

WYANDOT COUNTY, OHIO

# Coordinated Public Transit-Human Services Transportation Plan

2017-2022

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## Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Wyandot County, Ohio originally created in 2007; updated in 2013 and 2015. This plan has been rewritten in 2017 to reflect updated demographics, transportation provider information, needs, and goals. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Wyandot County, Ohio. Transportation provides access to jobs, education, healthcare, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources including

Wyandot County transportation stakeholders have faith in the existing network of transportation providers and support the concept of continuing to work together to improve mobility for older adults, individuals with disabilities and people with low incomes. Wyandot County residents and transportation stakeholders realize the need for transportation options for individuals who do not qualify for a specific government program because there is no public transportation available in Wyandot County. Transportation is available for the elderly and individuals with disabilities, as well as low income populations for certain purposes, but if an individual does not qualify under one of these funding sources there are few, if any, options. Below is a quick summary of the main human service transportation providers within Wyandot County:

Wyandot County Board of Developmental Disabilities/Angeline  
Wyandot County Council On Aging  
Wyandot County Skilled Nursing and Rehabilitation  
Center American Cancer Society  
Wyandot County Department of Job and Family Services  
Wyandot County Veterans Services  
Fairhaven Retirement Community  
Wyandot County EMS Ambulatory services  
HATS/Hancock Hardin Wyandot Putnam Community Action Commission

2. Identify and prioritize community transportation needs

Continued cooperation amongst stakeholders  
More awareness of transportation options for the general public, elected officials and influencers of public opinion

Need to sustain and expand services, vehicles and drivers for current transportation providers:

- More affordable on-demand transportation options;
- Rideshare options;
- Employment transportation for the population of people with developmental disabilities;
- Explore contract transportation service options and/or fixed route transportation;
- Centralized location to access transportation information on available community transportation options;
- Need for larger wheelchair accessible vans;
- Further distance transportation options (Columbus, Cleveland, Toledo, etc.);
- Transportation for those under the age of 60 with no disability;
- Evening and weekend transportation (social, recreational, meetings, church, etc.);
- Transportation for individuals who don't meet eligibility requirements of current transportation providers;
- More outreach to outlying areas of the county;
- Funding to support transportation services & coordination; and,
- Transportation Call Center.

3. Establish a clear plan for achieving shared goals

Many of the goals outlined in this plan coincide with the goals outlined in the previous plan update, but include updated goals and strategies for achieving progress. As a result of the information obtain in this update, the Hancock, Hardin, Wyandot and Putnam region will work together to achieve the following goals:

- Seek to continue cooperation and communication among transportation stakeholders;
- Increase knowledge of available transportation options among the general public and influencers of public opinion;
- Provide operational funding options and to support and expand accessible transportation options; and
- Continue to identify and fill gaps in transportation service and unmet needs.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;
- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public.

In order to ensure participation from the above groups the following stakeholder involvement activities were performed:

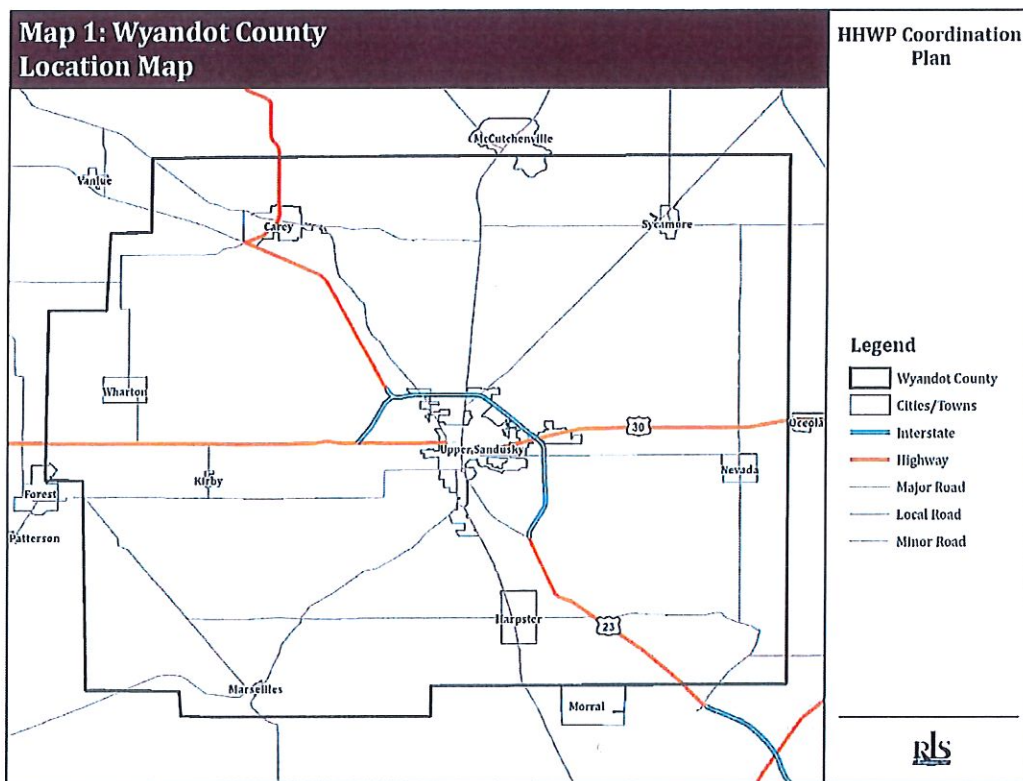
The following stakeholder involvement activities were performed:

- Public and stakeholder input was gathered using community surveys, employer surveys, and transportation provider/human service agency surveys. The survey was implemented as a web-based application and paper copies were also available. The following number of surveys were returned:
    - o 69 Community Surveys
    - o 3 Employer Surveys (The Wyandot County Office of Economic Development sent out employer surveys.)
    - o 13 Transportation Provider/Human Service Agency Surveys.
  - Three focus groups were held. The first focus group was held at Open Door Resource Center at 212 W. Wyandot Avenue, Upper Sandusky, Ohio. Six individuals attended. Two identified as an older adult. The majority were low-income.  
The second focus group was held at Riddlehaven Retirement Community, 900 Eulalia Avenue, Upper Sandusky, Ohio on August 29, 2017. 4 people attended. Two were 60 or older and one identified as disabled.  
The third focus group was at Wyandot County Board of DD/Angeline School & Industries, 11028 County Highway 44, Upper Sandusky, Ohio on September 11, 2017. 11 attended - 10 with developmental disabilities.
- A public meeting was held on September 8, 2017 at the Wyandot County Council on Aging at 127 S. Sandusky Avenue, Upper Sandusky, Ohio, where community members and transportation stakeholders were invited to attend. Below is a summary of the attendance: 6 individuals attended the public meeting and 2 people identified as older adults. This plan was developed and adopted by a planning committee, the Wyandot County Transportation Coalition. More information about the planning committee can be found in Appendix A.

# I. Geographic Area

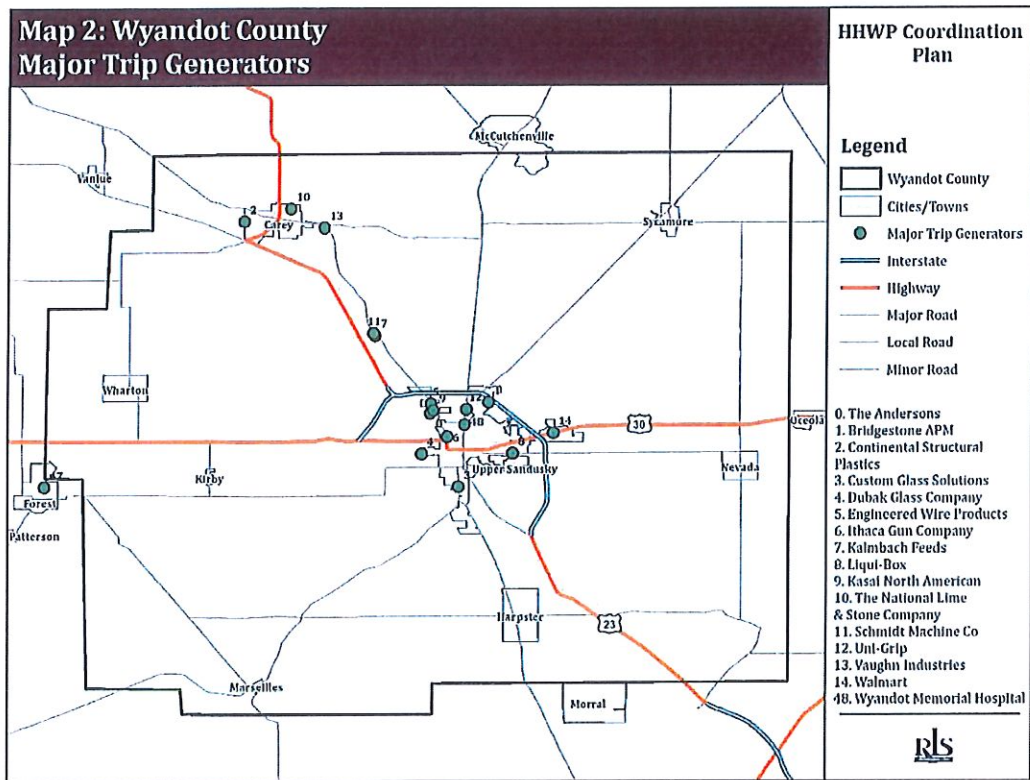
Wyandot County is located in north-central Ohio. The county seat is Upper Sandusky. The county has a total area of 408 square miles, of which 407 square miles is land and 0.7 square miles is water. Adjacent counties are Seneca (north), Crawford (east), Marion (south), Hardin (southwest), and Hancock (northwest). Map 1 illustrates the geographic area of Wyandot County, which is the entire area covered by this coordinated plan.

Map 1: Wyandot County Location Map



Map 2, below, illustrates the locations of the major trip generators in Wyandot County. A major trip generator is population destination within the county. Major trip generators include large employers, shopping areas, and hospitals or clinics.

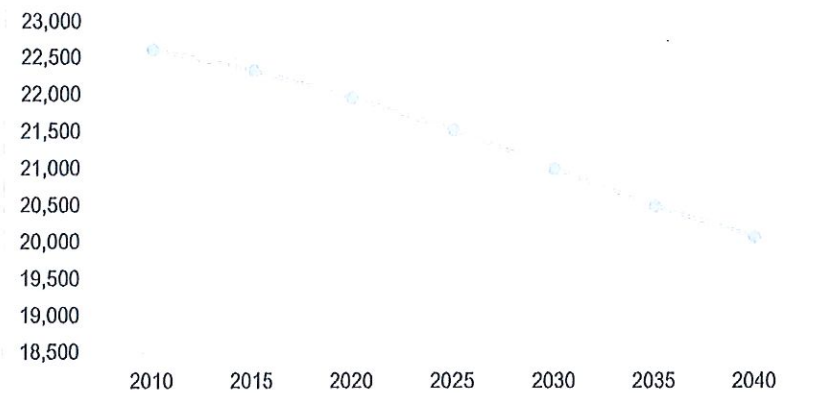
Map 2: Major Trip Generators in Wyandot County



## II. Population Demographics

Population demographics of the planning area are considered when developing coordinated transportation priorities because they help planners to understand potential demand for transportation as well as need. The following charts outline the demographic and Limited English Proficiency (LEP) characteristics of the county. The County's population is approximately 22,300 people. The population is projected to continue to decline at a consistent rate through the year 2040.

