisis, natural disaster, etc.).

Nutrition/Health:

Approximately 25 percent of survey respondents stated that they had run out of food, missed a meal, and/or had to obtain food from a local food pantry in the past year. Nine percent of survey respondents stated they lacked a refrigerator and/or stove to properly store and prepare meals. These percentages are approximately the same as the 2017 survey, indicating that food security has been difficult to address. HHWP CAC'S Women, Infants, and Children's program (WIC) has made a concerted and successful effort to increase its participation in farmer's markets and community gardens. Increased advocacy in the health and nutrition areas - as well as increased promotion of WIC services - will be warranted in the upcoming period. While Medicaid expansion in Ohio has been tremendously impactful, it is clear through the survey that more access is needed. Of the 128 households represented in the survey responses, 41 individuals lacked health insurance. Thirteen percent of respondents said they had chosen not to go to a doctor's appointment when it was needed. Affordability, lack of insurance, and lack of transportation were provided as reasons for not getting health care. HHWP CAC is in a great position to improve/enhance transportation services and will plan to increase its impact in this area. Additionally, the potential repeal of the Affordable Care Act and the resulting Medicaid expansion is of great threat to progress in this area. We must continue to advocate for more access to healthcare.

Transportation & Other Community Needs

CAC service area residents continue to struggle with transportation, with 20 percent of survey respondents stating that they lacked reliable transportation. The CAC's implementation of Wyandot Rides represents a major step forward, but Hardin and Putnam County continue to lack public transportation. For Hancock and Wyandot Counties, which have public transportation, there are still unmet needs for evening/weekend rides, same-day rides, and more capacity for rides to medical appointments and out-of-county destinations. Agency survey respondents have also suggested that vehicle repair assistance and financial assistance for vehicle purchases would expand access to reliable transportation.

Respondents have increased their rates of Internet usage since the 2017 survey, with 84 percent answering that they have regular access to the Internet. The Internet is the most common way that respondents became aware of CAC services. Cell phone affordability is a continuing concern, with 32 percent of respondents saying that, at times, they are unable to use their phone for voice calls, and are only able to text.

Only 16.7 percent of respondents have retirement accounts. This is slightly higher than the 2017 survey, but indicates that retirement savings is out of reach for the vast majority of low-income residents of the CAC service area.

County by County Results

The needs in the counties are relatively consistent, with differences noted in the above sections on demographics, trends, and survey results. The CAC will use the county-level data to further inform its service delivery strategies.

Social Service Agency Survey

Increases in housing-related, transportation, and health services were regularly and consistently indicated by respondents as needs. While a majority of respondents indicated satisfaction with the services of HHWP CAC, most also indicated that more partnerships and inter-agency communication is needed. Results in this section also indicate that counties outside of Hancock are relatively less aware of our programming and also would like to see our presence increased. Many respondents indicated a willingness to partner with the CAC. Some suggested that we need to do a better job of coordinating with other agencies and forming partnerships. The CAC will utilize this information to inform its service delivery strategy – as we strongly believe that collaboration and partnership will be essential to providing efficient, effective, and outcome-based services. The CAC will use this data to help identify areas that are primed for collaboration and agencies/programs that may be willing to partner.

Summary of Existing Service Gaps

There are no prenatal clinics available in any of the HHWP counties. Transportation is a major service gap in all counties, although much less so in Hancock and Wyandot Counties due to their public transit systems. Neither Putnam nor Wyandot Counties have social security offices or universities/community colleges. Additionally, low income residents of Putnam and Wyandot Counties must often travel out of county in order to receive services. This makes having affordable transportation options even more important. All counties indicate an inability to meet the high demand for rent subsidies and affordable housing.

EXECUTIVE SUMMARY – IMPACT ON HHWP CAC STRATEGIES

This assessment consistently identifies several areas as needing additional resources and investment. Two major areas where HHWP CAC is primed to dedicate additional resources in the immediate timeframe are transportation and housing. HHWP CAC currently administers the HATS public transportation program in Hancock County and Wyandot Ride Service program in Wyandot County, and has historically been involved in affordable housing development activities. The agency currently possesses assets – both tangible and intangible – that put it in a position to successfully increase services in these areas. Transportation and housing challenges require significant community investment and are not easily solved. Low/moderate income housing development has demonstrated to be a politically difficult undertaking. For these reasons, it will be absolutely essential for the organization to partner and collaborate with other entities if significant improvement is to be made. In addition, in the areas of transportation and housing, there is currently a high level of concern related to ongoing funding from Federal, State, and Local funding sources alike. Some of this is due to the political environment, and some of this

is due to funding sources which have re-prioritized their funding strategies. For these reasons, HHWP CAC will need to intentionally focus on developing creative and outside-of-the-box solutions that allow it to stretch public and private dollars as far as possible. Capacity building activities, including the development of additional fund sources and a continued internal focus on effective program delivery and efficient business operations, will be necessary.

HHWP CAC currently operates successful programs such as Head Start, WIC, and Energy Assistance. These programs provide assistance in many of the areas indicated as a need in this assessment. HHWP will continue to build upon the successes of these programs and develop strategies for ever-increasing success. We will also need to focus on developing our internal case management strategy – allowing us to comprehensively serve customers and ensure that they are referred to all necessary supportive services to assist them in achieving self-sufficiency. An area of needed improvement identified by this assessment is the need for HHWP CAC to do an even better job of program outreach. This will include outreach efforts aimed directly at potential program participants as well as better inter-agency communication with other social services agencies.

Community Services Block Grant (CSBG) dollars will be a key tool in assisting HHWP CAC in tackling many community challenges. The flexibility of this grant will allow us to form our strategies in a way that is directly informed by the unique challenges that each local area faces. Finally, HHWP CAC must remain focused on advocating for members of the low-income community. Advocacy efforts may be implemented for a low cost but yet can have powerful impact. Efforts must include the empowerment of the individuals we serve to advocate as well.



APPENDIX A

Low-Income Community Survey Instrument

HHWP COMMUNITY ACTION COMMISSION
2020 Community Needs Survey

The HHWP Community Action Commission would like your help in determining what programs and services it will offer in the future. This survey will also help HHWP CAC identify the problems and needs of residents of its service area and design solutions that can best address them. Please complete the entire survey. This survey is anonymous. Your help is greatly appreciated!

1. In which county do you live? Hancock Hardin Wyandot Putnam

2. Do you live within the corporation limits of a city, town or village? Yes No
If yes, name of town: _____

3. How many people live in your household, including yourself? _____

4. How many of the people who live in your home, including yourself, are pregnant? _____

5. How many people in your household are in these age groups?
0-2 _____ 3-5 _____ 6-17 _____ 18-59 _____ 60 & over _____

6. **FAMILY NEEDS:** Please describe any needs or problems you or your family have that you feel you need some help to correct.
Housing Conditions Affordable Housing Transportation Legal Issues
Lack of Education Health Services Employment/Training
Discrimination Drug/Alcohol Addiction Personal Day Care/Preschool
None Other (please specify): _____

7. **COMMUNITY NEEDS:** Please describe any problems that may exist in your neighborhood or community that you feel need to be corrected.
Street Lighting Storm Drainage Drug Sales/Use Water Quality Crime
Dangerous Conditions Road/Alley Conditions Handicap Accessibility
Neighborhood/Housing Condition None
Other (please specify): _____

EDUCATION/CHILD CARE (if no children at home, skip to Question 22)

8. Are you looking for full-day, full-year childcare for your children? Yes No

9. How many children in each age group? Under 3 yrs:___ 3-5 yrs:___ 6 yrs and over:___

10. How many children ages 3 - 5 live at home? _____

11. How many of the children who live in your home, under age 5, have been in foster care? _____

12. If you have children up to age 5, how many are participating in each of the following:
Head Start _____ Private school preschool _____ Public school preschool _____
With babysitter _____ Other private day care centers _____

13. If any of your children are not enrolled in any of these programs, why not?
 None in area Not interested Over-income Do not know who to call
 Bad experiences Can't afford cost Not available when needed Child not ready
 No transportation Other reasons: _____
14. If enrolled in a preschool or day care program, but not in Head Start, why not in Head Start?

15. If you have a 3 – 5 year old at home, on average, how many times a week does he/she eat at a “fast food” restaurant (McDonalds, Burger King, etc.)? 1–2 3–4 5+
16. On average, how many hours per day does your 3- 5 year old child spend watching TV, playing video games, or being on the computer for non-educational activities? 0–2 3–5 6+
17. On average, how many times per week do you and your child/children participate in physical activities (sports, walking/running, riding bikes, etc.)? You: 0 1–2 3–4 5+
 Your child: 0 1–2 3–4 5+
18. Would you be interested in a no-cost, home-based program where a teacher comes to your home once a week to teach you how to work with your preschool child/children? Yes No
19. If you have a child/children from 0 – 3 years old, are you interested in receiving educational services for them? Yes No
20. If Yes to question 19, which service are you interested in?
 Full-day/full-year daycare Half-day/school-year services
 Home-based service where the teacher comes to your home weekly to teach you how to do educational activities with your child
21. Would you be interested in participating in educational activities and special events geared for fathers of preschool children? Yes No
 If yes, what kinds of activities? _____

EMPLOYMENT

22. How many adult members of the household are:
 Employed in a full-time job: _____
 Employed in a part-time job(s) only: _____
 NOT employed, looking for work: _____
 NOT employed, in college or training: _____
 NOT employed due to care of child: _____
 NOT employed and temporarily physically unable to work: _____
 NOT employed and permanently physically unable to work: _____
 Retired or physically unable to work: _____

23. For those in your household who are seeking employment, please list any problems that you feel are keeping them from getting suitable employment.
- Lack of jobs Transportation Lack of education/skills Child care
Accessibility Other (please specify): _____
24. What is your household's approximate monthly income from all sources? \$ _____
25. If you have a wage earner in your household, are the employment wages adequate to pay for your basic housing, food, clothing, and medical expenses? Yes No
26. Has anyone in your household started a small business that was (check all that apply):
- Home-based Internet-based "Store-front" location Not applicable
27. What were the challenges to starting this business?
- Lack of capital Marketing Supplier problems Credit Not applicable
Health reasons Other (please specify): _____
28. How many adults in your household would be interested in participating in a low-cost, small-business training program that would teach you how to start and run a small business? _____

HOUSING

29. In what type of dwelling do you live? (check one) House Apartment Mobile home
Other (please specify): _____
30. Are you: (check one): Buying/own your house/mobile home
Renting a house/apartment/mobile home Living with friends/relatives Currently homeless
31. If you currently or have previously owned a home, do you feel you received adequate homebuyer counseling prior to the purchase? Yes No
32. In the past year, have you had to live in a car, a tent, on the "street," in a homeless shelter, or move in with friends or relatives, due to a lack of money? Yes No How many children in your household are experiencing homelessness or lacking regular, adequate nighttime housing? _____
33. In the past year, have you been unable to pay for initial deposits OR monthly payments for Rent/Mortgage? Yes No Not applicable
34. In the past year, have you been unable to pay for initial deposits OR monthly payments for Utilities? Yes No Not applicable
35. Approximately what percentage of your monthly household income is spent on rent/mortgage and utility payments combined? _____%
36. Please describe any current problems with your housing, such as a leaking roof, holes in walls/floors, windows/doors that are damaged or don't fit tight, rotten wood, electrical/plumbing/heating problems, lack of insulation, mold, handicap accessibility issues, lack of smoke detector/carbon monoxide detector, etc. _____

NUTRITION/HEALTH

37. Have you occasionally run out of food and missed a meal(s), and/or had to obtain food from a local food pantry or the Salvation Army in the past year? Yes No
38. Do you lack a refrigerator and/or stove to properly store and prepare meals? Yes No
39. In the past year, have you or any member of your family had a health problem that you felt required a doctor's care, or needed a preventive health check-up for a child, but did NOT go to the doctor?
Yes No
40. If yes to question 39, why didn't you go? Affordability Transportation No insurance
Doctor would not accept Medicaid Other (please specify): _____
41. Does your family go to a dentist regularly? Yes No
If no, why not? _____
42. If your child needed dental treatment (fillings, crowns, braces) in the past two years, did you have it completed? Yes No If no, why not? _____
43. In the past year, have you lacked the money to have prescriptions filled? Yes No
44. If yes to question 41, did you get help from someone else to pay for it? Yes No
45. How many people in your household do NOT have adequate medical insurance? _____
46. If you do have health insurance, what type of insurance do you have? Through employer
Medicaid Medicare Private Other
47. If you have children under the age of 8, would you use the low-cost services of a Well Child Clinic for periodic check-ups for your children? Yes No
48. If you are expecting a child, or would like to have another child, would you use the low-cost services of a Prenatal Clinic for expectant mother check-ups? Yes No
49. If you are between the ages of 15 and 45, would you use the low-cost services of a Family Planning Clinic for birth control services or disease detection? Yes No
50. If there is a woman of child-bearing age in your home, and NOT currently in the WIC program, does she know that WIC provides fruits and vegetables on the program?
Yes No Does not apply or Household Receives WIC
51. If there is a woman of child-bearing age in your home, and NOT currently in the WIC program, does she know that WIC provides breastfeeding support?
Yes No Does not apply or Household Receives WIC
52. Do you or any women in your household have trouble paying for feminine hygiene products (tampons, maxi pads, etc.)? Yes No Does not apply to my household

TECHNOLOGY

53. Do you know how to use the Internet and browse to different sites? Yes No
54. Do you have regular access to the Internet? Yes No
55. If you do use the Internet, check each item/purpose for which you use it:
- Shopping online Current events/news General research
 - Banking/investments Locate social services Job seeking
 - E-mail messaging Travel arrangements/information Games/entertainment
 - Social networking (Facebook/Twitter) Other: _____
56. If you have a cell phone but no home phone, are there times when you only have texting available?
 Yes No

TRANSPORTATION

57. Does a lack of reliable transportation keep you from doing things you need or would like to do?
 Yes No
58. If yes to question 57, why?
- Can't drive/Do not know how No license/suspended/legal Cost of insurance/gas/repairs
 - Disabled Other (please specify): _____
59. (Hardin and Putnam residents only) If there was a public transportation system with low fares that provided "shared-ride" service from your home to any destination in your county, with a 24-hour notice, would you use this service on a regular basis? Yes No
60. (Hancock residents only) Are you aware there is a public transportation service called H.A.T.S. (Hancock Area Transportation Service) available? Yes No
61. If you are aware of H.A.T.S., are you aware that it is open to all members of the public for any purpose? Yes No
62. If yes to question 61, have you used H.A.T.S. in the past year? Yes No
63. If you use H.A.T.S., would you be willing to book rides online, over the phone, or both?
 Online only Over the phone only Both
64. If you are aware of the H.A.T.S. service, but choose not to use it, why not?
- Hours of service Timeliness Ride with others Cost
 - Safety Other (please specify): _____
65. Are you aware of H.A.T.S.' half price fare for elderly and disabled riders? Yes No
66. (Wyandot residents only) Are you aware there is a public transportation service Wyandot Ride Service available? Yes No

67. If you are aware of Wyandot Ride Service, are you aware that it is open to all members of the public for any purpose? Yes No
68. If yes to question 67, have you used Wyandot Ride Service in the past year? Yes No
69. If you use Wyandot Ride Service, would you be willing to book rides online, over the phone, or both?
 Online only Over the phone only Both
70. If you are aware of the Wyandot Ride Service, but choose not to use it, why not?
 Hours of service Timeliness Ride with others Cost
 Safety Other (please specify): _____
71. Are you aware of Wyandot Ride Service's half price fare for elderly and disabled riders?
 Yes No

OTHER

72. How many members of your household have a physical or mental disability? _____
 Of those, how many are under 5 years old? _____
73. If members of your household have a disability, are they receiving any type of services related to that disability? Yes No Not applicable
74. How many members of your household identify as: Hispanic/Latino _____
 Non-Hispanic/Latino _____ Black _____ White _____ Native American _____
 Asian _____ Bi-racial/multi-racial _____ Other (please specify): _____
75. In the last two years, do you feel you have been discriminated against because of your race or disability? Yes No If yes, briefly explain the situation:

76. In the past two years, have you been turned down for rental housing because you had children?
 Yes No
77. Please describe any problems you've had obtaining services from social service agencies and health providers in the last two years.

78. Which of the following information sources do you normally use the most to find out about social service programs? (check all that apply) Local newspaper Local radio station
 Friends/relatives Local cable TV Poster at store/laundry County fair booths
 Internet Referrals from agencies Social networking (Facebook/Twitter)

79. Indicate which of the HHWP Community Action Commission's services you are familiar with (check all that apply):

- Head Start
- Home Weatherization
- Small business development
- Emergency prescription aid
- Emergency rent aid
- Individual Development Accounts (IDA)
- Women, Infants Children (WIC)
- HEAP utility assistance
- Wyandot Ride Service
- HATS public transportation

80. If you have moved to Findlay as an adult, what were the most important reasons?

- Job availability
- Services availability
- Family/friends
- Job transfer
- Low crime
- Schools
- Shopping options
- General environment
- Not applicable

81. If you have moved to Upper Sandusky or Carey as an adult, what were the most important reasons?

- Job availability
- Services availability
- Family/friends
- Job transfer
- Low crime
- Schools
- Shopping options
- General environment
- Not applicable

82. Does anyone in your household have (check all that apply): Checking account

- Bank savings account
- Any retirement/IRA accounts

83. What is the primary language spoken in your home? _____ Prefer not to say

Do NOT sign your name.

THANK YOU FOR YOUR HELP!! Please return survey to a HHWP CAC site drop box on or before 8/5/2020, or mail to:

HHWP CAC c/o ERG

1637 Tiffin Avenue

Findlay, OH 45840

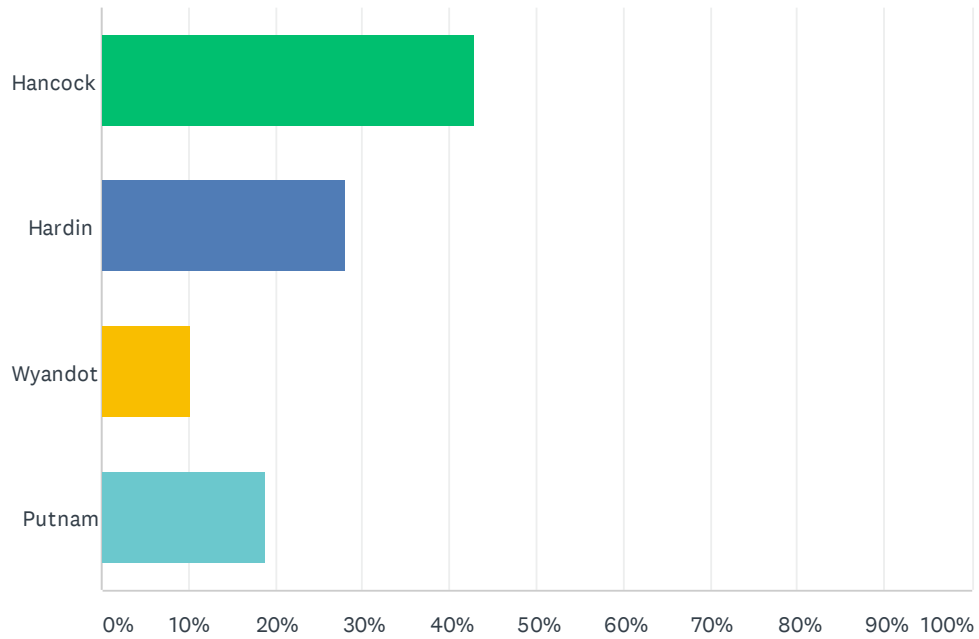
Or scan all pages and email to erodabaughgallegos@hhwpcac.com

APPENDIX B

Low-Income Community Survey Results

Q1 In which county do you live?

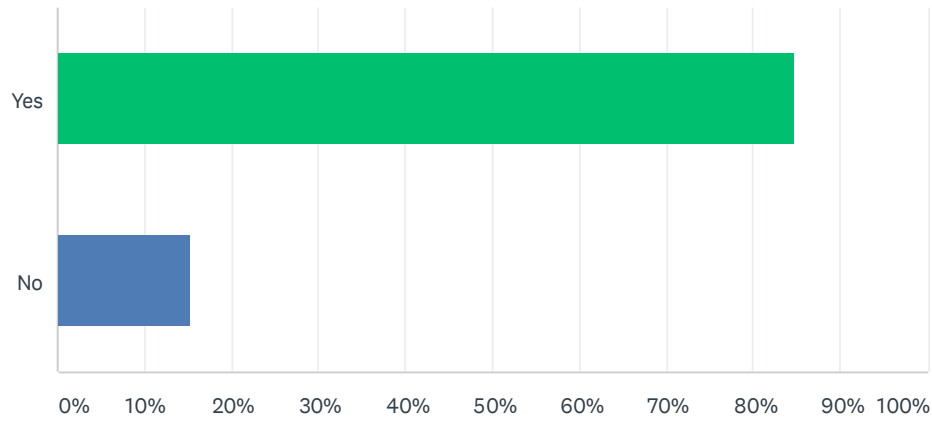
Answered: 128 Skipped: 0



ANSWER CHOICES	RESPONSES	
Hancock	42.97%	55
Hardin	28.13%	36
Wyandot	10.16%	13
Putnam	18.75%	24
TOTAL		128

Q2 Do you live within the corporation limits of a city, town or village?

Answered: 125 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	84.80%	106
No	15.20%	19
TOTAL		125

HHWP Community Action Commission 2020 Community Needs Survey

#	IF YES, NAME OF TOWN:	DATE
1	Kirby	10/14/2020 4:11 PM
2	Continental	10/14/2020 4:04 PM
3	Continental	10/14/2020 4:03 PM
4	Continental, Ohio 45831	10/14/2020 3:59 PM
5	Continental	10/14/2020 3:56 PM
6	Benton Ridge	10/14/2020 3:54 PM
7	Kenton	10/14/2020 3:50 PM
8	Kenton	10/14/2020 3:49 PM
9	Kenton	10/14/2020 3:47 PM
10	Kenton	10/14/2020 3:43 PM
11	Kenton	10/14/2020 3:42 PM
12	Kenton	10/14/2020 3:41 PM
13	Ada	10/14/2020 3:35 PM
14	Forest	10/14/2020 3:34 PM
15	Kenton	10/14/2020 3:31 PM
16	Kenton	10/14/2020 3:30 PM
17	Alger	10/14/2020 3:26 PM
18	Upper Sandusky	10/14/2020 3:23 PM
19	Findlay	10/14/2020 3:22 PM
20	Findlay	10/14/2020 3:20 PM
21	Findlay	10/14/2020 3:19 PM
22	Findlay	10/14/2020 3:16 PM
23	Findlay	10/14/2020 3:13 PM
24	Findlay	10/14/2020 3:11 PM
25	Findlay	10/14/2020 3:08 PM
26	Miller City	10/14/2020 3:01 PM
27	Upper	10/14/2020 3:00 PM
28	Mt. Blanchard	10/14/2020 2:57 PM
29	Carey	10/14/2020 2:54 PM
30	Findlay	10/14/2020 2:52 PM
31	Kenton	10/14/2020 2:43 PM
32	Columbus Grove	10/14/2020 2:36 PM
33	Leipsic	10/14/2020 2:35 PM
34	Wyandot	10/14/2020 2:29 PM
35	Nevada	10/14/2020 2:27 PM
36	Mt. Victory	10/14/2020 2:25 PM
37	Ada	10/14/2020 1:16 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	Ada	10/14/2020 1:11 PM
39	Kenton	10/14/2020 12:51 PM
40	Kenton	10/14/2020 12:48 PM
41	Ottawa	10/14/2020 12:44 PM
42	Leipsic	10/14/2020 12:38 PM
43	Marion Township Findlay	10/14/2020 12:36 PM
44	Leipsic	10/14/2020 12:30 PM
45	Findlay	10/14/2020 12:25 PM
46	McComb	10/14/2020 12:21 PM
47	Upper Sandusky	10/14/2020 12:19 PM
48	Findlay	10/14/2020 12:16 PM
49	in the county Leipsic address	10/14/2020 12:10 PM
50	Kenton	10/14/2020 12:04 PM
51	Kenton	10/14/2020 11:54 AM
52	Continental	9/29/2020 12:48 PM
53	Continental	9/29/2020 9:55 AM
54	Continental, Ohio	9/29/2020 9:44 AM
55	Findlay	9/4/2020 2:44 PM
56	Kenton	8/31/2020 4:03 PM
57	Dunkirk	8/31/2020 2:58 PM
58	Alger	8/31/2020 2:26 PM
59	Kenton	8/31/2020 2:04 PM
60	Kenton	8/21/2020 8:19 AM
61	Kenton	8/14/2020 8:31 AM
62	Findlay	8/7/2020 4:32 PM
63	Jenera	8/7/2020 4:08 PM
64	Village of Rawson	8/7/2020 3:52 PM
65	Findlay	8/7/2020 3:32 PM
66	Findlay	8/7/2020 3:26 PM
67	Findlay	8/7/2020 2:46 PM
68	Arlington	8/7/2020 2:25 PM
69	Rawson	8/7/2020 2:17 PM
70	Arlington	8/7/2020 1:25 PM
71	Findlay	8/7/2020 1:18 PM
72	Findlay	8/7/2020 12:20 PM
73	Findlay	8/6/2020 4:53 PM
74	Findlay	8/6/2020 4:26 PM
75	Findlay	8/6/2020 4:13 PM

HHWP Community Action Commission 2020 Community Needs Survey

76	Fostoria	8/6/2020 3:57 PM
77	Findlay	8/6/2020 3:38 PM
78	Findlay	8/6/2020 3:18 PM
79	Findlay	8/6/2020 2:48 PM
80	Findlay	8/5/2020 3:54 PM
81	Cloverdale	8/5/2020 3:41 PM
82	Fort Jennings	8/5/2020 3:31 PM
83	Kenton	8/4/2020 4:53 PM
84	Kenton	8/4/2020 4:28 PM
85	Findlay	8/4/2020 1:04 PM
86	Carey	7/23/2020 4:39 PM
87	Findlay	7/23/2020 4:28 PM
88	Findlay	7/22/2020 3:01 PM
89	Findlay	7/22/2020 2:49 PM
90	Findlay	7/22/2020 2:32 PM
91	Findlay	7/22/2020 12:30 PM
92	McCutchenville	7/10/2020 10:42 AM
93	Findlay	7/10/2020 10:33 AM
94	Findlay	7/10/2020 10:19 AM

Q3 How many people live in your household, including yourself?

Answered: 128 Skipped: 0

HHWP Community Action Commission 2020 Community Needs Survey

#	RESPONSES	DATE
1	1	10/14/2020 4:11 PM
2	3	10/14/2020 4:10 PM
3	1	10/14/2020 4:08 PM
4	1	10/14/2020 4:06 PM
5	1	10/14/2020 4:04 PM
6	1	10/14/2020 4:03 PM
7	1	10/14/2020 4:01 PM
8	1	10/14/2020 3:59 PM
9	1	10/14/2020 3:56 PM
10	2	10/14/2020 3:54 PM
11	5	10/14/2020 3:52 PM
12	5	10/14/2020 3:50 PM
13	4	10/14/2020 3:49 PM
14	4	10/14/2020 3:47 PM
15	4	10/14/2020 3:44 PM
16	3	10/14/2020 3:43 PM
17	3	10/14/2020 3:42 PM
18	7	10/14/2020 3:41 PM
19	2	10/14/2020 3:35 PM
20	6	10/14/2020 3:34 PM
21	3	10/14/2020 3:31 PM
22	4	10/14/2020 3:30 PM
23	2	10/14/2020 3:26 PM
24	2	10/14/2020 3:23 PM
25	4	10/14/2020 3:22 PM
26	3	10/14/2020 3:20 PM
27	6	10/14/2020 3:19 PM
28	6	10/14/2020 3:17 PM
29	8	10/14/2020 3:16 PM
30	4	10/14/2020 3:13 PM
31	4	10/14/2020 3:11 PM
32	4	10/14/2020 3:08 PM
33	3	10/14/2020 3:03 PM
34	3	10/14/2020 3:01 PM
35	3	10/14/2020 3:00 PM
36	7	10/14/2020 2:57 PM
37	4	10/14/2020 2:54 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	1	10/14/2020 2:52 PM
39	5	10/14/2020 2:46 PM
40	3	10/14/2020 2:43 PM
41	9	10/14/2020 2:39 PM
42	7	10/14/2020 2:36 PM
43	2	10/14/2020 2:35 PM
44	7	10/14/2020 2:33 PM
45	1	10/14/2020 2:30 PM
46	4	10/14/2020 2:29 PM
47	5	10/14/2020 2:27 PM
48	5	10/14/2020 2:26 PM
49	10	10/14/2020 2:25 PM
50	6	10/14/2020 1:16 PM
51	1	10/14/2020 1:11 PM
52	1	10/14/2020 1:04 PM
53	2	10/14/2020 12:58 PM
54	3	10/14/2020 12:51 PM
55	2	10/14/2020 12:48 PM
56	6	10/14/2020 12:46 PM
57	6	10/14/2020 12:44 PM
58	6	10/14/2020 12:38 PM
59	3	10/14/2020 12:36 PM
60	5	10/14/2020 12:32 PM
61	3	10/14/2020 12:30 PM
62	3	10/14/2020 12:27 PM
63	2	10/14/2020 12:25 PM
64	1	10/14/2020 12:21 PM
65	1	10/14/2020 12:19 PM
66	1	10/14/2020 12:16 PM
67	6	10/14/2020 12:10 PM
68	3	10/14/2020 12:04 PM
69	3	10/14/2020 11:54 AM
70	4	10/14/2020 11:53 AM
71	1	9/29/2020 12:48 PM
72	1	9/29/2020 9:55 AM
73	1	9/29/2020 9:44 AM
74	1	9/4/2020 2:53 PM
75	3	9/4/2020 2:44 PM

HHWP Community Action Commission 2020 Community Needs Survey

76	3	8/31/2020 4:13 PM
77	4	8/31/2020 4:03 PM
78	3	8/31/2020 2:58 PM
79	5	8/31/2020 2:26 PM
80	4	8/31/2020 2:10 PM
81	3	8/31/2020 2:04 PM
82	6	8/21/2020 8:19 AM
83	6	8/14/2020 8:31 AM
84	3	8/13/2020 11:03 AM
85	4	8/7/2020 4:32 PM
86	9	8/7/2020 4:08 PM
87	4	8/7/2020 3:52 PM
88	3	8/7/2020 3:32 PM
89	3	8/7/2020 3:26 PM
90	3	8/7/2020 2:46 PM
91	4	8/7/2020 2:31 PM
92	4	8/7/2020 2:25 PM
93	6	8/7/2020 2:17 PM
94	2	8/7/2020 1:32 PM
95	5	8/7/2020 1:25 PM
96	3	8/7/2020 1:18 PM
97	7	8/7/2020 12:59 PM
98	3	8/7/2020 12:31 PM
99	2	8/7/2020 12:20 PM
100	1	8/6/2020 4:53 PM
101	1	8/6/2020 4:26 PM
102	2	8/6/2020 4:13 PM
103	2	8/6/2020 4:04 PM
104	2	8/6/2020 3:57 PM
105	1	8/6/2020 3:48 PM
106	1	8/6/2020 3:38 PM
107	2	8/6/2020 3:18 PM
108	4	8/6/2020 2:48 PM
109	2	8/5/2020 3:54 PM
110	5	8/5/2020 3:41 PM
111	2	8/5/2020 3:31 PM
112	3	8/4/2020 4:53 PM
113	1	8/4/2020 4:49 PM

HHWP Community Action Commission 2020 Community Needs Survey

114	1	8/4/2020 4:28 PM
115	2	8/4/2020 1:04 PM
116	5	8/4/2020 12:53 PM
117	5	7/23/2020 4:39 PM
118	2	7/23/2020 4:28 PM
119	6	7/23/2020 4:19 PM
120	5	7/22/2020 3:24 PM
121	2	7/22/2020 3:01 PM
122	4	7/22/2020 2:49 PM
123	4	7/22/2020 2:32 PM
124	2	7/22/2020 2:15 PM
125	7	7/22/2020 12:30 PM
126	5	7/10/2020 10:42 AM
127	1	7/10/2020 10:33 AM
128	1	7/10/2020 10:19 AM

Q4 How many of the people who live in your home, including yourself, are pregnant?