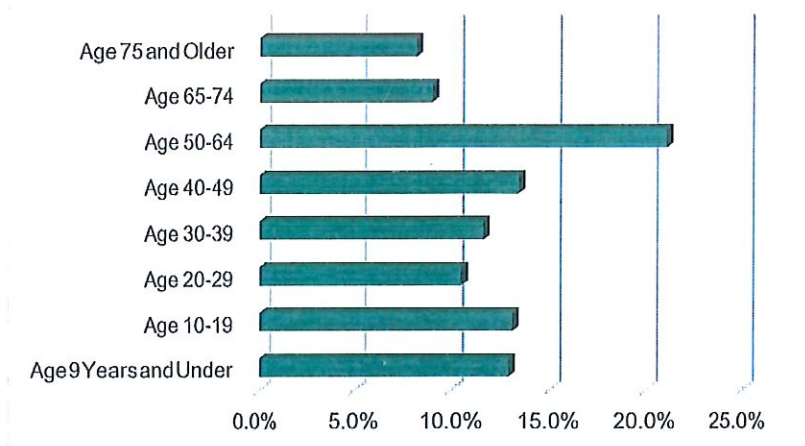
**Chart 1: Total Population Current and Projected for Five Years**



Source: Ohio Development Services Agency, 2013

Approximately, 17 percent of the total population of Wyandot County is age 65 or older (Chart 2). And, the age group between 50 and 64 makes up an additional 20 percent of the total population.

**Chart 2: Total Population by Age Group**

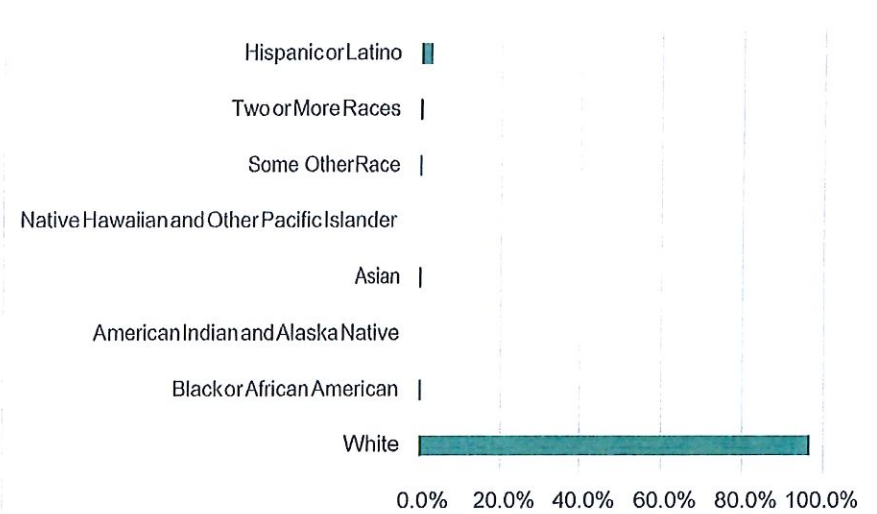


Source: American Community Survey, 2015



Approximately 97 percent of the Wyandot County population is White. The Hispanic or Latino race is the second most common race in the county.

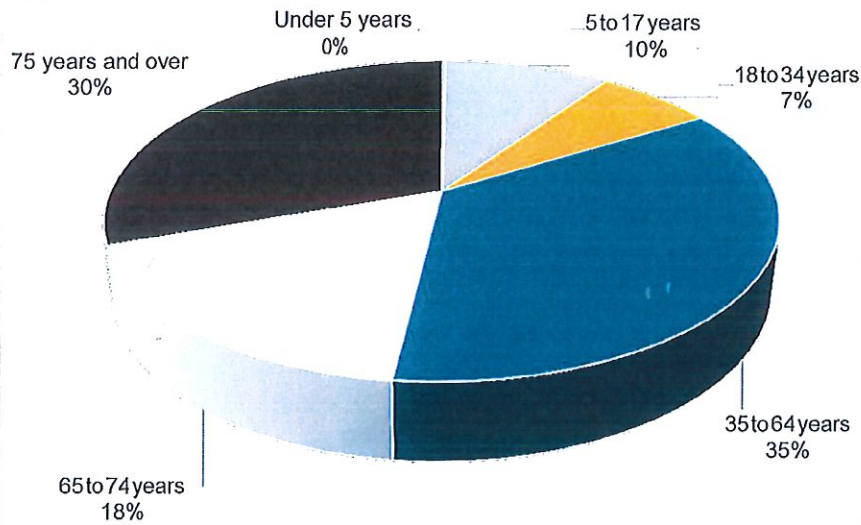
**Chart 3: Total Population by Race**



Source: American Community Survey, 2015

Approximately 48 percent of individuals reporting a disability are age 65 or older. Another 35 percent of the County's population with a disability are between the ages of 35 and 64.

**Chart 4: Number and percentage of people with disabilities**



Source: American Community Survey, 2015

Nearly 13 percent (1,190) of the households in Hancock County have incomes below the Federal poverty level. Wyandot ranks nearly the same as Hancock County in the percentage of households below poverty.

**Chart 5: Number and percentage of households with incomes below the poverty level**

Geography	Total Households	Households Below Poverty; Last 12 Months	Percent of Households Below Poverty
Hancock County	31083	3938	12.7%
Hardin County	11540	1858	16.1%
Putnam County	13049	721	5.5%
Wyandot County	9327	1190	12.8%

Source: American Community Survey, 2015

Approximately 12 percent of the total population in Wyandot County is below the poverty level. Wyandot County has the third highest poverty level in the four-county region.

**Chart 6: Number and percentage of individuals with incomes below the poverty level**

Geography	Total Population	Population Below Poverty	Percent of County Population that is Below Poverty
Hancock County	73,294	10,221	13.90%
Hardin County	29,402	5,491	18.70%
Putnam County	33,880	1,966	5.80%
Wyandot County	22,084	2,601	11.80%

Source: American Community Survey, 2015

Approximately one (1) percent of the population reported speaking English less than very well. Wyandot has the highest percentage in the region of individuals with limited English proficiency.

**Chart 7: Percent of population that speak English “Less than very well”**

Geography	County Population Age 5 and Over	Individuals with Limited English Proficiency	Percent of County Population with Limited English Proficiency
Hancock	70,843	460	0.6%
Hardin	29,773	107	0.4%
Putnam	31,839	162	0.5%
Wyandot	21,122	207	1.0%

Source: American Community Survey, 2015

### III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Wyandot County and across county lines.

The lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

#### Inventory of Transportation Providers

##### Organizations that Directly Operate, Administer, and/or Purchase Transportation

##### Wyandot County Board of Developmental Disabilities (Wyandot DD)/Angeline

Wyandot County Developmental Disabilities is a division of county government providing adult day programs, employment, job training and placement, and transportation services to Wyandot County citizens with intellectual/developmental disabilities. Wyandot DD/Angeline provides door-to-door human service agency fixed route transportation services to anywhere within Wyandot County, Monday through Friday from 7AM to 4PM. No fare is charged.

Transportation services are provided using agency -owned and operated vehicles, and also by mileage reimbursements to family and friends of individuals served. In 2016, the Wyandot County Board of Developmental Disabilities provided approximately 14,900 trips to clients of their day program and for community employment purposes. The total cost for transportation in 2016 was \$307,857. Wyandot DD/Angeline has 10 total vehicles - 9 which are wheelchair accessible. The vehicles include 3 school buses, 4 paratransit vans, 1 MVI and 1 MMV. Four of these vehicles were purchased through the Section 5310 funding program.

##### Wyandot County Skilled Nursing and Rehabilitation Center

The Wyandot County Skilled Nursing and Rehabilitation Center is housed under the Wyandot County government and provides health care, rehabilitation services, and recreation to agency patients and residents. The Skilled Nursing and Rehabilitation Center provides demand response door through door transportation services to their residents and patients from 7 AM to 3 PM, Monday through Friday. Transportation services are provided by both agency vehicles and staff dedicated to transportation, by using personal vehicles of agency staff, and by purchasing transportation from the local Council on Aging and Wyandot County EMS. Agency vehicles were purchased through the Section 5310 program. In 2016, nearly 2,800 trips were provided for medical appointments, social activities, community employment, and other trips. Total capital and operating expenses for 2016 were \$2,830.00. The Skilled Nursing and Rehabilitation Center has 2 vehicles which are wheelchair accessible for transporting residents.

#### Wyandot County Council on Aging, Inc.

The Wyandot County Council on Aging is a private, non-profit entity providing transportation and nutrition services to seniors 60 years and older in Wyandot County. The Council on Aging provides demand response door to door and door through door transportation services to Wyandot County seniors 60 and above, to disabled residents, and to residents under contract with a different program such as Wyandot Memorial Hospital or through the Department of Job and Family Services. Passengers are permitted to bring their own personal care attendants or escorts as needed. No fares are charged; but suggested donations are \$5 for in-town round trips, \$10 for in-county round trips, and \$20 for adjoining county round trips. This service runs from 7:30 AM to 5:00 PM Monday through Friday. Dialysis transportation is from 6:00 AM to 5:00PM on Monday through Friday, and 6:00 AM to 3:00 PM on Saturdays. The Council on Aging has 14 total vehicles of which 9 are wheelchair accessible.

In 2016, the Council on Aging provided 9,000 total trips for medical appointments, social activities, and other services for seniors. The program is funded by a levy, the United Way, state appropriations, passenger and other donations, and fundraising.

#### Wyandot County Department of Job and Family Services

The Wyandot County Department of Job and Family Services is part of the county government and provides social services, job training, healthcare, nutrition, income assistance, transportation, and referral services to Wyandot County residents. The Department of Job and Family Services provides demand response, curb to curb transportation. Transportation is provided for medical appointments and may be provided Monday thru Saturday. Transportation is provided by both agency owned vehicles and through contracts with other community agencies. Mileage reimbursement is available to clients and their families or friends providing medical transportation for them. Clients receiving transportation services must be on a Medicaid-eligible program. There is no cost to clients. Transportation services are currently contracted with Wyandot County Council on Aging and HHWP Community Action Commission. Agency provided NET transportation contracted expenditures for 2016 were \$81,665.60.

#### Upper Sandusky Exempted Village School District

The Upper Sandusky Exempted Village School District is under the jurisdiction of the elected school board and provides education and transportation services to school age children within the limits of the school district. The School district provides fixed route transportation with designated vehicles and transit staff.

#### Wyandot County Veterans Services

Wyandot County Veterans Services is housed under the Ohio Department of Veterans Services. The Wyandot County office provides transportation to veterans to any VA medical facility. Trips are often out of county to Ann Arbor, Dayton, and Cleveland can be provided all hours of the day - Monday through Friday. Wyandot County Veterans Services are supported by a portion of the county's property tax revenue. All transportation services are free to veterans. In 2016, Veterans Services spent approximately \$40,319.43 on transportation. Veterans Services utilizes five volunteer drivers using their own vehicles to provide the transportation. Veterans Services does not have any agency vehicles. Volunteers are reimbursed \$0.50 per mile, receive a flat \$20.00 fee, and receive a fuel adjustment which is calculated

based on distance traveled. None of the volunteer vehicles used can provide wheelchair accessible transportation. If this service is needed, Veterans Services contracts with the Wyandot County Council on Aging to provide these trips. The Council on Aging provides this even to veterans who are under sixty years of age. The Veterans Services often struggles to find volunteer drivers.