Answered: 125 Skipped: 3

HHWP Community Action Commission 2020 Community Needs Survey

#	RESPONSES	DATE
1	0	10/14/2020 4:11 PM
2	0	10/14/2020 4:10 PM
3	0	10/14/2020 4:08 PM
4	0	10/14/2020 4:06 PM
5	0	10/14/2020 4:04 PM
6	0	10/14/2020 4:03 PM
7	1	10/14/2020 4:01 PM
8	0	10/14/2020 3:56 PM
9	0	10/14/2020 3:54 PM
10	0	10/14/2020 3:52 PM
11	0	10/14/2020 3:50 PM
12	0	10/14/2020 3:49 PM
13	0	10/14/2020 3:47 PM
14	0	10/14/2020 3:44 PM
15	0	10/14/2020 3:43 PM
16	0	10/14/2020 3:42 PM
17	0	10/14/2020 3:41 PM
18	1	10/14/2020 3:35 PM
19	0	10/14/2020 3:34 PM
20	0	10/14/2020 3:31 PM
21	0	10/14/2020 3:30 PM
22	0	10/14/2020 3:26 PM
23	0	10/14/2020 3:23 PM
24	0	10/14/2020 3:22 PM
25	0	10/14/2020 3:20 PM
26	0	10/14/2020 3:19 PM
27	0	10/14/2020 3:17 PM
28	0	10/14/2020 3:16 PM
29	0	10/14/2020 3:13 PM
30	0	10/14/2020 3:11 PM
31	0	10/14/2020 3:08 PM
32	0	10/14/2020 3:03 PM
33	1	10/14/2020 3:01 PM
34	0	10/14/2020 3:00 PM
35	0	10/14/2020 2:57 PM
36	0	10/14/2020 2:54 PM
37	0	10/14/2020 2:52 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	0	10/14/2020 2:46 PM
39	3	10/14/2020 2:43 PM
40	0	10/14/2020 2:39 PM
41	0	10/14/2020 2:36 PM
42	0	10/14/2020 2:35 PM
43	0	10/14/2020 2:33 PM
44	0	10/14/2020 2:30 PM
45	0	10/14/2020 2:29 PM
46	0	10/14/2020 2:27 PM
47	0	10/14/2020 2:26 PM
48	1	10/14/2020 1:16 PM
49	0	10/14/2020 1:11 PM
50	0	10/14/2020 1:04 PM
51	0	10/14/2020 12:58 PM
52	0	10/14/2020 12:51 PM
53	0	10/14/2020 12:48 PM
54	0	10/14/2020 12:46 PM
55	0	10/14/2020 12:38 PM
56	0	10/14/2020 12:36 PM
57	0	10/14/2020 12:32 PM
58	0	10/14/2020 12:30 PM
59	0	10/14/2020 12:27 PM
60	0	10/14/2020 12:25 PM
61	1	10/14/2020 12:21 PM
62	0	10/14/2020 12:19 PM
63	0	10/14/2020 12:16 PM
64	0	10/14/2020 12:10 PM
65	0	10/14/2020 12:04 PM
66	0	10/14/2020 11:54 AM
67	0	10/14/2020 11:53 AM
68	0	9/29/2020 12:48 PM
69	0	9/29/2020 9:55 AM
70	0	9/29/2020 9:44 AM
71	0	9/4/2020 2:53 PM
72	0	9/4/2020 2:44 PM
73	0	8/31/2020 4:13 PM
74	0	8/31/2020 4:03 PM
75	1	8/31/2020 2:58 PM

HHWP Community Action Commission 2020 Community Needs Survey

76	0	8/31/2020 2:26 PM
77	0	8/31/2020 2:10 PM
78	0	8/31/2020 2:04 PM
79	0	8/21/2020 8:19 AM
80	0	8/14/2020 8:31 AM
81	0	8/13/2020 11:03 AM
82	0	8/7/2020 4:32 PM
83	0	8/7/2020 4:08 PM
84	0	8/7/2020 3:52 PM
85	0	8/7/2020 3:32 PM
86	0	8/7/2020 3:26 PM
87	0	8/7/2020 2:46 PM
88	1	8/7/2020 2:31 PM
89	1	8/7/2020 2:25 PM
90	0	8/7/2020 2:17 PM
91	0	8/7/2020 1:32 PM
92	0	8/7/2020 1:25 PM
93	0	8/7/2020 1:18 PM
94	1	8/7/2020 12:59 PM
95	0	8/7/2020 12:31 PM
96	0	8/7/2020 12:20 PM
97	0	8/6/2020 4:53 PM
98	0	8/6/2020 4:26 PM
99	0	8/6/2020 4:13 PM
100	0	8/6/2020 4:04 PM
101	0	8/6/2020 3:57 PM
102	0	8/6/2020 3:48 PM
103	0	8/6/2020 3:38 PM
104	0	8/6/2020 3:18 PM
105	0	8/6/2020 2:48 PM
106	0	8/5/2020 3:54 PM
107	0	8/5/2020 3:41 PM
108	1	8/5/2020 3:31 PM
109	0	8/4/2020 4:53 PM
110	0	8/4/2020 4:49 PM
111	0	8/4/2020 4:28 PM
112	0	8/4/2020 1:04 PM
113	0	8/4/2020 12:53 PM

HHWP Community Action Commission 2020 Community Needs Survey

114	0	7/23/2020 4:39 PM
115	0	7/23/2020 4:28 PM
116	0	7/23/2020 4:19 PM
117	1	7/22/2020 3:24 PM
118	3	7/22/2020 3:01 PM
119	0	7/22/2020 2:49 PM
120	0	7/22/2020 2:32 PM
121	0	7/22/2020 2:15 PM
122	0	7/22/2020 12:30 PM
123	0	7/10/2020 10:42 AM
124	0	7/10/2020 10:33 AM
125	0	7/10/2020 10:19 AM

Q5 How many people in your household are in these age groups?

Answered: 127 Skipped: 1

ANSWER CHOICES	RESPONSES	
0-2 Years Old	41.73%	53
3-5 Years Old	41.73%	53
6-17 Years Old	31.50%	40
18-59 Years Old	79.53%	101
60 and Over	22.83%	29

HHWP Community Action Commission 2020 Community Needs Survey

#	0-2 YEARS OLD	DATE
1	3	10/14/2020 3:52 PM
2	1	10/14/2020 3:50 PM
3	1	10/14/2020 3:44 PM
4	1	10/14/2020 3:43 PM
5	1	10/14/2020 3:42 PM
6	2	10/14/2020 3:41 PM
7	1	10/14/2020 3:34 PM
8	2	10/14/2020 3:31 PM
9	1	10/14/2020 3:30 PM
10	1	10/14/2020 3:26 PM
11	2	10/14/2020 3:22 PM
12	1	10/14/2020 3:20 PM
13	1	10/14/2020 3:17 PM
14	2	10/14/2020 3:16 PM
15	1	10/14/2020 3:13 PM
16	2	10/14/2020 3:08 PM
17	1	10/14/2020 3:03 PM
18	2	10/14/2020 2:39 PM
19	1	10/14/2020 2:36 PM
20	1	10/14/2020 2:35 PM
21	1	10/14/2020 2:29 PM
22	1	10/14/2020 2:27 PM
23	1	10/14/2020 2:26 PM
24	1	10/14/2020 2:25 PM
25	1	10/14/2020 1:16 PM
26	1	10/14/2020 12:38 PM
27	1	10/14/2020 12:25 PM
28	1	8/31/2020 4:13 PM
29	2	8/31/2020 4:03 PM
30	1	8/31/2020 2:58 PM
31	2	8/31/2020 2:26 PM
32	2	8/31/2020 2:04 PM
33	1	8/21/2020 8:19 AM
34	1	8/14/2020 8:31 AM
35	2	8/7/2020 4:32 PM
36	2	8/7/2020 4:08 PM
37	1	8/7/2020 3:26 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	1	8/7/2020 2:46 PM
39	1	8/7/2020 2:31 PM
40	2	8/7/2020 2:25 PM
41	3	8/7/2020 2:17 PM
42	1	8/7/2020 1:32 PM
43	1	8/7/2020 1:25 PM
44	1	8/7/2020 1:18 PM
45	1	8/7/2020 12:59 PM
46	1	8/5/2020 3:41 PM
47	1	8/4/2020 4:53 PM
48	1	7/23/2020 4:39 PM
49	1	7/23/2020 4:19 PM
50	x	7/22/2020 3:24 PM
51	1	7/22/2020 3:01 PM
52	2	7/22/2020 2:32 PM
53	2	7/22/2020 12:30 PM

HHWP Community Action Commission 2020 Community Needs Survey

#	3-5 YEARS OLD	DATE
1	2	10/14/2020 3:50 PM
2	3	10/14/2020 3:49 PM
3	1	10/14/2020 3:47 PM
4	1	10/14/2020 3:43 PM
5	1	10/14/2020 3:42 PM
6	2	10/14/2020 3:34 PM
7	1	10/14/2020 3:30 PM
8	1	10/14/2020 3:22 PM
9	1	10/14/2020 3:13 PM
10	1	10/14/2020 3:11 PM
11	2	10/14/2020 3:01 PM
12	1	10/14/2020 2:43 PM
13	2	10/14/2020 2:39 PM
14	1	10/14/2020 2:36 PM
15	1	10/14/2020 2:33 PM
16	1	10/14/2020 2:27 PM
17	2	10/14/2020 2:25 PM
18	2	10/14/2020 1:16 PM
19	1	10/14/2020 12:48 PM
20	1	10/14/2020 12:44 PM
21	1	10/14/2020 12:38 PM
22	1	10/14/2020 12:36 PM
23	2	10/14/2020 12:32 PM
24	1	10/14/2020 12:30 PM
25	1	10/14/2020 12:27 PM
26	1	10/14/2020 12:10 PM
27	1	10/14/2020 12:04 PM
28	2	10/14/2020 11:54 AM
29	1	10/14/2020 11:53 AM
30	1	8/31/2020 4:13 PM
31	1	8/31/2020 2:26 PM
32	1	8/31/2020 2:10 PM
33	1	8/21/2020 8:19 AM
34	1	8/14/2020 8:31 AM
35	1	8/7/2020 4:32 PM
36	2	8/7/2020 4:08 PM
37	2	8/7/2020 3:52 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	1	8/7/2020 3:32 PM
39	1	8/7/2020 2:46 PM
40	1	8/7/2020 2:31 PM
41	1	8/7/2020 2:25 PM
42	1	8/7/2020 2:17 PM
43	1	8/6/2020 2:48 PM
44	1	8/5/2020 3:54 PM
45	1	8/5/2020 3:41 PM
46	1	8/4/2020 12:53 PM
47	1	7/23/2020 4:39 PM
48	1	7/23/2020 4:28 PM
49	3	7/23/2020 4:19 PM
50	x	7/22/2020 3:24 PM
51	1	7/22/2020 2:49 PM
52	1	7/22/2020 2:15 PM
53	0	7/22/2020 12:30 PM

HHWP Community Action Commission 2020 Community Needs Survey

#	6-17 YEARS OLD	DATE
1	1	10/14/2020 3:54 PM
2	2	10/14/2020 3:47 PM
3	2	10/14/2020 3:41 PM
4	1	10/14/2020 3:34 PM
5	1	10/14/2020 3:19 PM
6	1	10/14/2020 3:17 PM
7	2	10/14/2020 3:16 PM
8	2	10/14/2020 3:11 PM
9	1	10/14/2020 2:57 PM
10	1	10/14/2020 2:39 PM
11	3	10/14/2020 2:36 PM
12	4	10/14/2020 2:33 PM
13	1	10/14/2020 2:29 PM
14	1	10/14/2020 2:27 PM
15	2	10/14/2020 2:26 PM
16	5	10/14/2020 2:25 PM
17	1	10/14/2020 1:16 PM
18	1	10/14/2020 12:51 PM
19	4	10/14/2020 12:46 PM
20	2	10/14/2020 12:44 PM
21	2	10/14/2020 12:38 PM
22	1	10/14/2020 12:27 PM
23	2	10/14/2020 12:10 PM
24	1	10/14/2020 11:53 AM
25	1	9/4/2020 2:44 PM
26	1	8/31/2020 2:10 PM
27	2	8/21/2020 8:19 AM
28	2	8/14/2020 8:31 AM
29	1	8/13/2020 11:03 AM
30	2	8/7/2020 4:08 PM
31	1	8/7/2020 3:32 PM
32	2	8/7/2020 1:25 PM
33	4	8/7/2020 12:59 PM
34	2	8/6/2020 2:48 PM
35	1	8/5/2020 3:41 PM
36	2	8/4/2020 12:53 PM
37	1	7/23/2020 4:39 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	x	7/22/2020 3:24 PM
39	1	7/22/2020 2:49 PM
40	1	7/22/2020 12:30 PM

HHWP Community Action Commission 2020 Community Needs Survey

#	18-59 YEARS OLD	DATE
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33	4	10/14/2020 2:39 PM
34	1	10/14/2020 2:35 PM
35	2	10/14/2020 2:33 PM
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37	2	10/14/2020 2:27 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	2	10/14/2020 2:26 PM
39	2	10/14/2020 2:25 PM
40	2	10/14/2020 1:16 PM
41	1	10/14/2020 1:11 PM
42	1	10/14/2020 1:04 PM
43	2	10/14/2020 12:51 PM
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45	2	10/14/2020 12:46 PM
46	3	10/14/2020 12:44 PM
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70	2	8/7/2020 3:52 PM
71	1	8/7/2020 3:32 PM
72	2	8/7/2020 3:26 PM
73	1	8/7/2020 2:46 PM
74	2	8/7/2020 2:31 PM
75	1	8/7/2020 2:25 PM

HHWP Community Action Commission 2020 Community Needs Survey

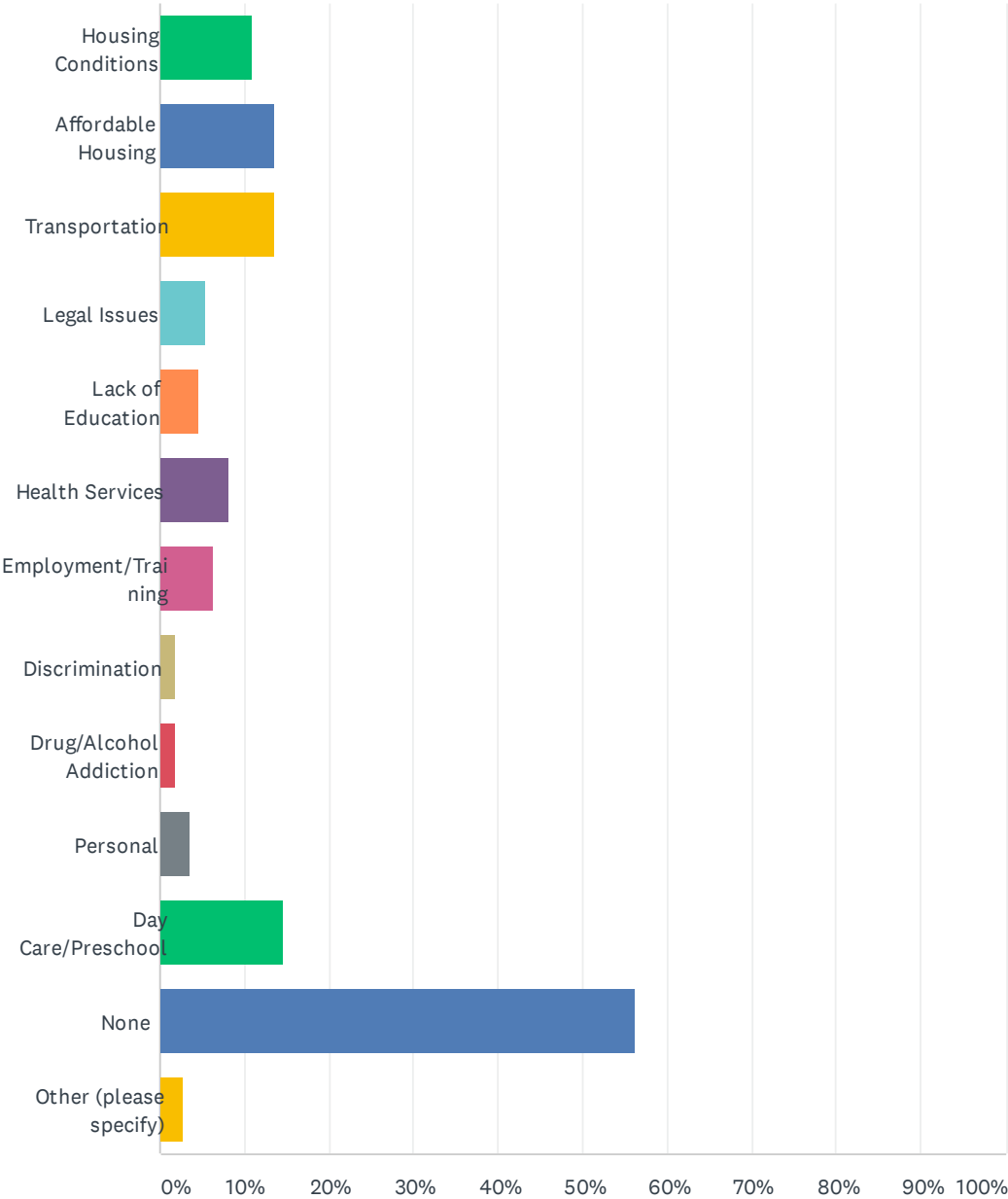
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83	2	8/6/2020 4:13 PM
84	2	8/6/2020 3:18 PM
85	1	8/6/2020 2:48 PM
86	1	8/5/2020 3:54 PM
87	2	8/5/2020 3:41 PM
88	2	8/5/2020 3:31 PM
89	2	8/4/2020 4:53 PM
90	2	8/4/2020 1:04 PM
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92	2	7/23/2020 4:39 PM
93	1	7/23/2020 4:28 PM
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95	x	7/22/2020 3:24 PM
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97	2	7/22/2020 2:49 PM
98	2	7/22/2020 2:32 PM
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101	4	7/10/2020 10:42 AM

HHWP Community Action Commission 2020 Community Needs Survey

#	60 AND OVER	DATE
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2	1	10/14/2020 4:04 PM
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4	1	10/14/2020 4:01 PM
5	1	10/14/2020 3:59 PM
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25	66	8/4/2020 4:28 PM
26	0	7/22/2020 12:30 PM
27	1	7/10/2020 10:42 AM
28	1	7/10/2020 10:33 AM
29	1	7/10/2020 10:19 AM

Q6 FAMILY NEEDS: Please describe any needs or problems you or your family have that you feel you need some help to correct.

Answered: 110 Skipped: 18



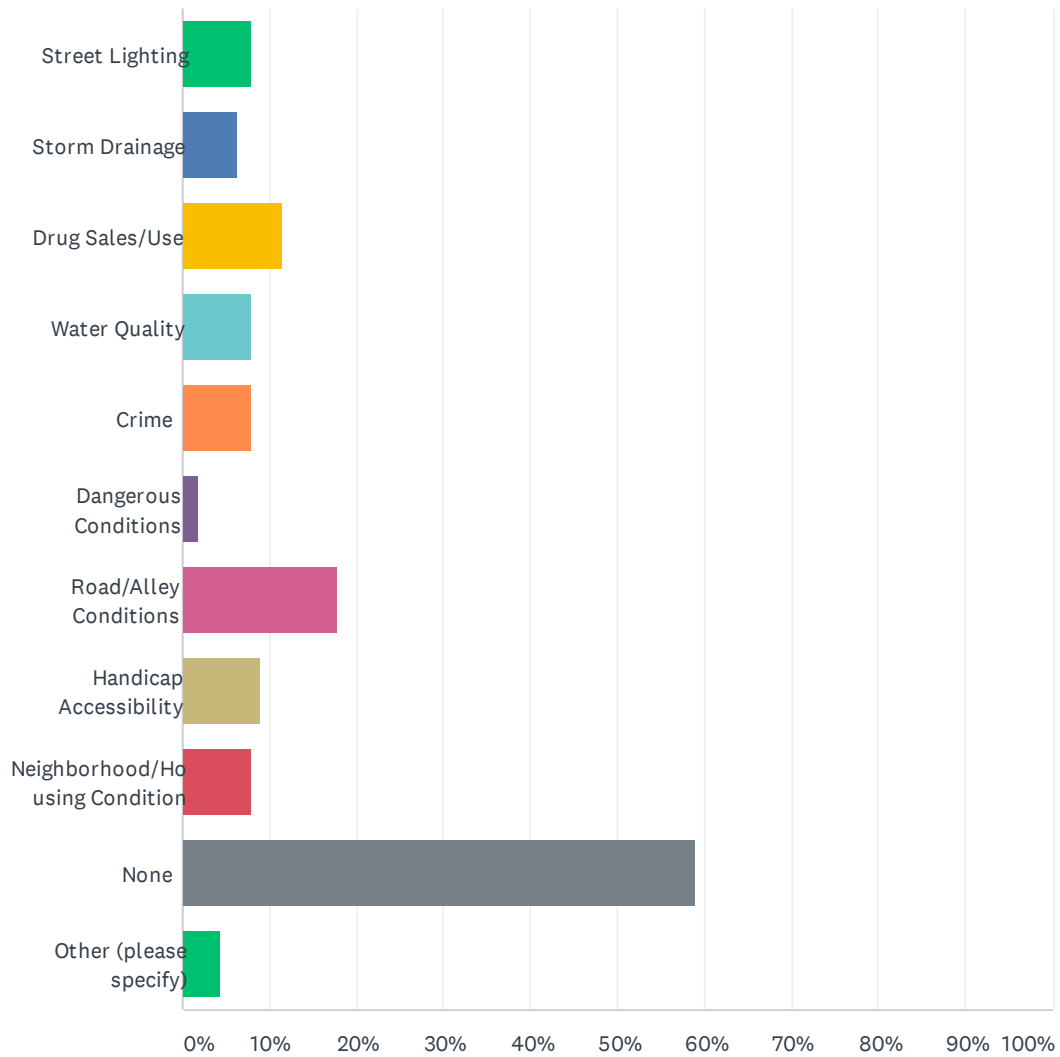
HHWP Community Action Commission 2020 Community Needs Survey

ANSWER CHOICES	RESPONSES	
Housing Conditions	10.91%	12
Affordable Housing	13.64%	15
Transportation	13.64%	15
Legal Issues	5.45%	6
Lack of Education	4.55%	5
Health Services	8.18%	9
Employment/Training	6.36%	7
Discrimination	1.82%	2
Drug/Alcohol Addiction	1.82%	2
Personal	3.64%	4
Day Care/Preschool	14.55%	16
None	56.36%	62
Other (please specify)	2.73%	3
Total Respondents: 110		

#	OTHER (PLEASE SPECIFY)	DATE
1	already to move out of my mother in law's house?	10/14/2020 2:39 PM
2	N/A	10/14/2020 1:11 PM
3	new roof	10/14/2020 12:36 PM

Q7 COMMUNITY NEEDS: Please describe any problems that may exist in your neighborhood or community that you feel need to be corrected.

Answered: 112 Skipped: 16



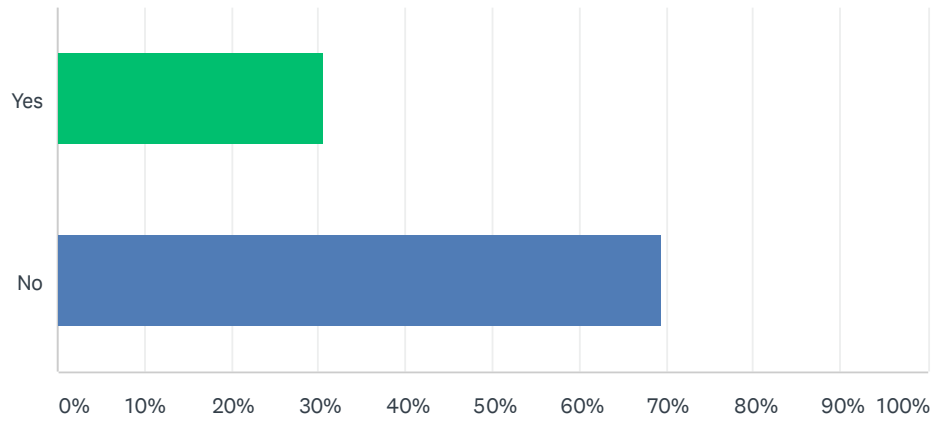
HHWP Community Action Commission 2020 Community Needs Survey

ANSWER CHOICES	RESPONSES	
Street Lighting	8.04%	9
Storm Drainage	6.25%	7
Drug Sales/Use	11.61%	13
Water Quality	8.04%	9
Crime	8.04%	9
Dangerous Conditions	1.79%	2
Road/Alley Conditions	17.86%	20
Handicap Accessibility	8.93%	10
Neighborhood/Housing Condition	8.04%	9
None	58.93%	66
Other (please specify)	4.46%	5
Total Respondents: 112		

#	OTHER (PLEASE SPECIFY)	DATE
1	side walks are unsafe	10/14/2020 3:42 PM
2	N/A	10/14/2020 1:11 PM
3	neighbor who is a racist	10/14/2020 12:51 PM
4	More youth facilities, for guidance and more constructive things to do with they're time	10/14/2020 12:16 PM
5	people speed down the street constantly	7/22/2020 12:30 PM

Q8 Are you looking for full-day, full-year childcare for your children?

Answered: 85 Skipped: 43



ANSWER CHOICES	RESPONSES	
Yes	30.59%	26
No	69.41%	59
TOTAL		85

Q9 How many children in each age group?

Answered: 80 Skipped: 48

ANSWER CHOICES	RESPONSES	
Under 3 Years	67.50%	54
3-5 Years	62.50%	50
6 Years and Over	40.00%	32

HHWP Community Action Commission 2020 Community Needs Survey

#	UNDER 3 YEARS	DATE
1	2	10/14/2020 3:52 PM
2	1	10/14/2020 3:50 PM
3	1	10/14/2020 3:44 PM
4	1	10/14/2020 3:43 PM
5	1	10/14/2020 3:42 PM
6	2	10/14/2020 3:41 PM
7	1	10/14/2020 3:34 PM
8	2	10/14/2020 3:31 PM
9	1	10/14/2020 3:26 PM
10	2	10/14/2020 3:22 PM
11	1	10/14/2020 3:20 PM
12	1	10/14/2020 3:19 PM
13	1	10/14/2020 3:17 PM
14	2	10/14/2020 3:16 PM
15	1	10/14/2020 3:13 PM
16	2	10/14/2020 3:08 PM
17	2	10/14/2020 2:40 PM
18	1	10/14/2020 2:36 PM
19	1	10/14/2020 2:35 PM
20	0	10/14/2020 2:33 PM
21	1	10/14/2020 2:29 PM
22	1	10/14/2020 2:27 PM
23	1	10/14/2020 2:26 PM
24	1	10/14/2020 2:25 PM
25	1	10/14/2020 1:16 PM
26	1	10/14/2020 12:44 PM
27	1	10/14/2020 12:39 PM
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29	0	10/14/2020 12:27 PM
30	1	10/14/2020 12:25 PM
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33	1	8/31/2020 3:00 PM
34	2	8/31/2020 2:28 PM
35	2	8/31/2020 2:05 PM
36	1	8/21/2020 8:21 AM
37	1	8/14/2020 8:33 AM

HHWP Community Action Commission 2020 Community Needs Survey

38	2	8/7/2020 4:33 PM
39	2	8/7/2020 4:09 PM
40	1	8/7/2020 3:27 PM
41	1	8/7/2020 2:46 PM
42	1	8/7/2020 2:34 PM
43	2	8/7/2020 2:26 PM
44	3	8/7/2020 2:18 PM
45	1	8/7/2020 1:33 PM
46	1	8/7/2020 1:26 PM
47	1	8/7/2020 1:18 PM
48	1	8/7/2020 1:00 PM
49	1	8/5/2020 3:43 PM
50	1	8/4/2020 4:54 PM
51	1	7/23/2020 4:42 PM
52	1	7/22/2020 3:25 PM
53	2	7/22/2020 2:32 PM
54	2	7/22/2020 12:32 PM

HHWP Community Action Commission 2020 Community Needs Survey

#	3-5 YEARS	DATE
1	1	10/14/2020 3:52 PM
2	2	10/14/2020 3:50 PM
3	3	10/14/2020 3:49 PM
4	1	10/14/2020 3:43 PM
5	1	10/14/2020 3:42 PM
6	2	10/14/2020 3:34 PM
7	1	10/14/2020 3:30 PM
8	1	10/14/2020 3:22 PM
9	1	10/14/2020 3:13 PM
10	1	10/14/2020 3:11 PM
11	1	10/14/2020 3:01 PM
12	1	10/14/2020 2:43 PM
13	1	10/14/2020 2:40 PM
14	1	10/14/2020 2:36 PM
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33	1	8/7/2020 4:33 PM
34	2	8/7/2020 4:09 PM
35	2	8/7/2020 3:54 PM
36	1	8/7/2020 3:33 PM
37	1	8/7/2020 2:46 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	1	8/7/2020 2:34 PM
39	1	8/7/2020 2:26 PM
40	1	8/7/2020 2:18 PM
41	1	8/6/2020 2:49 PM
42	1	8/5/2020 3:55 PM
43	1	8/5/2020 3:43 PM
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45	1	7/23/2020 4:42 PM
46	1	7/23/2020 4:29 PM
47	2	7/23/2020 4:20 PM
48	1	7/22/2020 3:25 PM
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50	1	7/22/2020 2:18 PM

HHWP Community Action Commission 2020 Community Needs Survey

#	6 YEARS AND OVER	DATE
1	1	10/14/2020 3:54 PM
2	2	10/14/2020 3:41 PM
3	1	10/14/2020 3:34 PM
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5	2	10/14/2020 3:11 PM
6	1	10/14/2020 3:01 PM
7	1	10/14/2020 2:58 PM
8	1	10/14/2020 2:40 PM
9	3	10/14/2020 2:36 PM
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13	5	10/14/2020 2:25 PM
14	1	10/14/2020 1:16 PM
15	4	10/14/2020 12:47 PM
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19	1	10/14/2020 11:53 AM
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24	2	8/7/2020 4:09 PM
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26	2	8/7/2020 1:26 PM
27	4	8/7/2020 1:00 PM
28	1	8/5/2020 3:43 PM
29	2	8/4/2020 12:54 PM
30	1	7/23/2020 4:42 PM
31	1	7/22/2020 3:25 PM
32	1	7/22/2020 2:51 PM

Q10 How many children ages 3 - 5 live at home?

Answered: 79 Skipped: 49

HHWP Community Action Commission 2020 Community Needs Survey

#	RESPONSES	DATE
1	0	10/14/2020 3:54 PM
2	1	10/14/2020 3:52 PM
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19	0	10/14/2020 3:08 PM
20	1	10/14/2020 3:01 PM
21	0	10/14/2020 2:58 PM
22	1	10/14/2020 2:43 PM
23	1	10/14/2020 2:40 PM
24	2	10/14/2020 2:36 PM
25	0	10/14/2020 2:35 PM
26	1	10/14/2020 2:33 PM
27	0	10/14/2020 2:29 PM
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36	1	10/14/2020 12:39 PM
37	1	10/14/2020 12:36 PM

HHWP Community Action Commission 2020 Community Needs Survey

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39	1	10/14/2020 12:30 PM
40	1	10/14/2020 12:27 PM
41	0	10/14/2020 12:25 PM
42	0	10/14/2020 12:21 PM
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53	1	8/14/2020 8:33 AM
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59	0	8/7/2020 3:27 PM
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63	1	8/7/2020 2:18 PM
64	0	8/7/2020 1:33 PM
65	0	8/7/2020 1:26 PM
66	1	8/7/2020 1:00 PM
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74	3	7/23/2020 4:20 PM
75	2	7/22/2020 3:25 PM

HHWP Community Action Commission 2020 Community Needs Survey

76	1	7/22/2020 2:51 PM
77	0	7/22/2020 2:32 PM
78	1	7/22/2020 2:18 PM
79	0	7/22/2020 12:32 PM

Q11 How many of the children living in your home, under age 5, have been in foster care?