#### Fairhaven Retirement Community

Fairhaven Retirement Community is a private, non-profit skilled nursing home that provides residential living, assisted living, rehabilitation care, memory care, and long term care. Their services are available 24/7. They serve Wyandot County and surrounding counties. Fairhaven provides demand response door to door transportation for medical appointments for their clients and residents and also contracts outside services through Wyandot County Council on Aging. They utilize the Wyandot County EMS Ambulatory Service when deemed necessary for their bed bound patients. The agency provides personal care attendants or escorts for their clients, or they may bring their own personal care attendants or escorts. Agency vehicles were purchased utilizing endowment funds. Total capital and operating expenses for transit in 2016 were \$4,000. The Fairhaven facility has 4 vehicles - 4 are wheelchair accessible and 2 are used for medical transport.

#### Wyandot County EMS Ambulatory Service

Wyandot County EMS Ambulatory Service is a public non-profit organization that provides services strictly for medical emergencies and bedridden patients only. Medical transportation to area hospitals and medical facilities are provided to local nursing homes with bedridden patients as requested. Wyandot County EMS Ambulatory Services is a door to door demand response system covering Wyandot, Crawford, and Seneca Counties. Services available are based upon emergency guidelines and requests made by medical facilities.

#### The American Cancer Society

The American Cancer Society is a national non-profit agency whose goal is to eradicate cancer someday. Until then, they support those who suffer from cancer through several different programs. The Road to Recovery is a program which utilizes volunteer drivers to take patients to their cancer treatment and back home. They provide curb to curb and door to door transportation services on demand. Rides are provided by volunteers, so it is based on availability.

#### Hancock Area Transportation Services (HATS)

HATS is a program of the Hancock Hardin Wyandot Putnam Community Action Commission (HHWP CAC). HHWP Community Action Commission is a Section 5311 rural public transportation system for Hancock County. The HHWP CAC is a private non-profit and is designated grantee for HATS. As such, the CAC is responsible for general oversight and HATS handles day-to-day operations of the transportation program. HATS primarily provides low-cost, demand response transportation to anyone within Hancock County and for any purpose; however, HATS also provides contracted services in Wyandot County. HATS provides curb to curb, door to door, and door through door service to passengers. Passengers are permitted to bring their own personal care attendants or escorts at no cost. There are no service eligibility requirements for passengers.

### Comfort Keepers

Comfort Keepers is a private, for-profit business that provides home health care options for seniors to remain safely in their homes. Their service area is Putnam, Hancock, Wood, Wyandot, Crawford, and Seneca Counties. They provide companionship, home making and personal care services, grocery shopping, errands, bathing, dressing, incontinence care, and personal emergency response systems. As part of their business, Comfort Keepers offer rides to people that need to get from their homes to any appointments, grocery shopping, or errands per their cost schedule.

## Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 11 organizations provided information about their services.

### List of Transportation Service Providers

**Agency Name:** Wyandot County Department of Job and Family Services

**Transportation Service Type:** demand response, door to door (if provided by JFS); gas voucher reimbursement (friends/family)

**Other Services Provided:** child day care, education and training, housing, information and referral, job training, Medicaid, social services, transportation, food assistance, cash assistance, child support establishment and enforcement.

**Contact Information:** 419-294-4977

**Hours:** Monday – Friday, 8:00 AM to 4:00 PM

**Service Area:** Wyandot County

**Eligibility Requirements:** Medicaid eligible depending on program.

**Web-site:** <http://www.co.wyandot.oh.us/JFS/index.htm>

**Agency Name:** Fairhaven Retirement Community

**Transportation Service Type:** demand response door to door, contract community resources to provide transportation

**Other Services Provided:** housing, Medicaid, medical/dental, recreational social, rehabilitation, religious, residential care, social services, transportation.

**Contact Information:** 419-294-4973

**Hours:** 24/7

**Service Area:** Wyandot County/multiple counties

**Eligibility Requirements:** must meet level of care

**Web-site:** [www.fairhavencommunity.org](http://www.fairhavencommunity.org)

**Agency Name:** Wyandot Memorial Hospital

**Transportation Service Type:** information and referral about other community and public transportation resources

**Other Services Provided:** education and training, information and referral, medical and dental, rehabilitation, social services, medical and emergency medical.

**Contact Information:** 419-294-4991

**Hours:** 24/7

**Service Area:** rural communities of Wyandot and surrounding counties of Hardin, Marion, Seneca, Crawford, and Hancock

**Eligibility Requirements:** none

**Web-site:** [www.wyandotmemorial.org](http://www.wyandotmemorial.org)

**Agency Name:** Wyandot County Council on Aging

**Transportation Service Type:** demand response, door to door, charter services (group transportation for special events)

**Other Services Provided:** home delivered meals, recreational/social, transportation, house keeping

**Contact Information:** 419-294-5733

**Hours:** Monday – Friday, 8:00 AM to 4:00 PM  
**Service Area:** Wyandot County  
**Eligibility Requirements:** adult 60 or older  
**Web-site:** [www.wyandotseniors.com](http://www.wyandotseniors.com)

**Agency Name:** Open Door Resource Center  
**Transportation Service Type:** information and referral about other community and public transportation resources  
**Other Services Provided:** education and training, information and referral, social services  
**Contact Information:** 419-310-5165  
**Hours:** Mondays and Wednesdays, 10:00 AM – 12:30 PM and 3:00 PM – 6:00 PM, Tuesdays and Thursdays, 9:00 AM – 4:00 PM  
**Service Area:** Wyandot County  
**Eligibility Requirements:** none  
**Web-site:** [www.opendoorohio.org](http://www.opendoorohio.org)

**Agency Name:** Comfort Keepers  
**Transportation Service Type:** incidental/in conjunction with in-home care services  
**Other Services Provided:** home health care, transportation, in-home care services  
**Contact Information:** 419-443-1044  
**Hours:** Monday – Friday, 7:00 AM – 11:00 PM  
**Service Area:** rural northeast Ohio, Seneca, Wyandot, Crawford, Hancock and Wood Counties  
**Eligibility Requirements:** adult 60 or older  
**Web-site:** [www.tiffin-583.com/comfortkeepers.com](http://www.tiffin-583.com/comfortkeepers.com)

**Agency Name:** Wyandot County Family and Children First  
**Transportation Service Type:** reimbursement of mileage or auto expenses paid to employees, clients, families or friends, information and referral about other community and public transportation resources  
**Other Services Provided:** information and referral, social services, service coordination birth through 24 years  
**Contact Information:** 419-294-6438  
**Hours:** Monday – Friday, 8:00 AM – 4:00 PM  
**Service Area:** Wyandot County  
**Eligibility Requirements:** disability/youth  
**Web-site:** [www.wyandotfcfc.org](http://www.wyandotfcfc.org)

**Agency Name:** Wyandot County Board of Developmental Disabilities/Angeline  
**Transportation Service Type:** curb to curb to program services  
**Other Services Provided:** adult day programs, education and training, information and referral, recreational/social, social services, transportation, employment services  
**Contact Information:** 419-294-4488  
**Hours:** Monday – Friday, 7:00 AM – 4:00 PM  
**Service Area:** Wyandot County  
**Eligibility Requirements:** intellectual/developmental disabilities; onset, age  
**Web-site:** [www.angeline.com](http://www.angeline.com)



**Agency Name:** Wyandot County Veterans Services  
**Transportation Service Type:** demand response, door to door  
**Other Services Provided:** transportation, emergency financial assistance for veterans and their family  
**Contact Information:** 419-294-2045  
**Hours:** Monday – Friday, 8:00 AM – 4:00 PM  
**Service Area:** Wyandot County and all VA medical clinics and medical centers to include Ann Arbor, Dayton and Cleveland  
**Eligibility Requirements:** must be an honorably discharged veteran. Transportation only to VA medical appointments.  
**Web-site:** none

**Agency Name:** Court Appointed Special Advocates (CASA)  
**Transportation Service Type:** information and referral  
**Other Services Provided:** court appointed liaison services  
**Contact Information:** 419-209-1442  
**Hours:** hours based on demand  
**Service Area:** Sandusky, Seneca, and Wyandot Counties  
**Eligibility Requirements:** as ordered by judge  
**Web-site:** [www.casaofssw.org](http://www.casaofssw.org)

**Agency Name:** Wyandot County Skilled Nursing and Rehabilitation  
**Transportation Service Type:** demand response door to door  
**Other Services Provided:** education and training, information and referral, job training, Medicaid, medical/dental, recreational/social/ rehabilitation/ religious, social services, transportation  
**Contact Information:** 419-294-1714  
**Hours:** Monday – Friday, 7:00 AM to 3:00 PM  
**Service Area:** Wyandot and surrounding counties  
**Eligibility Requirements:** none  
**Web-site:** none

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
Wyandot County Department of Job and Family Services	No	Yes, Wyandot County Council on Aging and HHWP Community Action Commission via HATS	Public, Non-Profit	n/a	n/a	Y
Fairhaven Retirement Community	Yes	Yes, Wyandot County Council on Aging & Wyandot County EMS	Public, Non-Profit	n/a	n/a	Y
Wyandot County Memorial Hospital	No	Yes, Wyandot County Council on Aging	Private, Non-Profit	n/a	n/a	Y
Wyandot County Agency on Aging	Yes	No	Private, Non-Profit	9,000	n/a	N
Comfort Keepers	Yes	No	Private, For-Profit	n/a	n/a	Y
Wyandot County Board of Developmental Disabilities	Yes	No	Public, Non-Profit	n/a	n/a	Y
Wyandot County Veterans Commission	No	Yes, Wyandot County Council on Aging	Public, Non-Profit	n/a	n/a	Y

Wyandot County Skilled Nursing and Rehabilitation	Yes	Yes, Wyandot County Council on Aging, Wyandot County EMS	Private, Non-Profit	2,800	n/a	Y
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\* Answering "Yes" indicates that your agency is considered closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering "No" indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered "open door". For example, an individual who is 60 or over can request transportation to a doctor's appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including fixed route, ADA paratransit, demand response, on-demand, and human service agency fixed routes. One of the participating organizations provides services on weekdays. One operates transportation on Saturdays and zero operate on Sundays. Evening services after 5 p.m. are operated by zero organizations. The following table depicts the transportation service characteristics by agency.

**Table 2: Transportation Service Characteristics**

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Wyandot County Agency on Aging	Demand Response	Monday – Friday 6:00am-5:00PM Saturday 6:00AM-3:00PM	Yes	Door to Door Door through Door Driver assist	CPR, firstaid, bloodborne pathogens, health physical, defensive driving, sensitivity to aging, passenger assistance techniques, driving record checks, background checks, drug and alcohol pre-employment testing, drug and alcohol random testing, drug and alcohol post-accident testing
Wyandot County Department of Job and Family Services	Demand Response	Monday- Friday 8:00AM – 4:00PM	Yes	Door to Door requires notice Agency provides personal care attendants or patient may bring their own	Driving record checks
Fairhaven Retirement Community	Demand Response	24/7	Yes	None	N/A
Wyandot County Memorial Hospital	None	24/7	No	None	N/A
Comfort Keepers	Incidental in accordance with patient	Monday-Friday 7:00 AM to 11:00 PM	Yes	Door to Door	Blood borne pathogens, sensitivity to aging, driving record checks, background

	care				checks, drug and alcohol random testing
Wyandot County Board of Disabilities	To/From Program Services	Monday-Friday 7:00AM-4:00PM	No	Curb to Curb According to need	CPR, Firstaid, blood borne pathogens, health physical, passenger assistance techniques, driving record checks, background checks, drug and alcohol Pre-employment testing, drug and alcohol random testing, drug and alcohol post-accident testing, abuse/neglect reporting
Wyandot County Veterans	Demand Response Contracted Services	Monday-Friday 8:00AM-4:00PM	No	Door to Door	Safety Agreement CPR, defensive driving, sensitivity to aging, passenger assistance techniques, driving record checks, background checks, drug and alcohol pre-employment testing, drug and alcohol post-accident testing
Wyandot County Skilled Nursing & Rehabilitation	Demand Response and On Demand	Monday-Friday 7:00 AM-3:00 PM	Yes	Curb to Curb	

Transportation-related expenses and revenues also differ by organization. Levy funds, 5310 funds, donations, and Medicaid reimbursements are common revenue sources for transportation operators in Wyandot County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

**Table 3: Transportation-Related Expenses and Revenues**

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Wyandot County Council on Aging	\$5 in-town round trip/ \$10 in-county/\$20 adjoining county	Yes	15 Part-Time	1 Full-Time 1 Part-Time	Levy funds Donations, Fares 5310 funds, grants Medicaid reimbursement Memorials	\$260,024.95
Wyandot County Job and Family Services	None	No	N/A	N/A	Federal grant-Medicaid NET	\$81,665.69
Wyandot County Skilled Nursing & Rehabilitation	None	No	2 full-time	1 part-time	Contributions from charitable foundations	\$30,000.00
Wyandot County Veterans Commission	None	No	3 volunteers	1 full-time	County government appropriations	\$40,319.43
Wyandot County Board of Developmental Disabilities	\$2.00 one way, \$5.00 one way in county, \$10.00 one way to adjoining county; Beyond county fees adjusted for distance	Requests donations but does not require fare	15 part-time	1 full-time 1 part-time	Medicaid reimbursement Levy funds	\$307,857.00

The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

**Table 4: Alternative/ Active Transportation Options**

Transportation Option	Availability	Cost	Usage	Service Area
Gohio	Online	Free	Rideshare program	Ohio

The following table provides basic information about local travel training program options.

**Table 5: Transportation Resources**

Transportation Resource	Availability	Cost	Usage	Service Area
None				

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

**Table 6: Technology**

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/ GPS (Y/N)
Wyandot Board of DD	Gatekeeper	No	N/A	No

## Assessment of Community Support for Transit

Levy funds, donations, and state funds are utilized for the Wyandot County Council on Aging to provide transportation.

### Safety

Courses required for transportation providers are as follows:

CPR, First Aid, Bloodborne Pathogens, Health Physical, Defensive Driving, Sensitivity to Aging, Passenger Assistance Techniques, Driving Record Checks, Background Checks, Drug and Alcohol Pre-Employment Testing, Drug and Alcohol Random Testing, & Drug and Alcohol Post-Accident Testing



## Vehicles

Survey/Interview participants listed a combined total of 21 vehicles. Approximately 76% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 6).

Providers generally have access to wheelchair accessible vehicles; however, agencies report that wheelchairs are becoming larger and often heavier. Additionally, as the population ages, additional wheelchair accessible vehicles will likely be needed to accommodate older adults and people with disabilities. Wyandot County Council on Aging, in particular, seeks to obtain additional wheelchair accessible vehicles. As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness of the transportation services provided.

Table 7: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Wyandot County Agency on Aging											
609	DODGE	CARAVAN	2016	2CYRDGBCYGR396724	6	0	M-F	8A-4P	5	MEALS	WYANDOT
610	FORD	FIESTA	2012	3FADP4EJOCM137534	3	0	M-F	8A-4P	4	MEALS	WYANDOT
611	FORD	FREESTAR	2006	2FM2A51616BA50980	6	0	M-F	8A-FP	3	MEALS	WYANDOT
612	FORD	CONNECT	2012	NMKS98N7CT089923	3	0	M-F	8A-4P	3	MEALS	WYANDOT
613	DODGE	CARAVAN	2006	1D4GP21E06B673287	6	0	M-F	8A-4P	3	MEALS	WYANDOT
614	FORD	E-250	2012	1FTNS2EWMDA35671	8	2	M-S	5A-5P	4	TRANSPORT	WYANDOT
615	DODGE	CARAVAN	2015	2C7WDGGBG8FR606245	2	2	M-S	5A-5P	4	TRANSPORT	WYANDOT
616	DODGE	CARAVAN	2015	2C7WDGGBG8FR606229	2	2	M-S	5A-5P	4	TRANSPORT	WYANDOT
617	DODGE	CARAVAN	2006	IDLIGP24RX6B637797	5	2	M-S	5A-5P	3	TRANSPORT	WYANDOT
618	CHEVY	UPLANDER	2008	1GBDV13W98D211022	2	2	M-S	5A-5P	3	TRANSPORT	WYANDOT
619	FORD	E-250	2009	1FTDS34L29DA25585	4	2	M-S	5A-5P	3	TRANSPORT	WYANDOT
620	FORD	E-250	2013	1FTDS3EL1DDB02034	4	2	M-S	5A-5P	3	TRANSPORT	WYANDOT
621	DODGE	CARAVAN	2016	2C7WDGGBG3GR202884	3	2	M-S	5A-5P	4	TRANSPORT	WYANDOT
622	DODGE	CARAVAN	2016	2C4RDGGBGXGR385792	6	2	M-S	5A-5P	4	TRANSPORT	WYANDOT
Wyandot County Board of Developmental Disabilities/Angeline											
10	Ford	3dc	2010	1FDEE3FS&ADA55643	12	2	M-F	7-4	4	Transportation	Wyandot
11	Ford	3dc	2010	1FDEE3FSXADA55644	12	2	M-F	7-4	4	Transportation	Wyandot

15	Ford	3dc	2012	1FDEE3FS3E0B17696	14	1	M-F	7-4	4	Transportation	Wyandot
16	Goshen	3dc	2014	1FDEE3FS3E0B17696	12	3	M-F	7-4	4	Transportation	Wyandot
21	Ford	Windstar	2001	2fMZA51401BA11269	7	0	M-F	7-4	3	Transportation	Wyandot
24	Mv1	Mv1-dx	2014	57WMD2A6XEM102051	3	2	M-F	7-4	4	Transportation	Wyandot
25	Braun	Caravan	2017	2CWDGGBG7HR718554	5	2	M-F	7-4	5	Transportation	Wyandot
<b>Wyandot County Nursing Home</b>											
1	Ford	E-356	2014	1FDEE3FS4EDB17688	13	2	M-F	8-5	5	Transportation	Wyandot
2	Dodge B	Braun	2015	2C7WDGGBG4FR634320	5	1	M-F	8-5	5	Transportation	Wyandot

## Summary of Existing Resources

Draft of Wyandot County Transportation Guide being completed.

Yearly surveys.

Vehicles available for the general public that are sixty (60) years old and older, disabled and/or low income individuals.

Quarterly meetings of the Wyandot County Transportation Coalition.

Bi-annual regional transportation meetings with Hancock, Hardin, Wyandot and Putnam Counties.

## IV. Assessment of Transportation Needs and Gaps

In an effort to better understand the Wyandot County needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

Wyandot Board of Developmental Disabilities, the lead agency, and HHWP Community Action Commission's Mobility Manager as well as a variety of stakeholders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholder and the general public is available upon request.

The following methods were used to assess transportation needs and gaps

- Assessment of data and demographics
- Consumer, business, and human service agency surveys
- Focus groups

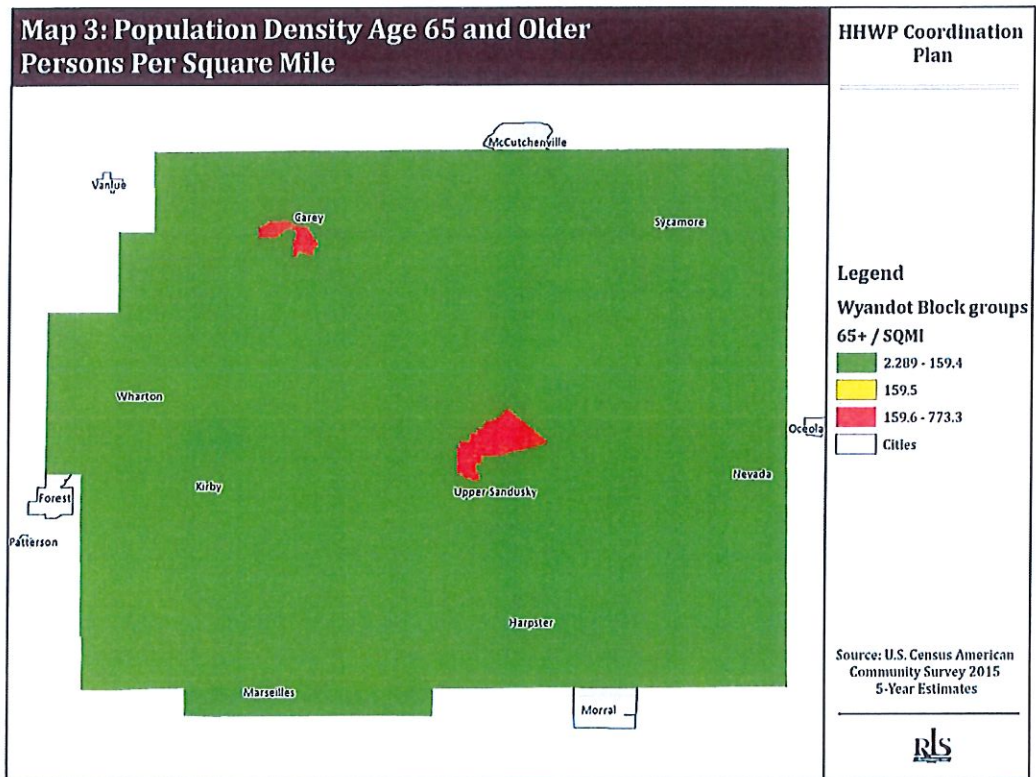
### Local Demographic and Socio-Economic Data

Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.