Answered: 80 Skipped: 48

HHWP Community Action Commission 2020 Community Needs Survey

#	RESPONSES	DATE
1	0	10/14/2020 3:54 PM
2	0	10/14/2020 3:52 PM
3	0	10/14/2020 3:50 PM
4	0	10/14/2020 3:49 PM
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8	0	10/14/2020 3:42 PM
9	0	10/14/2020 3:41 PM
10	0	10/14/2020 3:34 PM
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20	0	10/14/2020 3:08 PM
21	0	10/14/2020 3:01 PM
22	0	10/14/2020 2:58 PM
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30	0	10/14/2020 2:26 PM
31	0	10/14/2020 2:25 PM
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35	0	10/14/2020 12:47 PM
36	0	10/14/2020 12:44 PM
37	0	10/14/2020 12:39 PM

HHWP Community Action Commission 2020 Community Needs Survey

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41	1	10/14/2020 12:27 PM
42	0	10/14/2020 12:25 PM
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45	0	10/14/2020 12:04 PM
46	0	10/14/2020 11:55 AM
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75	0	7/23/2020 4:20 PM

HHWP Community Action Commission 2020 Community Needs Survey

76	0	7/22/2020 3:25 PM
77	0	7/22/2020 2:51 PM
78	0	7/22/2020 2:32 PM
79	0	7/22/2020 2:18 PM
80	0	7/22/2020 12:32 PM

Q12 If you have children up to age 5, how many are participating in each of the following:

Answered: 52 Skipped: 76

ANSWER CHOICES	RESPONSES	
Head Start	53.85%	28
Private School Preschool	5.77%	3
Public School Preschool	25.00%	13
With Babysitter	30.77%	16
Other Private Day Care Centers	9.62%	5

HHWP Community Action Commission 2020 Community Needs Survey

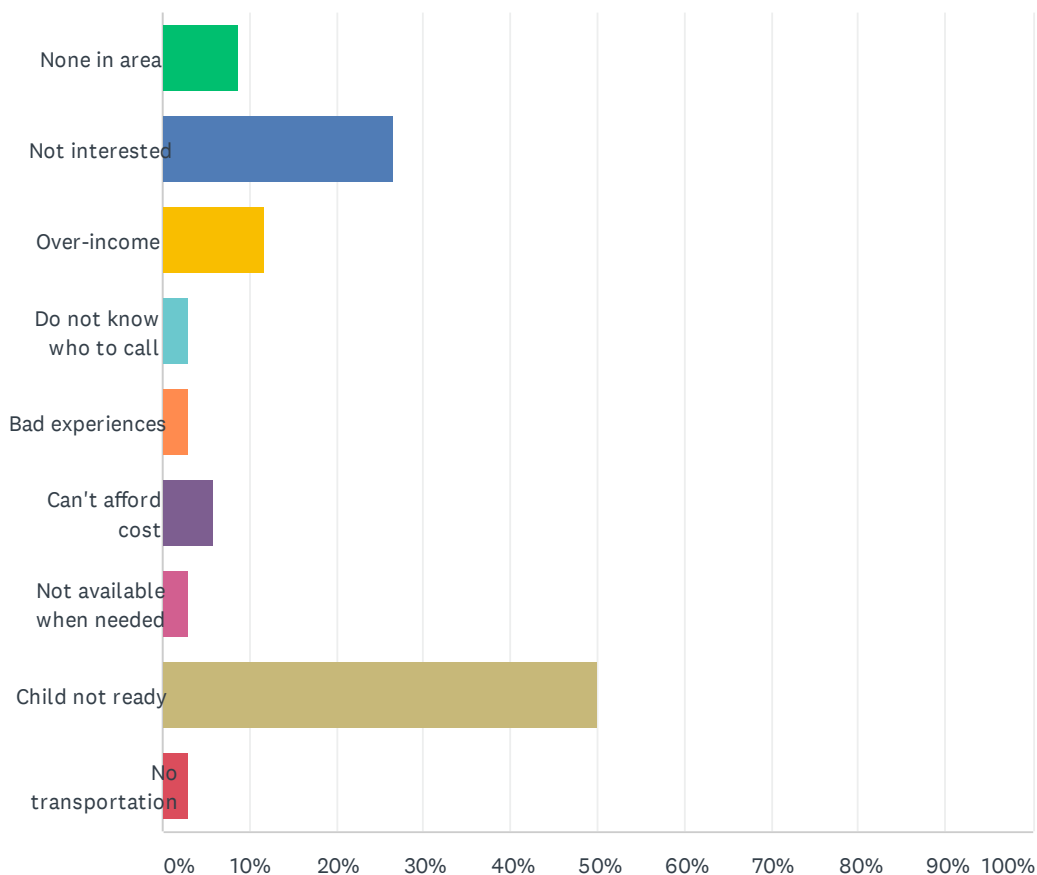
#	HEAD START	DATE
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2	1	10/14/2020 3:43 PM
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4	1	10/14/2020 2:43 PM
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6	1	10/14/2020 2:27 PM
7	2	10/14/2020 2:25 PM
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9	1	10/14/2020 12:47 PM
10	1	10/14/2020 12:44 PM
11	1	10/14/2020 12:39 PM
12	1	10/14/2020 12:32 PM
13	1	10/14/2020 12:30 PM
14	1	10/14/2020 12:27 PM
15	1	10/14/2020 12:04 PM
16	2	10/14/2020 11:55 AM
17	1	10/14/2020 11:53 AM
18	1	8/31/2020 4:14 PM
19	1	8/21/2020 8:21 AM
20	1	8/14/2020 8:33 AM
21	1	8/7/2020 3:54 PM
22	1	8/6/2020 2:49 PM
23	1	8/5/2020 3:55 PM
24	1	8/4/2020 12:54 PM
25	1	7/23/2020 4:42 PM
26	1	7/23/2020 4:29 PM
27	1	7/23/2020 4:20 PM
28	1	7/22/2020 2:18 PM
#	PRIVATE SCHOOL PRESCHOOL	DATE
1	1	10/14/2020 3:31 PM
2	1	10/14/2020 12:52 PM
3	1	8/7/2020 4:09 PM

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#	PUBLIC SCHOOL PRESCHOOL	DATE
1	2	10/14/2020 3:49 PM
2	1	10/14/2020 3:42 PM
3	1	10/14/2020 3:01 PM
4	4	10/14/2020 2:33 PM
5	1	10/14/2020 2:26 PM
6	5	10/14/2020 2:25 PM
7	3	10/14/2020 12:47 PM
8	1	10/14/2020 12:36 PM
9	1	10/14/2020 11:53 AM
10	1	8/7/2020 4:09 PM
11	1	8/7/2020 2:34 PM
12	1	7/23/2020 4:20 PM
13	1	7/22/2020 2:51 PM
#	WITH BABYSITTER	DATE
1	1	10/14/2020 3:52 PM
2	1	10/14/2020 3:47 PM
3	2	10/14/2020 3:42 PM
4	1	10/14/2020 3:34 PM
5	1	10/14/2020 3:26 PM
6	3	10/14/2020 3:22 PM
7	1	10/14/2020 2:43 PM
8	1	10/14/2020 2:35 PM
9	2	10/14/2020 2:29 PM
10	2	10/14/2020 2:26 PM
11	1	10/14/2020 12:25 PM
12	3	8/31/2020 2:28 PM
13	2	8/7/2020 2:34 PM
14	4	8/7/2020 2:18 PM
15	1	8/6/2020 2:49 PM
16	1	7/23/2020 4:42 PM
#	OTHER PRIVATE DAY CARE CENTERS	DATE
1	2	10/14/2020 3:16 PM
2	1	8/31/2020 4:14 PM
3	1	8/7/2020 3:33 PM
4	1	8/7/2020 1:33 PM
5	1	7/23/2020 4:29 PM

Q13 If any of your children are not enrolled in any of these programs, why not?

Answered: 34 Skipped: 94



ANSWER CHOICES	RESPONSES
None in area	8.82% 3
Not interested	26.47% 9
Over-income	11.76% 4
Do not know who to call	2.94% 1
Bad experiences	2.94% 1
Can't afford cost	5.88% 2
Not available when needed	2.94% 1
Child not ready	50.00% 17
No transportation	2.94% 1
Total Respondents: 34	

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#	OTHER REASONS (PLEASE SPECIFY)	DATE
1	3 month old baby and 2 are in kindergarten	10/14/2020 3:34 PM
2	I'm a stay at home mom	10/14/2020 3:08 PM
3	not 3 year old yet	10/14/2020 2:40 PM
4	starts kindergarten stay at home momm	10/14/2020 2:36 PM
5	not needed	10/14/2020 2:33 PM
6	N/A	10/14/2020 11:55 AM
7	N/A	8/21/2020 8:21 AM
8	N/A	8/14/2020 8:33 AM
9	to old	8/13/2020 11:04 AM
10	one parent stays home	8/7/2020 1:26 PM
11	did not specify	8/5/2020 3:43 PM
12	not sure how my son will do	8/4/2020 4:54 PM

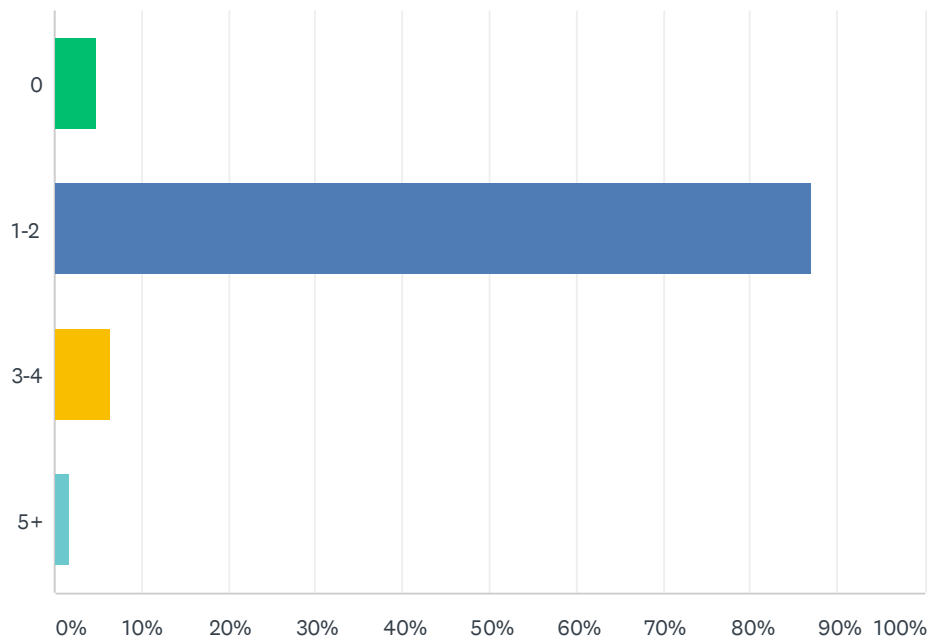
Q14 If enrolled in a preschool or day care program, but not in Head Start, why not in Head Start?

Answered: 27 Skipped: 101

#	RESPONSES	DATE
1	Grandmother offered to pay for private preschool at church she attends.	10/14/2020 3:47 PM
2	N/A	10/14/2020 3:42 PM
3	already completed preschool & Headstart	10/14/2020 3:34 PM
4	turned down last year	10/14/2020 3:31 PM
5	N/A	10/14/2020 3:19 PM
6	don't know much about Head Start	10/14/2020 3:16 PM
7	Denied for income reasons	10/14/2020 3:11 PM
8	N/A	10/14/2020 3:08 PM
9	Public school is easier with having a sibling who already goes there	10/14/2020 3:01 PM
10	waiting list - due to being over-income	10/14/2020 2:43 PM
11	2 of my childs in Head Start?	10/14/2020 2:40 PM
12	N/A	10/14/2020 2:33 PM
13	None enrolled in any program	10/14/2020 2:29 PM
14	N/A	10/14/2020 2:27 PM
15	preschool is more affordable	10/14/2020 2:26 PM
16	to expensive	10/14/2020 12:52 PM
17	N/A	10/14/2020 12:25 PM
18	was last year, gonna do Catholic this year	10/14/2020 12:11 PM
19	N/A	10/14/2020 11:55 AM
20	N/A	8/31/2020 3:00 PM
21	Aunts 2 kids were in head start both were bullied no one corrected the problem	8/7/2020 4:09 PM
22	I personally wouldn't of put my child in headstart if there were openings elsewhere due to teacher turn around its not stable for the children.	8/7/2020 3:54 PM
23	Never considered	8/7/2020 3:33 PM
24	N/A	8/7/2020 2:26 PM
25	not old enough	8/7/2020 1:33 PM
26	not sure how to get started	8/4/2020 4:54 PM
27	enrolled at Findlay City after completing time with Blanchard Valley Center Early Intervention	7/22/2020 2:51 PM

Q15 If you have a 3 – 5 year old at home, on average, how many times a week does he/she eat at a “fast food” restaurant (McDonalds, Burger King, etc.)?

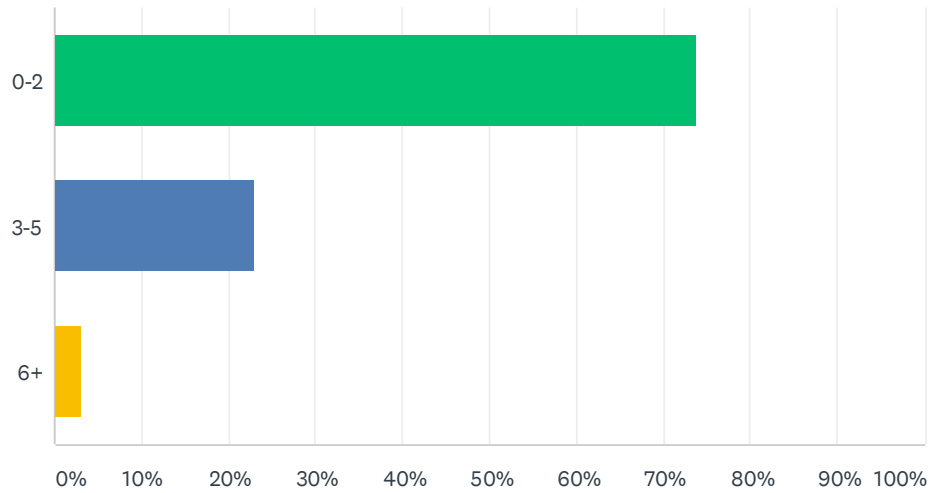
Answered: 62 Skipped: 66



ANSWER CHOICES	RESPONSES
0	4.84% 3
1-2	87.10% 54
3-4	6.45% 4
5+	1.61% 1
TOTAL	62

Q16 On average, how many hours per day does your 3- 5 year old child spend watching TV, playing video games, or being on the computer for non-educational activities?

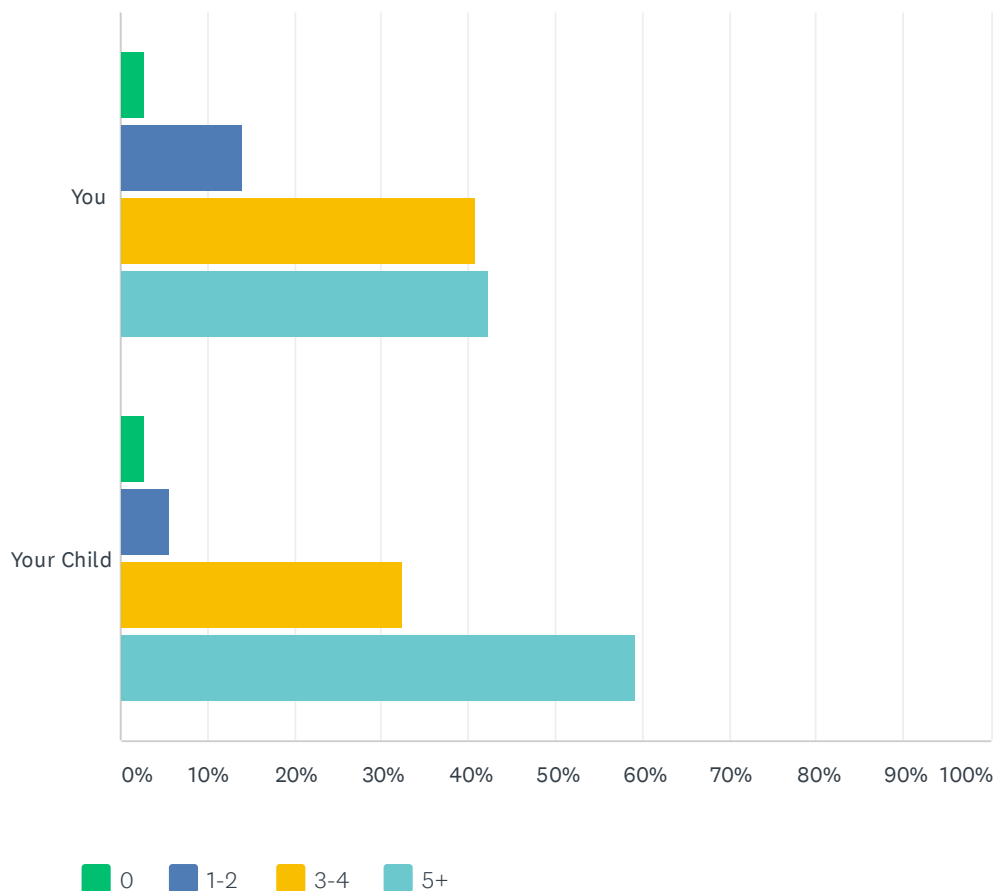
Answered: 65 Skipped: 63



ANSWER CHOICES	RESPONSES
0-2	73.85% 48
3-5	23.08% 15
6+	3.08% 2
TOTAL	65

Q17 On average, how many times per week do you and your child/children participate in physical activities (sports, walking/running, riding bikes, etc.)?

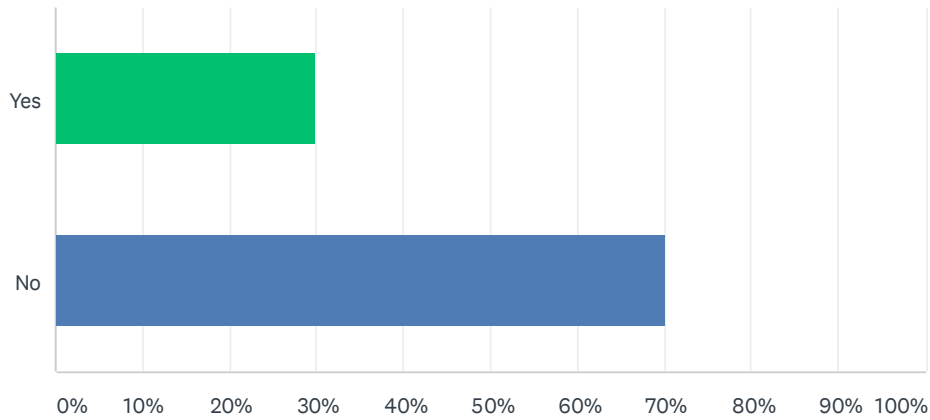
Answered: 77 Skipped: 51



	0	1-2	3-4	5+	TOTAL
You	2.82% 2	14.08% 10	40.85% 29	42.25% 30	71
Your Child	2.82% 2	5.63% 4	32.39% 23	59.15% 42	71

Q18 Would you be interested in a no-cost, home-based program where a teacher comes to your home once a week to teach you how to work with your preschool child/children?

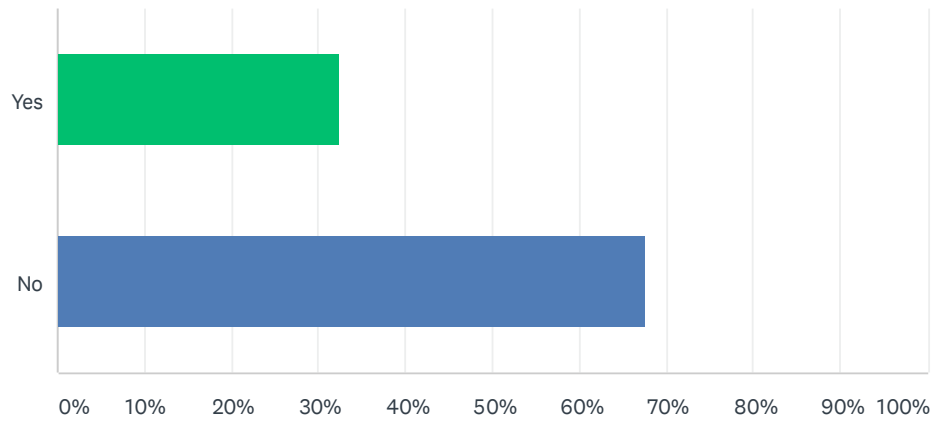
Answered: 80 Skipped: 48



ANSWER CHOICES	RESPONSES	
Yes	30.00%	24
No	70.00%	56
TOTAL		80

Q19 If you have children from 0 – 3 years old, are you interested in receiving educational services for them?

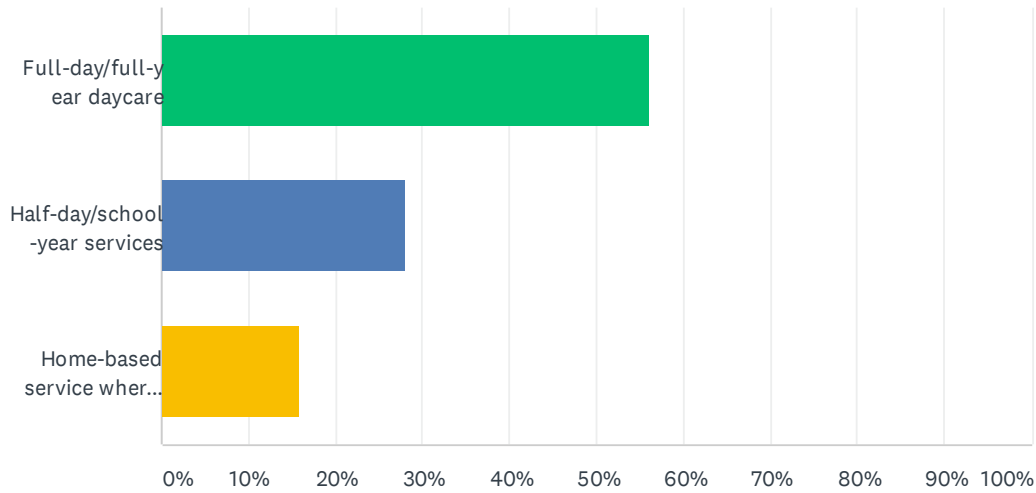
Answered: 71 Skipped: 57



ANSWER CHOICES	RESPONSES	
Yes	32.39%	23
No	67.61%	48
TOTAL		71

Q20 If Yes to question 19, which service are you interested in?

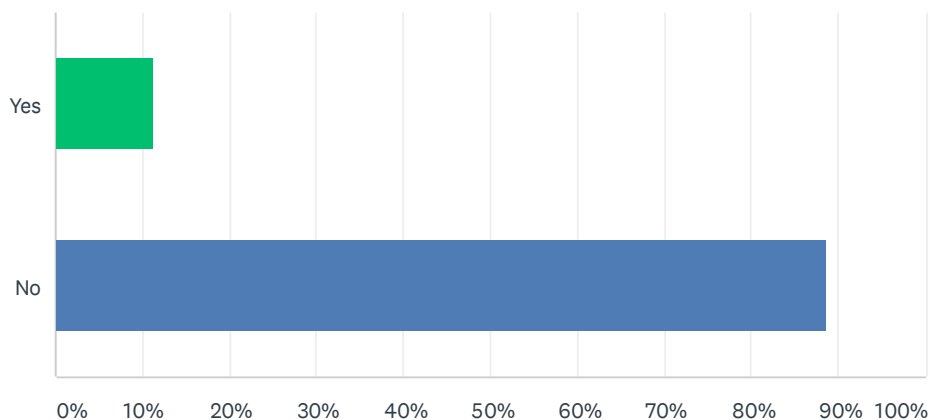
Answered: 25 Skipped: 103



ANSWER CHOICES	RESPONSES	
Full-day/full-year daycare	56.00%	14
Half-day/school-year services	28.00%	7
Home-based service where the teacher comes to your home weekly to teach you how to do educational activities with your child	16.00%	4
TOTAL		25

Q21 Would you be interested in participating in educational activities and special events geared for fathers of preschool children?

Answered: 79 Skipped: 49



ANSWER CHOICES	RESPONSES
Yes	11.39% 9
No	88.61% 70
TOTAL	79

#	IF YES, WHAT KIND OF ACTIVITIES?	DATE
1	any that apply	10/14/2020 1:16 PM
2	if the father cared then yes but he doesn't care about anything but himself	10/14/2020 12:11 PM
3	anything besides crafts	8/31/2020 2:28 PM
4	Any	8/21/2020 8:21 AM
5	Any	8/14/2020 8:33 AM
6	sports	8/4/2020 4:54 PM

Q22 How many adult members of the household are:

Answered: 124 Skipped: 4

ANSWER CHOICES	RESPONSES	
Employed in a full-time job:	54.03%	67
Employed in a part-time job(s) only:	28.23%	35
NOT employed, looking for work:	14.52%	18
NOT employed, in college or training:	4.03%	5
NOT employed due to care of child:	15.32%	19
NOT employed and temporarily physically unable to work:	5.65%	7
NOT employed and permanently physically unable to work:	6.45%	8
Employed in a part-time job(s) only:	0.00%	0
Retired or physically unable to work	14.52%	18

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#	EMPLOYED IN A FULL-TIME JOB:	DATE
1	1	10/14/2020 3:54 PM
2	2	10/14/2020 3:52 PM
3	2	10/14/2020 3:44 PM
4	2	10/14/2020 3:41 PM
5	1	10/14/2020 3:35 PM
6	1	10/14/2020 3:34 PM
7	1	10/14/2020 3:30 PM
8	1	10/14/2020 3:22 PM
9	2	10/14/2020 3:19 PM
10	2	10/14/2020 3:17 PM
11	2	10/14/2020 3:16 PM
12	1	10/14/2020 3:11 PM
13	1	10/14/2020 3:08 PM
14	1	10/14/2020 3:01 PM
15	2	10/14/2020 3:00 PM
16	3	10/14/2020 2:58 PM
17	1	10/14/2020 2:54 PM
18	2	10/14/2020 2:43 PM
19	1	10/14/2020 2:40 PM
20	1	10/14/2020 2:34 PM
21	2	10/14/2020 2:29 PM
22	2	10/14/2020 2:26 PM
23	1	10/14/2020 2:25 PM
24	2	10/14/2020 1:17 PM
25	1	10/14/2020 12:58 PM
26	1	10/14/2020 12:52 PM
27	1	10/14/2020 12:49 PM
28	1	10/14/2020 12:47 PM
29	1	10/14/2020 12:44 PM
30	1	10/14/2020 12:39 PM
31	2	10/14/2020 12:32 PM
32	2	10/14/2020 12:30 PM
33	1	10/14/2020 12:25 PM
34	1	10/14/2020 12:16 PM
35	2	10/14/2020 12:11 PM
36	1	10/14/2020 12:04 PM
37	1	10/14/2020 11:55 AM

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38	1	9/4/2020 2:46 PM
39	1	8/31/2020 4:05 PM
40	1	8/31/2020 3:01 PM
41	2	8/31/2020 2:28 PM
42	1	8/31/2020 2:11 PM
43	2	8/21/2020 8:21 AM
44	2	8/14/2020 8:34 AM
45	1	8/7/2020 4:10 PM
46	1	8/7/2020 3:34 PM
47	1	8/7/2020 3:28 PM
48	1	8/7/2020 2:34 PM
49	1	8/7/2020 2:20 PM
50	1	8/7/2020 1:33 PM
51	1	8/7/2020 1:19 PM
52	1	8/7/2020 1:02 PM
53	1	8/7/2020 12:32 PM
54	1	8/6/2020 3:18 PM
55	1	8/6/2020 2:49 PM
56	1	8/5/2020 3:55 PM
57	1	8/5/2020 3:44 PM
58	1	8/4/2020 1:08 PM
59	1	8/4/2020 12:55 PM
60	1	7/23/2020 4:43 PM
61	1	7/23/2020 4:30 PM
62	1	7/23/2020 4:21 PM
63	1	7/22/2020 3:26 PM
64	1	7/22/2020 3:03 PM
65	1	7/22/2020 2:51 PM
66	2	7/22/2020 2:33 PM
67	1	7/22/2020 2:26 PM

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#	EMPLOYED IN A PART-TIME JOB(S) ONLY:	DATE
1	1	10/14/2020 4:12 PM
2	1	10/14/2020 4:10 PM
3	1	10/14/2020 3:47 PM
4	1	10/14/2020 3:42 PM
5	1	10/14/2020 3:35 PM
6	1	10/14/2020 3:31 PM
7	2	10/14/2020 3:17 PM
8	2	10/14/2020 3:16 PM
9	1	10/14/2020 3:00 PM
10	2	10/14/2020 2:58 PM
11	1	10/14/2020 2:54 PM
12	2	10/14/2020 2:47 PM
13	1	10/14/2020 2:40 PM
14	1	10/14/2020 2:35 PM
15	1	10/14/2020 2:30 PM
16	1	10/14/2020 2:29 PM
17	1	10/14/2020 12:44 PM
18	1	10/14/2020 12:21 PM
19	1	10/14/2020 12:19 PM
20	1	9/29/2020 9:55 AM
21	1	9/4/2020 2:46 PM
22	1	8/31/2020 4:05 PM
23	1	8/31/2020 2:11 PM
24	1	8/7/2020 4:10 PM
25	1	8/7/2020 3:54 PM
26	1	8/7/2020 3:28 PM
27	1	8/7/2020 2:34 PM
28	1	8/6/2020 4:17 PM
29	1	8/6/2020 4:05 PM
30	1	8/6/2020 3:49 PM
31	1	8/6/2020 3:39 PM
32	1	8/6/2020 3:18 PM
33	1	7/23/2020 4:43 PM
34	1	7/22/2020 12:33 PM
35	3	7/10/2020 10:44 AM

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#	NOT EMPLOYED, LOOKING FOR WORK:	DATE
1	1	10/14/2020 3:51 PM
2	1	10/14/2020 3:49 PM
3	1	10/14/2020 3:43 PM
4	1	10/14/2020 3:26 PM
5	1	10/14/2020 3:20 PM
6	1	10/14/2020 3:13 PM
7	1	10/14/2020 3:04 PM
8	1	10/14/2020 2:27 PM
9	2	10/14/2020 12:47 PM
10	1	10/14/2020 12:39 PM
11	1	10/14/2020 12:27 PM
12	1	8/31/2020 4:14 PM
13	1	8/7/2020 4:34 PM
14	1	8/7/2020 2:47 PM
15	2	8/7/2020 1:27 PM
16	1	8/5/2020 3:32 PM
17	1	7/22/2020 3:03 PM
18	2	7/22/2020 12:33 PM
#	NOT EMPLOYED, IN COLLEGE OR TRAINING:	DATE
1	1	10/14/2020 3:08 PM
2	1	10/14/2020 12:27 PM
3	1	8/31/2020 4:14 PM
4	1	8/7/2020 4:10 PM
5	1	8/5/2020 3:32 PM

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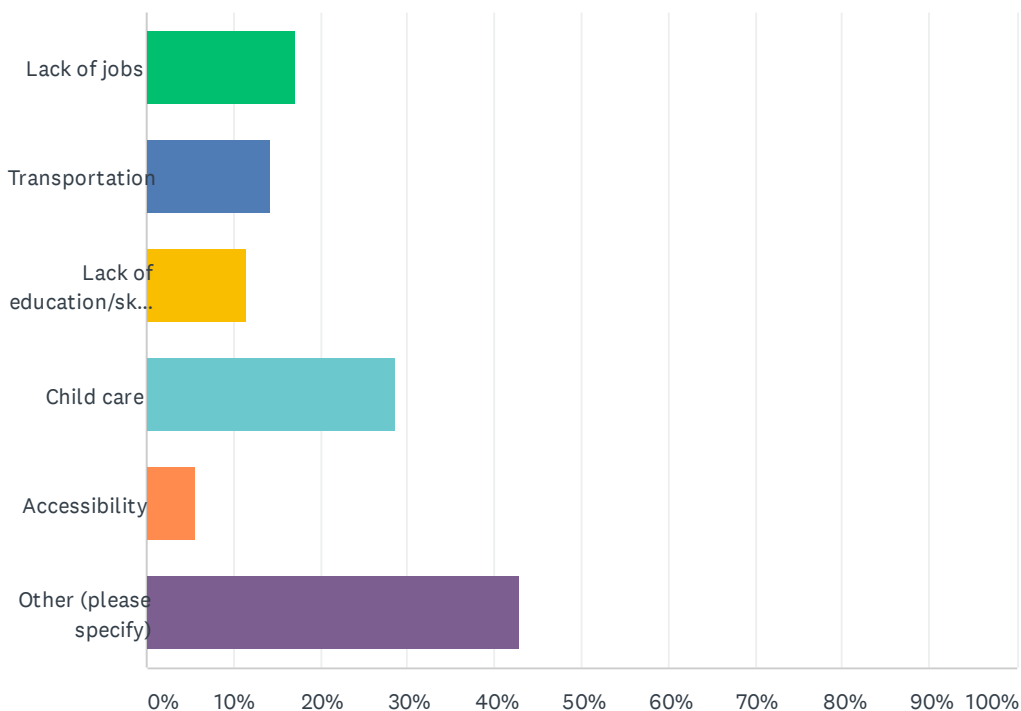
#	NOT EMPLOYED DUE TO CARE OF CHILD:	DATE
1	1	10/14/2020 3:41 PM
2	1	10/14/2020 3:34 PM
3	1	10/14/2020 3:17 PM
4	1	10/14/2020 2:36 PM
5	1	10/14/2020 2:34 PM
6	1	10/14/2020 2:27 PM
7	1	10/14/2020 2:25 PM
8	1	10/14/2020 12:47 PM
9	1	10/14/2020 12:32 PM
10	1	10/14/2020 12:04 PM
11	1	8/31/2020 3:01 PM
12	1	8/7/2020 2:26 PM
13	1	8/7/2020 2:20 PM
14	1	8/7/2020 1:02 PM
15	1	8/5/2020 3:44 PM
16	1	8/4/2020 4:55 PM
17	1	7/23/2020 4:21 PM
18	1	7/22/2020 2:51 PM
19	1	7/22/2020 12:33 PM
#	NOT EMPLOYED AND TEMPORARILY PHYSICALLY UNABLE TO WORK:	DATE
1	1	10/14/2020 3:17 PM
2	1	10/14/2020 2:54 PM
3	2	10/14/2020 2:47 PM
4	1	9/29/2020 12:49 PM
5	2	8/7/2020 12:21 PM
6	1	8/6/2020 4:54 PM
7	1	7/22/2020 12:33 PM
#	NOT EMPLOYED AND PERMANENTLY PHYSICALLY UNABLE TO WORK:	DATE
1	1	10/14/2020 4:08 PM
2	1	10/14/2020 4:06 PM
3	1	10/14/2020 3:30 PM
4	1	10/14/2020 1:12 PM
5	2	8/13/2020 11:05 AM
6	1	8/7/2020 3:54 PM
7	1	8/4/2020 1:08 PM
8	2	7/10/2020 10:44 AM

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#	EMPLOYED IN A PART-TIME JOB(S) ONLY:	DATE
	There are no responses.	
#	RETIRED OR PHYSICALLY UNABLE TO WORK	DATE
1	1	10/14/2020 4:04 PM
2	1	10/14/2020 4:03 PM
3	1	10/14/2020 4:01 PM
4	1	10/14/2020 4:00 PM
5	1	10/14/2020 3:56 PM
6	2	10/14/2020 3:23 PM
7	1	10/14/2020 1:04 PM
8	1	10/14/2020 12:58 PM
9	1	10/14/2020 12:36 PM
10	1	10/14/2020 12:11 PM
11	2	10/14/2020 11:53 AM
12	1	9/29/2020 9:45 AM
13	1	9/4/2020 2:53 PM
14	1	8/6/2020 4:26 PM
15	1	8/6/2020 4:05 PM
16	2	8/6/2020 3:58 PM
17	1	7/10/2020 10:34 AM
18	1	7/10/2020 10:20 AM

Q23 For those in your household who are seeking employment, please list any problems that you feel are keeping them from getting suitable employment.

Answered: 35 Skipped: 93



ANSWER CHOICES	RESPONSES	
Lack of jobs	17.14%	6
Transportation	14.29%	5
Lack of education/skills	11.43%	4
Child care	28.57%	10
Accessibility	5.71%	2
Other (please specify)	42.86%	15
Total Respondents: 35		

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#	OTHER (PLEASE SPECIFY)	DATE
1	no diploma or GED	10/14/2020 3:51 PM
2	COVID-19	10/14/2020 3:26 PM
3	COVID-19	10/14/2020 3:20 PM
4	N/A	10/14/2020 3:19 PM
5	N/A	10/14/2020 3:16 PM
6	N/A	10/14/2020 2:43 PM
7	N/A	10/14/2020 2:29 PM
8	N/A	10/14/2020 1:12 PM
9	she is just lazy	10/14/2020 12:52 PM
10	not citizen	10/14/2020 12:27 PM
11	have no issue getting employment, only problem is wanting something different.	10/14/2020 12:16 PM
12	N/A	10/14/2020 11:55 AM
13	N/A	8/21/2020 8:21 AM
14	N/A	8/14/2020 8:34 AM
15	my sons health and lots of doctors visits	7/22/2020 3:26 PM

Q24 What is your household's approximate monthly income from all sources?