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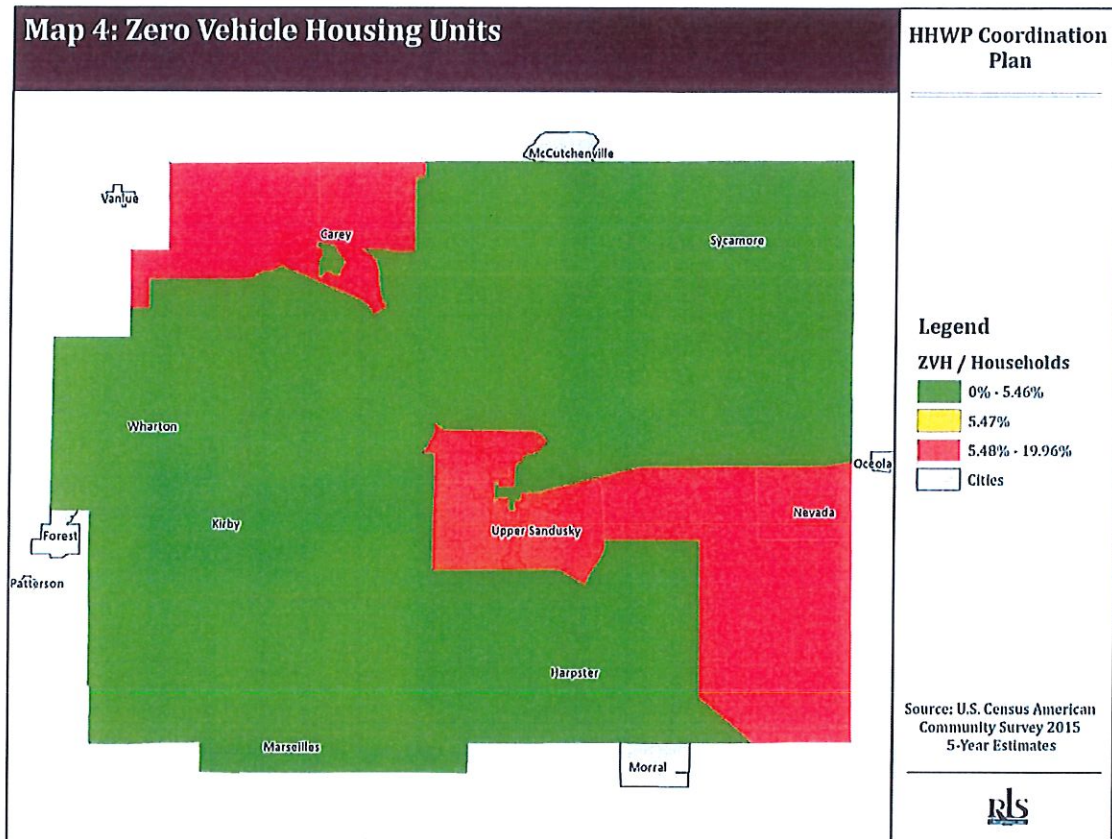
The following Map 3 illustrates the areas where the number of older adults (age 65 and older) is at or above the Wyandot County average. Block groups shaded in red are above the county average.

Map 3: Map of Population Density of Individuals Age 65 and Older



The exhibit below indicates the areas where the number of zero vehicle households is above the Wyandot County average. The absence of a vehicle in the household is often an indication of the need for transportation services. Block groups shaded in red have densities above the county's average.

**Map 4: Map of Density of Zero Vehicle Households**



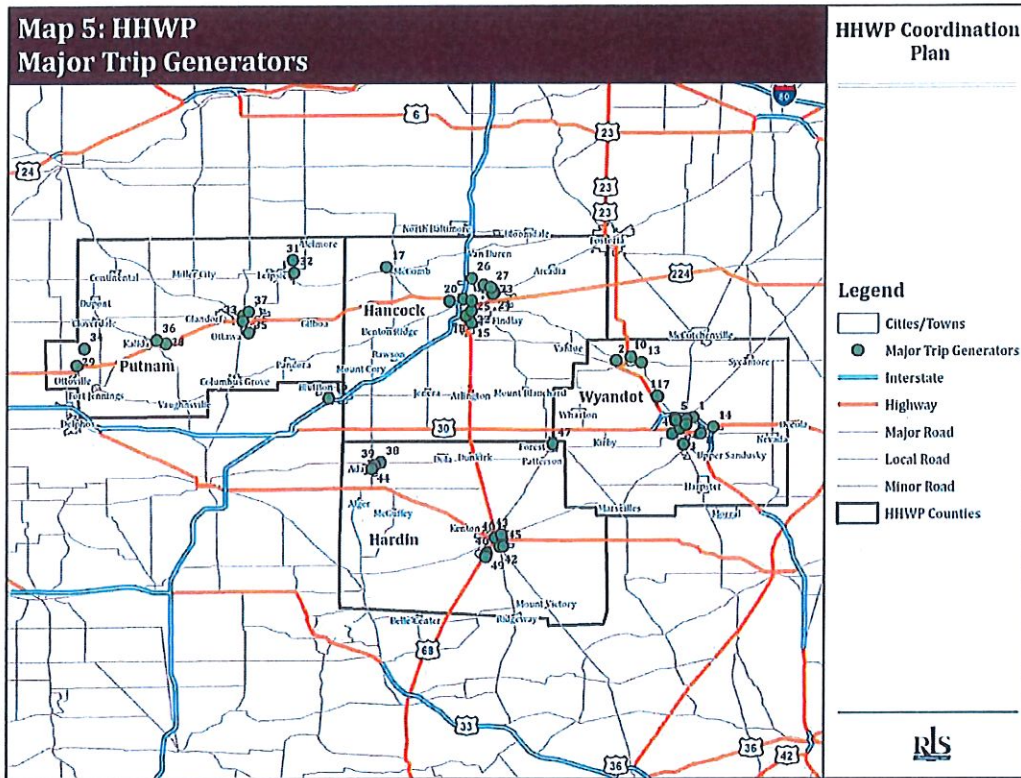
Map 5 illustrates the location of the top destinations for the existing transportation providers in the region as well as major trip generators for anyone in the area, including those who drive a personal vehicle. The following table lists the region's major trip generators.

Major Trip Generators				
ID	Company	Industry	Address	City
0	The Andersons	Agricultural	9841 County Hwy. 49	Upper Sandusky
1	Bridgestone APM Company	Manufacturing	245 Commerce Way	Upper Sandusky
2	Continental Structural Plastics Inc.	Manufacturing	2915 County Hwy. 96	Carey

Major Trip Generators				
3	Custom Glass Solutions by Guardian	Manufacturing	12688 State Route 67	Upper Sandusky
4	Dlubak Glass Company	Recycling	11567 Co. Hwy. 110	Upper Sandusky
5	Engineered Wire Products	Manufacturing	1200 N Warpole St.	Upper Sandusky
6	Ithaca Gun Company	Manufacturing	420 N Warpole St.	Upper Sandusky
7	Kalmbach Feeds Inc.	Agricultural	7148 State Route 199	Upper Sandusky
8	Liqui-Box Corp.	Manufacturing	519 RaybestosDr.	Upper Sandusky
9	Kasai North American Inc (M-Tek)	Manufacturing	1111 N Warpole St.	Upper Sandusky
10	The National Lime & Stone Company	Mining	532 N Patterson St.	Carey
11	Schmidt Machine Company	Agricultural	7013 State Route 199	Upper Sandusky
12	Uni-Grip Inc.	Manufacturing	9823 State Route 53	Upper Sandusky
13	Vaughn Industries	Construction	1201 E Findlay St.	Carey
14	Wal-Mart	Retail	1855 E Wyandot Ave.	Upper Sandusky
15	Blanchard Valley Hospital	Medical	1900 South Main Street	Findlay
16	Bluffton Hospital	Medical	139 Garau Street	Bluffton
17	Consolidated Biscuit Co/Hearthside Food	Manufacturing	312 Rader Rd	McComb
18	Cooper Tire & Rubber Co	Manufacturing	701 Lima Ave	Findlay
19	Findlay High School	School	1200 Broad Ave	Findlay
20	Kohl's Corp	Retail	7855 Co Rd 140	Findlay
21	Lowe's Companies Inc	Retail	12700 Co Rd 212	Findlay
22	Marathon Petroleum Co LLC	Trade	539 S Main St	Findlay
23	Nissin Brake Ohio	Manufacturing	1901 Industrial Dr	Findlay
24	Sanoh America Inc	Manufacturing	1849 Industrial Dr	Findlay
25	University of Findlay	School	1000 N Main St	Findlay
26	Whirlpool Corp	Manufacturing	4325 N Main St	Findlay
27	Owens Community College	School	3200 Bright Rd	Findlay
28	Kalida Manufacturing Inc	Manufacturing	801 Ottawa St	Kalida
29	Midway Products/Progressive Stamping	Manufacturing	200 Progressive Dr	Ottoville
30	Ottawa-Glandorf Local Schools	School	630 Glendale Ave	Ottawa
31	Mars Inc./Iams Co	Manufacturing	3700 OH-65	Leipsic
32	Pro-Tec Coating Co Inc	Manufacturing	5500 Protec Pkwy	Leipsic
33	Putnam County Government	Govt	245 E Main St	Ottawa
34	Schnipke Engraving Co Inc	Manufacturing	14233 Rd 24	Cloverdale
35	Silgan Plastics Corp	Manufacturing	690 Woodland Dr	Ottawa
36	Unverferth Manufacturing Co Inc	Manufacturing	601 Broad St	Kalida
37	Wal-Mart Stores Inc	Retail	1720 N Perry St	Ottawa
38	Ada Technologies	Manufacturing	805 E North Ave	Ada
39	Amer Grp plc/Wilson Sporting Goods	Manufacturing	217 Liberty St	Ada
40	Hardin County Government	Govt	111 W Franklin St	Kenton

Major Trip Generators				
41	Hardin Memorial Hospital	Medical	921 E Franklin St	Kenton
42	International Paper Co	Manufacturing	1300 S Main St	Kenton
43	Kenton City Schools	School	200 Harding Ave	Kenton
44	Ohio Northern University	School	525 S Main St	Ada
45	Reliance Steel&Alum/Precision Strip Inc	Manufacturing	190 Bales Rd	Kenton
46	Sumitomo Bakelite/Durez Corp	Manufacturing	13717 US-68	Kenton
47	Triumph Group Inc	Manufacturing	200 Railroad St	Forest
48	Wyandot Memorial Hospital	Medical	885 N Sandusky Ave	Upper Sandusky
49	International Paper Co	Manufacturing	13823 N Vision Dr	Kenton

Map 5: Map of Major Trip Generators





## Analysis of Demographic Data

The County's total population is projected to continuously decline through the year 2040. Approximately, 17 percent of the total population of Wyandot County is age 65 or older (Chart 2). And, the age group between 50 and 64 makes up an additional 20 percent of the total population. These factors indicate that the demand for transportation services is likely to increase as the individuals between ages 50 and 64 age. Generally speaking, adults are more likely to have a mobility limitation that limits their ability or desire to drive as they age. Therefore, an aging population puts additional demands on the public transportation services.

Another demographic factor that is an indicator of demand is the percent of the population with a disability (Chart 4). In Wyandot County, 48 percent of people age 65 and older have a disability. The demand from individuals with disabilities is not likely to decline in the short- or long-term because thirty five (35) percent of individuals age 35 to 64 also have a disability. Nearly 100% of the total population in Wyandot County reported their race as White (Chart 3). Nearly 12 percent of the total population of Wyandot County lives below the Federal poverty level (Chart 6). Wyandot County has the second highest poverty rate in the four-county region. Approximately 207 people or 1.0 percent of people in Wyandot County have Limited English Proficiency (LEP) (Chart 7); the highest LEP rate in the four-county region. After English, Spanish or Spanish Creole is the most common language spoken at home in Wyandot County.

## General Public and Stakeholder Meetings/Focus Groups

Wyandot County Council on Aging and HHWP Community Action Commission hosted and facilitated three local meetings and focus groups to discuss the unmet transportation needs and gaps in mobility and transportation. Twenty-eight (28) of people participated in the meetings. Of those, five (5) self-identified as older adults and 12 self-identified as being a person with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, the Wyandot County Board of Developmental Disabilities presented highlights of historical coordinated transportation in the Wyandot County, and discussed the activities since the last Coordinated Public Transit Human Services Transportation Plan that have helped to address some of the unmet transportation needs and gaps in services for the area. Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs from the previous plan/or update and identify any gaps that were no longer valid and any new needs/gaps, which the facilitator deleted/added to/from a list. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

After the changes to the needs/gaps list were completed and new needs/gaps were added, each participant was asked to rank the needs/gaps using colored dots representing a high, medium, or low priority or that the remaining gap/need should be deleted.

Participants discussed more than four (4) mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meeting. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications.

The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

## Surveys

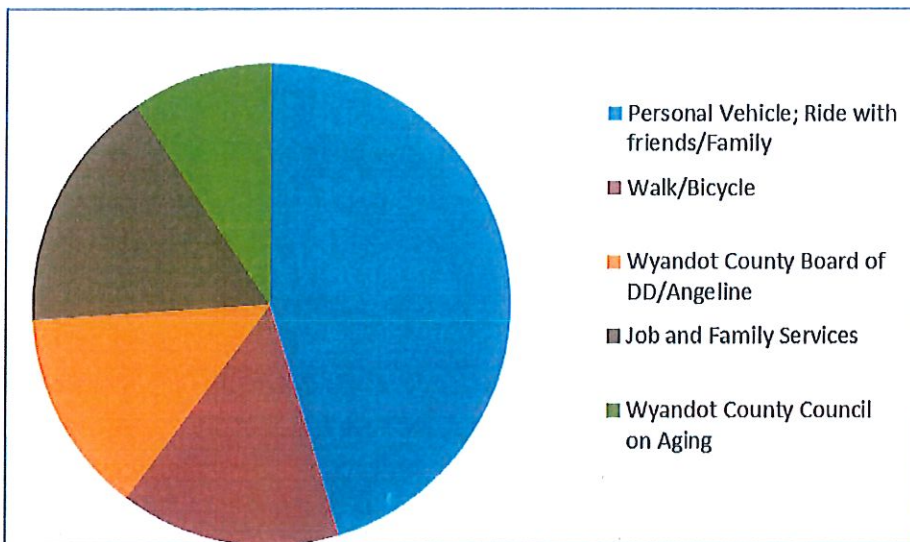
The following survey summary includes the information gained from the following surveys that were performed. Sixty-nine (69) surveys from the general public: 46.38% of individuals with disabilities completed the survey; 16.18% of older adults completed the survey.

### PUBLIC SURVEY RESULTS SUMMARY

A survey of the general public was conducted during July and August 2017. Surveys were available online and in paper format distributed by stakeholders to their clients and the public. A summary of results follows.

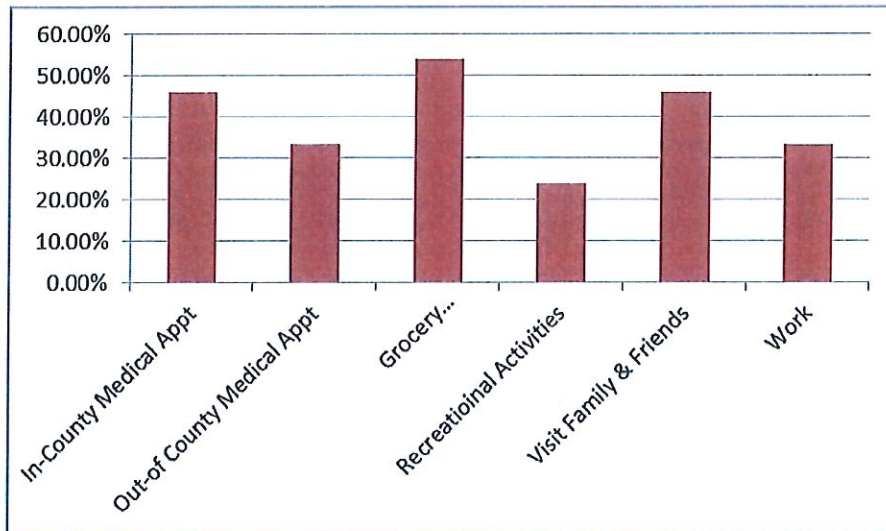
### MODES OF TRANSPORTATION

The survey asked respondents which modes of transportation they used in the past 12 months. Almost 48% of respondents have used a personal vehicle or ride with friends or family, whereas 16% bicycle or walk. Job and Family Services assists 17.39% with rides to medical appointments. There is currently no public transportation service in Wyandot County.



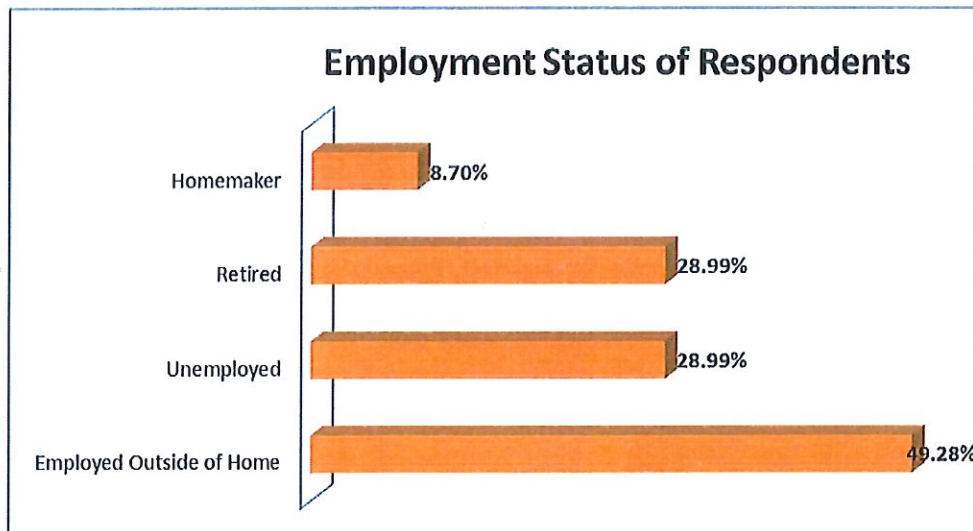
### TRIP NEEDS BY DESTINATION

The survey asked respondents about their most commonly visited general destinations, and their most commonly visited community-specific locations. The Trip Needs by Destination chart can be found at the end of the transportation plan. As seen in the chart, the most common destination was to the grocery store. In-county medical appointments, visiting family and friends, and work were the next most common general trip destinations.



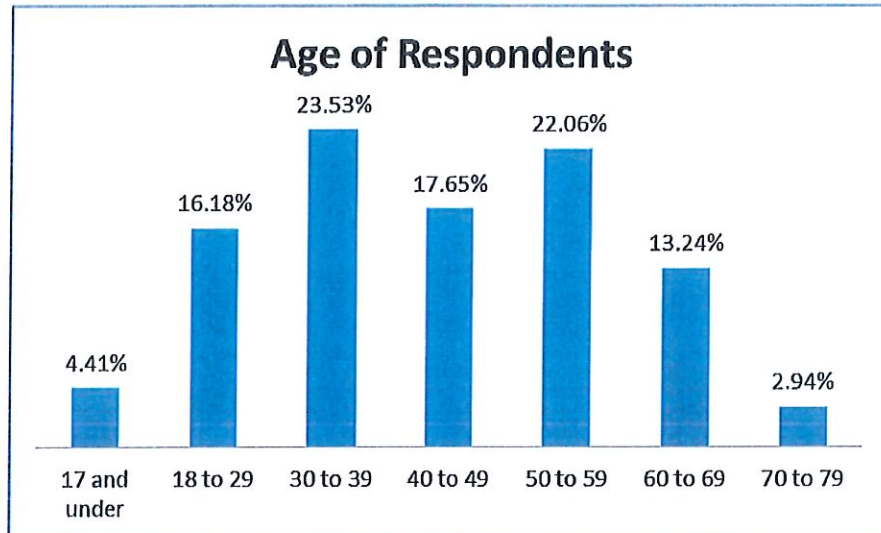
### EMPLOYMENT STATUS

A little over 49% of survey respondents are employed, while almost 29% are unemployed and 10% are retired. The Employment Status chart can be found at the end of the transportation plan.



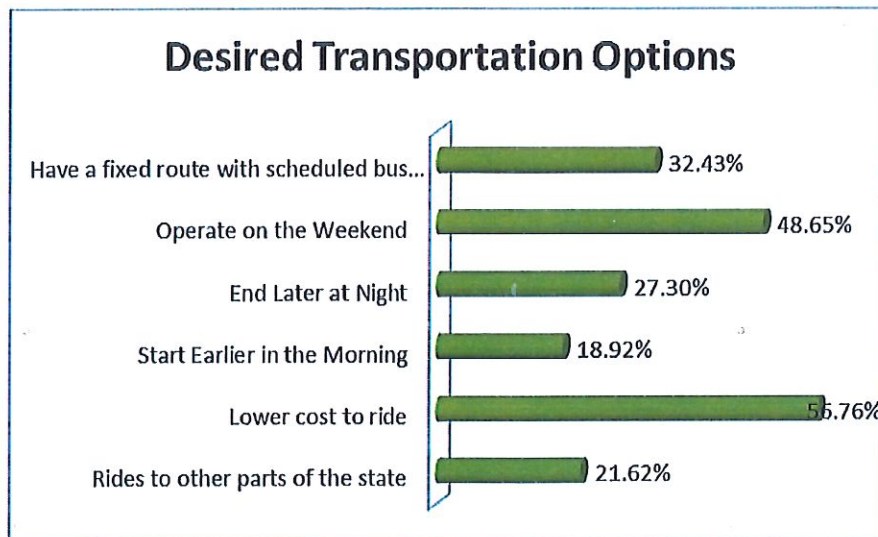
## AGE

A little over 23% of survey respondents were between the ages of 30-39, while a little over 22% were 50 to 59. The Age of Respondents chart can be found at the end of the transportation plan.



## CHANGES TO MAKE LOCAL TRANSPORTATION MORE APPEALING

Respondents were given opportunities to suggest how to make local transportation more appealing. The most common responses were to offer some type of transportation during the evenings, offer weekend transportation, and have a fixed route with scheduled stops.



## TIME OF DAY MOST NEEDED

Almost 34% of respondents desire rides to be available before 8:00 AM, while 32% would like to get rides on the weekends. The "Time of Day Transportation Most Needed" chart at the end of the transportation plan.

## Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

1. There is no public transportation available in Wyandot County.
2. There is no transportation available in the evenings - to go to social functions, purchase groceries or go shopping, or to get to and from work.
3. There is no weekend transportation available for social functions, purchasing groceries, shopping, visiting family, or working, etc.
4. There is limited on demand transportation available. Transportation that is available has eligibility requirements.
5. There are people that need rides home after a hospital visit, and no transportation is available to take them if they are released after certain hours or on certain days.