Answered: 104 Skipped: 24

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#	RESPONSES	DATE
1	N/A	10/14/2020 4:10 PM
2	illegible	10/14/2020 4:08 PM
3	900.00	10/14/2020 4:06 PM
4	803	10/14/2020 4:04 PM
5	817	10/14/2020 4:03 PM
6	1485	10/14/2020 4:01 PM
7	1,400	10/14/2020 4:00 PM
8	2,000	10/14/2020 3:54 PM
9	1000	10/14/2020 3:52 PM
10	?	10/14/2020 3:51 PM
11	1,000	10/14/2020 3:49 PM
12	2,000	10/14/2020 3:47 PM
13	1,700	10/14/2020 3:44 PM
14	600	10/14/2020 3:43 PM
15	1,600-2,000	10/14/2020 3:42 PM
16	1,500	10/14/2020 3:41 PM
17	2,000	10/14/2020 3:34 PM
18	540	10/14/2020 3:31 PM
19	3000.00	10/14/2020 3:30 PM
20	2400	10/14/2020 3:26 PM
21	2056.00	10/14/2020 3:23 PM
22	1,750	10/14/2020 3:22 PM
23	6400	10/14/2020 3:20 PM
24	1,600	10/14/2020 3:19 PM
25	5,833	10/14/2020 3:16 PM
26	1,500	10/14/2020 3:11 PM
27	1200	10/14/2020 3:08 PM
28	1500	10/14/2020 3:01 PM
29	N/A	10/14/2020 3:00 PM
30	9326	10/14/2020 2:52 PM
31	1180.00	10/14/2020 2:47 PM
32	1,500 approx	10/14/2020 2:43 PM
33	1129?	10/14/2020 2:40 PM
34	1,000	10/14/2020 2:35 PM
35	1,500.00	10/14/2020 2:30 PM
36	36,000	10/14/2020 2:29 PM
37	0	10/14/2020 2:27 PM

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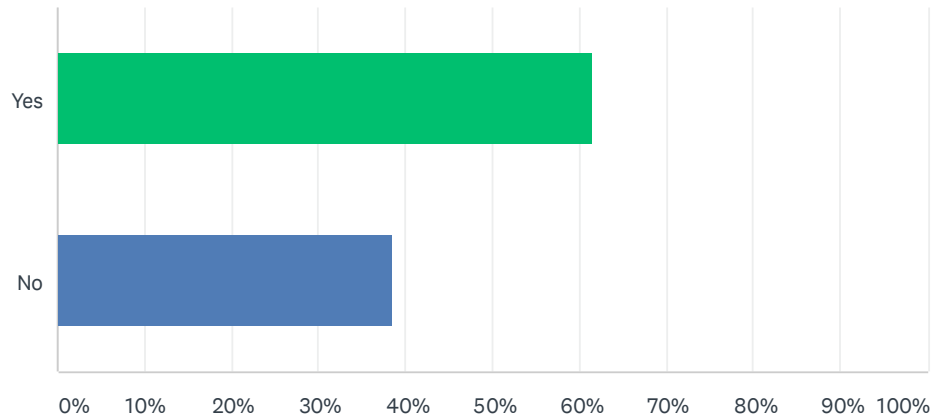
38	61,000/yr	10/14/2020 2:26 PM
39	1200	10/14/2020 2:25 PM
40	1,400	10/14/2020 1:17 PM
41	783 - SSI	10/14/2020 1:12 PM
42	783	10/14/2020 1:04 PM
43	37,000	10/14/2020 12:58 PM
44	1,200.75	10/14/2020 12:52 PM
45	1,800	10/14/2020 12:49 PM
46	1,200	10/14/2020 12:47 PM
47	2,500	10/14/2020 12:44 PM
48	3,000	10/14/2020 12:39 PM
49	2,000	10/14/2020 12:32 PM
50	\$3,700.00	10/14/2020 12:30 PM
51	\$755	10/14/2020 12:27 PM
52	\$900	10/14/2020 12:25 PM
53	\$1500	10/14/2020 12:21 PM
54	\$1400	10/14/2020 12:19 PM
55	\$1700	10/14/2020 12:16 PM
56	Unknown 2 separate families	10/14/2020 12:11 PM
57	\$2400	10/14/2020 12:04 PM
58	\$2000	10/14/2020 11:55 AM
59	\$2800	10/14/2020 11:53 AM
60	1600	9/29/2020 9:55 AM
61	1028.00	9/29/2020 9:45 AM
62	2563	9/4/2020 2:53 PM
63	2000	9/4/2020 2:46 PM
64	0	8/31/2020 4:14 PM
65	2,800	8/31/2020 4:05 PM
66	1,200	8/31/2020 3:01 PM
67	4000	8/31/2020 2:28 PM
68	3500.00	8/31/2020 2:11 PM
69	\$609	8/31/2020 2:06 PM
70	3,200	8/21/2020 8:21 AM
71	3,200	8/14/2020 8:34 AM
72	2288	8/13/2020 11:05 AM
73	800	8/7/2020 4:34 PM
74	3,800	8/7/2020 4:10 PM
75	2,000	8/7/2020 3:54 PM

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76	1200	8/7/2020 3:34 PM
77	1100	8/7/2020 3:28 PM
78	0	8/7/2020 2:47 PM
79	3,000	8/7/2020 2:34 PM
80	1400.00	8/7/2020 2:26 PM
81	3,520	8/7/2020 2:20 PM
82	1200.00	8/7/2020 1:33 PM
83	50,000	8/7/2020 1:02 PM
84	N/A	8/7/2020 12:32 PM
85	600.00	8/6/2020 4:54 PM
86	1100.00	8/6/2020 3:49 PM
87	3000.00	8/6/2020 3:39 PM
88	4000.00	8/6/2020 3:18 PM
89	2,900	8/6/2020 2:49 PM
90	1,200.00	8/5/2020 3:55 PM
91	785	8/5/2020 3:32 PM
92	21,000	8/4/2020 4:50 PM
93	783	8/4/2020 4:29 PM
94	3,086	8/4/2020 1:08 PM
95	4000	7/23/2020 4:43 PM
96	2000 (gross)	7/23/2020 4:30 PM
97	2,400	7/22/2020 3:26 PM
98	\$3500 approx	7/22/2020 2:51 PM
99	\$3600	7/22/2020 2:33 PM
100	2000.00	7/22/2020 2:26 PM
101	?	7/22/2020 12:33 PM
102	Unknown	7/10/2020 10:44 AM
103	\$1150.00	7/10/2020 10:34 AM
104	\$803.00	7/10/2020 10:20 AM

Q25 If you have a wage earner in your household, are the employment wages adequate to pay for your basic housing, food, clothing, and medical expenses?

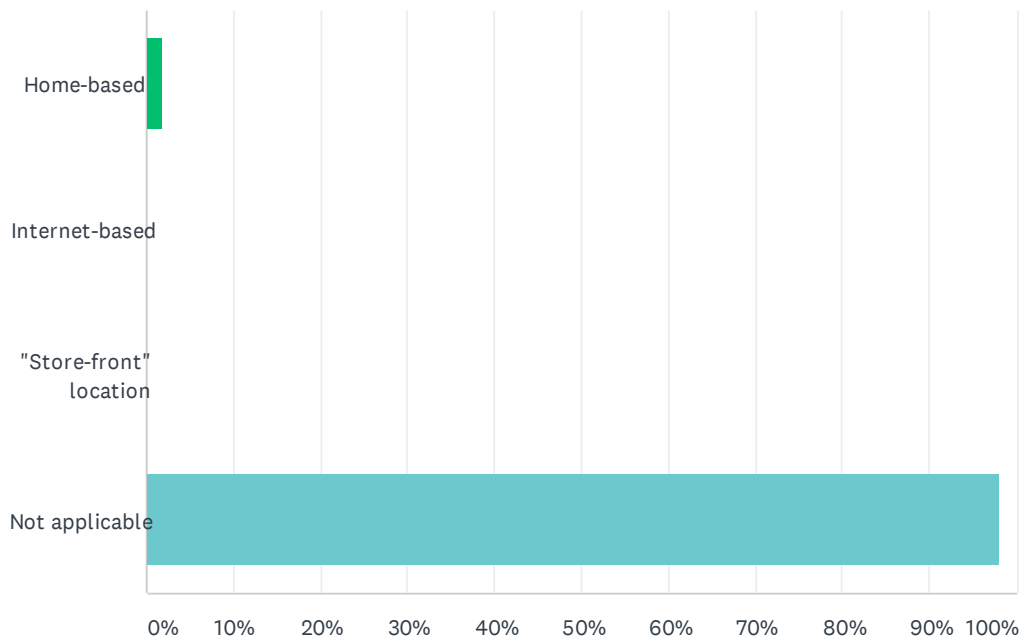
Answered: 91 Skipped: 37



ANSWER CHOICES	RESPONSES	
Yes	61.54%	56
No	38.46%	35
TOTAL		91

Q26 Has anyone in your household started a small business that was (check all that apply):

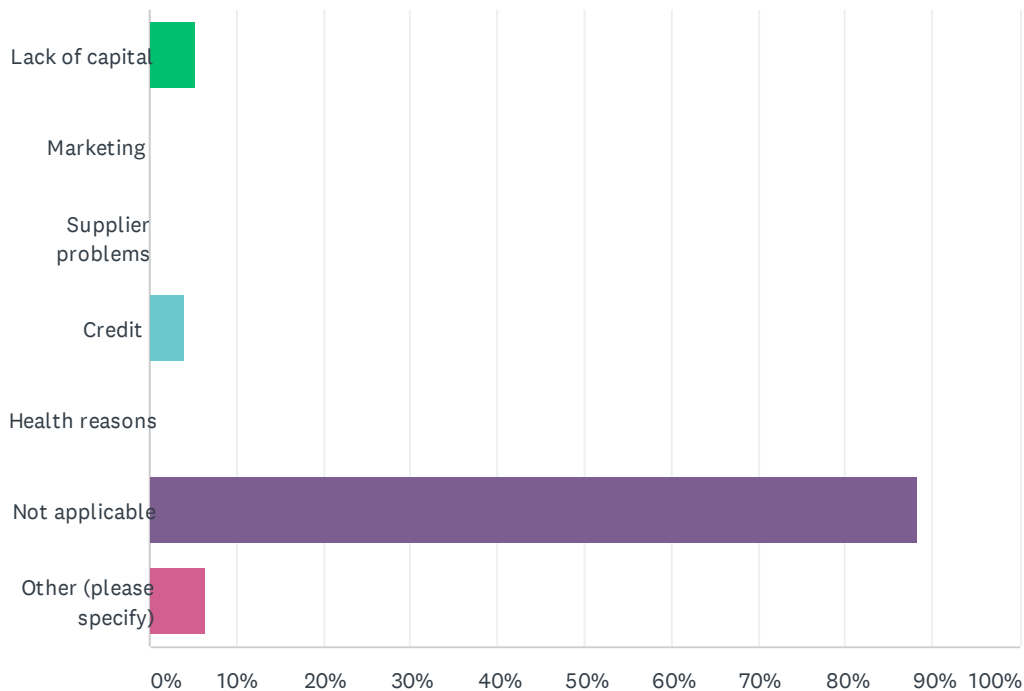
Answered: 107 Skipped: 21



ANSWER CHOICES	RESPONSES	
Home-based	1.87%	2
Internet-based	0.00%	0
"Store-front" location	0.00%	0
Not applicable	98.13%	105
Total Respondents: 107		

Q27 What were the challenges to starting this business?

Answered: 77 Skipped: 51



ANSWER CHOICES	RESPONSES
Lack of capital	5.19% 4
Marketing	0.00% 0
Supplier problems	0.00% 0
Credit	3.90% 3
Health reasons	0.00% 0
Not applicable	88.31% 68
Other (please specify)	6.49% 5
Total Respondents: 77	

#	OTHER (PLEASE SPECIFY)	DATE
1	N/A	10/14/2020 2:29 PM
2	shortage of tools	10/14/2020 12:52 PM
3	learning the end and outs of running my own business and having the means to get everything needed to start the business.	10/14/2020 12:16 PM
4	N/A	8/21/2020 8:21 AM
5	N/A	8/14/2020 8:34 AM

Q28 How many adults in your household would be interested in participating in a low-cost, small-business training program that would teach you how to start and run a small business?

Answered: 88 Skipped: 40

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#	RESPONSES	DATE
1	0	10/14/2020 4:12 PM
2	0	10/14/2020 4:08 PM
3	0	10/14/2020 4:06 PM
4	0	10/14/2020 4:04 PM
5	0	10/14/2020 4:01 PM
6	0	10/14/2020 3:52 PM
7	0	10/14/2020 3:51 PM
8	0	10/14/2020 3:49 PM
9	0	10/14/2020 3:47 PM
10	0	10/14/2020 3:44 PM
11	0	10/14/2020 3:43 PM
12	0	10/14/2020 3:42 PM
13	0	10/14/2020 3:41 PM
14	0	10/14/2020 3:34 PM
15	0	10/14/2020 3:31 PM
16	0	10/14/2020 3:30 PM
17	0	10/14/2020 3:26 PM
18	0	10/14/2020 3:23 PM
19	0	10/14/2020 3:22 PM
20	2	10/14/2020 3:20 PM
21	0	10/14/2020 3:19 PM
22	0	10/14/2020 3:17 PM
23	0	10/14/2020 3:16 PM
24	0	10/14/2020 3:13 PM
25	0	10/14/2020 3:11 PM
26	0	10/14/2020 3:08 PM
27	0	10/14/2020 3:01 PM
28	0	10/14/2020 2:52 PM
29	0	10/14/2020 2:43 PM
30	0	10/14/2020 2:35 PM
31	0	10/14/2020 2:34 PM
32	0	10/14/2020 2:29 PM
33	2	10/14/2020 2:27 PM
34	2	10/14/2020 1:17 PM
35	0	10/14/2020 1:04 PM
36	1	10/14/2020 12:52 PM
37	0	10/14/2020 12:49 PM

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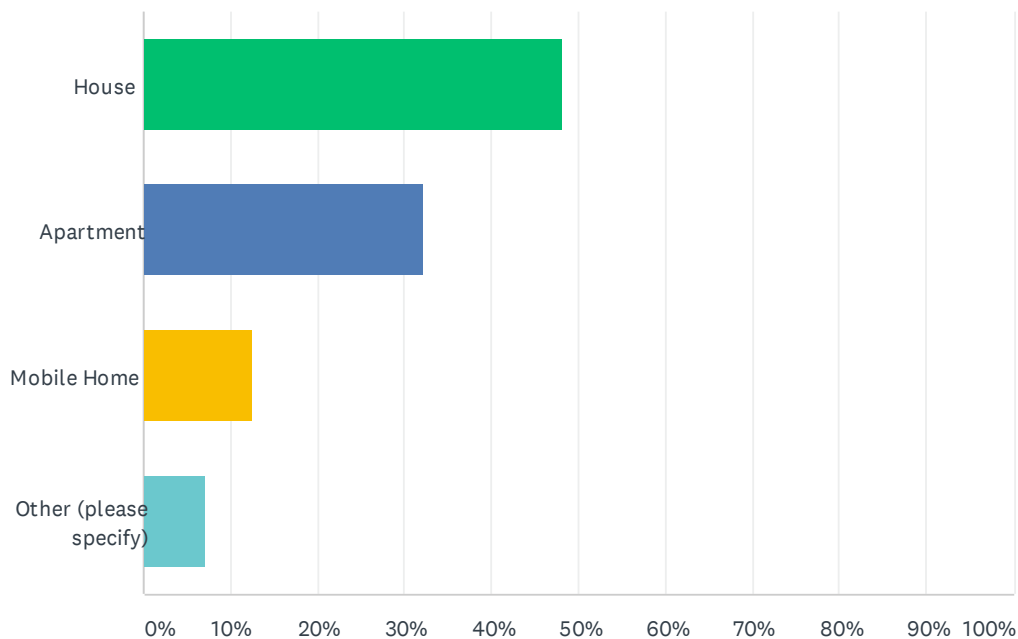
38	2	10/14/2020 12:47 PM
39	0	10/14/2020 12:39 PM
40	0	10/14/2020 12:36 PM
41	0	10/14/2020 12:32 PM
42	0	10/14/2020 12:30 PM
43	1	10/14/2020 12:27 PM
44	1	10/14/2020 12:25 PM
45	0	10/14/2020 12:21 PM
46	0	10/14/2020 12:19 PM
47	1	10/14/2020 12:16 PM
48	0	10/14/2020 12:04 PM
49	0	10/14/2020 11:55 AM
50	0	9/29/2020 12:49 PM
51	0	9/29/2020 9:55 AM
52	0	9/29/2020 9:45 AM
53	1	9/4/2020 2:53 PM
54	0	9/4/2020 2:46 PM
55	0	8/31/2020 4:05 PM
56	0	8/31/2020 3:01 PM
57	1	8/31/2020 2:28 PM
58	0	8/31/2020 2:11 PM
59	0	8/31/2020 2:06 PM
60	0	8/21/2020 8:21 AM
61	0	8/14/2020 8:34 AM
62	0	8/7/2020 4:34 PM
63	0	8/7/2020 4:10 PM
64	0	8/7/2020 3:54 PM
65	0	8/7/2020 3:34 PM
66	0	8/7/2020 3:28 PM
67	0	8/7/2020 2:47 PM
68	0	8/7/2020 2:26 PM
69	0	8/7/2020 2:20 PM
70	0	8/7/2020 1:33 PM
71	0	8/7/2020 1:27 PM
72	0	8/6/2020 4:05 PM
73	0	8/6/2020 3:49 PM
74	0	8/6/2020 3:39 PM
75	0	8/6/2020 3:18 PM

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76	0	8/5/2020 3:55 PM
77	0	8/5/2020 3:32 PM
78	0	8/4/2020 4:29 PM
79	0	7/23/2020 4:43 PM
80	0	7/23/2020 4:30 PM
81	0	7/22/2020 3:26 PM
82	2	7/22/2020 3:03 PM
83	0	7/22/2020 2:51 PM
84	0	7/22/2020 2:33 PM
85	0	7/22/2020 2:26 PM
86	1	7/22/2020 12:33 PM
87	0	7/10/2020 10:44 AM
88	0	7/10/2020 10:20 AM

Q29 In what type of dwelling do you live? (check one)

Answered: 127 Skipped: 1

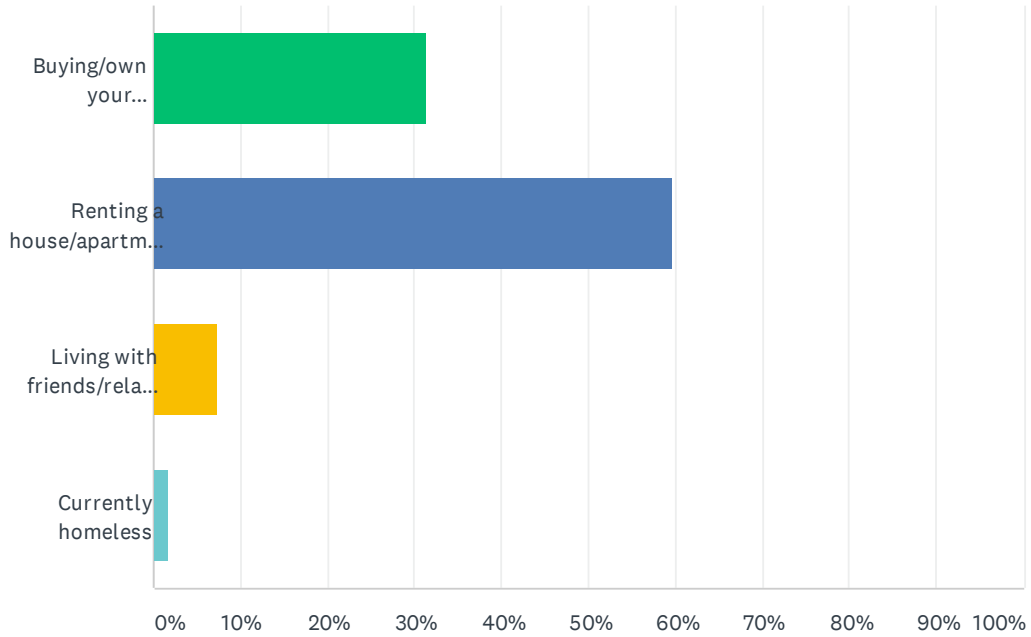


ANSWER CHOICES	RESPONSES
House	48.03% 61
Apartment	32.28% 41
Mobile Home	12.60% 16
Other (please specify)	7.09% 9
TOTAL	127

#	OTHER (PLEASE SPECIFY)	DATE
1	Duplex	10/14/2020 3:47 PM
2	Senior Villas	10/14/2020 3:23 PM
3	side by side duplex	10/14/2020 3:20 PM
4	trailer	10/14/2020 12:32 PM
5	live with parents	10/14/2020 12:11 PM
6	trailer home	8/31/2020 3:01 PM
7	Motel	8/6/2020 4:54 PM
8	camper	7/22/2020 3:03 PM
9	duplex	7/22/2020 2:35 PM

Q30 Are you: (check one):

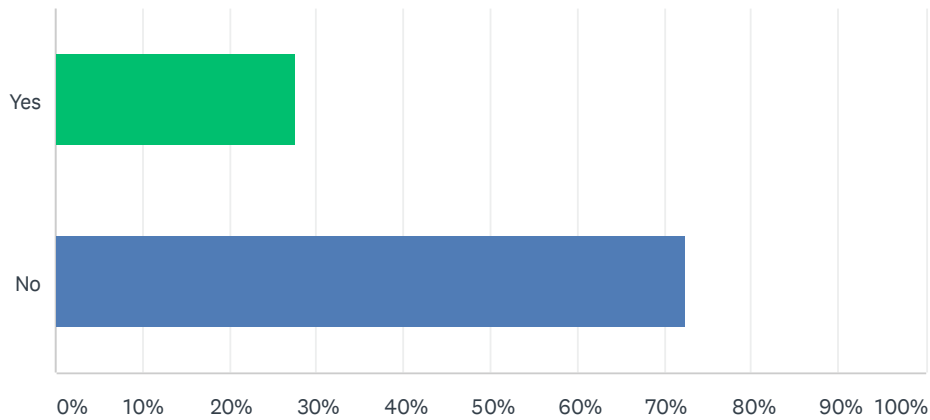
Answered: 124 Skipped: 4



ANSWER CHOICES	RESPONSES	
Buying/own your house/mobile home	31.45%	39
Renting a house/apartment/mobile home	59.68%	74
Living with friends/relatives	7.26%	9
Currently homeless	1.61%	2
TOTAL		124

Q31 If you currently or have previously owned a home, do you feel you received adequate homebuyer counseling prior to the purchase?

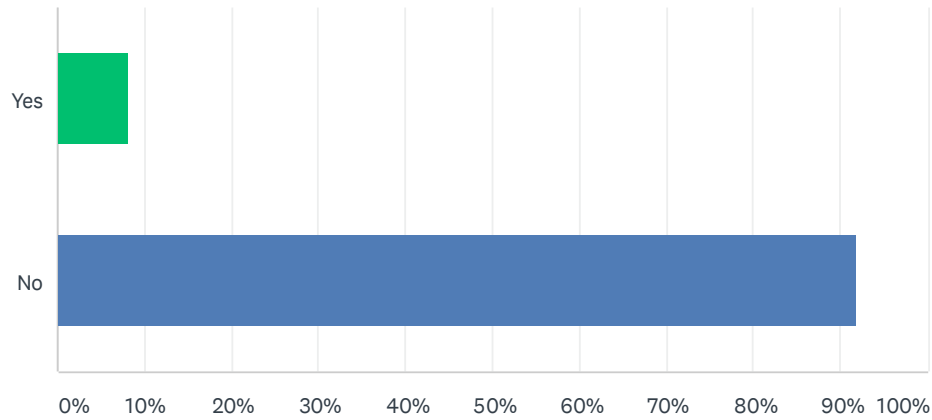
Answered: 69 Skipped: 59



ANSWER CHOICES	RESPONSES	
Yes	27.54%	19
No	72.46%	50
TOTAL		69

Q32 In the past year, have you had to live in a car, a tent, on the “street,” in a homeless shelter, or move in with friends or relatives, due to a lack of money?

Answered: 123 Skipped: 5



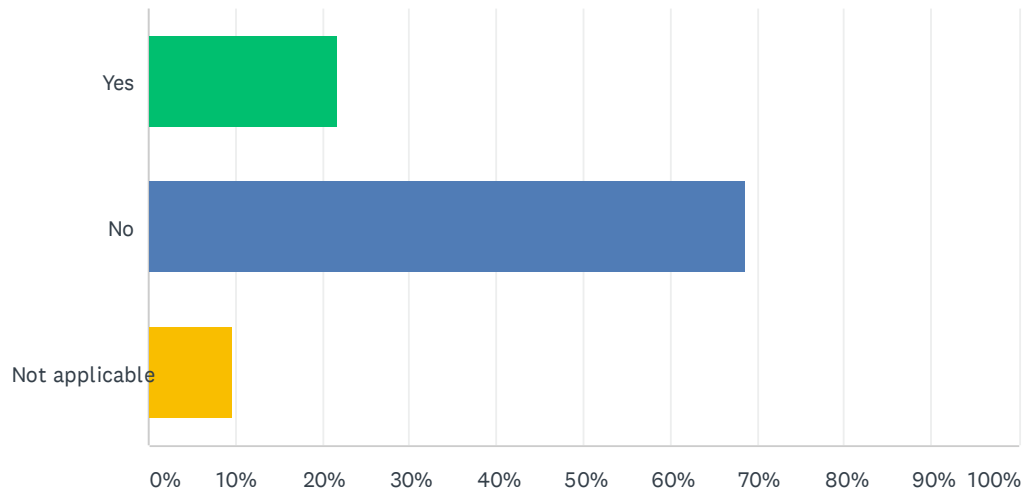
ANSWER CHOICES	RESPONSES
Yes	8.13% 10
No	91.87% 113
TOTAL	123

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#	HOW MANY CHILDREN IN YOUR HOUSEHOLD ARE EXPERIENCING HOMELESSNESS OR LACKING REGULAR, ADEQUATE NIGHTTIME HOUSING?	DATE
1	0	10/14/2020 4:01 PM
2	0	10/14/2020 3:42 PM
3	0	10/14/2020 3:20 PM
4	0	10/14/2020 3:17 PM
5	0	10/14/2020 3:16 PM
6	0	10/14/2020 3:13 PM
7	0	10/14/2020 3:01 PM
8	0	10/14/2020 2:52 PM
9	0	10/14/2020 2:43 PM
10	4	10/14/2020 2:40 PM
11	0	10/14/2020 2:35 PM
12	0	10/14/2020 2:34 PM
13	0	10/14/2020 2:27 PM
14	0	10/14/2020 12:49 PM
15	0	10/14/2020 12:32 PM
16	0	10/14/2020 12:21 PM
17	0	10/14/2020 12:16 PM
18	0	10/14/2020 12:04 PM
19	0	10/14/2020 11:55 AM
20	0	9/29/2020 9:46 AM
21	0	9/4/2020 2:46 PM
22	0	8/31/2020 3:01 PM
23	0	8/7/2020 4:34 PM
24	0	8/7/2020 4:11 PM
25	0	8/7/2020 3:55 PM
26	0	8/7/2020 2:27 PM
27	0	8/6/2020 2:50 PM
28	0	8/5/2020 3:45 PM
29	0	8/4/2020 12:55 PM
30	0	7/23/2020 4:32 PM
31	0	7/22/2020 2:52 PM
32	0	7/22/2020 12:34 PM
33	0	7/10/2020 10:35 AM

Q33 In the past year, have you been unable to pay for initial deposits OR monthly payments for Rent/Mortgage?

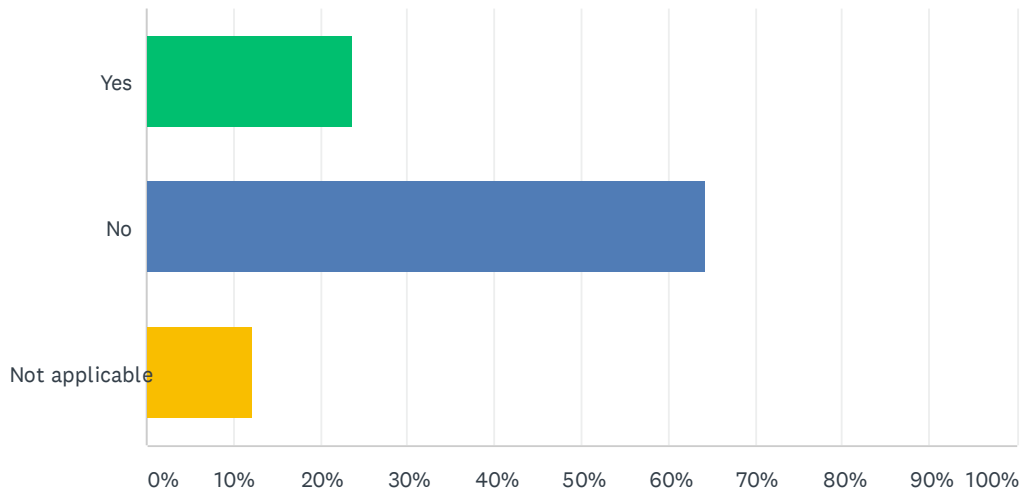
Answered: 124 Skipped: 4



ANSWER CHOICES	RESPONSES
Yes	21.77% 27
No	68.55% 85
Not applicable	9.68% 12
TOTAL	124

Q34 In the past year, have you been unable to pay for initial deposits OR monthly payments for Utilities?

Answered: 123 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	23.58%	29
No	64.23%	79
Not applicable	12.20%	15
TOTAL		123

Q35 Approximately what percentage of your monthly household income is spent on rent/mortgage and utility payments combined?

Answered: 95 Skipped: 33

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#	RESPONSES	DATE
1	50	10/14/2020 4:12 PM
2	0	10/14/2020 4:10 PM
3	illegible	10/14/2020 4:08 PM
4	50	10/14/2020 4:06 PM
5	50	10/14/2020 4:01 PM
6	illegible	10/14/2020 4:00 PM
7	35	10/14/2020 3:56 PM
8	70	10/14/2020 3:54 PM
9	50	10/14/2020 3:52 PM
10	100	10/14/2020 3:51 PM
11	60	10/14/2020 3:49 PM
12	75/80	10/14/2020 3:47 PM
13	70	10/14/2020 3:44 PM
14	60	10/14/2020 3:43 PM
15	50	10/14/2020 3:42 PM
16	85	10/14/2020 3:41 PM
17	75	10/14/2020 3:34 PM
18	95	10/14/2020 3:31 PM
19	40	10/14/2020 3:30 PM
20	90%	10/14/2020 3:26 PM
21	25	10/14/2020 3:23 PM
22	70	10/14/2020 3:22 PM
23	40	10/14/2020 3:20 PM
24	40	10/14/2020 3:19 PM
25	50	10/14/2020 3:16 PM
26	95	10/14/2020 3:11 PM
27	90	10/14/2020 3:08 PM
28	80	10/14/2020 3:04 PM
29	50	10/14/2020 3:01 PM
30	20	10/14/2020 2:52 PM
31	30	10/14/2020 2:47 PM
32	50-60	10/14/2020 2:43 PM
33	?	10/14/2020 2:40 PM
34	50	10/14/2020 2:35 PM
35	75	10/14/2020 2:34 PM
36	50	10/14/2020 2:30 PM
37	90	10/14/2020 2:29 PM

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38	83	10/14/2020 2:26 PM
39	70	10/14/2020 2:25 PM
40	70	10/14/2020 1:17 PM
41	100	10/14/2020 1:12 PM
42	40	10/14/2020 12:58 PM
43	60	10/14/2020 12:52 PM
44	50%	10/14/2020 12:49 PM
45	30%	10/14/2020 12:44 PM
46	50%	10/14/2020 12:39 PM
47	0%	10/14/2020 12:36 PM
48	50%	10/14/2020 12:32 PM
49	30%	10/14/2020 12:30 PM
50	117	10/14/2020 12:26 PM
51	90%	10/14/2020 12:21 PM
52	75%	10/14/2020 12:19 PM
53	70%	10/14/2020 12:16 PM
54	90%	10/14/2020 12:11 PM
55	32%	10/14/2020 12:04 PM
56	30%	10/14/2020 11:55 AM
57	25%	10/14/2020 11:53 AM
58	65	9/29/2020 12:49 PM
59	25	9/29/2020 9:56 AM
60	85	9/29/2020 9:46 AM
61	65-75	9/4/2020 2:56 PM
62	25	9/4/2020 2:46 PM
63	32	8/31/2020 4:06 PM
64	85	8/31/2020 3:01 PM
65	75	8/31/2020 2:29 PM
66	20	8/31/2020 2:12 PM
67	10%	8/31/2020 2:06 PM
68	80	8/13/2020 11:05 AM
69	25	8/7/2020 4:11 PM
70	50	8/7/2020 3:55 PM
71	90	8/7/2020 3:34 PM
72	70	8/7/2020 3:28 PM
73	100	8/7/2020 2:48 PM
74	40	8/7/2020 2:35 PM
75	80	8/7/2020 2:27 PM

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76	95	8/7/2020 2:20 PM
77	50	8/7/2020 1:34 PM
78	50	8/7/2020 1:27 PM
79	?	8/7/2020 1:02 PM
80	66 2/3%	8/6/2020 3:49 PM
81	20	8/6/2020 3:39 PM
82	45	8/6/2020 3:19 PM
83	60	8/5/2020 3:56 PM
84	0	8/4/2020 4:56 PM
85	65-70	8/4/2020 12:55 PM
86	40%	7/23/2020 4:44 PM
87	39%	7/23/2020 4:32 PM
88	10%	7/22/2020 3:27 PM
89	Unknown	7/22/2020 3:03 PM
90	25% approx	7/22/2020 2:52 PM
91	50%	7/22/2020 2:35 PM
92	25%	7/22/2020 2:26 PM
93	?	7/22/2020 12:34 PM
94	Unknown	7/10/2020 10:47 AM
95	50%	7/10/2020 10:35 AM

Q36 Please describe any current problems with your housing, such as a leaking roof, holes in walls/floors, windows/doors that are damaged or don't fit tight, rotten wood, electrical/plumbing/heating problems, lack of insulation, mold, handicap accessibility issues, lack of smoke detector/carbon monoxide detector, etc.