## Summary of Unmet Mobility Needs

The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

**Exhibit 1: Prioritized Unmet Mobility Needs**

<b>Rank</b>	<b>Unmet Need Description</b>	<b>Method Used to Identify and Rank Need</b>
<i>Goal #1</i>	Hancock, Hardin, Wyandot and Putnam County Region will encourage cooperation and communication among stakeholders to meet transportation needs.	Highest priority for immediate and ongoing implementation.
<i>Goal #2</i>	Hancock, Hardin, Wyandot and Putnam County Region will work to increase knowledge of available transportation options among general public as well as influencers of local public opinion.	High
<i>Goal #3</i>	Hancock, Hardin, Wyandot and Putnam County Region will work to provide operational funding options and to support and expand accessible transportation options.	Moderate
<i>Goal #4</i>	Hancock, Hardin, Wyandot and Putnam County Region will work to identify and fill gaps in service and unmet needs.	Medium High

## V. Goals and Strategies

### Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for the Wyandot County area should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the Wyandot County Transportation Coalition developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to four (4) of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in service.

#### Goal #1

The Hancock, Hardin, Wyandot and Putnam County region will encourage cooperation and communication among stakeholders to meet transportation needs.

Need Addressed: It is imperative for transportation providers, stakeholders, and those in need of transportation to develop working relationships, to understand transportation needs, and to collaboratively work to meet those needs.

Timeline for Implementation: 2017-2022 on going

1.1 Strategy: Each county lead agency will maintain a transportation coalition of transportation stakeholders.

Action Step: County coalitions meet regularly in each county.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities, the lead agency

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: meeting rooms, mileage to meetings, meeting materials, staff time for meetings, sending out emails, and time for copying

Potential Cost Range: No additional direct costs. Indirect costs of travel to meetings.

Potential Funding Sources: ODOT 5310 Operational Funding Grant, local grants, donations

Performance Measures/Targets:

1. Representatives of each county's coalition agencies will look over the plan and come up with an appropriate timeline to accomplish strategy.
2. Number of written agreements between county agencies.
3. To achieve goals, the number of new actions taken

1.2 Strategy: Each county coalition will have Mobility Manager representation to serve as a liaison and transportation expert.

Timeline for Implementation: 2017-2022 ongoing

Action Step: Mobility manager representative(s) will maintain an active presence in coalition meetings.

Parties Responsible for Implementation: Wyandot County Board of Developmental Disabilities & HHWP Community Action Commission

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition and Mobility Manager.

Resources Needed: Mobility Manager's salary and expenses to get to coalition meetings.

Cost Range: Mobility Manager's salary; travel expenses.

Funding Sources: ODOT 5310 Operational Funding Grant.

Performance Measures/Targets:

4. Number of coordination projects introduced by Mobility Manager
5. Mobility Manager's level of introducing key people who can meet needs.
6. Number of people helped with the Mobility Manager's expertise

1.2 Strategy: County coalitions will come together in a regional forum to share updates and address regional transportation concerns.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Regional transportation coalition will meet biannually to share updates and address regional transportation concerns.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with HHWP Community Action Commission and the Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: meeting rooms, mileage to meetings for each member of coalition, meeting materials, staff time for meetings, sending out emails, and copying

Potential Cost Range: No additional direct costs. Indirect costs of travel to meetings



Potential Funding Sources: ODOT 5310 Operational Funding

Performance Measures/Targets:

1. Compilation/review of updates from each of the four counties at the biannual regional transportation meetings
2. Measure of outcome from ideas coming from the biannual regional transportation meetings
3. Reports from each county on how many new members have been added to the coalition

Goal # 2

The Hancock, Hardin, Wyandot and Putnam Region will work to increase knowledge of available transportation options among the general public as well as influencers of local public opinion.

Need Addressed: Community members and public officials gain a better awareness of transportation options and efforts that exist.

2.1 Strategy: A centralized place will be maintained for individuals to access information on available community transportation options.

Timeline for Implementation 2017-2022, ongoing

Action Step: A centralized place will be maintained for individuals to access information.

Parties Responsible for Leading Implementation: All community agencies who provide transportation, whether directly or indirectly, and Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition.

Resources Needed: Materials to share the transportation information with the appropriate city, county, and other government offices.

Cost Range: Time coordinating in Wyandot County will be charged as appropriate within each agency.

Funding Sources: ODOT 5310, Tax Levy, Local Contracts

Performance Measures/Targets:

1. How many new inquiries about Wyandot County transportation options either through taking or looking at the Wyandot County Transportation Guide.
2. How many people have accessed HHWP CAC's website to view transportation resource information/guide
3. Number of people who have contacted agencies about who to contact for transportation needs in Wyandot County.

2.2 Strategy: An awareness campaign to promote transportation options will be created.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Written and/or web-based resource guide of transportation options will be maintained that identify all transit providers, eligibility requirements, service areas, service hours and cost.

Parties Responsible for Leading Implementation: Wyandot County Transportation providers, Mobility Manager.

Parties Responsible for Supporting the Implementation: Local and regional transportation coalition committee members.

Resources needed: The Mobility Manager with HHWP Community Action Commission will be responsible for coordinating and sharing the information with the appropriate city, county, other government offices, and the general public. The transit providers will be responsible for providing detailed information about their transportation service.

Cost Range: No additional direct expenses. "Indirect expenses" is time spent sharing information.

Funding Sources: ODOT 5310 funding grant.

Performance Measures/Targets:

1. Number of guides handed out.
2. Wyandot County transportation organizations will regularly post on social media about transportation.
3. The number of public/private meetings in which presentations about transportation information is on the agenda

2.3 Strategy: Develop and maintain transportation reports with information on transportation provided.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Review and compare common metrics that can be shared with the public, local officials, and community leaders.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with Wyandot County Council on Aging and HHWP Community Action Commission's Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: Mobility Manager, time in preparing and distributing statistical reports.

Potential Cost: No direct costs; Indirect costs is time spent preparing and distributing statistical reports

Potential Funding Sources: 5310

Performance Measures:

1. Develop a standard reporting template for transportation providers.
2. Number of statistical reports distributed in the community.
3. Local funding provided in support of Wyandot county transportation is secured.

Goal #3

Hancock, Hardin, Wyandot and Putnam County will each work to provide operational funding options and to support and expand accessible transportation options.

Need addressed: The region seeks to overcome transportation disparities.

Strategy 3.1: Obtain and maintain appropriate fleet of vehicles.

Timeline for Implementation: 2017-2022, ongoing

Action Step: Agencies acquire wheel chair/handicap accessible vehicles and provide preventative maintenance on all vehicles.

Parties Responsible for Leading Implementation: Wyandot County transportation providers that provide transportation for individuals with disabilities and older adults.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources needed:

1. Maintenance of vehicles
2. Purchase of new additional or replacement vehicles
3. Local match funds for Federal or State grant secured vehicles

Cost Range: Expenses for purchase of new additional or replace vehicles.

Funding Sources:

1. ODOT 5310 grant (with 20% local match) for new additional or replacement vehicles.
2. Local matches such as the following: foundations, donations, CSBG, contracted transportation, local grants, local tax levies, or other grant programs such as the Older Americans Act.

Performance measures:

1. A vehicle replacement plan is developed by transportation providers and updated annually.
2. Replacement vehicles are purchased in a timely manner and local match is secured.
3. Passengers receive safe transportation with accessible vehicles.

Strategy 3.2: Sustain and maintain transportation services.

Timeline for Implementation: 2017-2022 ongoing

Action Step: Work with all transportation disparities.

Parties Responsible for Leading Implementation: All public, private, and human service agency transportation providers in Wyandot County.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition

Resources Needed: Capitol expenses associated with vehicle purchases and operating expenses associated with providing transportation.

Cost Range: Capital and operating transportation expenses.

Funding Sources: ODOT Section 5310 grants for capital, van maintenance, and operating expenses.

Performance Measures:

1. Number of individuals served.
2. Number of trips taken.
3. Number of vehicles in Wyandot County.

### Strategy 3.3: Expand transportation services

Timeline for Implementation: 2017-2022, ongoing

Action Step:

1. Explore a fixed route option.
2. Gohio Commute will be advertised throughout the region as commuting, biking, and transportation option.
3. Explore more on demand, affordable service.

Parties Responsible for Implementation: Wyandot County transportation providers, Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition.

Resources Needed: Determined by specific programs.

Cost Range: No additional direct expenses.

Funding Sources: Using all existing and future funding from federal, state, and local sources

Performance Measures:

1. Number of consumers transported.
  2. Agreements with programs signed.
- Out of county transportation options increased for Wyandot County.

Strategy 3.4: Build community investment in public transportation services.

Action Step:

1. Continue to meet with human service organizations and businesses that understand the transportation needs within each community.
2. Seek additional funding to support and/or expand public transportation (I.E.: Hancock Area Transportation Service (HATS) or Seneca County Area Transportation (SCAT)).

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental Disabilities in collaboration with Wyandot County Council on Aging and HHWP Community Action Commission and Wyandot County Mobility Manager.

Parties Responsible for Leading Implementation: Wyandot County Transportation Coalition.

Parties Responsible for Supporting Implementation: Wyandot County Transportation Coalition.

Resources Needed:

1. Public opinion survey on public transportation
2. Survey of local government officials opinion of public transportation
3. Obtaining means of public transportation

Cost Range: No added direct costs for researching option.

Potential Funding Sources: No direct costs while planning.

Performance Measures:

1. Public Surveys.
2. Officials' Surveys.
3. Affordable option numbers.

Goal #4

The Hancock, Hardin, Wyandot and Putnam County region will work to identify and fill gaps in transportation service and unmet needs.

Need Addressed: The region will recognize opportunities for transportation service enhancement.

Strategy 4.1: Utilize Mobility Management to identify the gaps in service and develop solutions.

Timeline for Implementation: 2017-2022, ongoing.

Action Step: Continue to meet and build relationships with employers, human service organizations, and transportation users.

Parties Responsible for Leading Implementation: Wyandot County Transportation Coalition, Mobility Manager

Parties Responsible for Supporting Implementation: Wyandot County transportation providers, officials, and the public.

Resources Needed:

1. Mobility Management
2. Surveys for employer, human service organizations, and transportation users
3. Meeting places

Cost Range: Expenses associated with Mobility Management

Funding Source: ODOT 5310 Mobility Manager Grant

Strategy 4.2: Support transportation options for life enhancing activities.

Timeline for Implementation: 2017-2022, ongoing.

Action Step: Promote ride share options.

Parties Responsible for Leading Implementation: Wyandot County Transportation Coalition.  
Parties Responsible for Supporting Implementation: Local officials, employers, and public.

Resources Needed:

1. Ride share drivers
2. Access to Gohio commute.
3. Material to inform public.

Cost Range: Cost for Gohio Commute.

Funding Sources: Existing federal, state, and local funding options.

Performance Measures:

1. Reports showing number of people helped.
2. Opinion of riders.
3. Reports from employers.

Strategy 4.3: Support transportation for people with disabilities, older adults, and low-income individuals.

Timeline for implementation: 2017-2022, ongoing.

Action Step:

1. Support parking and infrastructure that enhances accessibility.
2. Explore more on demand, affordable service.
3. Continue to use programs and services that attempt to fill transportation gaps in

Wyandot County.

Parties Responsible for Leading Implementation: Wyandot County Board of Developmental

Disabilities in collaboration with Wyandot County Council on Aging and HHWP Community Action Commission and Mobility Manager.

Parties Responsible for Supporting Implementation: Wyandot County government officials and Wyandot County transportation providers.