Answered: 74 Skipped: 54

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#	RESPONSES	DATE
1	Heating, plumbing, electrical, lack of smoke detector/carbon monoxide	10/14/2020 4:12 PM
2	None	10/14/2020 4:06 PM
3	None	10/14/2020 4:04 PM
4	None	10/14/2020 4:03 PM
5	Plumbing, electrical, flooring	10/14/2020 3:54 PM
6	N/A	10/14/2020 3:52 PM
7	N/A	10/14/2020 3:51 PM
8	poor insulation	10/14/2020 3:49 PM
9	N/A	10/14/2020 3:47 PM
10	N/A	10/14/2020 3:44 PM
11	N/A	10/14/2020 3:43 PM
12	windows are old; mold has returned after landlord "fixed leak in bathroom". My closet still leaks after 3 yrs. back room freezes.	10/14/2020 3:42 PM
13	foundation issues	10/14/2020 3:41 PM
14	holes in walls/floors	10/14/2020 3:34 PM
15	Leaking plumbing in ceiling.	10/14/2020 3:30 PM
16	None	10/14/2020 3:26 PM
17	None	10/14/2020 3:23 PM
18	None	10/14/2020 3:22 PM
19	N/A	10/14/2020 3:20 PM
20	None	10/14/2020 3:19 PM
21	mold in basement	10/14/2020 3:16 PM
22	N/A	10/14/2020 3:13 PM
23	mold, windows that open, ventilation	10/14/2020 3:11 PM
24	None	10/14/2020 3:08 PM
25	None	10/14/2020 3:01 PM
26	Can't fit in bathroom (temporary room until renovations are finished for accessible room)	10/14/2020 2:52 PM
27	N/A	10/14/2020 2:43 PM
28	None	10/14/2020 2:35 PM
29	N/A	10/14/2020 2:29 PM
30	windows & doors, gutters	10/14/2020 2:27 PM
31	leaking roof and leaking bathtub	10/14/2020 2:26 PM
32	bad windows, bad floor in kitchen, fridge doesn't work all the time	10/14/2020 2:25 PM
33	leaking fridgerator, windows, kitchen floor	10/14/2020 1:17 PM
34	old place - yes, new place is FINE :) just very very tiny.	10/14/2020 1:12 PM
35	None	10/14/2020 12:58 PM
36	holes in wall, draft in windows, missing siding, poor electrical wiring	10/14/2020 12:52 PM
37	N/A	10/14/2020 12:49 PM

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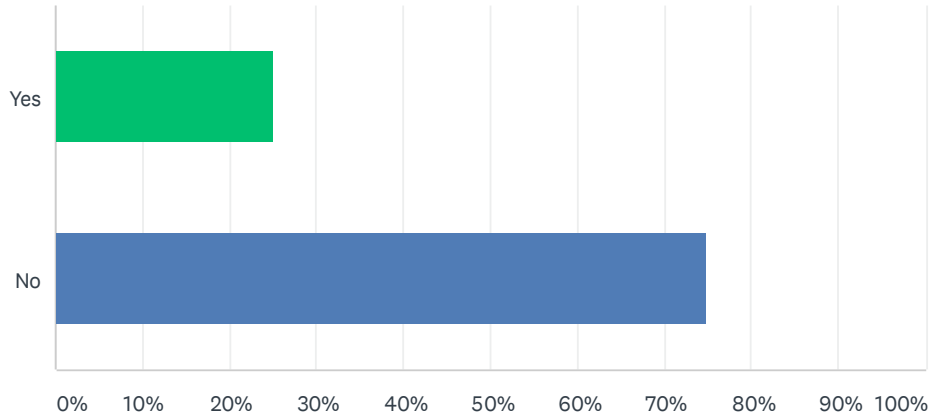
38	None	10/14/2020 12:44 PM
39	roof needs replaced	10/14/2020 12:36 PM
40	none	10/14/2020 12:32 PM
41	Floors need to have new wood put down we have lump and the floors are uneven really bad its an older house we did some work on it but needs more just don't have extra money with taken care of our grandson	10/14/2020 12:30 PM
42	N/A	10/14/2020 12:26 PM
43	holes in walls/floors, electrical issues/no smoke detectors, mold	10/14/2020 12:21 PM
44	None	10/14/2020 12:19 PM
45	None	10/14/2020 12:16 PM
46	Warped walls, water damage in ceiling, broken window seals, A/C unit issues, leaky faucets	10/14/2020 12:04 PM
47	None	9/29/2020 9:56 AM
48	None	9/29/2020 9:46 AM
49	The back door on my home needs to be replaced because it has rotted through. My roof was leaking where an enclosure was added. Some of my windows will not stay open unless you put a pole or something in the track. Need a bigger water heater, keep running out of hot water. Need a bigger electrical box.	9/4/2020 2:56 PM
50	N/A	8/31/2020 4:15 PM
51	None	8/31/2020 4:06 PM
52	None	8/31/2020 3:01 PM
53	N/A	8/31/2020 2:12 PM
54	N/A	8/21/2020 8:22 AM
55	N/A	8/14/2020 8:35 AM
56	No insulation	8/13/2020 11:05 AM
57	plumbing, windows need updated, walls need some repair	8/7/2020 4:11 PM
58	N/A	8/7/2020 3:55 PM
59	lack of insulation	8/7/2020 3:34 PM
60	Back and front door leak air constantly, master bedroom window broken can't open	8/7/2020 2:48 PM
61	cost, mold	8/7/2020 2:35 PM
62	N/A	8/7/2020 2:27 PM
63	none	8/7/2020 1:34 PM
64	None	8/7/2020 12:32 PM
65	Floors, windows/door, rotten wood. I rent, can you help me?	8/6/2020 4:18 PM
66	all above	8/6/2020 3:49 PM
67	No issues	8/6/2020 3:39 PM
68	N/A	8/6/2020 3:19 PM
69	My upstairs is being remodeled and can't get anyone over to reframe my window	8/4/2020 4:56 PM
70	windows - leaking air	8/4/2020 4:50 PM
71	sliding patio door does not lock & screen is broken. Smoke detectors only in bedrooms (2).	7/23/2020 4:32 PM
72	N/A	7/22/2020 2:52 PM

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73	None	7/10/2020 10:47 AM
74	Air conditioner is broken	7/10/2020 10:21 AM

Q37 Have you occasionally run out of food and missed a meal(s), and/or had to obtain food from a local food pantry or the Salvation Army in the past year?

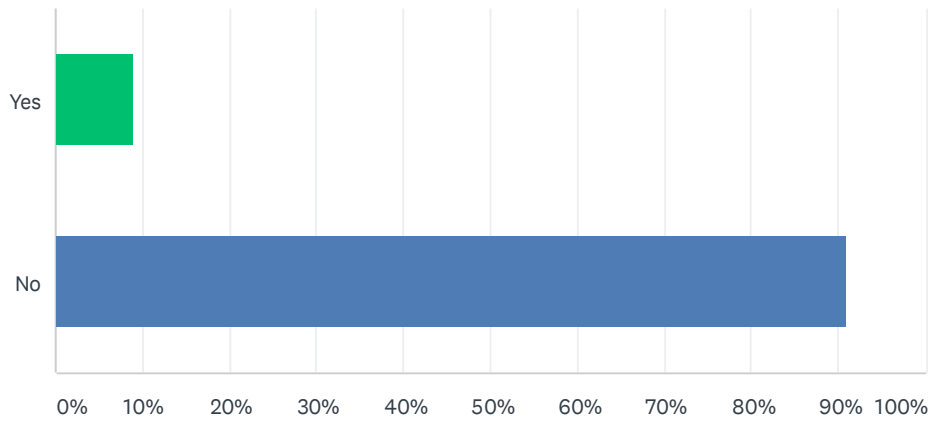
Answered: 123 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	25.20%	31
No	74.80%	92
TOTAL		123

Q38 Do you lack a refrigerator and/or stove to properly store and prepare meals?

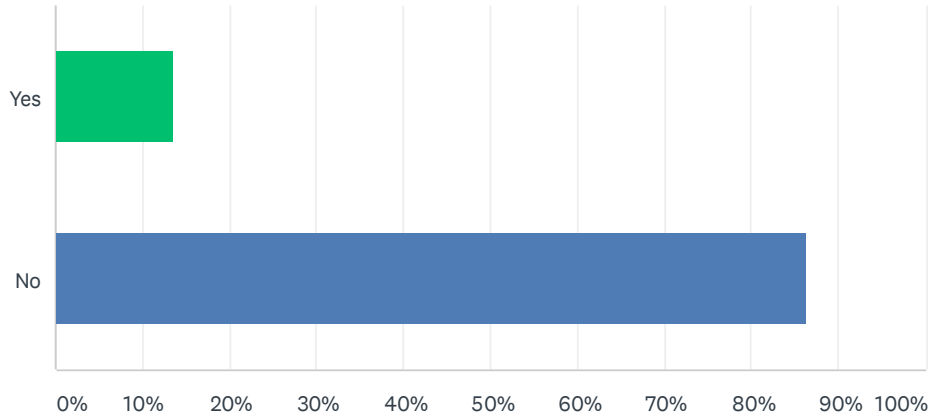
Answered: 122 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	9.02%	11
No	90.98%	111
TOTAL		122

Q39 In the past year, have you or any member of your family had a health problem that you felt required a doctor's care, or needed a preventive health check-up for a child, but did NOT go to the doctor?

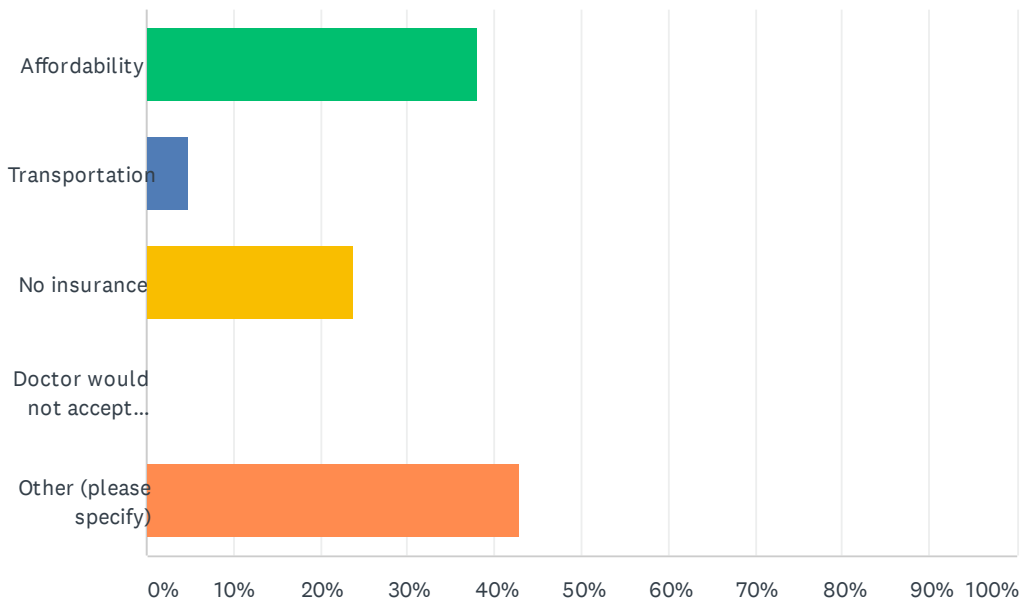
Answered: 117 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	13.68%	16
No	86.32%	101
TOTAL		117

Q40 If Yes to question 39, why didn't you go?

Answered: 21 Skipped: 107

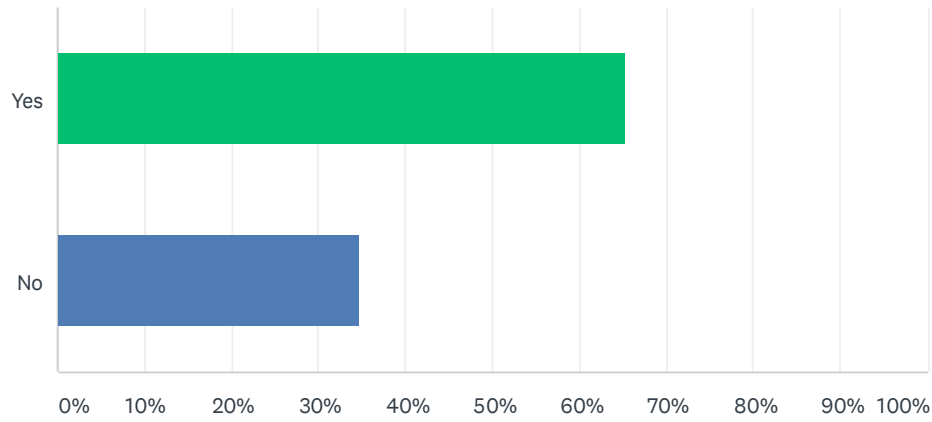


ANSWER CHOICES	RESPONSES
Affordability	38.10% 8
Transportation	4.76% 1
No insurance	23.81% 5
Doctor would not accept Medicaid	0.00% 0
Other (please specify)	42.86% 9
Total Respondents: 21	

#	OTHER (PLEASE SPECIFY)	DATE
1	N/A	10/14/2020 3:16 PM
2	COVID	10/14/2020 3:11 PM
3	had to cancel	10/14/2020 2:54 PM
4	N/A	10/14/2020 2:43 PM
5	my surgeon refused an operation I really need. I have very bad back problems.	10/14/2020 1:12 PM
6	N/A	10/14/2020 12:19 PM
7	N/A	8/21/2020 8:23 AM
8	N/A	8/14/2020 8:36 AM
9	my ability	8/7/2020 2:49 PM

Q41 Does your family go to a dentist regularly?

Answered: 118 Skipped: 10



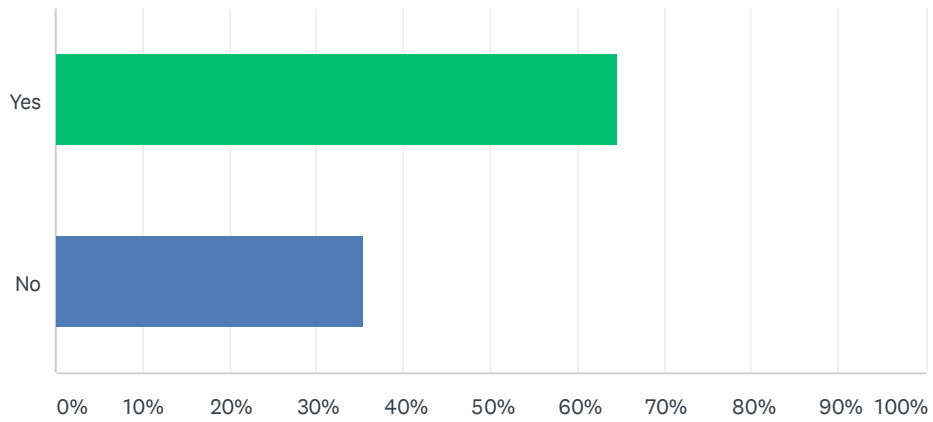
ANSWER CHOICES	RESPONSES	
Yes	65.25%	77
No	34.75%	41
TOTAL		118

HHWP Community Action Commission 2020 Community Needs Survey

#	IF NO, WHY NOT?	DATE
1	I don't have a regular one	10/14/2020 3:56 PM
2	transportation	10/14/2020 3:43 PM
3	haven't made the calls, unsure of network/who takes medicaid	10/14/2020 3:20 PM
4	money	10/14/2020 2:30 PM
5	hard to find one to take insurance	10/14/2020 2:27 PM
6	to expensive	10/14/2020 2:26 PM
7	affordability they also need braces	10/14/2020 2:25 PM
8	bad experience	10/14/2020 12:52 PM
9	cost	10/14/2020 12:30 PM
10	until recently I didn't have insurance	10/14/2020 12:21 PM
11	Do to not have the insurance to help cover the cost	10/14/2020 12:17 PM
12	Kids yes have CareSource, we have no dental	10/14/2020 11:53 AM
13	Because I don't have dental coverage	9/29/2020 12:50 PM
14	can't afford it & to get dentures	9/29/2020 9:47 AM
15	cost, embarrassed because of teeth	9/4/2020 2:57 PM
16	cost	8/31/2020 2:30 PM
17	can't afford	8/13/2020 11:06 AM
18	Covid	8/7/2020 2:28 PM
19	no teeth	8/6/2020 3:52 PM
20	no insurance - dental	8/4/2020 4:51 PM
21	no teeth	8/4/2020 4:30 PM
22	kids do, adults do not do to lack of insurance	7/23/2020 4:46 PM
23	cost	7/23/2020 4:33 PM
24	lack of money	7/22/2020 3:05 PM
25	no insurance but do now	7/22/2020 2:28 PM
26	I don't actually know, my mom stopped taking us since I was 15	7/22/2020 12:35 PM

Q42 If your child needed dental treatment (fillings, crowns, braces) in the past two years, did you have it completed?

Answered: 65 Skipped: 63



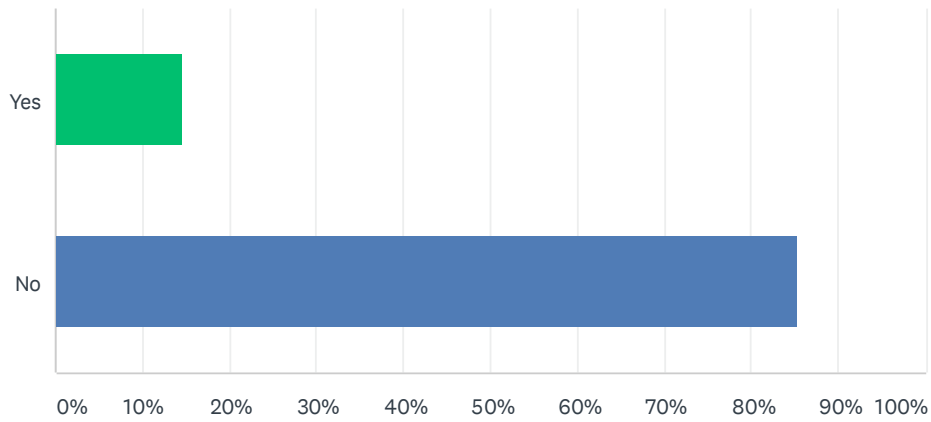
ANSWER CHOICES	RESPONSES	
Yes	64.62%	42
No	35.38%	23
TOTAL		65

HHWP Community Action Commission 2020 Community Needs Survey

#	IF NO, WHY NOT?	DATE
1	None	10/14/2020 4:06 PM
2	not needed	10/14/2020 3:52 PM
3	None	10/14/2020 3:26 PM
4	price to high	10/14/2020 3:23 PM
5	N/A	10/14/2020 3:20 PM
6	N/A	10/14/2020 3:16 PM
7	could not travel to specialist	10/14/2020 3:11 PM
8	n/a	10/14/2020 2:43 PM
9	was pregnant	10/14/2020 2:40 PM
10	Medicaid doesn't pay	10/14/2020 2:36 PM
11	Affordability	10/14/2020 2:25 PM
12	N/A	10/14/2020 1:12 PM
13	no kids	10/14/2020 1:04 PM
14	no insurance	10/14/2020 12:52 PM
15	n/a	10/14/2020 12:49 PM
16	only one Dr and thousands of patients	10/14/2020 12:11 PM
17	Needed a referral to pediatric dentist, then COVID hit.	8/31/2020 2:13 PM
18	hasn't been yet	8/7/2020 2:49 PM
19	n/a	8/7/2020 2:28 PM
20	n/a	8/4/2020 4:57 PM
21	b/c they are only 3 months	7/22/2020 12:35 PM

Q43 In the past year, have you lacked the money to have prescriptions filled?

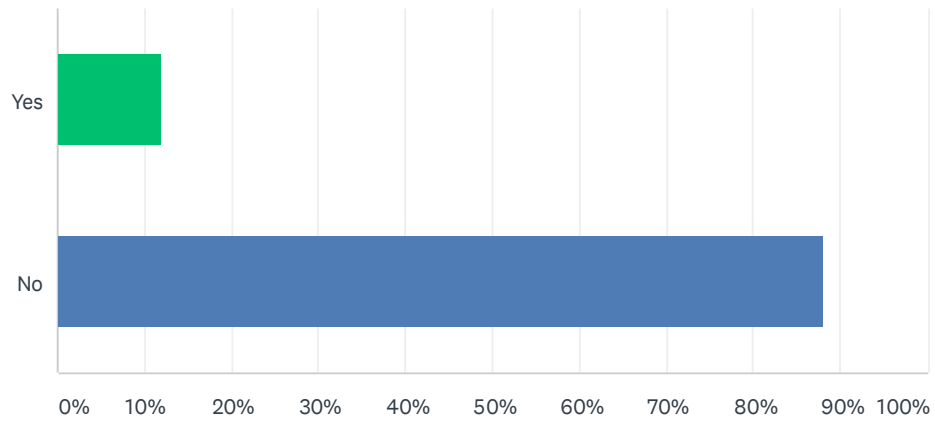
Answered: 123 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	14.63%	18
No	85.37%	105
TOTAL		123

Q44 If yes to question 41, did you get help from someone else to pay for it?

Answered: 59 Skipped: 69



ANSWER CHOICES	RESPONSES	
Yes	11.86%	7
No	88.14%	52
TOTAL		59

Q45 How many people in your household do NOT have adequate medical insurance?

Answered: 95 Skipped: 33

HHWP Community Action Commission 2020 Community Needs Survey

#	RESPONSES	DATE
1	0	10/14/2020 4:12 PM
2	1	10/14/2020 4:08 PM
3	0	10/14/2020 4:06 PM
4	0	10/14/2020 4:04 PM
5	0	10/14/2020 4:01 PM
6	1	10/14/2020 3:54 PM
7	1	10/14/2020 3:51 PM
8	0	10/14/2020 3:47 PM
9	0	10/14/2020 3:44 PM
10	0	10/14/2020 3:43 PM
11	0	10/14/2020 3:42 PM
12	0	10/14/2020 3:41 PM
13	1	10/14/2020 3:35 PM
14	0	10/14/2020 3:34 PM
15	0	10/14/2020 3:31 PM
16	0	10/14/2020 3:30 PM
17	0	10/14/2020 3:26 PM
18	0	10/14/2020 3:23 PM
19	1	10/14/2020 3:20 PM
20	0	10/14/2020 3:19 PM
21	0	10/14/2020 3:17 PM
22	0	10/14/2020 3:16 PM
23	0	10/14/2020 3:13 PM
24	0	10/14/2020 3:11 PM
25	0	10/14/2020 3:08 PM
26	1	10/14/2020 3:04 PM
27	0	10/14/2020 3:01 PM
28	0	10/14/2020 2:52 PM
29	0	10/14/2020 2:43 PM
30	0	10/14/2020 2:34 PM
31	1	10/14/2020 2:30 PM
32	0	10/14/2020 2:29 PM
33	0	10/14/2020 2:27 PM
34	10	10/14/2020 2:25 PM
35	0	10/14/2020 1:17 PM
36	0	10/14/2020 1:04 PM
37	0	10/14/2020 12:58 PM

HHWP Community Action Commission 2020 Community Needs Survey

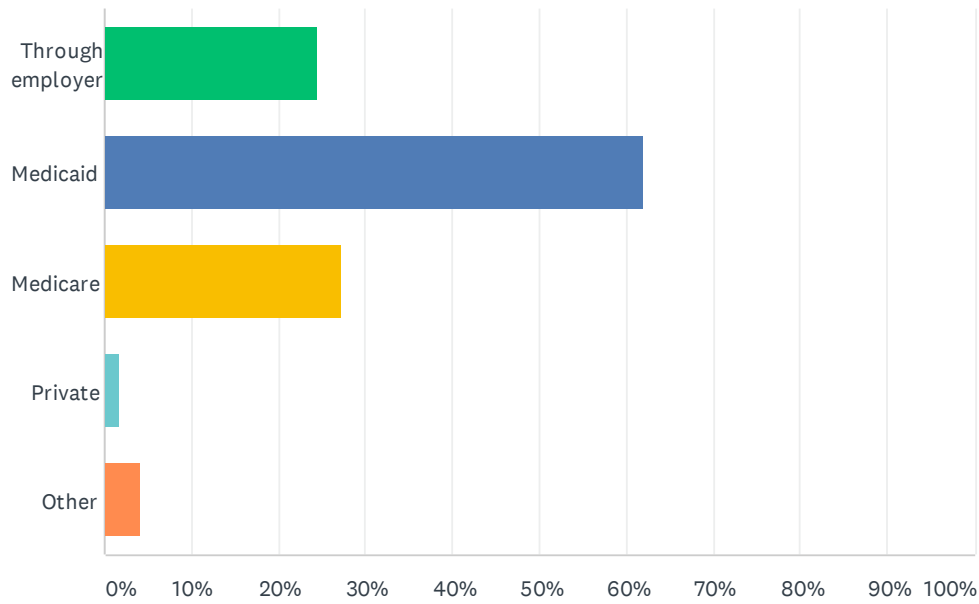
38	2	10/14/2020 12:52 PM
39	0	10/14/2020 12:49 PM
40	4	10/14/2020 12:47 PM
41	1	10/14/2020 12:40 PM
42	0	10/14/2020 12:36 PM
43	0	10/14/2020 12:32 PM
44	0	10/14/2020 12:30 PM
45	0	10/14/2020 12:27 PM
46	0	10/14/2020 12:26 PM
47	0	10/14/2020 12:19 PM
48	1	10/14/2020 12:17 PM
49	0	10/14/2020 12:04 PM
50	0	10/14/2020 11:55 AM
51	0	10/14/2020 11:53 AM
52	1	9/29/2020 9:56 AM
53	0	9/29/2020 9:47 AM
54	0	9/4/2020 2:57 PM
55	0	9/4/2020 2:47 PM
56	2	8/31/2020 4:06 PM
57	0	8/31/2020 3:02 PM
58	0	8/31/2020 2:30 PM
59	0	8/31/2020 2:13 PM
60	0	8/31/2020 2:07 PM
61	0	8/21/2020 8:23 AM
62	0	8/14/2020 8:36 AM
63	2	8/13/2020 11:06 AM
64	0	8/7/2020 4:37 PM
65	2	8/7/2020 4:11 PM
66	0	8/7/2020 3:56 PM
67	0	8/7/2020 3:36 PM
68	0	8/7/2020 2:49 PM
69	0	8/7/2020 2:28 PM
70	0	8/7/2020 2:21 PM
71	0	8/7/2020 1:35 PM
72	0	8/7/2020 1:28 PM
73	0	8/7/2020 1:20 PM
74	0	8/7/2020 1:03 PM
75	0	8/6/2020 4:27 PM

HHWP Community Action Commission 2020 Community Needs Survey

76	0	8/6/2020 3:52 PM
77	0	8/6/2020 3:40 PM
78	0	8/6/2020 3:20 PM
79	0	8/6/2020 2:50 PM
80	0	8/5/2020 3:56 PM
81	0	8/5/2020 3:45 PM
82	0	8/4/2020 4:30 PM
83	1	8/4/2020 1:09 PM
84	2	8/4/2020 12:57 PM
85	2	7/23/2020 4:46 PM
86	1	7/23/2020 4:33 PM
87	0	7/22/2020 3:28 PM
88	0	7/22/2020 3:05 PM
89	2	7/22/2020 2:53 PM
90	1	7/22/2020 2:36 PM
91	0	7/22/2020 2:28 PM
92	0	7/22/2020 12:35 PM
93	0	7/10/2020 10:47 AM
94	0	7/10/2020 10:36 AM
95	0	7/10/2020 10:22 AM

Q46 If you do have health insurance, what type of insurance do you have?

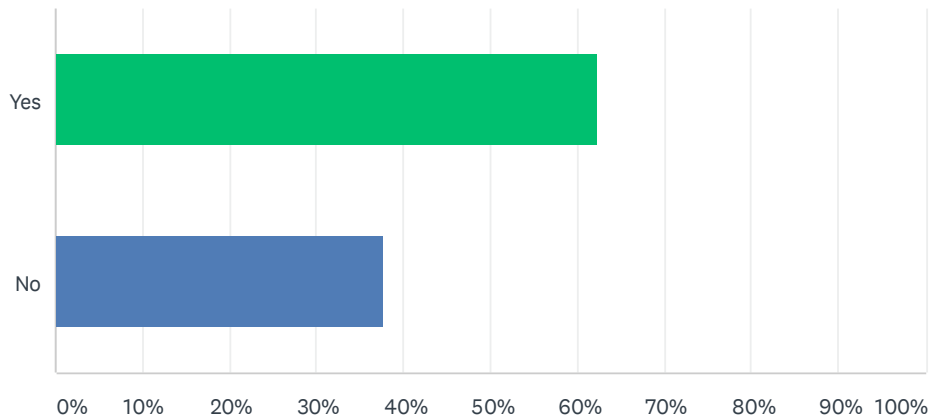
Answered: 118 Skipped: 10



ANSWER CHOICES	RESPONSES	
Through employer	24.58%	29
Medicaid	61.86%	73
Medicare	27.12%	32
Private	1.69%	2
Other	4.24%	5
Total Respondents: 118		

Q47 If you have children under the age of 8, would you use the low-cost services of a Well Child Clinic for periodic check-ups for your children?

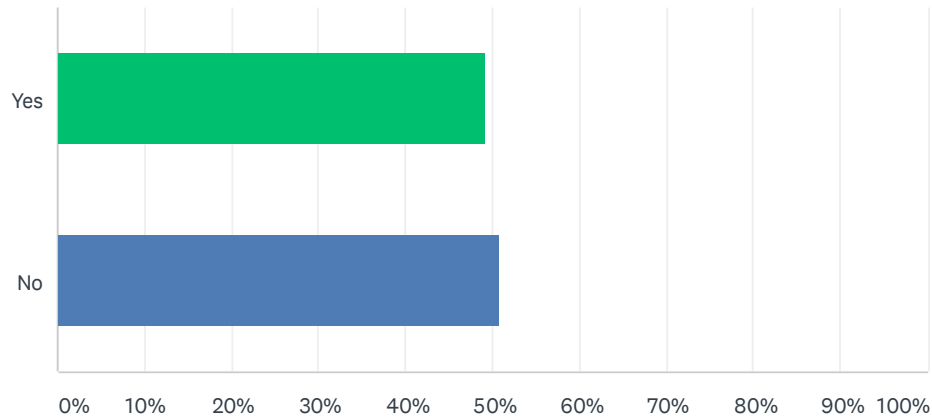
Answered: 85 Skipped: 43



ANSWER CHOICES	RESPONSES	
Yes	62.35%	53
No	37.65%	32
TOTAL		85

Q48 If you are expecting a child, or would like to have another child, would you use the low cost services of a Prenatal Clinic for expectant mother check-ups?

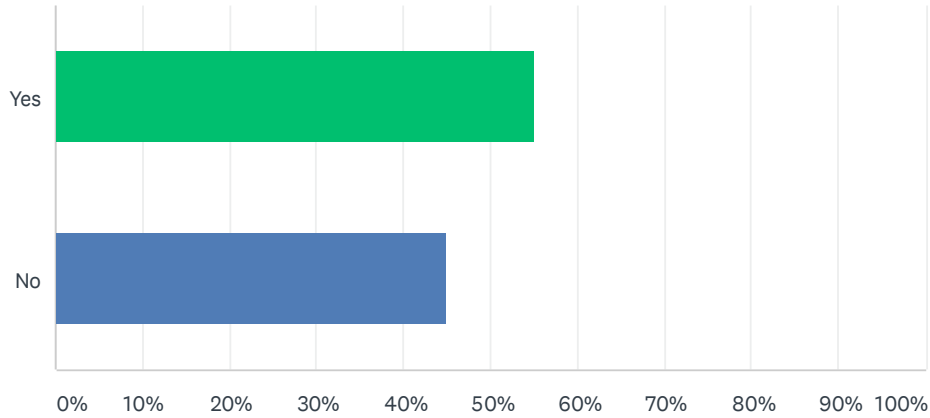
Answered: 65 Skipped: 63



ANSWER CHOICES	RESPONSES	
Yes	49.23%	32
No	50.77%	33
TOTAL		65

Q49 If you are between the ages of 15 and 45, would you use the low-cost services of a Family Planning Clinic for birth control services or disease detection?

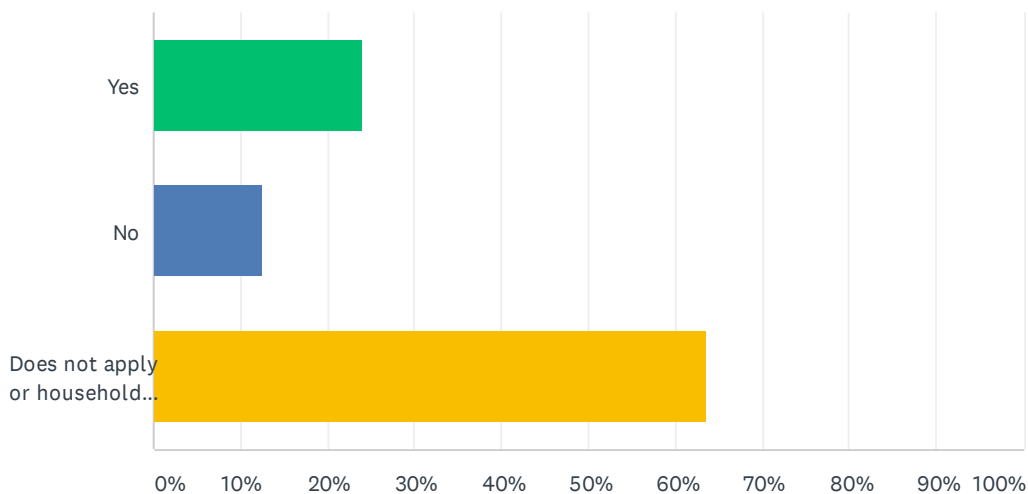
Answered: 89 Skipped: 39



ANSWER CHOICES	RESPONSES	
Yes	55.06%	49
No	44.94%	40
TOTAL		89

Q50 If there is a woman of child-bearing age in your home, and NOT currently in the WIC program, does she know that WIC provides fruits and vegetables on the program?

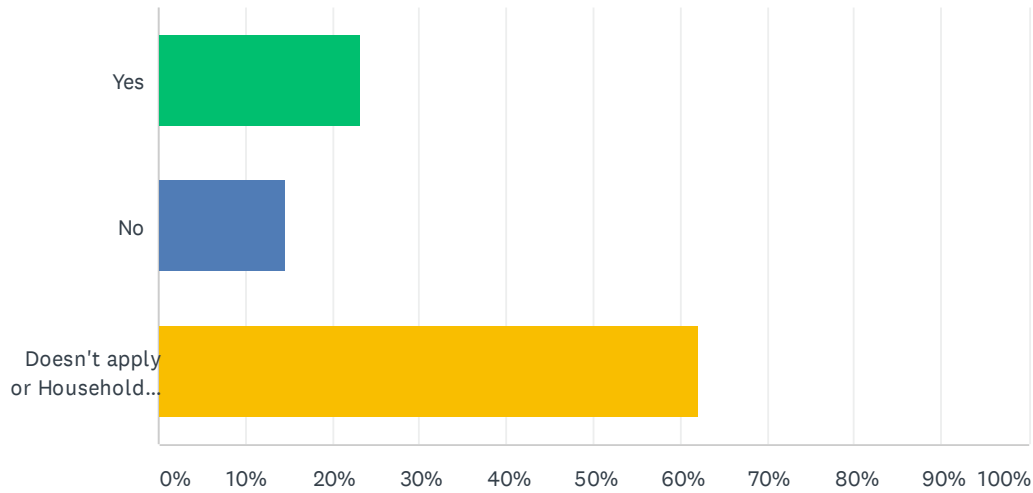
Answered: 96 Skipped: 32



ANSWER CHOICES	RESPONSES	
Yes	23.96%	23
No	12.50%	12
Does not apply or household receives WIC	63.54%	61
TOTAL		96

Q51 If there is a woman of child-bearing age in your home, and NOT currently in the WIC program, does she know that WIC provides breastfeeding support?

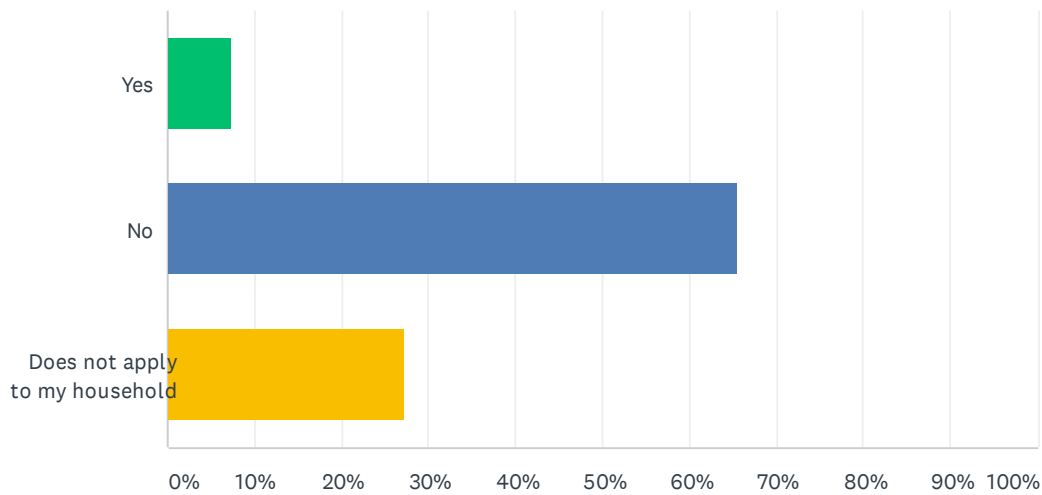
Answered: 95 Skipped: 33



ANSWER CHOICES	RESPONSES	
Yes	23.16%	22
No	14.74%	14
Doesn't apply or Household Receives WIC	62.11%	59
TOTAL		95

Q52 Do you or any women in your household have trouble paying for feminine hygiene products (tampons, maxi pads, etc.)?

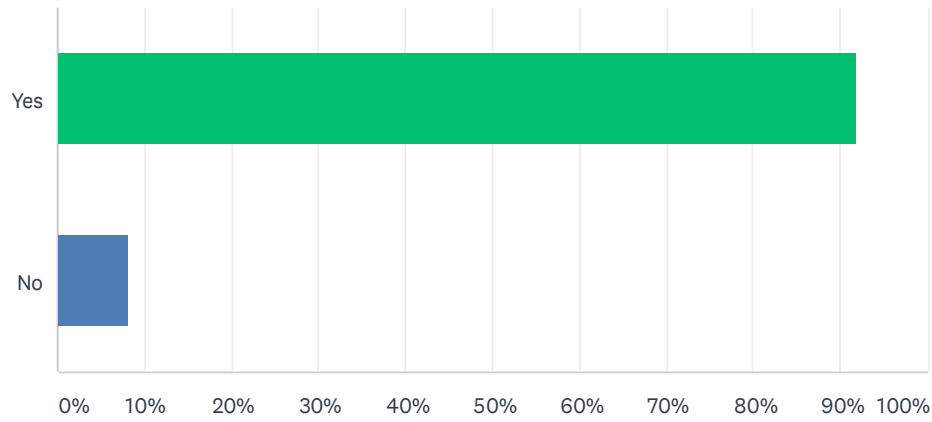
Answered: 110 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	7.27%	8
No	65.45%	72
Does not apply to my household	27.27%	30
TOTAL		110

Q53 Do you know how to use the Internet and browse to different sites?

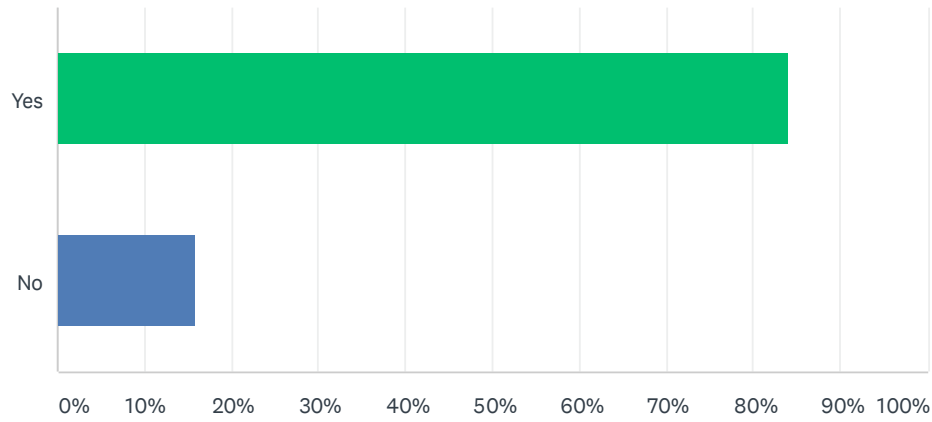
Answered: 122 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	91.80%	112
No	8.20%	10
TOTAL		122

Q54 Do you have regular access to the Internet?

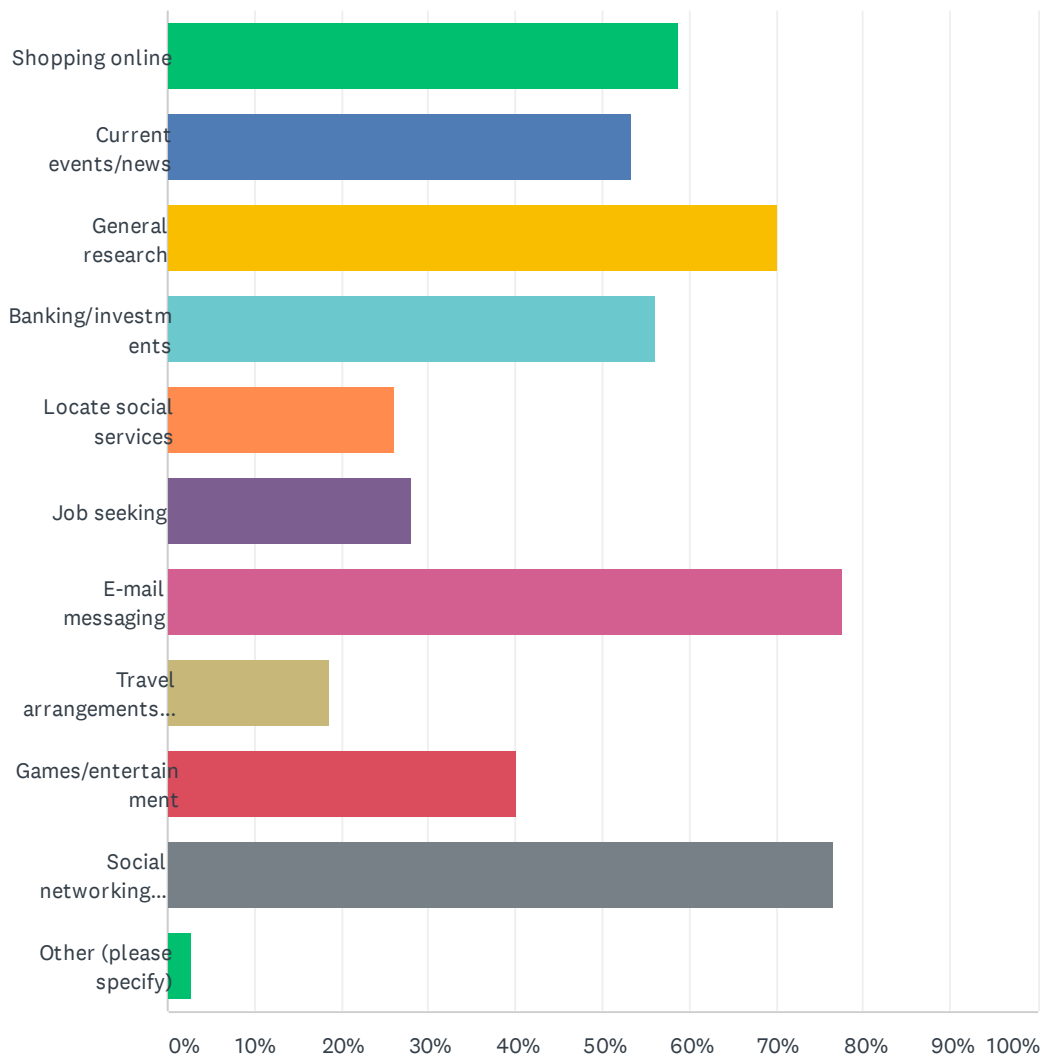
Answered: 120 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	84.17%	101
No	15.83%	19
TOTAL		120

Q55 If you do use the Internet, check each item/purpose for which you use it:

Answered: 107 Skipped: 21



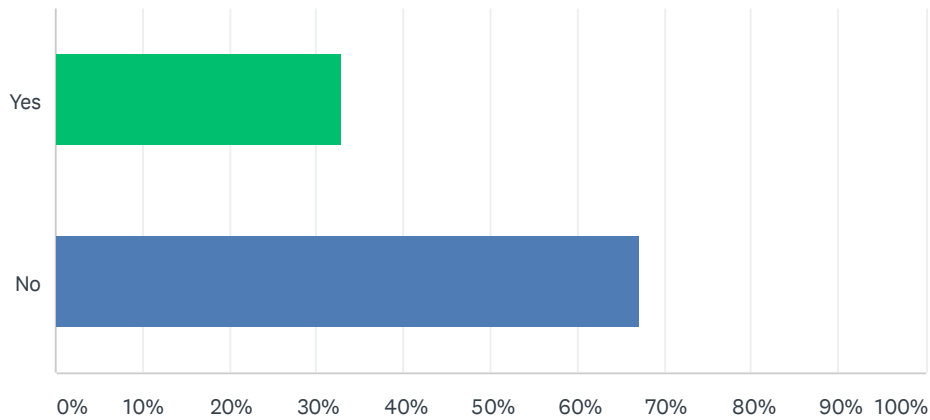
HHWP Community Action Commission 2020 Community Needs Survey

ANSWER CHOICES	RESPONSES	
Shopping online	58.88%	63
Current events/news	53.27%	57
General research	70.09%	75
Banking/investments	56.07%	60
Locate social services	26.17%	28
Job seeking	28.04%	30
E-mail messaging	77.57%	83
Travel arrangements/information	18.69%	20
Games/entertainment	40.19%	43
Social networking (Facebook/Twitter)	76.64%	82
Other (please specify)	2.80%	3
Total Respondents: 107		

#	OTHER (PLEASE SPECIFY)	DATE
1	school	10/14/2020 2:35 PM
2	Business	10/14/2020 12:17 PM
3	college	7/23/2020 4:47 PM

Q56 If you have a cell phone but no home phone, are there times when you only have texting available?

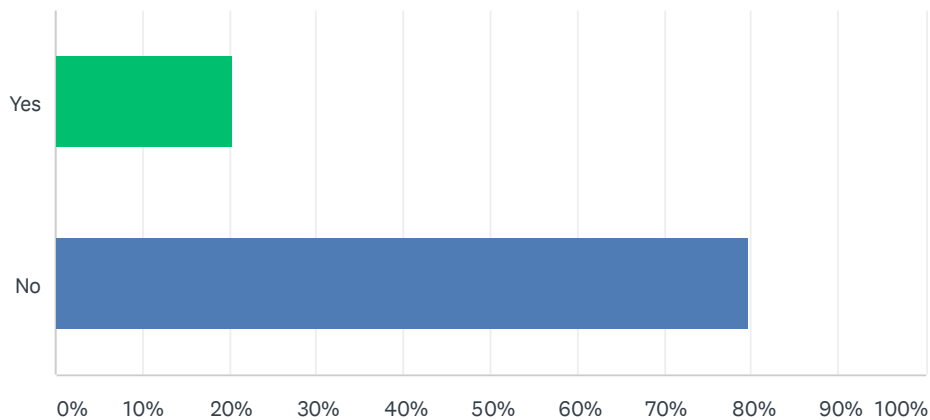
Answered: 113 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes	32.74%	37
No	67.26%	76
TOTAL		113

Q57 Does a lack of reliable transportation keep you from doing things you need or would like to do?

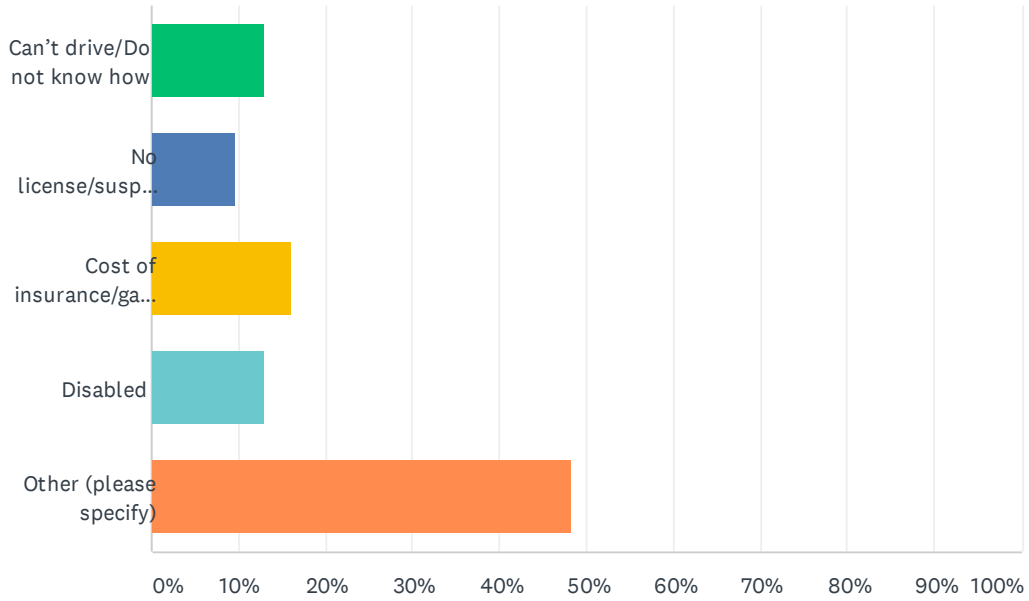
Answered: 123 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	20.33%	25
No	79.67%	98
TOTAL		123

Q58 If yes to question 57, why?

Answered: 31 Skipped: 97



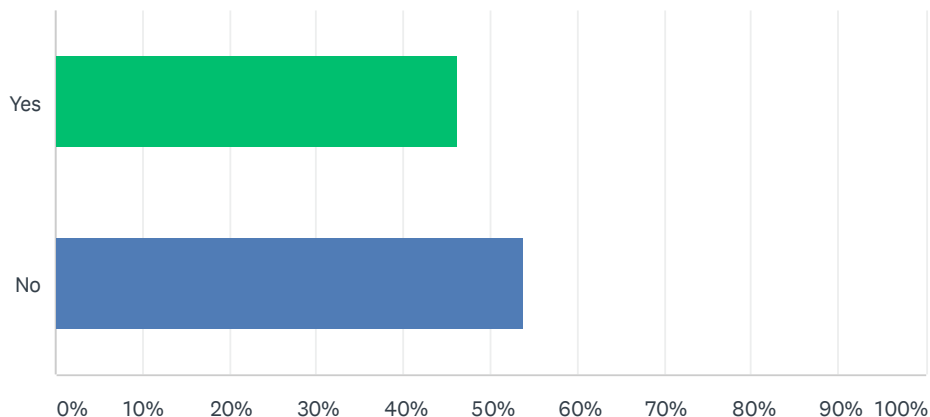
ANSWER CHOICES	RESPONSES	
Can't drive/Do not know how	12.90%	4
No license/suspended/legal	9.68%	3
Cost of insurance/gas/repairs	16.13%	5
Disabled	12.90%	4
Other (please specify)	48.39%	15
TOTAL		31

HHWP Community Action Commission 2020 Community Needs Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	Don't have a vehicle	10/14/2020 3:57 PM
2	car needed	10/14/2020 3:49 PM
3	transporting wheel chair	10/14/2020 3:23 PM
4	N/A	10/14/2020 3:16 PM
5	Vehicle won't fit motor chair	10/14/2020 2:53 PM
6	not very often, take Wyandot Ride Services	10/14/2020 2:47 PM
7	N/A	10/14/2020 2:43 PM
8	I have car problems	10/14/2020 1:12 PM
9	car accident	10/14/2020 12:26 PM
10	N/A	8/21/2020 8:24 AM
11	N/A	8/14/2020 8:37 AM
12	can't afford a car	8/7/2020 1:21 PM
13	no car	8/6/2020 4:56 PM
14	no car	8/6/2020 4:28 PM
15	I don't have a car	8/6/2020 4:23 PM

Q59 (Hardin and Putnam residents only) If there was a public transportation system with low fares that provided “shared-ride” service from your home to any destination in your county, with a 24-hour notice, would you use this service on a regular basis?

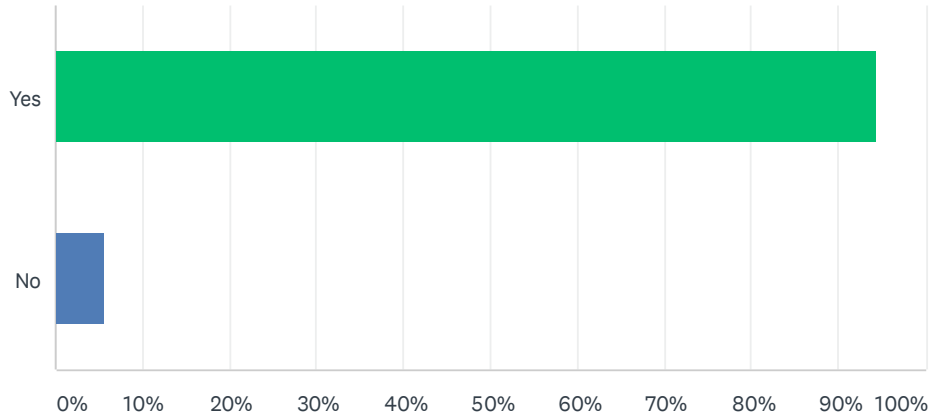
Answered: 52 Skipped: 76



ANSWER CHOICES	RESPONSES	
Yes	46.15%	24
No	53.85%	28
TOTAL		52

Q60 (Hancock residents only) Are you aware there is a public transportation service called H.A.T.S. (Hancock Area Transportation Service) available?

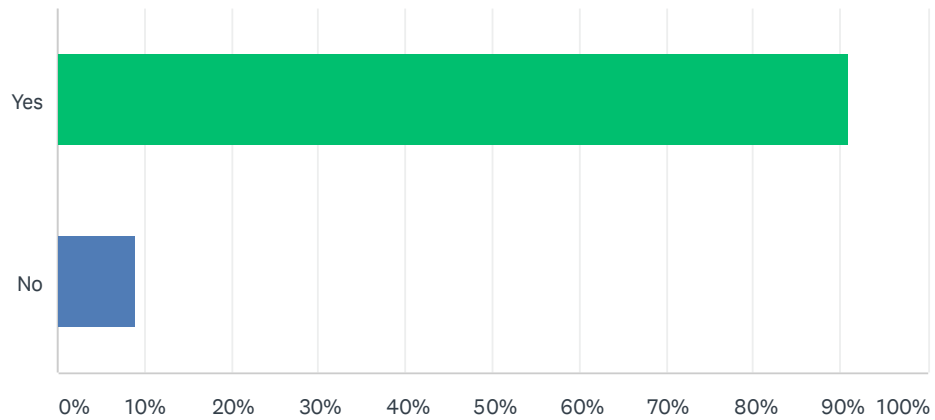
Answered: 53 Skipped: 75



ANSWER CHOICES	RESPONSES	
Yes	94.34%	50
No	5.66%	3
TOTAL		53

Q61 If you are aware of H.A.T.S., are you aware that it is open to all members of the public for any purpose?

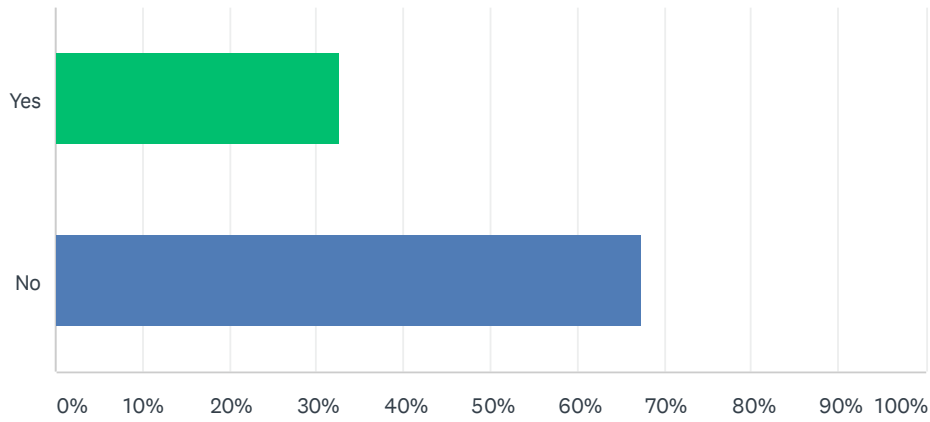
Answered: 55 Skipped: 73



ANSWER CHOICES	RESPONSES	
Yes	90.91%	50
No	9.09%	5
TOTAL		55

Q62 If yes to question 61, have you used H.A.T.S in the past year?

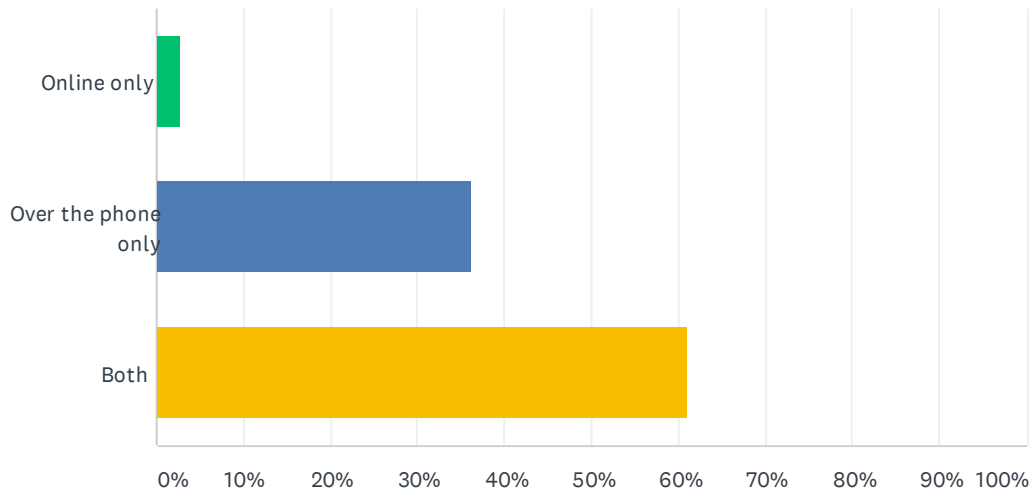
Answered: 52 Skipped: 76



ANSWER CHOICES	RESPONSES	
Yes	32.69%	17
No	67.31%	35
TOTAL		52

Q63 If you use H.A.T.S., would you be willing to book rides online, over the phone, or both?

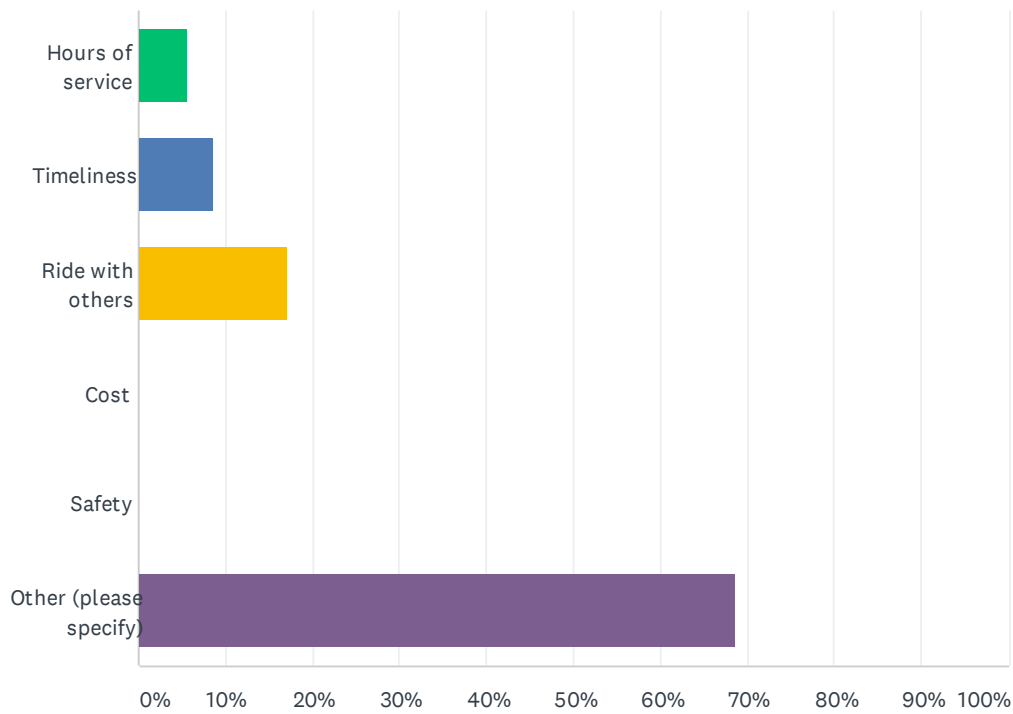
Answered: 36 Skipped: 92



ANSWER CHOICES	RESPONSES	
Online only	2.78%	1
Over the phone only	36.11%	13
Both	61.11%	22
Total Respondents: 36		

Q64 If you are aware of the H.A.T.S. service, but choose not to use it, why not?

Answered: 35 Skipped: 93



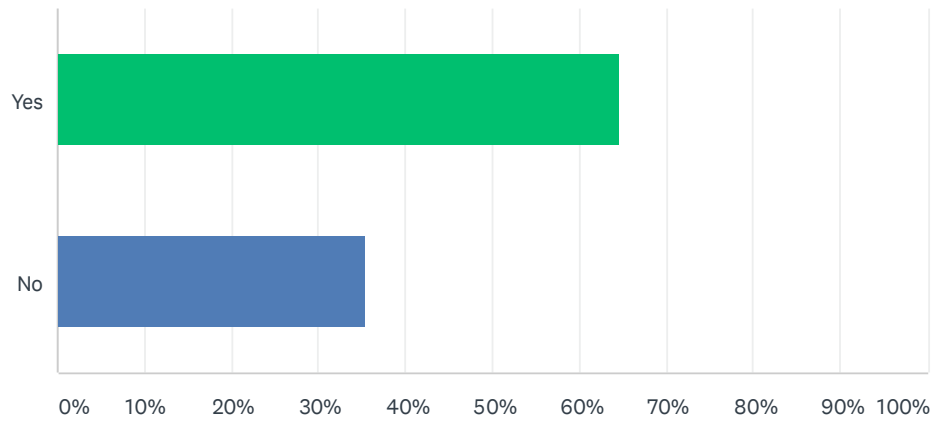
ANSWER CHOICES	RESPONSES	
Hours of service	5.71%	2
Timeliness	8.57%	3
Ride with others	17.14%	6
Cost	0.00%	0
Safety	0.00%	0
Other (please specify)	68.57%	24
TOTAL		35

HHWP Community Action Commission 2020 Community Needs Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	Have a car	10/14/2020 3:19 PM
2	no need to	10/14/2020 3:17 PM
3	Have my own car	10/14/2020 3:16 PM
4	Have a car	10/14/2020 3:14 PM
5	Have vehicle	10/14/2020 3:11 PM
6	not needed	10/14/2020 3:08 PM
7	Have my own car	10/14/2020 3:04 PM
8	Have my own car	10/14/2020 12:21 PM
9	Have a car	10/14/2020 11:54 AM
10	didn't know	9/29/2020 9:59 AM
11	own vehicle	8/31/2020 2:14 PM
12	I have my own car	8/7/2020 4:12 PM
13	Have my own car	8/7/2020 3:57 PM
14	not needed	8/7/2020 3:38 PM
15	own vehicle	8/7/2020 2:50 PM
16	Have a car	8/7/2020 2:23 PM
17	own my own vehicle	8/7/2020 1:36 PM
18	own car	8/7/2020 1:29 PM
19	have personal transportation	8/6/2020 2:52 PM
20	have transportation	8/5/2020 3:57 PM
21	have car & parents	7/23/2020 4:34 PM
22	have two cars	7/22/2020 3:29 PM
23	don't need to	7/22/2020 2:55 PM
24	Have my own car	7/10/2020 10:38 AM

Q65 Are you aware of H.A.T.S.' half price fare for elderly and disabled riders?

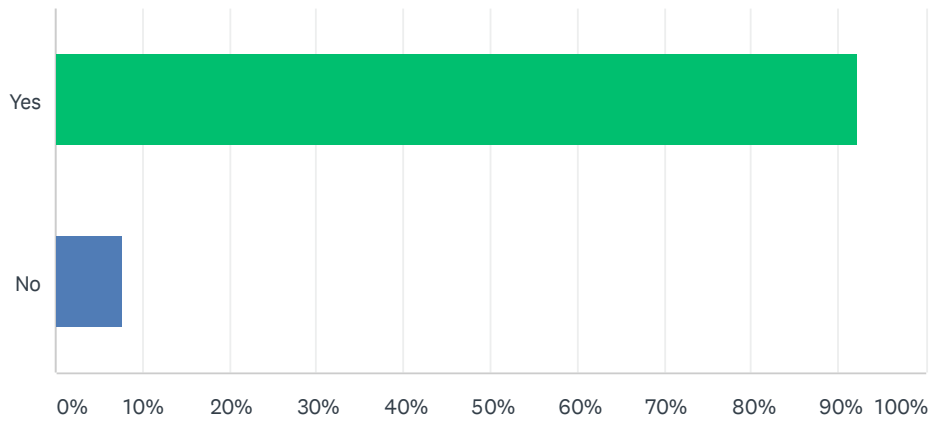
Answered: 51 Skipped: 77



ANSWER CHOICES	RESPONSES	
Yes	64.71%	33
No	35.29%	18
TOTAL		51

Q66 (Wyandot residents only) Are you aware there is a public transportation service Wyandot Ride Service available?

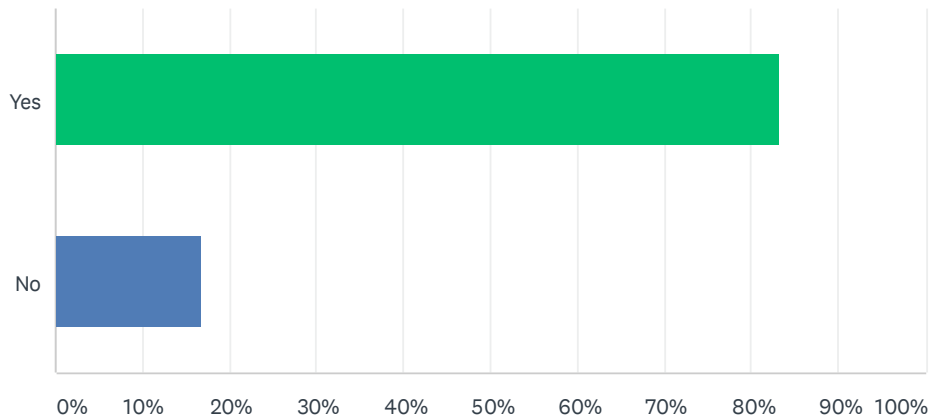
Answered: 13 Skipped: 115



ANSWER CHOICES	RESPONSES	
Yes	92.31%	12
No	7.69%	1
TOTAL		13

Q67 If you are aware of Wyandot Ride Service, are you aware that it is open to all members of the public for any purpose?