Resources Needed:

1. Plans for parking and infrastructure. More transportation providers.

Cost Range: More vehicles.

Funding Sources:

1. ODOT 5310 vehicle funding
2. Local donations/levies
3. Local grants

Performance Measures:

1. Satisfaction with services are increased/decreased.
2. Gaps and unmet needs are addressed
3. Number of people helped.

## VI. Plan Adoption

The plan development process must include older adults, individuals with disabilities, members of the general public, and representatives from public, private and non-profit transportation and human services providers. This is separate from the plan adoption process.

1. June 22, 2017 Regional Transportation Meeting with Hancock, Hardin, Wyandot and Putnam Counties at United Way of Hancock County.
2. July 28, 2017 Regional Transportation County Lead Meeting with Hancock, Hardin, Wyandot, and Putnam Counties at HHWP CAC.
3. July 31, 2017 Meeting with Wyandot County Commissioners.
4. August 30, 2017 Focus group/Meeting at Riddlehaven Community Apartments in Upper Sandusky
5. September 7, 2017 Regional Leads Transportation Meeting with Hancock, Hardin, Wyandot, and Putnam Counties at HHWP CAC.
6. September 8, 2017 Public meeting at Wyandot County Council on Aging
7. September 11, 2017 Focus Group/Meeting with Self Advocacy Group at Wyandot County Board of DD/Angeline
8. September 26, 2017 Regional Leads Transportation Meeting with Hancock, Hardin, Wyandot and Putnam Counties at HHWP CAC.
9. September 26, 2017 Regional Transportation Coalition Meeting with Hancock, Hardin, Wyandot and Putnam Counties at United Way of Hancock County
9. September 29, 2017 Wyandot County Transportation Coalition Meeting
10. November 9, 2017 Regional Transportation Coalition Meeting at the Family Center, Findlay, Ohio



## Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

### Agency Representation

Name	Agency
Todd Dilley	Wyandot County Board of Developmental Disabilities/Angeline
Anne Denman	Family & Children First Council
Barb Mewhorter	Wyandot County Health Department
Eric Cundiff	Wyandot County Council on Aging
Bud Miller	Bud's Bicycles
Jason Fagan	Wyandot County Dept. of Job and Family Services
Ryan Peyton	Wyandot County Board of Developmental Disabilities/Angeline
Scott Moore	Open Door Resource Center
Greg Lonsway	Wyandot County Nursing and Rehabilitation Center
Theresa Miller	Wyandot County Veterans Services
Erin Rodabaugh Gallegos	HHWP Community Action Commission
Greg Moon	Wyandot County Economic Development
Bill Clinger	Wyandot County Commissioners
Jeff Ritchey	Wyandot County Health Department
Jeremiah Aigler	Wyandot County Public Health
Sherri Wagner	Wyandot County Council on Aging
Josh Anderson	HHWP Community Action Commission
Beth Montgomery	Fairhaven Retirement Community
Pam Zimmerly	HHWP Community Action Commission

In addition to participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, Wyandot County Board of Developmental Disabilities and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Todd Dilley, Superintendent  
 Wyandot County Board of Developmental Disabilities  
 419-294-4901  
 dilley@angeline.com

## Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Todd Dilley, Superintendent  
Wyandot County Board of Developmental Disabilities  
419-294-4901  
dilley@angeline.com

### Annual Review

Wyandot County's original Coordinated Transportation Plan was developed in 2007 and updated in 2015. An annual review took place at the end of 2016. At that time, there were no changes made to the coordinated plan. The plan was updated in 2017.

The most recent annual review of this coordinated transportation plan took place on August 13, 2018 at a meeting at the Wyandot County Council on Aging in Upper Sandusky, Ohio. No changes were needed.

### Amendment

There have been no amendments to Wyandot County's plan.

## Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

**Coordination** – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

**FAST Act** – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America’s Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

**Gaps in Service** – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

**Lead Agency** – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

**Planning Committee** – (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

**Ridership** – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

**Section 5310 Program** – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

**Section 5311 Program** – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Sub-recipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

**Section 5307 Program** – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

**Transportation** – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

**Unmet Transportation Needs** – Transportation that is wanted or desired but is not currently available.

Wyandot County Transportation Coalition  
RESOLUTION

A RESOLUTION SUPPORTING THE WYANDOT COUNTY COORDINATED PUBLIC TRANSIT-HUMAN SERVICES  
TRANSPORTATION PLAN 2018-2022 TO BE SUBMITTED TO THE STATE OF OHIO DEPARTMENT OF  
TRANSPORTATION

- WHEREAS, people with specialized transportation needs have rights to mobility. Older adults, individuals with limited incomes and people with disabilities rely heavily, sometimes exclusively, on public and specialized transportation services to live independent and fulfilling lives. These services which are provided by public and private transportation systems and human service agency programs are essential for travel to work and medical appointments, to run essential errands, or simply to take advantage of social or cultural opportunities; and
- WHEREAS, under the FAST Act, projects funded by Federal Transit Administration (FTA) Section 5310 Enhanced Mobility for Seniors and Individuals with Disabilities program must be included in a locally developed, coordinated public transit-human services transportation plan; and
- WHEREAS, the FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program provides operating and capital assistance funding to provide transit and purchase of services to private nonprofit agencies, and to qualifying local public bodies that provide specialized transportation services to elderly persons and to people with disabilities; and
- WHEREAS, a local committee with participation by seniors, individuals with disabilities, representatives of public, private, and non-profit transportation and human services providers and participation by other members of the public met on September 29, 2017
- WHEREAS, the local committee reviewed and recommended through consensus the Wyandot County Coordinated Public Transit-Human Services Transportation Plan 2018-2022 to be submitted to the State of Ohio Department of Transportation.

NOW, THEREFORE, BE IT RESOLVED BY THE

That this resolution takes effect immediately upon its adoption.

ADOPTED BY THE Wyandot County Transportation Coalition THIS 8<sup>th</sup> day of November 2017 AS  
EVIDENCED BY THE AUTHORIZING SIGNATURES BELOW.

Todd Dilley  
Todd Dilley, Superintendent  
Wyandot County Board of DD/Angeline

11/8/2017  
Date

Erin Rodabaugh Gallegos  
Erin Rodabaugh Gallegos, Director of Development  
HHWP Community Action Commission

11/8/17  
Date

Pamela Zimmerly  
Pamela Zimmerly, Mobility Manager  
HHWP Community Action Commission

11/8/17  
Date

Gregory A. Moon  
Gregory A. Moon, Executive Director  
Wyandot County Office of Economic Development

11/9/17  
Date

Ryan Peyton  
Ryan Peyton, Transportation Supervisor,  
Wyandot County Board of DD/Angeline

11/8/17  
Date

Jeff D. Ritchey RS  
Jeff Ritchey, Director of Environmental Health  
Wyandot County Health Department

11/8/2017  
Date

Theresa Miller  
Theresa Miller, Officer  
Wyandot County Veterans Services

11/8/2017  
Date

Greg Lonsway  
Greg Lonsway, Administrator  
Wyandot County Skilled Nursing & Rehabilitation

11/8/2017  
Date

Scott Moore  
Scott Moore, Director  
Open Door

11-9-17  
Date

Eric Cundiff  
Eric Cundiff, Transportation Director  
Wyandot County Council on Aging

11-8-17  
Date

Sherril Wagner  
Sherril Wagner, Director,  
Wyandot County Council on Aging

11/8/17  
Date

Jason A. Fagan  
Jason Fagan, Director  
Wyandot County Job and Family Services

11/8/17  
Date

Bill Clinger  
Bill Clinger, Wyandot County Commissioner

11-9-17  
Date

Jeremiah Aigler  
Jeremiah Aigler, Environmental Services  
Wyandot County Health Department

11-8-17  
Date

Joshua Anderson  
Joshua Anderson, Executive Director  
HHWP Community Action Commission

11/8/17  
Date

Beth Montgomery  
Beth Montgomery, Assisted Living Director  
Fairhaven Community

11/8/17  
Date

Barbara Mewhorter  
Barb Mewhorter, Director  
Wyandot County Health Department

11-8-2017  
Date

Branson Miller  
Branson Miller, Owner  
Bud's Bicycle Shop

11/8/2017  
Date

Anne Denman  
Anne Denman, Coordinator  
Wyandot County Family and Children First Council

11/8/17  
Date

Wyandot County Coordinated Transportation Plan Annual Review 2018


At its meeting on August 13, 2018 the Wyandot County Coordinated Transportation Coalition reviewed the current Coordinated Public Transit-Human services Transportation Plan in its entirety and determined that no changes were needed at this time.

  
\_\_\_\_\_  
Todd Dilley, Superintendent  
Wyandot County Board of DD/Angeline


8/13/2018  
\_\_\_\_\_  
Date

  
\_\_\_\_\_  
Erin Rodabaugh Gallegos, Director of Community Services  
And Development/ HHWP Community Action Commission

8/13/2018  
\_\_\_\_\_  
Date

  
\_\_\_\_\_  
Pamela Zimmerly, Mobility Manager  
HHWP Community Action Commission

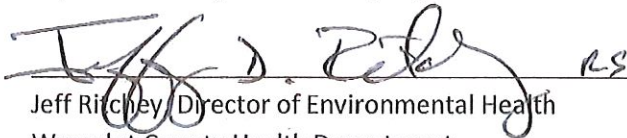
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Gregory A. Moon, Executive Director  
Wyandot County Office of Economic Development

8/13/2018  
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Date

  
\_\_\_\_\_  
Ryan Peyton, Transportation Supervisor  
Wyandot County Board of DD/Angeline

8/13/2018  
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Date

  
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Jeff Richey, Director of Environmental Health  
Wyandot County Health Department

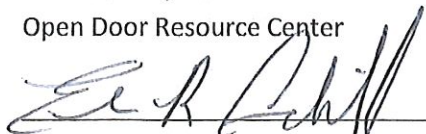
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Theresa Miller, Officer  
Wyandot County Veterans Services

8/13/2018  
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Scott Moore, Director  
Open Door Resource Center

8/13/2018  
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Date

  
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Eric Cundiff, Transportation Director  
Wyandot County Council on Aging

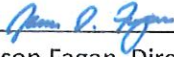
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Sherri Wagner, Director  
Wyandot County Council on Aging

8/13/2018

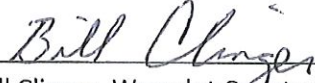
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Jason Fagan, Director  
Wyandot County Job and Family Services

8/13/2018

Date



Bill Clinger, Wyandot County Commissioner

8/13/2018

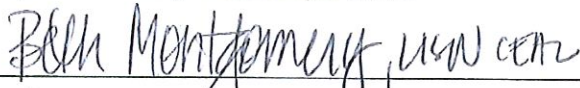
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Jeremiah Aigler, Environmental Services  
Wyandot County Health Department

8/13/2018

Date



Beth Montgomery, Assisted Living Director  
Wyandot County Health Department

8/13/2018

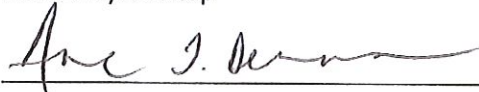
Date



Branson Miller, Owner  
Bud's Bicycle Shop

8/13/2018

Date



Anne Denman, Coordinator  
Wyandot County Family and Children First Council

8/13/2018

Date