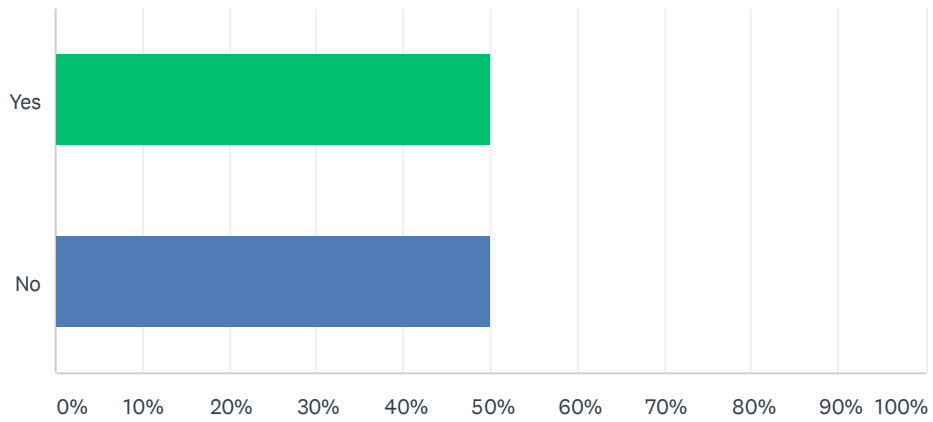
Answered: 12 Skipped: 116



ANSWER CHOICES	RESPONSES	
Yes	83.33%	10
No	16.67%	2
TOTAL		12

Q68 If yes to question 67, have you used Wyandot Ride Service in the past year?

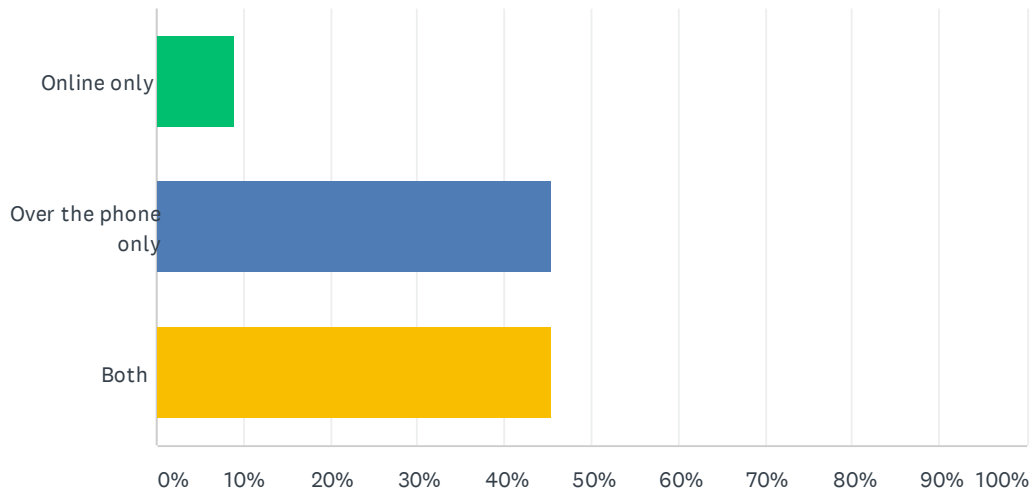
Answered: 10 Skipped: 118



ANSWER CHOICES	RESPONSES	
Yes	50.00%	5
No	50.00%	5
TOTAL		10

Q69 If you use Wyandot Ride Service, would you be willing to book rides online, over the phone, or both?

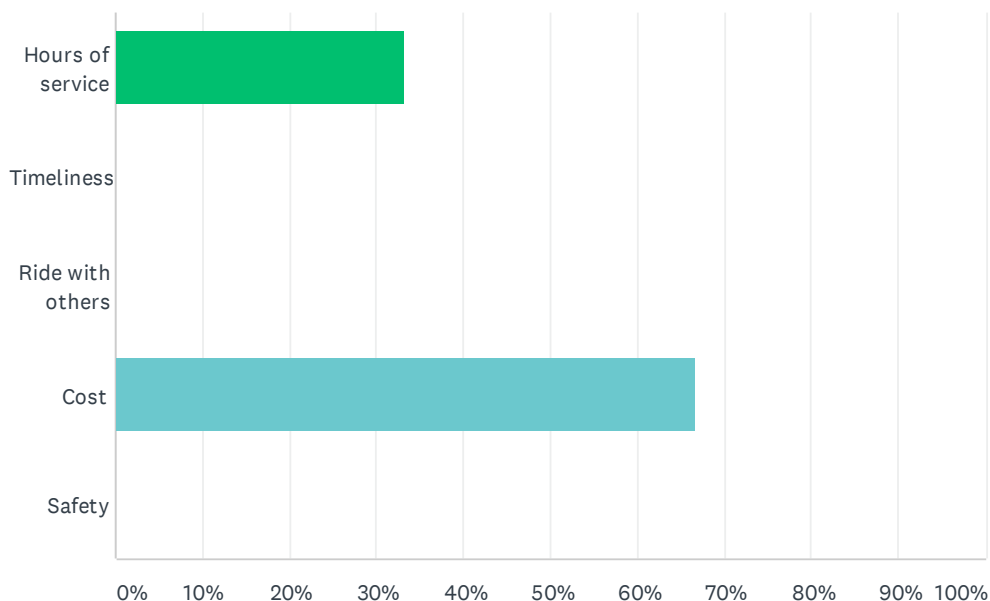
Answered: 11 Skipped: 117



ANSWER CHOICES	RESPONSES	
Online only	9.09%	1
Over the phone only	45.45%	5
Both	45.45%	5
TOTAL		11

Q70 If you are aware of the Wyandot Ride Service, but choose not to use it, why not?

Answered: 3 Skipped: 125

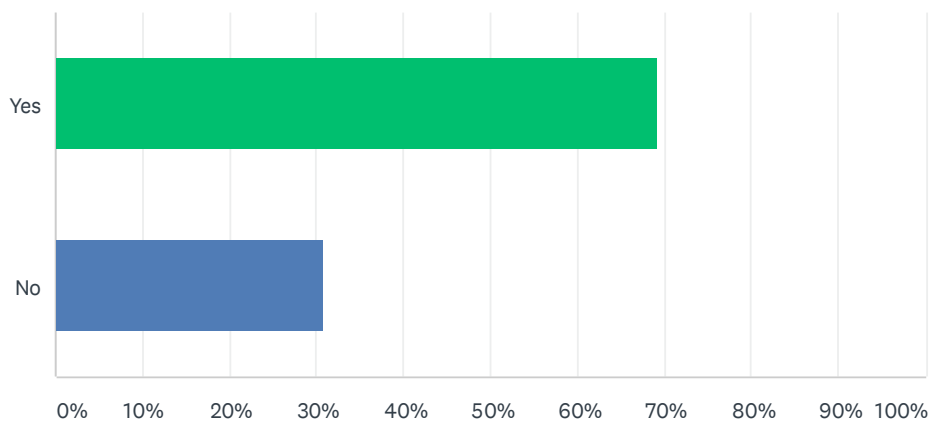


ANSWER CHOICES	RESPONSES
Hours of service	33.33% 1
Timeliness	0.00% 0
Ride with others	0.00% 0
Cost	66.67% 2
Safety	0.00% 0
Total Respondents: 3	

#	OTHER (PLEASE SPECIFY)	DATE
1	Just want Council on Ageing	10/14/2020 3:23 PM
2	not needed	10/14/2020 3:08 PM

Q71 Are you aware of Wyandot Ride Service's half price fare for elderly and disabled riders?

Answered: 13 Skipped: 115



ANSWER CHOICES	RESPONSES	
Yes	69.23%	9
No	30.77%	4
TOTAL		13

Q72 How many members of your household have a physical or mental disability?

Answered: 110 Skipped: 18

ANSWER CHOICES	RESPONSES	
Total	100.00%	110
Of those, how many are under 5 years old?	45.45%	50

HHWP Community Action Commission 2020 Community Needs Survey

#	TOTAL	DATE
1	1	10/14/2020 4:12 PM
2	0	10/14/2020 4:10 PM
3	1	10/14/2020 4:08 PM
4	1	10/14/2020 4:07 PM
5	0	10/14/2020 4:02 PM
6	1	10/14/2020 3:57 PM
7	1	10/14/2020 3:54 PM
8	0	10/14/2020 3:53 PM
9	0	10/14/2020 3:49 PM
10	0	10/14/2020 3:47 PM
11	0	10/14/2020 3:44 PM
12	0	10/14/2020 3:43 PM
13	0	10/14/2020 3:41 PM
14	0	10/14/2020 3:36 PM
15	1	10/14/2020 3:34 PM
16	1	10/14/2020 3:30 PM
17	0	10/14/2020 3:28 PM
18	0	10/14/2020 3:26 PM
19	2	10/14/2020 3:24 PM
20	0	10/14/2020 3:20 PM
21	1	10/14/2020 3:19 PM
22	0	10/14/2020 3:17 PM
23	2	10/14/2020 3:16 PM
24	0	10/14/2020 3:14 PM
25	0	10/14/2020 3:11 PM
26	0	10/14/2020 3:08 PM
27	0	10/14/2020 3:04 PM
28	0	10/14/2020 3:02 PM
29	0	10/14/2020 3:00 PM
30	0	10/14/2020 2:58 PM
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32	1	10/14/2020 2:47 PM
33	0	10/14/2020 2:43 PM
34	1	10/14/2020 2:41 PM
35	0	10/14/2020 2:37 PM
36	0	10/14/2020 2:36 PM
37	0	10/14/2020 2:34 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	0	10/14/2020 2:29 PM
39	0	10/14/2020 2:28 PM
40	2	10/14/2020 2:27 PM
41	0	10/14/2020 2:26 PM
42	0	10/14/2020 1:17 PM
43	1	10/14/2020 1:12 PM
44	1	10/14/2020 1:04 PM
45	0	10/14/2020 12:58 PM
46	0	10/14/2020 12:52 PM
47	0	10/14/2020 12:49 PM
48	0	10/14/2020 12:47 PM
49	0	10/14/2020 12:45 PM
50	0	10/14/2020 12:40 PM
51	1	10/14/2020 12:36 PM
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54	0	10/14/2020 12:26 PM
55	0	10/14/2020 12:21 PM
56	1	10/14/2020 12:19 PM
57	0	10/14/2020 12:17 PM
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59	1	10/14/2020 12:05 PM
60	0	10/14/2020 11:55 AM
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62	1	9/29/2020 1:17 PM
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64	0	9/29/2020 10:02 AM
65	0	9/29/2020 9:49 AM
66	1	9/4/2020 2:59 PM
67	0	9/4/2020 2:50 PM
68	0	8/31/2020 4:12 PM
69	0	8/31/2020 4:07 PM
70	0	8/31/2020 3:03 PM
71	0	8/31/2020 2:31 PM
72	0	8/31/2020 2:15 PM
73	0	8/31/2020 2:08 PM
74	0	8/21/2020 8:24 AM
75	0	8/14/2020 8:37 AM

HHWP Community Action Commission 2020 Community Needs Survey

76	3	8/13/2020 11:08 AM
77	1	8/7/2020 4:14 PM
78	1	8/7/2020 3:57 PM
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81	0	8/7/2020 2:51 PM
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83	0	8/7/2020 2:30 PM
84	0	8/7/2020 2:23 PM
85	1	8/7/2020 1:37 PM
86	0	8/7/2020 1:30 PM
87	2	8/7/2020 1:24 PM
88	0	8/7/2020 1:05 PM
89	0	8/6/2020 4:57 PM
90	0	8/6/2020 4:29 PM
91	1	8/6/2020 4:24 PM
92	1	8/6/2020 4:09 PM
93	0	8/6/2020 3:54 PM
94	0	8/6/2020 3:42 PM
95	1	8/6/2020 3:22 PM
96	0	8/6/2020 2:53 PM
97	0	8/5/2020 3:58 PM
98	1	8/4/2020 1:11 PM
99	0	8/4/2020 1:03 PM
100	0	7/23/2020 4:53 PM
101	0	7/23/2020 4:36 PM
102	0	7/23/2020 4:24 PM
103	1	7/22/2020 3:31 PM
104	0	7/22/2020 2:56 PM
105	1	7/22/2020 2:39 PM
106	0	7/22/2020 2:30 PM
107	1	7/22/2020 1:17 PM
108	0	7/22/2020 12:38 PM
109	5	7/10/2020 10:50 AM
110	1	7/10/2020 10:27 AM

HHWP Community Action Commission 2020 Community Needs Survey

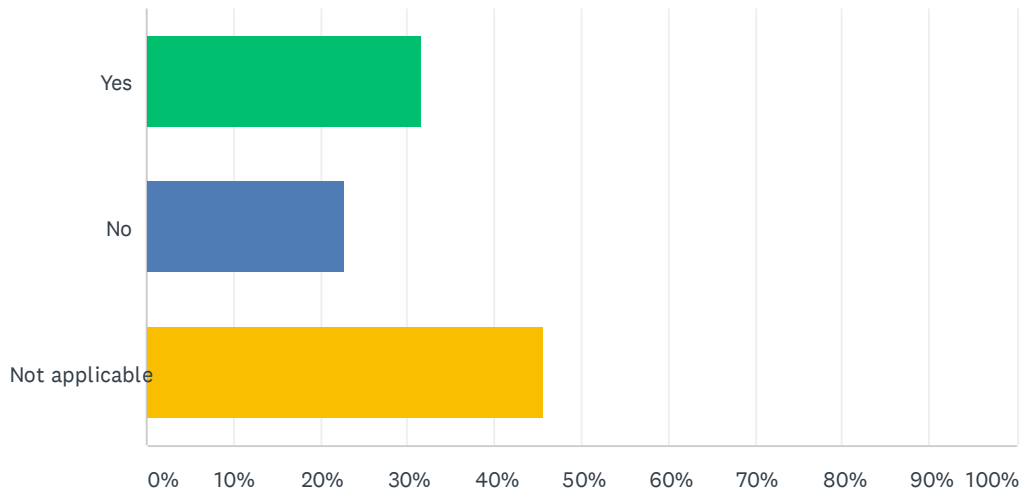
#	OF THOSE, HOW MANY ARE UNDER 5 YEARS OLD?	DATE
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3	0	10/14/2020 3:54 PM
4	0	10/14/2020 3:53 PM
5	0	10/14/2020 3:44 PM
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8	0	10/14/2020 3:36 PM
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10	0	10/14/2020 3:30 PM
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13	0	10/14/2020 3:24 PM
14	0	10/14/2020 3:16 PM
15	0	10/14/2020 3:02 PM
16	0	10/14/2020 2:53 PM
17	0	10/14/2020 2:43 PM
18	0	10/14/2020 2:36 PM
19	0	10/14/2020 2:28 PM
20	1	10/14/2020 2:27 PM
21	0	10/14/2020 1:12 PM
22	0	10/14/2020 1:04 PM
23	0	10/14/2020 12:49 PM
24	0	10/14/2020 12:36 PM
25	0	10/14/2020 12:19 PM
26	0	10/14/2020 12:05 PM
27	0	10/14/2020 11:54 AM
28	0	9/29/2020 9:49 AM
29	0	8/31/2020 4:12 PM
30	0	8/31/2020 3:03 PM
31	0	8/31/2020 2:15 PM
32	0	8/31/2020 2:08 PM
33	0	8/21/2020 8:24 AM
34	0	8/14/2020 8:37 AM
35	0	8/13/2020 11:08 AM
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37	1	8/7/2020 3:57 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	0	8/7/2020 3:31 PM
39	0	8/7/2020 2:51 PM
40	0	8/7/2020 2:30 PM
41	1	8/7/2020 1:37 PM
42	0	8/7/2020 1:24 PM
43	0	8/6/2020 4:09 PM
44	0	8/6/2020 3:22 PM
45	1	7/22/2020 3:31 PM
46	0	7/22/2020 2:56 PM
47	1	7/22/2020 2:39 PM
48	1	7/22/2020 1:17 PM
49	0	7/22/2020 12:38 PM
50	0	7/10/2020 10:50 AM

Q73 If members of your household have a disability, are they receiving any type of services related to that disability?

Answered: 92 Skipped: 36



ANSWER CHOICES	RESPONSES	
Yes	31.52%	29
No	22.83%	21
Not applicable	45.65%	42
TOTAL		92

Q74 How many members of your household identify as:

Answered: 109 Skipped: 19

ANSWER CHOICES	RESPONSES	
Hispanic/Latino	12.84%	14
Non-Hispanic/Latino	5.50%	6
Black	3.67%	4
White	88.99%	97
Native American	1.83%	2
Asian	1.83%	2
Bi-racial/multi-racial	11.93%	13
Other (please specify)	0.00%	0

#	HISPANIC/LATINO	DATE
1	5	10/14/2020 3:17 PM
2	7	10/14/2020 2:34 PM
3	1	10/14/2020 2:26 PM
4	6	10/14/2020 12:47 PM
5	1	10/14/2020 12:45 PM
6	6	10/14/2020 12:40 PM
7	3	10/14/2020 12:33 PM
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10	2	8/7/2020 1:24 PM
11	5	8/4/2020 1:03 PM
12	1	7/22/2020 3:07 PM
13	2	7/22/2020 1:17 PM
14	0	7/22/2020 12:38 PM

#	NON-HISPANIC/LATINO	DATE
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5	1	7/22/2020 3:07 PM
6	0	7/22/2020 12:38 PM

HHWP Community Action Commission 2020 Community Needs Survey

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3	2	8/4/2020 1:11 PM
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HHWP Community Action Commission 2020 Community Needs Survey

#	WHITE	DATE
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5	1	10/14/2020 4:02 PM
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14	2	10/14/2020 3:36 PM
15	6	10/14/2020 3:34 PM
16	4	10/14/2020 3:30 PM
17	3	10/14/2020 3:28 PM
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19	2	10/14/2020 3:24 PM
20	6	10/14/2020 3:19 PM
21	1	10/14/2020 3:17 PM
22	6	10/14/2020 3:16 PM
23	4	10/14/2020 3:14 PM
24	2	10/14/2020 3:11 PM
25	1	10/14/2020 3:08 PM
26	3	10/14/2020 3:04 PM
27	3	10/14/2020 3:02 PM
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29	7	10/14/2020 2:37 PM
30	1	10/14/2020 2:36 PM
31	1	10/14/2020 2:31 PM
32	4	10/14/2020 2:29 PM
33	6	10/14/2020 2:28 PM
34	5	10/14/2020 2:27 PM
35	5	10/14/2020 2:26 PM
36	6	10/14/2020 1:17 PM
37	1	10/14/2020 1:12 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	1	10/14/2020 1:04 PM
39	2	10/14/2020 12:58 PM
40	1	10/14/2020 12:52 PM
41	2	10/14/2020 12:49 PM
42	3	10/14/2020 12:45 PM
43	2	10/14/2020 12:36 PM
44	1	10/14/2020 12:26 PM
45	1	10/14/2020 12:21 PM
46	1	10/14/2020 12:19 PM
47	1	10/14/2020 12:17 PM
48	2	10/14/2020 12:11 PM
49	1	10/14/2020 12:05 PM
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51	4	10/14/2020 11:54 AM
52	1	9/29/2020 1:17 PM
53	1	9/29/2020 12:52 PM
54	1	9/29/2020 10:02 AM
55	1	9/29/2020 9:49 AM
56	1	9/4/2020 2:59 PM
57	3	9/4/2020 2:50 PM
58	3	8/31/2020 4:12 PM
59	4	8/31/2020 4:07 PM
60	3	8/31/2020 3:03 PM
61	5	8/31/2020 2:31 PM
62	4	8/31/2020 2:15 PM
63	3	8/31/2020 2:08 PM
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66	3	8/13/2020 11:08 AM
67	7	8/7/2020 4:14 PM
68	4	8/7/2020 3:57 PM
69	3	8/7/2020 3:39 PM
70	3	8/7/2020 2:51 PM
71	4	8/7/2020 2:37 PM
72	4	8/7/2020 2:30 PM
73	6	8/7/2020 2:23 PM
74	2	8/7/2020 1:37 PM
75	5	8/7/2020 1:30 PM

HHWP Community Action Commission 2020 Community Needs Survey

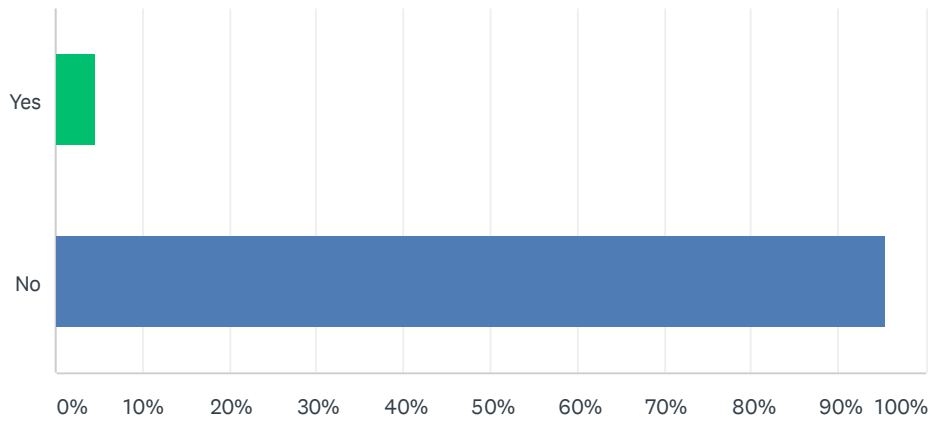
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81	2	8/6/2020 4:01 PM
82	1	8/6/2020 3:54 PM
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91	4	7/22/2020 2:56 PM
92	4	7/22/2020 2:39 PM
93	1	7/22/2020 2:30 PM
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95	7	7/22/2020 12:38 PM
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97	1	7/10/2020 10:40 AM
#	NATIVE AMERICAN	DATE
1	4	10/14/2020 3:49 PM
2	0	7/22/2020 12:38 PM
#	ASIAN	DATE
1	3	10/14/2020 12:28 PM
2	0	7/22/2020 12:38 PM

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#	BI-RACIAL/MULTI-RACIAL	DATE
1	4	10/14/2020 3:53 PM
2	1	10/14/2020 3:43 PM
3	3	10/14/2020 3:20 PM
4	2	10/14/2020 3:16 PM
5	2	10/14/2020 3:11 PM
6	3	10/14/2020 3:08 PM
7	1	10/14/2020 2:53 PM
8	1	10/14/2020 2:36 PM
9	1	10/14/2020 12:52 PM
10	2	10/14/2020 12:05 PM
11	2	8/7/2020 1:24 PM
12	1	8/6/2020 2:53 PM
13	0	7/22/2020 12:38 PM
#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q75 In the last two years, do you feel you have been discriminated against because of your race or disability?

Answered: 110 Skipped: 18

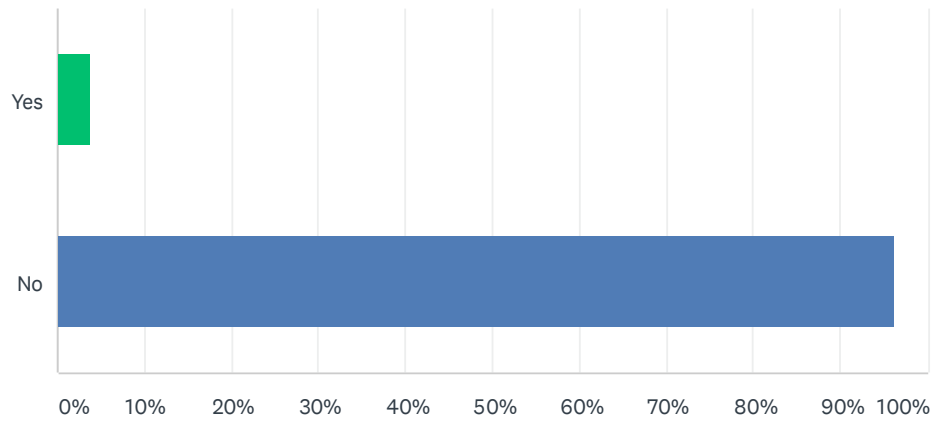


ANSWER CHOICES	RESPONSES
Yes	4.55% 5
No	95.45% 105
TOTAL	110

#	IF YES, BRIEFLY EXPLAIN THE SITUATION	DATE
1	online hate speech/bullying	10/14/2020 2:53 PM

Q76 In the past two years, have you been turned down for rental housing because you had children?

Answered: 109 Skipped: 19



ANSWER CHOICES	RESPONSES	
Yes	3.67%	4
No	96.33%	105
TOTAL		109

Q77 Please describe any problems you've had obtaining services from social service agencies and health providers in the last two years.

Answered: 38 Skipped: 90

HHWP Community Action Commission 2020 Community Needs Survey

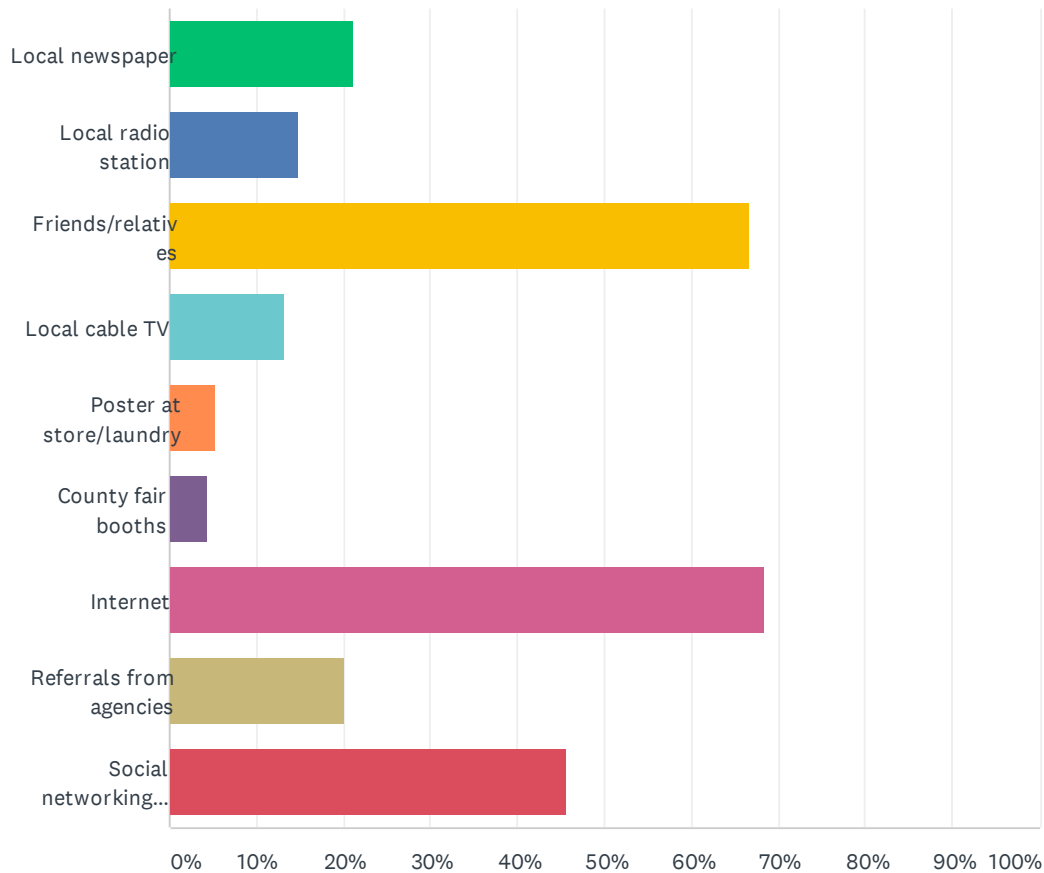
#	RESPONSES	DATE
1	None	10/14/2020 4:12 PM
2	None	10/14/2020 4:07 PM
3	None	10/14/2020 4:02 PM
4	N/A	10/14/2020 3:47 PM
5	N/A	10/14/2020 3:41 PM
6	None	10/14/2020 3:19 PM
7	None	10/14/2020 3:16 PM
8	N/A	10/14/2020 3:14 PM
9	None	10/14/2020 3:08 PM
10	None	10/14/2020 3:02 PM
11	Insurance running out (for coverage)	10/14/2020 2:53 PM
12	N/A	10/14/2020 2:43 PM
13	None	10/14/2020 2:34 PM
14	N/A	10/14/2020 2:31 PM
15	N/A	10/14/2020 1:17 PM
16	Yes	10/14/2020 12:45 PM
17	None	10/14/2020 12:36 PM
18	N/A	10/14/2020 12:33 PM
19	N/A	10/14/2020 12:26 PM
20	None	9/29/2020 12:52 PM
21	None	9/29/2020 9:49 AM
22	Am trying to find someone to help me with showers & small housekeeping jobs - but too expensive	9/4/2020 2:59 PM
23	None	8/31/2020 4:07 PM
24	None	8/31/2020 3:03 PM
25	Lack of response	8/31/2020 2:31 PM
26	N/A	8/21/2020 8:24 AM
27	N/A	8/14/2020 8:37 AM
28	N/A	8/7/2020 4:14 PM
29	N/A	8/7/2020 3:39 PM
30	N/A	8/7/2020 2:30 PM
31	none	8/7/2020 1:37 PM
32	None	8/6/2020 4:29 PM
33	Need help with a mobility scooter for in the home. I have reached out to the Family Center for two months and I received nothing from my doctor.	8/6/2020 4:24 PM
34	None	8/6/2020 3:42 PM
35	N/A	7/23/2020 4:36 PM
36	None	7/22/2020 3:31 PM

HHWP Community Action Commission 2020 Community Needs Survey

37	N/A	7/22/2020 2:56 PM
38	My grandson was abused from his mother boyfriend and I reported it to the police they didn't do anything about it. I called child services went to the office in Ottawa made a report went to Crime Victims in Ottawa and no one would do anything to help this little boy. I have no nice thing to say about our social service in Ottawa. (Shame on them for not helping this wonderful little boy)	7/22/2020 1:17 PM

Q78 Which of the following information sources do you normally use the most to find out about social service programs? (check all that apply)

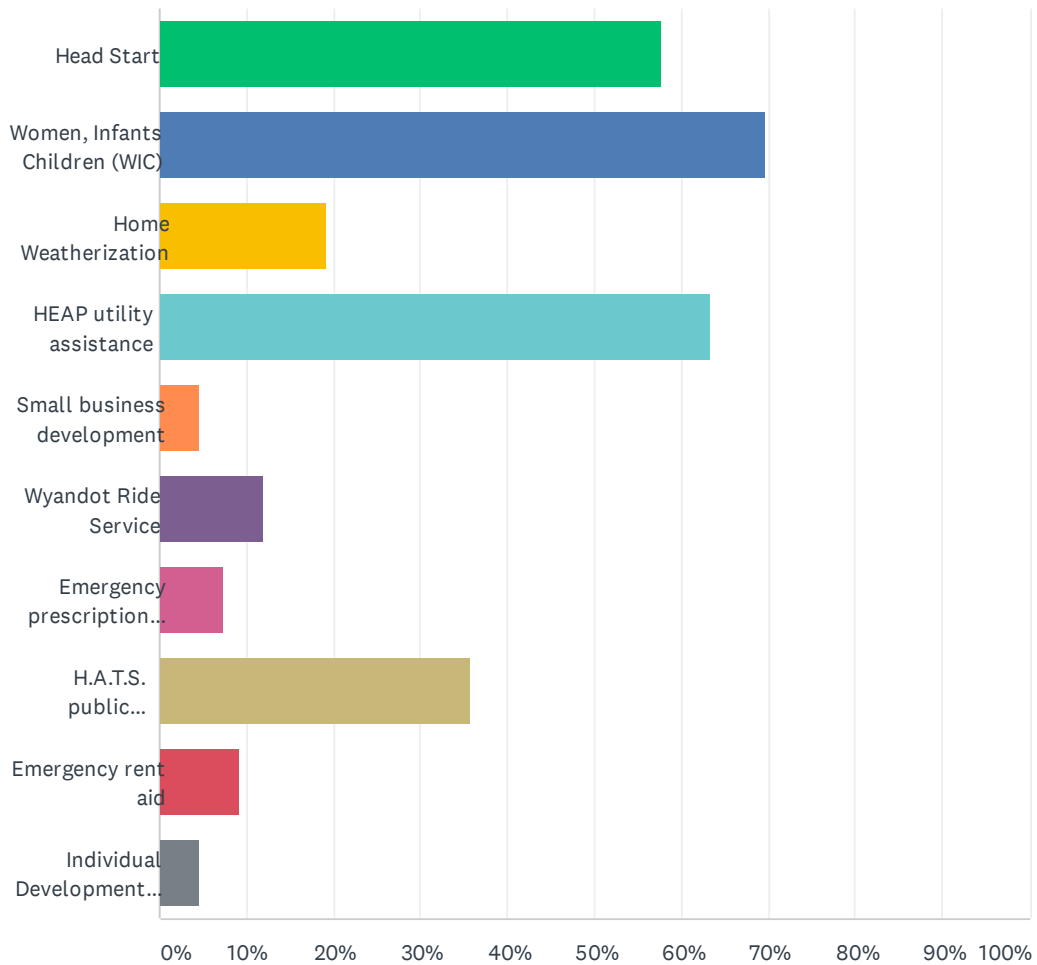
Answered: 114 Skipped: 14



ANSWER CHOICES	RESPONSES	
Local newspaper	21.05%	24
Local radio station	14.91%	17
Friends/relatives	66.67%	76
Local cable TV	13.16%	15
Poster at store/laundry	5.26%	6
County fair booths	4.39%	5
Internet	68.42%	78
Referrals from agencies	20.18%	23
Social networking (Facebook/Twitter)	45.61%	52
Total Respondents: 114		

Q79 Indicate which of the HHWP Community Action Commission's services you are familiar with (check all that apply):

Answered: 109 Skipped: 19

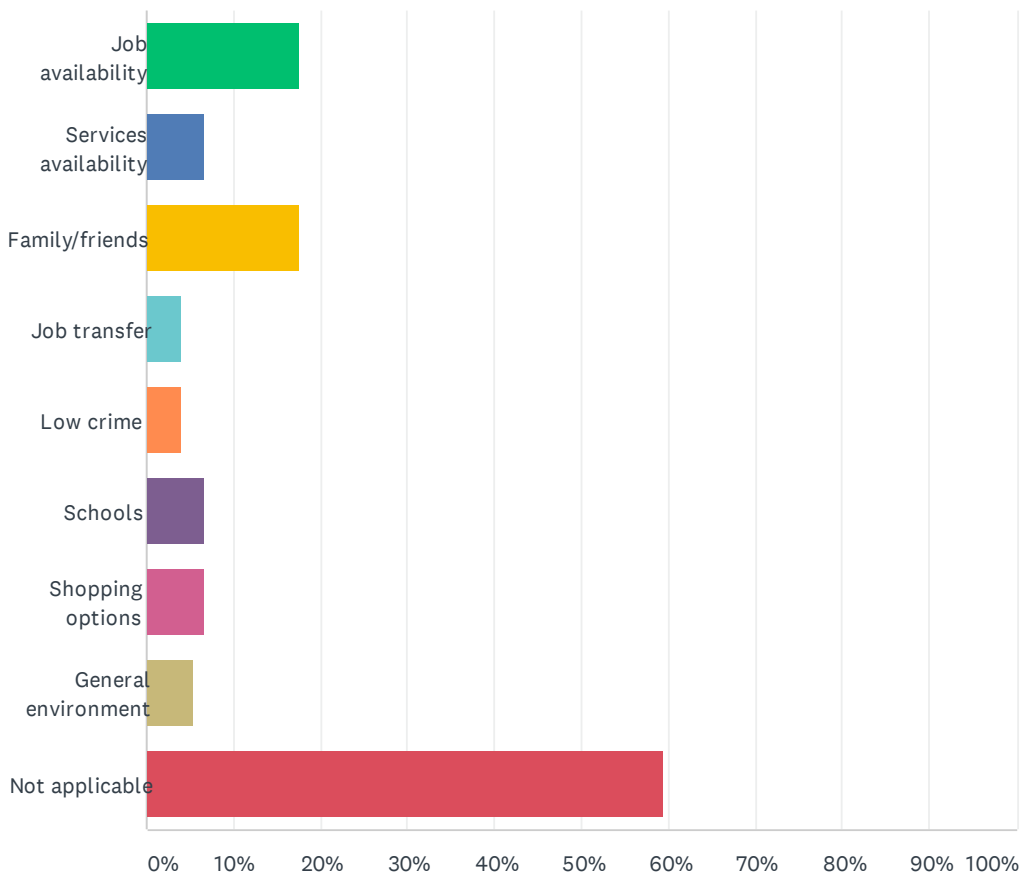


HHWP Community Action Commission 2020 Community Needs Survey

ANSWER CHOICES	RESPONSES	
Head Start	57.80%	63
Women, Infants Children (WIC)	69.72%	76
Home Weatherization	19.27%	21
HEAP utility assistance	63.30%	69
Small business development	4.59%	5
Wyandot Ride Service	11.93%	13
Emergency prescription aid	7.34%	8
H.A.T.S. public transportation	35.78%	39
Emergency rent aid	9.17%	10
Individual Development Accounts (IDA)	4.59%	5
Total Respondents: 109		

Q80 If you have moved to Findlay as an adult, what were the most important reasons?

Answered: 74 Skipped: 54



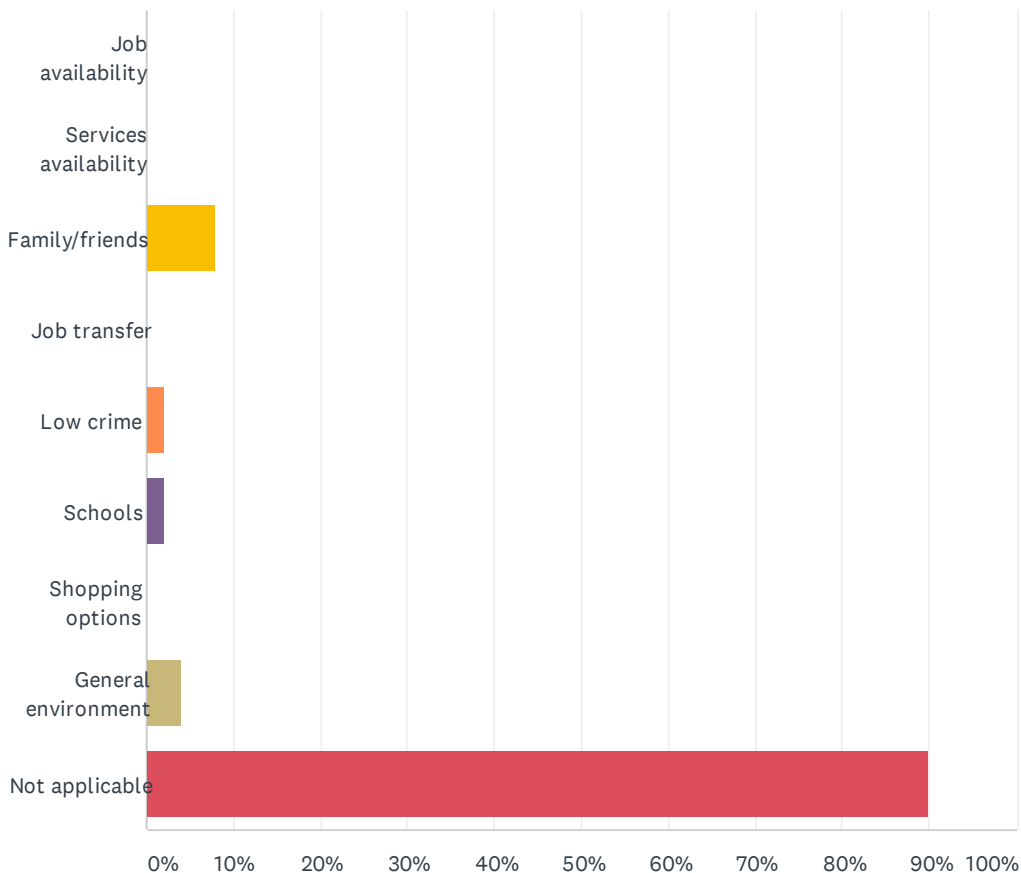
ANSWER CHOICES	RESPONSES	
Job availability	17.57%	13
Services availability	6.76%	5
Family/friends	17.57%	13
Job transfer	4.05%	3
Low crime	4.05%	3
Schools	6.76%	5
Shopping options	6.76%	5
General environment	5.41%	4
Not applicable	59.46%	44
Total Respondents: 74		

HHWP Community Action Commission 2020 Community Needs Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	Homeless - moved to Hope House	7/10/2020 10:40 AM

Q81 If you have moved to Upper Sandusky or Carey as an adult, what were the most important reasons?

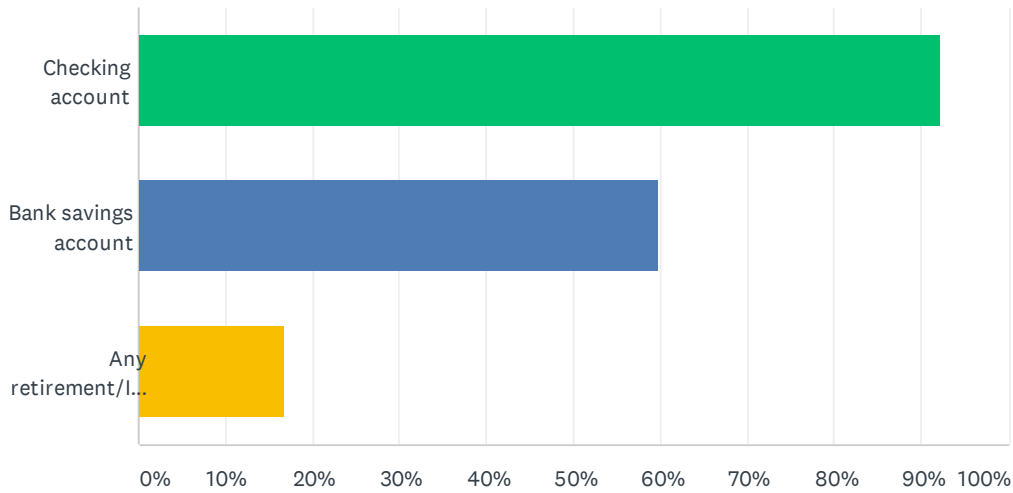
Answered: 50 Skipped: 78



ANSWER CHOICES	RESPONSES	
Job availability	0.00%	0
Services availability	0.00%	0
Family/friends	8.00%	4
Job transfer	0.00%	0
Low crime	2.00%	1
Schools	2.00%	1
Shopping options	0.00%	0
General environment	4.00%	2
Not applicable	90.00%	45
Total Respondents: 50		

Q82 Does anyone in your household have (check all that apply):

Answered: 102 Skipped: 26



ANSWER CHOICES	RESPONSES	
Checking account	92.16%	94
Bank savings account	59.80%	61
Any retirement/IRA accounts	16.67%	17
Total Respondents: 102		

Q83 What is the primary language spoken in your home?

Answered: 118 Skipped: 10

HHWP Community Action Commission 2020 Community Needs Survey

#	RESPONSES	DATE
1	English	10/14/2020 4:12 PM
2	English	10/14/2020 4:10 PM
3	prefer not to say	10/14/2020 4:08 PM
4	English	10/14/2020 4:07 PM
5	English	10/14/2020 4:03 PM
6	English	10/14/2020 4:02 PM
7	English	10/14/2020 4:00 PM
8	English	10/14/2020 3:57 PM
9	English	10/14/2020 3:54 PM
10	English	10/14/2020 3:53 PM
11	English	10/14/2020 3:49 PM
12	English	10/14/2020 3:47 PM
13	English	10/14/2020 3:44 PM
14	English	10/14/2020 3:43 PM
15	English	10/14/2020 3:41 PM
16	English	10/14/2020 3:36 PM
17	English	10/14/2020 3:34 PM
18	English	10/14/2020 3:30 PM
19	English	10/14/2020 3:28 PM
20	English	10/14/2020 3:26 PM
21	English	10/14/2020 3:24 PM
22	English	10/14/2020 3:20 PM
23	English	10/14/2020 3:19 PM
24	English	10/14/2020 3:17 PM
25	English	10/14/2020 3:16 PM
26	English	10/14/2020 3:14 PM
27	English	10/14/2020 3:11 PM
28	English	10/14/2020 3:08 PM
29	English	10/14/2020 3:04 PM
30	English	10/14/2020 3:02 PM
31	English	10/14/2020 3:00 PM
32	English	10/14/2020 2:58 PM
33	English	10/14/2020 2:55 PM
34	English	10/14/2020 2:53 PM
35	English	10/14/2020 2:47 PM
36	English	10/14/2020 2:43 PM
37	English	10/14/2020 2:41 PM

HHWP Community Action Commission 2020 Community Needs Survey

38	English	10/14/2020 2:37 PM
39	English	10/14/2020 2:36 PM
40	English	10/14/2020 2:34 PM
41	English	10/14/2020 2:31 PM
42	English	10/14/2020 2:29 PM
43	English	10/14/2020 2:28 PM
44	English	10/14/2020 2:27 PM
45	English	10/14/2020 2:26 PM
46	prefer not to say	10/14/2020 1:17 PM
47	English	10/14/2020 1:12 PM
48	English	10/14/2020 1:04 PM
49	English	10/14/2020 12:58 PM
50	American	10/14/2020 12:52 PM
51	English	10/14/2020 12:49 PM
52	English	10/14/2020 12:45 PM
53	Spanish/English	10/14/2020 12:40 PM
54	English	10/14/2020 12:36 PM
55	English	10/14/2020 12:33 PM
56	English	10/14/2020 12:28 PM
57	English	10/14/2020 12:26 PM
58	English	10/14/2020 12:21 PM
59	English	10/14/2020 12:19 PM
60	English	10/14/2020 12:17 PM
61	English	10/14/2020 12:11 PM
62	English	10/14/2020 12:05 PM
63	English	10/14/2020 11:55 AM
64	English	10/14/2020 11:54 AM
65	English	9/29/2020 1:17 PM
66	English	9/29/2020 12:52 PM
67	English	9/29/2020 10:02 AM
68	English	9/29/2020 9:49 AM
69	English	9/4/2020 2:59 PM
70	English	9/4/2020 2:50 PM
71	English	8/31/2020 4:12 PM
72	English	8/31/2020 4:07 PM
73	English	8/31/2020 3:03 PM
74	English	8/31/2020 2:31 PM
75	English	8/31/2020 2:15 PM

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76	English	8/31/2020 2:08 PM
77	English	8/21/2020 8:24 AM
78	English	8/14/2020 8:37 AM
79	English	8/13/2020 11:08 AM
80	English	8/7/2020 4:14 PM
81	English	8/7/2020 3:57 PM
82	English	8/7/2020 3:39 PM
83	English	8/7/2020 3:31 PM
84	English	8/7/2020 2:51 PM
85	English	8/7/2020 2:37 PM
86	English	8/7/2020 2:30 PM
87	English	8/7/2020 2:23 PM
88	English	8/7/2020 1:37 PM
89	English	8/7/2020 1:30 PM
90	English	8/7/2020 1:24 PM
91	English	8/7/2020 1:05 PM
92	English	8/6/2020 4:57 PM
93	English	8/6/2020 4:29 PM
94	English	8/6/2020 4:24 PM
95	English	8/6/2020 4:09 PM
96	English	8/6/2020 4:01 PM
97	English	8/6/2020 3:54 PM
98	English	8/6/2020 3:42 PM
99	English	8/6/2020 3:22 PM
100	English	8/6/2020 2:53 PM
101	English	8/5/2020 3:58 PM
102	English	8/4/2020 4:52 PM
103	English	8/4/2020 4:31 PM
104	English	8/4/2020 1:11 PM
105	English	8/4/2020 1:03 PM
106	English	7/23/2020 4:53 PM
107	English	7/23/2020 4:36 PM
108	English	7/23/2020 4:24 PM
109	English	7/22/2020 3:31 PM
110	English	7/22/2020 3:07 PM
111	English	7/22/2020 2:56 PM
112	English	7/22/2020 2:39 PM
113	English	7/22/2020 2:30 PM

HHWP Community Action Commission 2020 Community Needs Survey

114	English	7/22/2020 1:17 PM
115	English	7/22/2020 12:38 PM
116	English	7/10/2020 10:50 AM
117	English	7/10/2020 10:40 AM
118	English	7/10/2020 10:27 AM

APPENDIX C

Social Service Agency Survey Instrument

HHWP Agency Survey 2020

HHWP Community Action Commission 2020 Community Needs Assessment Social Service Agency Survey

The HHWP Community Action Commission is conducting its triennial Community Needs Assessment and would like your help in determining what programs and services we will offer in the coming years to help residents become self-sufficient.

This short survey will help us identify the problems and needs of the residents of our four-county service area, as seen by social service agencies. We are conducting other surveys of low-income families and we are collecting Census and other data for the final report, which should be done by early fall, 2020. Please give these questions some serious thought! Your assistance will be greatly appreciated.

If you have any questions about our Community Needs Assessment process, or would like a copy of the final report, please attach a note with this survey or contact Erin Rodabaugh Gallegos at 419-423-3755 ext. 900 or erodabaughgallegos@hhwpcac.com.

1. Agency Name

2. Service Area/County

3. Please identify any needs or problems encountered by low and moderate income families in our area for which adequate services do not exist.

4. Please describe any ways in which you think the Community Action Commission could, either by acting alone or in collaboration with other agencies, address the needs you have identified in the previous question.

5. Please describe any ways in which you feel the CAC could change or improve upon its existing programming to better address the needs of our residents.

6. List any other comments you feel may be helpful for this assessment process or to the CAC in trying to achieve our mission of enabling area residents to become economically self-sufficient.

APPENDIX D

Social Service Agency Survey Results

Q1 Agency Name

Answered: 30 Skipped: 0

#	RESPONSES	DATE
1	Findlay Hancock County Chamber of Commerce	8/17/2020 11:45 AM
2	National Alliance on Mental Illness (NAMI) Hancock County	8/14/2020 1:58 PM
3	Hardin Board of DD	8/14/2020 1:30 PM
4	Hardin County Board of Developmental Disabilities	8/14/2020 9:51 AM
5	Christian Clearing House	8/14/2020 8:42 AM
6	Health Partners of Western Ohio	8/14/2020 8:38 AM
7	Hancock County Job and Family Services	8/13/2020 4:00 PM
8	The Family Center	8/13/2020 3:37 PM
9	Owens Community College - Findlay Campus	8/13/2020 3:35 PM
10	Wyandot Memorial Hospital	8/13/2020 2:48 PM
11	Hancock County ADAMHS Board	8/13/2020 2:46 PM
12	Wyandot County Office of Economic Development	8/13/2020 2:32 PM
13	United Way of Putnam County	8/13/2020 2:27 PM
14	Findlay Hope House for the Homeless	8/11/2020 10:01 AM
15	city mission of findlay	8/10/2020 12:54 PM
16	Wyandot County Council on Aging	8/10/2020 11:26 AM
17	Commissioners	8/10/2020 10:41 AM
18	Hardin County Council on Aging, Inc.	8/10/2020 10:21 AM
19	Center for Civic Engagement	8/10/2020 9:06 AM
20	Cancer Patient Services	7/24/2020 10:39 AM
21	Putnam County Council on Aging	7/13/2020 2:18 PM
22	Hancock County Veterans Service Office	7/13/2020 12:15 PM
23	United Way of Hardin County	7/13/2020 8:45 AM
24	50 North	7/10/2020 10:55 AM
25	Health Services of Wyandot County	7/7/2020 9:32 AM
26	Open Door Resource Center	7/7/2020 8:11 AM
27	Wyandot County Public Health	7/6/2020 2:58 PM
28	CAC	7/6/2020 2:49 PM
29	Wyandot County Board of DD	7/6/2020 2:08 PM
30	Wyandot County Board of DD	7/6/2020 1:40 PM

Q2 Service Area/County

Answered: 30 Skipped: 0

#	RESPONSES	DATE
1	Hancock County	8/17/2020 11:45 AM
2	Hancock	8/14/2020 1:58 PM
3	Hardin County	8/14/2020 1:30 PM
4	Hardin	8/14/2020 9:51 AM
5	Hancock	8/14/2020 8:42 AM
6	Hardin	8/14/2020 8:38 AM
7	Hancock County	8/13/2020 4:00 PM
8	45840	8/13/2020 3:37 PM
9	Hancock County	8/13/2020 3:35 PM
10	Wyandot	8/13/2020 2:48 PM
11	Hancock County	8/13/2020 2:46 PM
12	Wyandot County	8/13/2020 2:32 PM
13	Putnam County	8/13/2020 2:27 PM
14	Hancock County	8/11/2020 10:01 AM
15	Hancock co & neighbor counties	8/10/2020 12:54 PM
16	Wyandot	8/10/2020 11:26 AM
17	Wyandot	8/10/2020 10:41 AM
18	Hardin County	8/10/2020 10:21 AM
19	Hancock County	8/10/2020 9:06 AM
20	Hancock County	7/24/2020 10:39 AM
21	Putnam County	7/13/2020 2:18 PM
22	Hancock	7/13/2020 12:15 PM
23	Hardin	7/13/2020 8:45 AM
24	Hancock	7/10/2020 10:55 AM
25	Wyandot County	7/7/2020 9:32 AM
26	Wyandot County	7/7/2020 8:11 AM
27	Wyandot County	7/6/2020 2:58 PM
28	hancock	7/6/2020 2:49 PM
29	Wyandot	7/6/2020 2:08 PM
30	Wyandot	7/6/2020 1:40 PM

Q3 Please identify any needs or problems encountered by low and moderate income families in our area for which adequate services do not exist.

Answered: 28 Skipped: 2

HHWP Agency Survey 2020

#	RESPONSES	DATE
1	Housing - Transportation	8/17/2020 11:45 AM
2	Dependable public transportation Resident and "Step-down" Housing for those living with a mental illness	8/14/2020 1:58 PM
3	Lack of transportation if the family does not have their own vehicle Psychiatric professionals especially for children No or poor access to internet especially outside of Kenton	8/14/2020 1:30 PM
4	Transportation, MH services for dually diagnosed individuals (MH&DD), employment opportunities,	8/14/2020 9:51 AM
5	A lack of housing rental assistance, and affordable housing Bed bugs are ongoing with no or little assistance available	8/14/2020 8:42 AM
6	Transportation	8/14/2020 8:38 AM
7	Low Income Housing Transportation Publicly Funded Daycare	8/13/2020 4:00 PM
8	Immediate or emergency situation help for when people find themselves homeless or hungry or without transportation. All of the services exist but sometimes people can't wait for HATS(family member ill or other reason they can't call ahead) or wait for the next CHOPIN food distribution.	8/13/2020 3:37 PM
9	Reliable public transportation after 9pm on weekdays and weekends.	8/13/2020 3:35 PM
10	We continue to have patients that cannot afford their medications and often the need is immediate (patients can't wait 3 to 4 weeks to find out if they qualify for assistance).	8/13/2020 2:48 PM
11	Low and moderate income families continue to struggle to find housing in Hancock County. The need for payees also still exists.	8/13/2020 2:46 PM
12	Rent assistance is a problem, especially if a head of household is laid off.	8/13/2020 2:27 PM
13	Affordable and available housing Car repair Childcare for children with special needs Purchasing a car Financial coaching service Additional supervised visit sites for parents visiting kids	8/11/2020 10:01 AM
14	\$ budgets saving debt reduction	8/10/2020 12:54 PM
15	Things like simple maintenance, we receive calls for mowing or yard work as well as just putting in a window AC unit for them. Changing light bulbs etc.	8/10/2020 11:26 AM
16	There continues to be a need for childcare in our community, especially in single-parent families and in families where both parents are employed. There are many cases when a parent's decision to accept employment hinges on the availability and the cost of child care. In addition, affordable health care is a big concern for young families or those who have part-time employment with no benefits. The health care options that are available are quite expensive and have high deductibles. Obviously, this is an issue that needs to be addressed on a national level, but nonetheless, it is a local concern.	8/10/2020 10:41 AM
17	Transportation after 4PM and weekends and nursing home transportation	8/10/2020 10:21 AM
18	Due to the COVID crisis, while these services currently exist, there will be a greater need: rental assistance, utility assistance, child care, food insecurity, and workforce upskill.	8/10/2020 9:06 AM
19	Transportation, I realize this program exists, but I feel it is not adequate for our clients. It has come a long way.	7/24/2020 10:39 AM
20	Adequate transportation outside daytime office hours (ie holidays, weekends) Housing repair assistance (new roofs, bathroom remodeling) Assistance with medical costs (prescriptions, eye glasses, hearing aids, etc.) Social isolation (especially since the pandemic) Ramps for wheelchairs	7/13/2020 2:18 PM
21	Affordable Housing Community transportation with flexibility or ease of use Mental health access - too long of a wait to get started	7/13/2020 12:15 PM
22	We feel that housing and transportation are problematic. People can not get same day service that they can afford when needed. Transportation affects everything due to the fact that one	7/10/2020 10:55 AM

HHWP Agency Survey 2020

needs to be able to get where they need to go to handle their business on a daily basis.
BEDBUG treatment-affordable

23	NA	7/7/2020 9:32 AM
24	The primary need that is not being adequately addressed is transitional housing for the homeless. We have no shelter in the county and our agency frequently runs into situations where the shelters in existing counties are full and/or not accepting new clients.	7/7/2020 8:11 AM
25	1. There is no local funding to "clean up" unsanitary properties to help disabled or older adults get rid of the trash on their property. 2. There is no incentive to encourage farmers markets in "food desert" areas such as Nevada, Wharton, Kirby, Marseilles. 3. There is no "Land Bank" to encourage people to buy depressed properties. Greg Moon would probably work with someone on that.	7/6/2020 2:58 PM
26	Transportation and housing	7/6/2020 2:49 PM
27	Availability of adequate housing for larger families with children or folks that would want to live with room mates.	7/6/2020 2:08 PM
28	Nearly always an inadequate supply of subsidized rental housing. evening/weekend transportation gaps still exist.	7/6/2020 1:40 PM

Q4 Please describe any ways in which you think the Community Action Commission could, either by acting alone or in collaboration with other agencies, address the needs you have identified in the previous question.

Answered: 24 Skipped: 6

HHWP Agency Survey 2020

#	RESPONSES	DATE
1	CAC is at the forefront of these, and other issues, and collaborates with other entities. Keep up the great work!	8/17/2020 11:45 AM
2	That's a wonderful question! NAMI HC would love to have a discussion on collaboration with CAC.	8/14/2020 1:58 PM
3	Transportation needs could possibly be supported through collaborative relationships with senior center and the transportation they may have available. Encouragement of LYFT or Uber drivers into the community. Psychiatric for children is a problem across the state. This would be a huge collaborative effort to improve. Look for grants or other ways to support county wide access to internet. This is one of the primary ways we communicate information. To not have access is a detriment to families.	8/14/2020 1:30 PM
4	Look at other rural counties' transportation programs. Henry County has an interesting program funded by many county programs, including DD.	8/14/2020 9:51 AM
5	Those working in low income jobs secure affordable housing, the rental costs are too high. Perhaps there is a possibility of a community grant. Although it is not the long-term solution, community help and grant dollars only go so far. A solution for bug infestations, perhaps paying landlords to spray (hire an exterminator)	8/14/2020 8:42 AM
6	Help get people transportation or assist with paying for transportation	8/14/2020 8:38 AM
7	I am fairly new to the community, so it is possible that HHWP is already working on these issues. I think that HCJFS should do a better job of reaching out to HHWP before answering this question.	8/13/2020 4:00 PM
8	Maybe a caseworker on an emergency line that can make contact with the other agencies in these situations/	8/13/2020 3:37 PM
9	Continue work with the Transportation Coalition through The Center for Civic Engagement	8/13/2020 3:35 PM
10	:) We would appreciate if CAC would start a payee service.	8/13/2020 2:46 PM
11	Continue to address public transportation needs.	8/13/2020 2:32 PM
12	? Assistance Fund.	8/13/2020 2:27 PM
13	IDA programs for purchasing reliable vehicles. Work force development efforts to help with car repairs related to need to get to and from work.	8/11/2020 10:01 AM
14	put together a team that specifically help with small handy man projects	8/10/2020 11:26 AM
15	A new daycare center is opening in Carey, so any programs that can support existing daycare or encourage establishment of new daycare facilities would be helpful. Young parents and part-time employees could use some education on their health care options, including access to health care insurance and strategies to reduce health care costs.	8/10/2020 10:41 AM
16	During these uncertain times, it will be critical that all of our social services work together to provide relief.	8/10/2020 9:06 AM
17	Transportation issues seems to be a common theme for our clients for various reasons, they live alone, they don't want to bother loved ones who are working, etc. I think collaborating with CPS or the cancer center to make sure the clients are able to get to their appointments would be a nice start.	7/24/2020 10:39 AM
18	More affordable housing, either alone or in conjunction with other community entities. Funds available for assisted transportation, so that people who need physical assistance have someone who has the proper training to handle physical assistance, e.g., getting them from home into the vehicle, "hands on" help.	7/10/2020 10:55 AM
19	NA	7/7/2020 9:32 AM
20	A committee needs to be formed to address this issue.	7/7/2020 8:11 AM
21	1. CAC could provide small grants, say \$100 for the home owner to purchase sanitary landfill pick up for at least a month or two to "clean up" property. 2. CAC could provide small grants, say \$100 for a farmer or a community member to set up and advertise farm markets in rural	7/6/2020 2:58 PM

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areas. 3. CAC might provide grants to potential property owners to encourage them to purchase depressed property and fix it up.

22	Working with the collaboratives to develop a vision and plan	7/6/2020 2:49 PM
23	Support families in finding stand alone homes with multiple bedrooms. Rental properties are hard to find in our area.	7/6/2020 2:08 PM
24	continue to expand your services in these areas	7/6/2020 1:40 PM

Q5 Please describe any ways in which you feel the CAC could change or improve upon its existing programming to better address the needs of our residents.

Answered: 21 Skipped: 9

HHWP Agency Survey 2020

#	RESPONSES	DATE
1	Immersing its staff in other agencies - visibility	8/17/2020 11:45 AM
2	I think your doing a wonderful job meeting the most pressing needs of our residents.	8/14/2020 1:58 PM
3	You do so many good things! Thank you. Is there a way to look at those on PIPP Plus and see if clients are falling behind on payments? Although it is the clients responsibility, perhaps intervention prior to a bill getting out of control may help.	8/14/2020 8:42 AM
4	I am fairly new to the community, so it is possible that HHWP is already working on these issues. I think that HCJFS should do a better job of reaching out to HHWP before answering this question.	8/13/2020 4:00 PM
5	A thing that get asked about fairly frequently is Adult Education, balancing a checkbook, preparing taxes and other adult life skills they feel weren't taught in school. I had the understanding that there use to be caseworkers that could help direct people to those life skills.	8/13/2020 3:37 PM
6	We are very happy to have Wyandot Rides transportation in place within our county but sometimes we find that patients can't give 24 hours notice for rides or that they need assistance with a ride outside of Wyandot County.	8/13/2020 2:48 PM
7	The software that is used by HATS has made a great improvement. Thank you.	8/13/2020 2:46 PM
8	CAC does a great job.	8/13/2020 2:27 PM
9	More marketing to inform community about same day services with HATS	8/11/2020 10:01 AM
10	Continued support of Wyandot Rides, which gives low to moderate income residents better options for transportation.	8/10/2020 10:41 AM
11	None	8/10/2020 10:21 AM
12	Continuing to educate the public about the services that are offered.	8/10/2020 9:06 AM
13	To start off with, dedicating one morning a week to drive local individuals to their appointments, then add more as needed. I understand that it takes a while for new programs to take off but i think our clients would be onboard with a trial run. Then potentially add out of town trips to other cancer centers.	7/24/2020 10:39 AM
14	I would like to see more in-depth classes/programs to help with budgeting and making use of the resources that are available.	7/13/2020 2:18 PM
15	Provide at least one "route" with one of the vans to key locations around town with a posted schedule.	7/13/2020 12:15 PM
16	Very much appreciate current services provided, more focus on the above.	7/10/2020 10:55 AM
17	Assisting people more (face to face or over the phone) in completing the forms that are needed for various programs such as HEAP.	7/7/2020 9:32 AM
18	Participating in farmers market incentives and in real estate clean up and purchase incentives of depressed property would help the smaller communities in Wyandot County.	7/6/2020 2:58 PM
19	Continue what is being done	7/6/2020 2:49 PM
20	Assess current homes frequently for air quality, mold, mildew, and other environmental allergens that may put people's health at risk.	7/6/2020 2:08 PM
21	None noted at this time.	7/6/2020 1:40 PM

Q6 List any other comments you feel may be helpful for this assessment process or to the CAC in trying to achieve our mission of enabling area residents to become economically self-sufficient.

Answered: 15 Skipped: 15

#	RESPONSES	DATE
1	N/A	8/14/2020 1:58 PM
2	We are blessed to live in such a caring community and to have the programs CAC provides. Unfortunately I do not believe we will see an end anytime soon, but with the current economic situations we are facing we are certain to see things escalate as the economy continues to decline. Thank you for working to find as many programs available to bring into our community.	8/14/2020 8:42 AM
3	I spent 18 years as part of Athens County JFS, ending my tenure there as Assistant Director. Athens County JFS had a strong relationship with HAPCAP (Hocking , Athens, Perry Community Action Program) and I would like to build that relationship here in Hancock County. I think that many of our services may overlap and I believe that we share the same goals.	8/13/2020 4:00 PM
4	I think there is no easy answers or we would have programs already for the troubled areas. Housing, Mental health/addiction and transportation are always in the conversation for FIndlay. We almost need to have all the service providers come together and form a collaboration to brainstorm high level ideas to combat those issues.	8/13/2020 3:37 PM
5	We appreciate all that HHWP does for the citizens of Wyandot County and we look forward to continuing to work together in the future!	8/13/2020 2:48 PM
6	We appreciate you being an active community partner.	8/13/2020 2:46 PM
7	I think CAC is doing a great job within the community. There are great programs that are unique to this agency and the community would not be as well off without them. Keep up the great work.	8/11/2020 10:01 AM
8	work with our guest on basic money classes and budgeting	8/10/2020 12:54 PM
9	I think the CAC does a great job with their programs. Transportation has been an ongoing issue with our clients for various reasons. However, the community is making a great strides with the listing of available transportation for the Hancock Area.	7/24/2020 10:39 AM
10	The issues noted above are long-term problems for residents of Putnam county. Funding simply does not exist at a level needed to provide services to all that are needing them.	7/13/2020 2:18 PM
11	We appreciate the staff and their helpfulness all the time, but especially during the Covid crisis we have been experiencing! The free transportation from HATS has been great to our population, as well, thank you!	7/10/2020 10:55 AM
12	Collaborate with Open Door Resource Center in having residents take financial/budgeting classes.	7/7/2020 9:32 AM
13	Talk with Greg Moon for his opinion too.	7/6/2020 2:58 PM
14	The more all of us are working together with a common, agreed upon vision and mission, we will be able accomplish more	7/6/2020 2:49 PM
15	Really appreciate the work HHWP CAC does here in Wyandot County. We're always pleased to partner with your organization. You are terrific to work with. Thank you!	7/6/2020 1:40 PM